# Ahsan Butt C:\Users\Ahsan\Desktop\picture.png

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**Visit Visa Valid Till: 28th January, 2020**

**Career Summary**

A proven track record of **5 years** experience in MIS Department as IT Support Engineer at different organizations in Asia.

**CAREER PROFILE/SKILLS:**

* IT Technical Support and Services
* Microsoft Windows Operating System
* Windows Server Administration
* Cisco Switches and Routers
* Network Troubleshooting and Support (Local Area Network)
* Microsoft Office and Office 365 Administration (Outlook Email)
* Communication and Follow up
* Backup and Recovery Systems
* Problem Solving and Teamwork
* Helpdesk Support (CCTV, Biometric, Door Access, SCCM, Computers, Network Printers)

**EXPERIENCE (5 Year)**

**Name of Company: Nishat Chunian Group (Fourth largest textile company in Asia)**

**Designation: System Support Engineer**

**Duration: 21 Jan,2019 till 22 Oct,2019 (9 Month)**

**Place: (Lahore, Pakistan)**

**Responsibilities:**

* Install, configure, administration and troubleshoot Cisco switches both on L2 (Cisco 2950, 2960, 2970) & L3 (Cisco 3560 G, CISCO 3750).
* Server 2008 configuration,administration ,hardware installation & server backup .
* Address User Tickets regarding Hardware, Software, Networking, CCTV & IP Printers
* Installing, Configuring and administrating Microsoft operating systems
* Configuring and maintaining Outlook Email & Email Server (M Daemon)
* Maintain inventory record, IT Assets & arrange Video Conferencing Call

**Name of Company: BCI Services**

**Client: Bank Alfalah (Leading Bank in Asia)**

**Designation: IT Support Engineer**

**Duration: 1st Aug,2016 till 20th Jan,2019 (2 Year & 5 Month)**

**Place: (Sialkot, Pakistan)**

**Responsibilities:**

* Office 365 Installation,Email Creation & Configuration,Email Archive Outlook Data file
* IP addressing,Domain Joining, Cisco IP Phone Installation, IP Printer
* Address User Tickets Regarding Hardware,software,Networking & Biometric Detection
* Windows 10 Installation,Troubleshooting,Backups & Recovery System.
* Desktop Support & LAN Installation & Troubleshooting

**Name of Company: Hyquip Sourcing & Services**

**Designation: Network Operation Centre(NOC) Operator**

**Duration: 19th Jul,2013 till 28th Feb,2015 (1 Year & 7 Month)**

**Place: (Sialkot, Pakistan)**

**Responsibilities:**

* Monitor Base Station Subsystem of PTML Network and update to concerned field team.
* Timely escalation to all levels and OMC support to field teams.
* Troubleshooting of equipments and network problems.
* Desktop Support & LAN Installation & Troubleshooting

## Academic Qualification

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| --- | --- | --- |
| **Degree** | **Examining Body** | **Year** |
| Bachelor Of Science In Computer Engineering | Comsats Institute Of Information Technology | 2012 |

**Technical Qualification /Certifications**

* Microsoft Certified Professional(MCP) [2016]
* MCSE Training Course [2016]
* Cisco Certified Network Associate(CCNA) [2013]
* CCNP Training Course [2012]
* Computer Hardware Course [2007]

**LANGUAGES**

English, Urdu, Punjabi

**PERSONAL**

Father’s Name : Dilawar Hussain

Date of Birth : 20th Dec, 1988

Place of Birth : Sialkot, Pakistan

Reference : Will be furnished on request