 **JAVITH AKTHER**

+971 524459310

**CAREER SUMMARY:**

Proven years of infrastructure management, skilled with ICT, network concepts and technologies. Very intuitive and keen on managing the premise with lowest downtimes possible by building a stable and secure network and systems.

**PROFESSIONAL QUALIFICATIONS:**

* Completed CCNA – Routing & Switching at Cisco Academy, Bangalore.
* Advanced Course in Hardware & Networking.
* Successful Project: Cisco routing and ARUBA switching project for Indian Bank over Seven Zones (More than 150 Branch’s).

**CERTIFICATIONS:**

Certified in National Skill Development Corporation India (NSDC) Government of India

Following Job Rolls

* + Fixed Telecommunication Network Services **FTNS (Dec 2018 – Dec 2020)**
  + **CCTV (Dec 2019 – Dec 2021)**

**WORK EXPERIENCE:**

***Network Engineer*** *- JCET –Arni, India. (Nov 2017 – Dec 2019)*

* Managed software implementations and trained users on multiple new systems and software periodically.
* Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.
* Securing data, software, and hardware by coordinating, planning and implementing network security measures.

***Networking & Desktop Support Engineer*** *- SMASHWING TECHNOLGIES Pvt.Ltd.*

*Chennai, India (Sep 2016 - Oct 2017)*

* Desktop support and Active Directory management for new employees.
* Access list configurations for private users.
* Solving customer complaints and elevating major incidents to managers.
* Technical support for people using the network.
* Training staff on new systems.
* Day to day admin and monitoring of network use.
* Planning future improvements, suggesting IT solutions to business problems.

***Desktop Support Engineer*** */ SRM Infotech Pvt.Ltd.*

*Arcot, India (March 2013 - Jul 2014).*

* Responding to client support requests.
* Contacting clients to find out the nature of the problem.
* Traveling to the client’s location or connecting via remote link.
* Troubleshooting hardware and software issues.
* Installing and maintaining hardware and computer peripherals.
* Installing and upgrading operating systems and computer software.
* Troubleshooting networking and connection issues.

**TECHNICAL SKILLS:**

**Network Support Skills:**

Cisco Networking, Aruba series switches, CCTV Installation and Maintain Services Engineer, File server implementation, TCP/IP Configuration, Seamless network connectivity, Maintenance of LAN, Networking in Domain environment, & troubleshooting, Cabling, patching, and LAN troubleshooting, Working with Server 2012. Installing Linux servers.

**System Support Skills:**

Assembling, hardware up gradation troubleshooting, Windows maintenance, dual booting, upgrade & update the windows, MS outlook configuration, Outlook backup & restore and troubleshooting, Disk Management, partitions, Printer installation and troubleshooting, Troubleshooting of hardware and O/S**,** Remote desktop and Remote assistance, Wireless Networking, Networking in Domain environment, Basic Firewall configuration, User Profiles Backup and Restore.

**ACADEMIC QUALIFICATIONS:**

**Master of Computer Application (MCA)**, Merit.

B.S. Abdur Rahman University, (2014-2016) India.

**Bachelor of Computer Application (BCA),** Merit.

Thiruvalluvar University, (2010 – 2013) India.