**OMAR SHAALAN AHMED**

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Cellphone# +9647700610777

Email:omarsh465@yahoo.com

**PERSONAL INFOMATION**

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| |  | | --- | | Name of Applicant: Omar Shaalan Ahmed  Gender: Male  Date of Birth: January 1st - 1995  Nationality: Iraqi  Marital Status: Single | |  |

**EDUCATION**

Al-Ma'amon University College / Bachelor degree in Computer Network Engineering Technologies.

CERTIFICATION

* **Cisco Certificate Network Associated (CCNA) include Routing & Switching.**
* **Cisco Certificate Network Professional (CCNP) include Routing &switching.**
* **Cisco Certificate Network AssociatedCCNA Collaboration**
* **Cisco Certificate Network Associated (Security)**
* **VMware vSphere 6.7 Foundations**
* **VMware Certified Professional - Network Virtualization**
* **The Implementing Cisco IP Telephony & Video (CIPTV1)**

COURSES

* CompTIA A+ (220-901,220-902)
* MTCNA MikroTik Certified Network Associate
* Fortinet - FortiGate Firewall Training

**WORKING EXPERIENCE**

**Sallyport Global Service**

**POSTION: Network Administrator** (April2017-present)

**Responsibilities:**

* Configure, install and maintain network equipment and infrastructure including routers, WAP's, switches, fiber optic and copper connections
* Responsible for the daily maintenance and support more than 300 Cisco

Switches, Routers (2960,3900,3560,3850,4500)

* Configuring network devices for end customers (switches, wireless,etc).
* Working with VoIP support team at Sallyport Network Operations Center deploying Unified Collaboration solution including but not limited, Cisco Unified Call Manager, Cisco Unity and Cisco Instant Messaging and Presence.
* direct support for Telepresence solution, which includes Telepresence Management Suite, Telepresence Server and Telepresence Conductor
* In this Environment working in installing and provisioning of different VoIP and Video endpoints, Cisco 79xx, Cisco 8831 and Cisco 8945 and for video conferencing, MX800, EX90 .
* Monitoring active network equipment.
* Troubleshooting and reporting issues.
* Configuring Wireless networks.
* Documenting new and existing network topology designs.
* Troubleshooting and reporting issues.
* Troubleshooting technical issues in the network

**Mercy Corps Organization**

**POSTION: Distribution Assistant** (November2016-April-2017)

**Responsibilities:**

* Verify distribution figure and information distributions to ensure distributions take place as planned in.
* Support partner organizations leading commodity terms of materials, intended beneficiaries, and schedule.
* Submit reports on distribution/activities monitoring result, challenges faced and lessons learned.
* Record and document beneficiary/community feedback, in line with Community Feedback.
* Submit all monitoring results, assessment results, survey results to database staff.
* Ensure proper handling and movement of any project monitoring, assessment, and survey files.
* Ensure distributions/activities are conducted in full respect to the humanitarian principles and in organized and dignified way.
* Conduct both professionally and personally in such a manner as to bring credit to Mercy Corps and to not jeopardize its humanitarian mission.

**SKILLS**

* Proficiency in all areas of Microsoft Office, including, Word,Excel and Power point.
* Call Manager (Cme, Cucm,PBx,IP IPPBX)
* Firewall (Fortinet)
* IPTV deals with Exterity model
* Fiber optic
* Windows(XP,Windows7,Windows10)

**LANGUAGE**

Native Arabic – English very good speaking, writing and reading.

**PERSONAL FEATURE**

* Passion in learning new knowledge and experience.
* Able to follow other’s instruction and decision.
* Like to work in team.
* Ready to Travel to remote sites in case of emergencies