**R-1321, Block 15,Dastagir-FB-AREA,**

**Karachi.**

**03003377484**

**faisal212001@yahoo.com**

**faisal akhtar**

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| **Objective** |  | To secure a **NOC, O&M/Transmission & SOC** Engineer position with well-known company that will lead to a lasting relationship and stable career. |
| **Skills & Abilities** |  | Vast experience in Network Operations Center/SOC/Migration, Transmission functions. Avaya Management.  Good Understanding of relationship between routers, switches, patch panels and connecting devices to the network.  Wide knowledge of DWDM, ETHERNET, and data communications networks  Strong knowledge of routing and translations, VOICE and/or DATA, TDM and/or VoIP products and services.  Ability to apply traffic analysis to network.  In-depth of network design considerations – Traffic theory basics, Traffic models, selecting traffic models.  Ability to work in a fast pace environment and prioritize work. |
| **Experience** |  | **ETISALAT- Dy. MANAGER**  **May-2008 to Nov-2016.**  **Job Title: IS OPERATION/TRANSMISSION**  **Industry: Telecommunication**  Major Responsibilities:  Providing technical support to Field Staff to commission the services  Activation of High Speed Internet & VOIP through Optical Network Unit.  Migration of ADSL & DEL services from Copper to GPON technology.  Troubleshooting Optical Line Terminal (OLT) & Optical Network Terminal (ONT)Through telnet.  Configuration & troubleshooting of Voice & Multimedia subscribers on Huawei NMS,  Zhone NMS, Alcatel NMS, Provisioning, configuring and troubleshooting of Huawei devices OT928, ONT925,OT550, HG851, HG851A, HG8240, HG8240SIP.  Provisioning, configuring and troubleshooting of ZHONE devices ONT types 2424, 2520, 2511  Provisioning, configuring and troubleshooting of ALCATEL devices ONT types I240GP, I240GA, I440GP.  Provisioning, configuring and troubleshooting of WIMAX devices  Supporting field engineers and troubleshooting various technical problems.  Activation of Voice & Multimedia services for residential & Enterprise customers  Including DEL, PABX, ISDN etc.  Collaborate with other Support Team members to fix network outages, misconfigurations, and complex networking issues of customers’ devices.  Service provisioning and maintenance through Huawei, Alcatel & Zhone NMS.  Provides on line technical support and ensure the telecom services are provided as  Per the quality standard of Etisalat & Vendors.  Configuration, troubleshooting of IPTV (E-Vision) services;  **FTTH PROJECT**  Major Responsibilities:  Work on the passive optical transmission technology and mainly applies to the  Scenario such as fiber to the home (FTTH) to provide various services:  Voice, Data, Video, Leased line.  Migration of Current Copper Customer services (DEL, HSI, IPTV) into GPON system and  Provide New services such as DEL , HSI , IPTV , Leased Circuits in GPON.  Installation/configure Linksys IAD Devices (SPA8000, SPA2102) and SIP Phones to  Provide VOIP Services in GPON System.  Handling of different kind of Management System such as Corporate Billing and  Customer Management (CBCM), Locknet  Coordinate with Route and Record (R&R) section to update to GPON Data.  **CST MUSSAFAH-AUH (CONTROLLER)& MDF SUPERVISOR**  Major Responsibilities:  Assigned work provisioning and complaints for the Field Staff (ISP & OSP).  Assigning logistic material for the installation.(ISP & OSP)  Arranging work for the out sourced companies.  Arranging all meeting with the concerned.  Time sheet monitoring on daily basis with H/R staff.  Having sound knowledge of MDF work (Patching,Jumpering,De-jumpering & Supporting to all staff whose are working on field.Cable/patch chord routing and re-routing requirements as per the exchange requirements.  Uplifting (Dismantling) of Telecom equipment in the Exchanges.  **Pakistan telecommunication corporation limited.**  **Mar-2007 to May-2008**  **Job title: Assistant Manager**  **Industry: Telecommunication**  Major Responsibilities:  Managing patching before connection provisioning.  Worked with DSLAM and MINI DSLAM.  Achieving target on daily basis in Provisioning and complaints.  Making installation & networking switches on commercial clients.  Worked on Huawei, Shiro, and Zyxel & Cisco Modems/routers.  **Mahmood Brothers(Tanner & Garments)**  **June-2003 to Feb-2007**  **Job title: Export Executive/Assistant to Director**  **Industry: Manufacturer/Exporter/Importer**  Major Responsibilities:  Correspondences with foreign and local buyers and vendors.  Preparation to Documents for relating the Export. /Imports.  Making arrangement to all Customer appointments, Hotel staying, pick n drop services, beverages and etc…  Making record and preparing the Rebate documentation.  Merchandising to the sampling and arranging to send by couriers.  Arranging participation of Directors in International Seminars, Exhibitions and Events.  Doing arrangement all Export shipment procedures, Banks, Shipping Company, Freight Forwarders, Clearing Agents and Transports.  **International Cargo Services / Saqib Associates International**  **May -1998 to June- 2003**  **Job title: Import & Export Pharmaceuticals Specialist**  Industry: Clearing Forwarding Agent/ Indenting Pharmaceutical Raw/Finished and Packing Materials.  Major Responsibilities:  Having specialization to Clear the Consignment and Shipment towards Air, Sea and Dry ports.  Strong Knowledge about the Customs Tariff, SRO’s, P.C.T and U.S/B.P Pharmacopeia.  Evaluation to the material according to the Import country and duties.  Correspondences with the buyers and vendors according to the Consignments. |
| **Education** |  | **BACHELOR OF COMMER FROM KARACHI UNIVERSITY.**  **MASTER OF BUSINESS ADMINISTRATION FROM KARACHI UNIVERSITY.**  **2019-2023** |
| **Professional trainings**: |  | Training of Fiber Connecterization /Fiber Splicing by Fujikura, Japan. East Exchange, Abu Dhabi.  Training of IPTV Service on Broadband, by Huawei.  Training on Gpon for Multi-Service Access, from Etisalat Academy, Dubai.  Training of the Huawei OLT (T-5600) from the Etisalat Academy, Dubai.  Training of new NMS of Huawei U2000 in T&A Bldg. Abu Dhabi.  Attend Training of I C N D (Interconnecting of Networking Devices from Etisalat Academy, Dubai. |
| **Personal** |  | NAME FAISAL AKHTAR  FATHER’S NAME MUHAMMAD AKHTAR  DOB 22ND JUNE 1975  MARITAL STATUS MARRIED (2-Boys)  RELIGION ISLAM  HEALTH GOOD HEALTH  DRIVING LICENCE UAE VALID LICENCE  HOME COUNTRY CONTACT NO: 00923003377484 |
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