

**MOHAMMAD NURAIN**

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Network, System & Security Professional  
IT infrastructures (**Data,Voice & Video**)



**Career Objective:** To establish professional credentials by working in challenging and creative environment and to play a key role in the overall growth of the organization.

**Brief Professional Summary**

**Bachelor’s Degree in Engineering(E&T), CEHv10, MCSE ,ITILv3, CCNSP & CCNA**

**11+ years** of **experience** in **IT Infrastructures :** Active/Passive Networks(Routing,Switching,Firewalls), Windows Servers , IT Security, AD, DC, Exchange, ERP , Office 365, Azure,PABX, CCTV and Video Conference Systems **:**

(Working experience in **Qatar**, **India**, **Nepal** and **Sudan-Africa**)

☞ A good Exposure of Planning, Designing and Implementation along with execution and commissioning of Data/Voice/Video Networks and IT Infrastructure setup for corporate clients.

☞ Capable to handle entire IT infrastrucutres of a Company with updated technology & Standards.

* Experience in both planning and evaluating existing, complex, network systems and architectures and make recommendations for service modifications.
* Experience in Project Management, Technical Documentation, Presales Consultancy

☞ Strong organization and communication skills; Powerful presentation & delivery skills

* Excellent knowledge of English (Spoken and Written).
* **ITIL Certified**  and familiar with **ISO 9001:2008 & ISO/IEC 27001** Standards .

**Technical Skills: MCSE, Exchange Server, CCNP, A+, Network+, CEH, CISSP , Prince2** Level Skills

* **IT infrastructure installation, management , administration , planning and purchasing.**
* **Network/System Administration**–AD/DNS/DHCP management,SCCM,Backup/Disaster Recovery Solutions
* ERP System : MS Dynamics AX 2012 Installation, administration and Support
* **Experience** with ITIL based Service Desk Tools (ManageEngine,FreshService,WebHelpDesk,etc.)
* WINDOWS **SERVER** 2003/2008/2012-**EXCHANGE SERVER** 2010/2013/2016 – **Virtualization** ,Azure,AWS
* **Data Center** : Setup & Maintenance ; **SharePoint 2010/2013 & Office 365, Data Diode Technologies.**
* MS – Outlook Confuguraions & Scripting ; **Anti-Virus Server** & Client : KS, Symetech,Carbon Black,etc.
* LAN /WLAN /WAN - **ROUTING – SWITCHING** – **SECURITY - FIREWALL** – **VoIP – eFAX - PABX - CCTV**
* **VPN** : IPSec – SSL – Any Connect – Clientless ; Backup with **Symantec Backup Exec 2012** , FTP/sFTP.
* **Passive Networking & Designing** : Strucutured Cabling – UTP – OFC – Splicing – Termination
* **OS** : Windows , Linux , Mac ; **DATABASE SERVER** : SQL & ORACLE
* Hardware & Software Support : Desktop – Laptop – Servers – Printers –Plotters – Scanners - Fax
* **Video Conferencing Systems:** Poylocom Products : Vortex,VTX,VSX,HDX,RMX,RSS,TPX,RPX,etc.
* ACCESS CONROL & ATTENDANCE SYSTEM – FIRE ALARM SYSTEM – Building Management Systems
* WEB SITE DESIGNING – UPDATING – EDITING - HOSTING ; HTML & PHP
* **Pre-sales – Project Documnetations –** **O & M Training** - Hardware & Software Invetory ; **MS-Visio**
* **RDP, ManageEngine Apps,TeamViewer,LogMeIn,Hamachi,Real VNC,etc.**

