

**Jawed hashnain**

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**Personal Abilities**

To work in a challenging and responsible position in an organization utilizing my experience and expertise for my professional growth environment as a Telecom  Technician in a highly competitive and to be a team player and add value to the organization that I worked for.

**Profile**

* **6.5YEARS experience in IT Support, Telecommunication.**
* **Red Hat Certified System Administrator(RHEL 7)**
* **Microsoft Certified IT Professional (MCITP, ID: 7455605)**
* **CCNA Certified**
* **Saudi GCC License**

**Professional Training & Certification undergone**

* Windows Server 2008.
* Cisco Certified Network Professional (CCNA)
* M.S Exchange Server 2007
* Red Hat Linux 7 (RHCE)

**Gulf Experience: -**

**Company: Vernier Technical Services LLC Dubai- IT Support July 2019 to Present**

**Project - Address Hotel Fujairah**

**Client - Eagle Hills**

**Work Responsibilities: -**

* Experience in the field of installation, Operations, systems of structured Cabling CAT6A CCTV, ACS,and GRMS.
* Approx. 1000 points of cable pulling of Data,CCTV,ACS and Termination and support.
* Understanding customer/client requirements
* Planning & site serve for CCTV surveillance system project
* Explaining the project work to my team members (electrician, technician& other labour)
* Following safety norms while working at the field/location
* Termination of Cat 6A cable, Patch panel fixing.
* Having basic knowledge of Access control System.
* Check design drawings for IT/ Communications Systems/CCTV.
* Structured Cabling Design, Cabling & Termination.
* Installation skills in Access Control Systems and CCTV Systems.
* Fiber Cabling, Splicing and Testing skills.
* Assist co-workers with installation and routine maintenance of structured cabling systems.

**Project - Centaury Mall Fujairah 251 CCTV camera.**

**Work Responsibilities: -**

* Understanding customer/client requirements
* Planning & site serve for CCTV surveillance system project
* Explaining the project work to my team members (electrician, technician& other labour)
* Observing the daily activity of project execution work
* Following safety norms while working at the field/location
* Uupgrade of analog CCTV system to IP CCTV system as per the client/customer demand.
* Troubleshoots cameras, DVR, NVR, CCTVsystem, computer peripherals & its other hardware
* Provides technical support to the customer/client related to CCTV issue
* Establishing good relationship with vendors, contractors & customers/client pertaining to CCTV project
* Installation, configuration, testing & commissioning of CCTV surveillance system
* Explaining the overall CCTV surveillance system to the Fujairah Police according to the protocol of ROP for the approval
* Project handover to the client/customer
* Working with BMS maintenance team to resolve security surveillance system issues
* Splicing and termination for the fiber patch penal
* Termination Fiber Connectors as like FC, SC, LC Connectors.
* UNV IP camera installation and Configuration.

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**Saudi Experience-**

**Companyl name-Primer Technology Ltd-Fiber Optics Technician**

**Client-Saudi Telecom Company** STC Riyadh Saudi Arabia

**Job Responsibilities**: -

* Installation, repair and maintenance of fiber optic systems in business sectors, homes, schools, colleges, universities, banks, offices, hotels, government organisations and many other organizations etc
* Coordinating with customer over phone for checking the customer availability at his location
* Following the way when Interacting with the customer as per the Saudi culture norms which is instructed by Saudi Telecom Company(STC)
* Port activation for fiber optic connection
* Checking fiber cable connection signal & its connectivity using OPM & VFL device
* Hawaii & Alcatel 5G modem activation & configuration
* Daily work follow ups from STC control ooffice & reporting to supervisor/manager
* Cleaning of fiber optic cable nozzles, connector from alcohol swap or alcohol spray
* Splicing & lloping of fiber optic strands in good manner to avoid break defects
* Customer documentation for further submitting at STC office
* Installation, maintenance & repair of copper line(ADSL & VDSL Technology)
* Replacement of old 2/3G modems with new 4/5G modems & activating
* Installation & configuration of IP setup box for television
* Knowledge of copper line cabinets
* DSL copper cable connectivity check with buzzer tone device
* Knowledge of GPON
* Following safety norms while working at fields
* Worked as quality checking technician for Inspection of telecom materials installed at client/customer location

