###### **CURRICULAM VITAE**

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**MOHAMED NAJMUDEEN**

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| **PROFILE SUMMARY** |

Competent IT professional with 10+ year proven UAE experience in System Administration, technical support, including plan, install, configure and optimize the IT infrastructure to consistently achieve high availability and performance. Willing to gain professional work experience in challenging IT work environment to show excellent work skills gained from past service record.

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| **TECHNICAL EXPERTISE** |

**Server Administration :** Windows 2008, Windows 2012 and Windows 2016

**Client Administration :** Windows 7, Windows 8.1 and Windows 10

**Antivirus Tool :** Trend Micro Office Scan XG,Eset Endpoint ,Kaspersky

**Firewall :** Cyberoam, Fortinet

**Router & Switch** : Cisco Configuration and maintance

**Network** : LAN, WAN, VPN, Wi-Fi configuration Maintance

**Virtual :** Hyper-V,Vmware

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| **WORK EXPERIENCE** |

# **June’2005-at Present with AG Cars Services LLC (Previously called Eta Cars) Company, Dubai**

**Hardware Environment:**  Server-HP ProLiant ML110, DL380/G7/G8/ G9 , Desktops/Laptops (HP, Dell, Lenovo)- Windows10/8.1/7/XP, Printers & Scanners (Hp,Epson,Samsung) and APC Smart UPS.

**Job Responsibility:**

# Installing, configuring and maintain of Domain Controller, Active Directory Group Policy and Antivirus server as per the company corporate IT Policy

* Maintaining and administering computer networks and related computing environments for the organization
* Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems with agreed SLO
* Monitoring day-to-day administration, and providing operational support, like user management, password management, backup, OS installation/upgrade, performance monitoring, and file system space management
* Provide telephone support diagnose and resolve problems remotely for seven branches across the UAE
* Install, Create and assign the new users in the Active Directory and Maintaining for more than 100 users
* Designing, configuring and testing networking software, computer hardware, and operating system software.
* Ensuring the security and deployment of the LAN/WAN network connectivity from Main office and branches

# Monitor and maintaining Oracle data base server by taking the daily backup and Performance.

* Install and maintaining ERP application Terminal servers.
* Provide ORBIT-ERP software day to day support using PL-Sql and coordinate with Vendor for further enhancements & Developments.
* Overall patch installing, updating in Servers and workstations
* Monitoring and maintaining Verdi Biometric attendance system
* Configuring Exchange server e-mail Clients in MS Outlook2010, 2013, 2016 & Office365 and troubleshooting the problems
* Configuration of Access Points, Projectors in the conference room as per the requirement
* Maintain and provide Technical Support for Access Control Systems and Security Cameras
* Works with project teams to help implement Internal Systems
* Design and implement secure internet service delivery to end users with Cyberoam & Fortinet Firewall
* Coordinate with Vendors for the procurement of Pc, Printer and other necessary IT Peripherals as per our new requirements.
* Monitor and maintain CCTV cameras and backup
* Antivirus Management – Installing and configuring automatic updates of pattern files, scheduling virus scanning, configuring alerts.
* Make recommendations for future upgrades.

**Projects –Head Office Dubai to Branch Office**

* Configured and Implemented VPN, between Head office and Branch office.
* Installed Os and other software almost 20 systems and configured with domains.
* Configured exchange server e-mail clients and ensured this entire working fine.
* Installed Antivirus software for all client’s system.

**June’2004 to Apr’2005 withCurtis1000 Lifafa India (P) Ltd, Chennai-India as an IT Assistant**

**Job Responsibility:**

* Installing and configuring of Desktop PCs and Laptops.
* Maintenance of web / application Servers in the Enterprise Network.
* Managing desktop related issues like software installation, configuration, maintenance and Support.
* Printer Installation and troubleshooting.
* Diagnosing and providing Virus Protection.
* Responsible for IT hardware, software and maintenance procurement.
* Ensuring security and upgrades are applied to desktops and laptops and kept up to date.
* Planning and undertaking scheduled maintenance upgrades
* Maintaining and Monitoring Hardware asset and Software Asset Details.

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| **STRENGTHS** |

* Effective client & technical support skills
* IT Solutions & ERP implementation
* Adaptable – Flexible – Quick Learner
* Well-trained & experienced IT Professional
* Good exposure to server, Networking & Communication products

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| **AWRADS & ACHIEVEMENTS** |

* Certificate of Best Performance awarded in the IT Dept twice in working company
* Implemented MPLS IP connect between branches to reduce downtime and ensure business continuity

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| **EDUCATION** |

* Master of Science in Information Technology (M.sc IT)
* Bachelor of Computer Science(B.sc)

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| **TECHNICAL QUALIFICATION** |

* ITIL 4 Foundation
* Cisco Certified Network Associate (CCNA)R&S, Cisco Id: CSCO12911487
* Diploma in Computer Application (DCA)
* Diploma in Computer Hardware (DCH)

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| **PERSONAL DETAILS** |

Nationality : Indian

Date of Birth : 02 JUN 1979

Marital Status : Married

Language : English

License : Valid UAE Driving License