**PROJECTS UNDERTAKEN:**

* “Implimentation of ERP Systems with MS Dyanamics AX 2012”, Ramaco , **Qatar-2016/2017**
* “ Structured Cabling (UTP & OFC) for the Various Projects of Ramaco, **Qatar-2013-2017**
* “Installation & Configurations of Exchange Server 2010 “, Ramaco , **Qatar-2012**
* “Installation of PABX System “ in different sites & Clients of RAMACO ,**Qatar -2012**
* “Deployment of Network Infrastructure " Ministry of Foreign Affairs, **Govt, of** **Nepal – 2011**
* “Deployment of Secured Network Infrastructure” ILFCO (Bank), Kathmandu, **Nepal – 2011**
* “VPN connectivity among the branches of the Company” Goodwill Finance Co. , **Nepal - 2011**
* “Deployment and integration of TPX Systems “ Ministry of Earth Sciences, **Gov. of** **India**  - **2011**
* “RPX System Installation for Video Conferencing” BSNL, New Delhi, **India** - **2010**
* “Setting up of ICT Department & DATA Center”, SMT Group, Khartoum, Sudan, **Africa** - **2009/10**
* **“**Implimentation of Video Conferencing among SMT Group of Companies”, Sudan, **Africa-2009**
* “Imparting Training of Networking & Security “, SMT Group, Khartoum, Sudan, **Africa** – **2009**

**Professional Experience**

* **Presently Working** as a **“Sr. Network/SYSTEM AdminISTRATOR”** in “RAMACO Trading & Contracting Co. WLL**, Doha, Qatar”** From **Jan’2012** .

**Key Job Responsibilities:** Managing more than 300+ Users , 70+ Printers/Plotters,etc. at HO & sites

* Managing and Supervising the entire IT infrastrucures of the Corporate office, Project sites and brach offices
* Installing, Configuring & maintaining Windows Servers , Exchange Server, Database and Antivirus Server, Office 365 .
* Administrating andf managing Service desk operation and Maintaining the Portal with necessary updates and configs.
* Installing , Configuring & managing Switches, Routers, Firewall, IPS, Servers,etc.
* Performing daily operations to manage Network & Monitoring the Network Traffic.
* Administration of AD, ERP(Ms-Dynamics Ax 2012), Office 365 , and Application servers.
* Installing, Configuring & troubleshooting Desktop PCs, Laptops, Printers,Plotters, Scanners, eFax , IP Phones, etc.
* Configuring & Mananging Office 365, Virtual Servers and Azure.
* Configuring & Mananging VPNs; Installation , Configuration and administration of WLAN with Controller
* Managing Storage Area Network with desired Company policies.
* Implimenting and managing Company policies for the uses of IT Infrastructures as per ISO Standards.
* Managing Bio-login Attendance System and Supporting ERP systems(MS Dynamics AX 2012) at server and client sides.
* Maintaining Company Websites and Database system.
* Maintaining the database of the IT infrastructures and planning for the future requirements.
* Maintaining inventory of Harwares and softwares.
* **6 Months** as a **“PRoject/system Engineer”** in “SASTRA NETWORK SOLUTIONS Inc**, Kathmandu, Nepal”** From **May’2011 to November’ 2011** .

**Key Job Responsibilities:**

* Network planning , designing, and implementation .
* Communicating & Managing expectations with client and team members
* Configuration of different L2 & L3 devices(Switches, Routers, Firewall, IPS, etc.)
* VPN configurations : **IPSec** and **SSL VPN.**
* Implimentations and Configurations of DVRs
* Implementations & Configurations of Video Conferencing Systems and Performing full system and integration tests.
* Project documentation and documenting the Problems & solutions for the future references.
* Supporting sales team by providing technical business Consulting advice.
* Preparing Technical Proposals and BoM for Polycom and CISCO products.
* Providing Pre-sales consultancy and Demonstrating the products.
* Looking after the entire IT infrastrucutres at the company including its DATA CENTER facility.
* **2 Years 9 Months** as a **“Network Engineer”** in “**PRESTO INFOSOLUTIONS PVT. LTD., New Delhi, India”** From **June’2008 to March’2011**.