**Technical Skills**

* Having complete knowledge of enterprise networking with Win-2008,12,Linux, UNIX- family, Win-XP, Vista & Windows.
* Having knowledge of DNS,DHCP,Group Policies, Active directory.
* Installation, configuration and Administration of RHEL-7, File Systems, User administration, Group, Permission.
* Problem solving capability on IBM, HP and DELL Hardware.
* Managing User/System Policies and handling Antivirus issues.
* Downloading of latest Patches and its implantation on system
* Complete IT & Networking related responsibilities
* E-mail ID configuration & Troubleshooting in Outlook, MS-Outlook.
* Experience of troubleshooting of Operating systems like Win XP, Vista, and windows.
* Troubleshooting of Systems & Network.
* Having Knowledge of Router, Switch and Hub.
* Having Knowledge of Network Monitoring Tools.

**Work experience-**

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| **S. No** | **Organization** | **Client Name** | **Designation** | **Working Period** |
| 1 | Hitachi Systems Micro Clinic Pvt ltd,New Delhi | Infoedge India Pvt Ltd,Noida | Customer Support Engineer | Dec 2013 to Dec 2014 |
| 2 | Chi Networks India Pvt ltd,  New Delhi | The BritisSchool,New Delhi | System Engineer | Dec 2016 to Aug 2017 |
| 3 | Primer Technology Ltd,  Riyadh, KSA | Saudi Telecom STC,  Riyadh | FTTH Technician | 2017 to 2018 |

**Job Responsibilities:-**

* All aspects of managing a network including PC maintenance & support (More than 200 users).
* Responsible for Desktop/Laptop Hardware/Application and day to day user Support.
* Installation and Configuration of windows server 2008.
* Maintenance of User’s Login ID’s in AD.
* Adding permission for the users for correspondent folders in the file server.
* Configuration and maintenance of all Desktops and Server Machines.
* Configuring and troubleshooting client pc’s to access internet.
* Primary responsibilities including managing and maintaining LAN, network & network handling mail client Issues.
* Install Printer & troubleshoot issue (Local Printer & Network)
* Installation and configuration of MS Outlook 2007 and 2010.
* Troubleshooting of Systems & Network.
* Resolve day-to-day network problems reported through the Helpdesk.
* Install patches of every type of Microsoft Window OS.

**Certification ID & Verification:**

* **Red Hat Certified System Administrator 7(**certificate no-160-055-893**)**
* **MCITP validation**
* **website:**<https://mcp.microsoft.com/authenticate/validatemcp.aspx>

Transcript id: - 911982

Access Code: - jawed2009

MCP ID: - 7455605

* CCNA validation web site: -[http://www.cisco.com/go/verifycertificate](http://ciscocertificates.com/verify.cfm)

Validation id: - 412720329194EMBG

Cisco ID: - CSCO12252155

**Education Qualifications:**

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| MCA | 2012 | IACM ,New Delhi | SIKKIM MANIPAL UNIVERSITY  Manipal,Karnataka | 2nd |
| BCA | 2009 | Dr.ZakirHussain Institute, Patna | SIKKIM MANIPAL UNIVERSITY | 1st |
| 10+2 | 2006 | PDLD Intercollege,up | U.P Board | 2nd |
| 10th | 2004 | St.xavier school, Muzaffarpur | CBSE | 2nd |

**Passport Details.**

Passport Number : J9749275

Date of issue : 22/07/2011

Date of expiry : 21/07/2021

**Personal Details:**

* Date of Birth : 12th Sept. 1988
* Father’s Name : Muzibur Rahman
* Gender : Male
* Marital Status : Married
* Languages Known : English, Urdu& Hindi
* Present Address : Flat No:602 Clock Tower,Fujairah,UAE

**Declaration:-**

I hereby confirm that the information furnished above is true to the best of my knowledge .I request you to consider me as a proficient candidate, and if an opportunity is given to me, I will prove my worth.

Place- Jawed Hashnain

Date -