Wasim AhmeD 

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**OBJECTIVE**

To be a part of a highly professional and competitive team dedicated to the implementation, operation and maintenance of mission-critical infrastructure.

My expertise includes a wide range of professional services including infrastructure planning, systems, scripting, technical & procedural documentations, data center management and technical support utilizing a refined methodology that incorporates the business, organizational and technical aspects of IT projects.

**Core COMPETENCIES**

**Servers** IBM System P 770, 570, Blade Server P700, HS21, HS23 HS22

**Operating Systems** IBM AIX 5.3, 6.1, MS Windows Server 2003, 2008, Red hat

**System Management** HMC (Hardware Management Console)

**SAN Storage** V7000, DS 4800

**Backup Management** Symantec

**Storage Subsystems** IBM Tape library (LT-04, LT-05)

**Virtualization** VMware

**Certification**

### 2014: Red Hat Linux Training Certified([Techno-Ed](https://www.google.com.pk/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&sqi=2&ved=0CCUQFjAA&url=http%3A%2F%2Fwww.techno-ed.com%2F&ei=_pEiU-baLcn8ywOx9IGgBQ&usg=AFQjCNEQj83Fmevg0JU8TzgEwy2ZCxNUkg))

### 2014: IBM Aix Training Certified (IBM)

### 2018: Unified Communication

### 2019 : Under preparation (ITIL)

**Work experience**

**ROCHE PAKISTAN 1ST  NOV,2018 –Present**

"IT Support Engineer"

1. Two Office Movie Project (infra, SW, HW and Network.)
2. Prepare SOP’s, Technical documents.
3. Ticket Management (by using Service Now)
4. Mobile Iron Registration iPhone and iPad.
5. Project Management and deliver on time.
6. Reporting in UAE (line Manager)

**GSK 1ST July 2016 –July 2018**

**EIS Engineer (GSK CHC)**

1. Responsible for overseeing the day-to-day operations of the team.
2. Allocating daily jobs and workloads.
3. Constantly looking for ways to improve processes.
4. Reporting to Senior Manager.
5. Prepare SOP’s, Technical documents.
6. Sales Force management(IPAD DEP Enrollment and Inventory management)
7. Project Management and deliver on time
8. Novartis Migration Project
9. Wi-Fi Deployment project
10. Asset Tag Refresh Project 2016,2017 and 2018.
11. Online Training to Sales Force Through WebEx.
12. Coordination with Procumbent
13. Enter PO,MEP/MC and MRN by using ERP JDE Edwards
14. Ticket Management (by using Remedy)

**MONET (Pvt.) Ltd.1ST JANUARY 2015 – 30th June 2016**

**System Engineer and Team Lead.**

1. Responsible for overseeing the day-to-day operations of the team.
2. Allocating daily jobs and workloads.
3. Training team members.
4. Constantly looking for ways to improve processes.
5. Reporting to Senior Manager.
6. Assist team members in L1 Investigation of issues.
7. Prepare SOP’s, Technical documents.

**Technology Operations**

1. Responsible for overseeing the day-to-day operations of the team.
2. Allocating daily jobs and workloads.
3. Training team members.
4. Constantly looking for ways to improve processes.
5. Reporting to Senior Manager.
6. Assist team members in L1 Investigation of issues.
7. Prepare SOP’s, Technical documents.

**Managing Branchless Banking Applications**

1. Technical administration of following applications on Production Environment.
2. IRIS (Middle ware)
3. UBPS(Utility Bill Payment Server)
4. Jasper Reporting Server
5. SMS Gateway
6. MPG (Mobile Payment Gateway)
7. ESMARTS (Mobile Account Registration Portal)
8. Fundamo (Mobile Banking Platform)
9. MPOS (Mobile Point of Sale)
10. OS Ticket

**SYSTEM ENGINEER**

Meezan Bank ltd **2ND OCTOBER2012 – 31STDecember2014**

**Environment:**

**AIX 5.3, 6.1, IBM power Servers, HMC (Hardware Management Console), IBM SAN Switches and Storage, IBM tape library**

**Responsibilities:**

* San firmware Up gradation activity On Production and DR
* Power 7 and HMC Firmware Up gradation Activity
* Monitor and manage IBM power servers and HMC (Hardware Management Console)
* Monitor and manage storage events and performance
* Installation of backup software agents to AIX, Linux and Windows hosts
* Ensuring daily server backups, data restorations and tracking of tape rotations
* Participate and manage data center related activities
* Perform operational tasks, daily system logs checking, servers health check and routine backups
* Participate in data center related activities
* Handled housekeeping tasks such as tape management
* Rigorously create and maintain documentation for all processes and procedures
* Participate and coordinate with support engineers for servers and storage hardware maintenance

**BSS OPERATION ENGINEER**

**HIGH RISE LTD February to September 2012**

**INSTITUTION**

**2016: MBA** Telecom and Management **(Proceeding)**

Institute Of Business Management (CBM), Karachi

**2013: BS** in Telecommunication

Sir Syed University of Engineering and Technology, Karachi

**2007:Pre-Engineering**

Govt.College For Men nazimabad # 2, HSC, Karachi

**20005:Science Group**

Progressive Children ACADEMY, SSC, Karachi

**Reference:** References available upon request