**(** Worked for onsite Projects in **Sudan, AFRICA** From **March’2009** to **March’2010)**

**Key Job Responsibilities:**

* Network planning , designing, implementation and maintenance.
* Configuration of different devices(Switches, Routers, Firewall, Controller, AP, VBP, etc.)
* Implementations & Configurations of Video Conferencing Systems.
* Performing full system and integration tests for entire IT infrastrucutres.
* Giving support for the smooth running of the Video Conferencing Systems.
* Monitoring & Handling of all passive works: Laying of OFC, Splicing, Testing and UTP Cabling.
* Interacting with Clients and Vendors to meet the time frame of work completion.
* Designing and preparing Training Materials and Manuals.
* Providing training to technical team to upgrade their skills.
* Installation & Configuration of IP Telephony and Wi-Fi Systems.
* Preparing Acceptance Test Reports for the project.
* Installation, Configuration and Management of Windows server 2008 and Exchange server 2007.
* Developing standard course designs for orientation training and product trainings
* Assembling of Computers; Installations & Configurations of OS and Software.
* Working with Pre-sale team.

**Educational Qualifications**

❖ **Bachelor’s Degree in Engineering** (**Electronics & Telecommunication)- AMIETE (ET)**

From **The Institution of Electronics & Telecommunication Engineers** ,New Delhi, **India**.

* **I.Sc.** from **B.I.E.C.,India**
* **S.L.C.** from **HMG Nepal Board,** Kathmandu**, Nepal**

**International Vendor Certifications**

❖ **CEHv10** : **Certificate No. : 533631**

❖ **ITIL** Foundation Certificate in IT Service Management : **Certificate No. : GR750101398MN**

❖ Microsoft Certified Solutions Expert – Messaging [**MCSE Cet. No.-E815-6086**]: **MCSE ID #9722181**

❖ Microsoft Certified Solutions Expert – Productivity [**MCSE Cert. No. F810-1725**]: **MCSE ID #9722181**

❖ Cisco Certified Network Associate-**CCNA** [640-802]: **Cisco ID# CSCO11392412**

❖ Cyberoam Certified Network & Security Professional-**CCNSP**

**Technical Trainings**

❖ **Microsoft Certified System Engineer** (**MCSE)** with **Exchange Server** & **CCNA** :

Training Certification from ATS Infotech Pvt. Ltd., Lajpat Nagar, New Delhi,India.

* **Certified for Optical fiber testing, repairing & deployment**, **Brugg cable**, Switzerland.
* Certificate Course inComputer Application From DOEACC Society, New Delhi, India.
* Training on **CCNP** (Routing & Switching)
* **Prince2**  from **Udemy**
* **Certified** **Infromation Security Expert** (CISE) & **Certified PHP/SQL Professional** from INNOBUZZ , New Delhi – INDIA
* **Microsoft SharePoint Server 2013** from **Udemy**
* **Introduction to SDN and OpenFlow** from **Udemy**
* **Azure - Active Directory(Online)** from **Udemy**
* **Architecting Microsoft Azure Solutions Certification** from **Udemy**
* **System Center Configuration Manager (SCCM)** from **Udemy**

**Awards and Honors**

❖ Participation and Winner of Several School Level Competitions in Fine Arts and Cricket.

* Played as a Captain for School, Club and City Cricket team.
* Got Scholarship from IDB(Islamic Development Bank, Jeddah, Saudi Arabia) for Engineering studies.
* Elected as an Executive Member of Nepal Engineers’ Association , Qatar Center

**Professional Membership**

❖ Global Member : **Internet Society** , Membership Number : 81900

* Associate Member : **IETE**, **India** – Membership Number : AM-119926
* General Member : **Nepal Engineers’ Association , Nepal** : Mem. No.:15533

**Personal Profile**

* Father’s Name: Mr. Mohammad Mansoor

❖ Date of Birth : 18/12/1975

* Sex Male

❖ Marital Status: Married

❖ Languages Known: English,Hindi,Urdu,Nepali & Arabic(Basic)

❖ Interests: Swimming, Playing Cricket, Writing Blogs & Ethical Hacking

* Nationality: Nepali
* Passport Number 09023973 (Date of Issue:27/07/215;Date of Expiry:26/07/2025)
* Driving Licence: Qatar & Nepal
* Permanent Address: Janakpur-6, Dhanusha, Nepal

Place: Doha-Qatar

Date: 20/10/2019 **( Mohammad Nurain )**