**MOHTASIM NIAZI**

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**OBJECTIVE:**

To work in a competitive and learning environment, where I can get ample exposure towards the professional life and can enhance my knowledge

**EDUCATION:**

* **Graduation BS(Hon’s)** 2010 - 2014

Comsats University Abbottabad Campus

* **Higher secondary school** 2008 - 2010

Govt. Post Graduate college Mandian

* **Secondary School Certificate** 2006 - 2008

Federal Govt. high school cantt Abbottabad

**EXPERIENCE**

**Microsoft** (intelegents, Lahore, Pakistan) 25 Feb 2019 – Jan 2020

Designation: Microsoft Office 365 ambassador

Responsibilities:

Office 365 Support

Resolve tickets in rave ticketing system.

All ticket related with office 365 technology

Exchange, OneDrive, Sharepoint, Outlook, SFB and Teams

Migration. Trouble shoot Microsoft customers through remote desktop (LogmeIn) worldwide

**Abbott Solicitor Luton**

Designation: Remote IT support 1 Sept 2018– Feb 2019

Responsibilities:

System Administration of Windows server 2008R2, 2012R2: AD, DNS, DHCP, Hyper-V

Office 365 Administration

software installation

Updates and trouble shoot

**GM Group**  Dec2015- Oct 2018

Designation: IT Support Technician

Responsibilities:

System administration of Windows server 2012R2

Software installation

Updates and troubleshoot

**CERTIFICATIONS:**

|  |  |
| --- | --- |
| Sep, 2018  Sep, 2018  Sep, 2018  May, 2018  Feb, 2018  Dec, 2017 Dec, 2017 | **MCSA:** Microsoft Certified Solutions Associate: Office 365  **MS: 70-347** Enabling Office 365 Services  **MS: 70-346** Managing Office 365 Identities and Requirements September  **MS: 70-533** Implementing Microsoft Azure Infrastructure Solutions  **MS: 70-742** Identity with Windows Server 2016  **MS: 70-740** Installation, Storage and Compute with Windows Server 2016  **MCP:** Microsoft Certified Professional |

**Communication and Organizational Skills:**

Excellent communication skills Always interested to achieve the goal Motivated and problem solving

Integration and Love to work in team and highly organized

Good at meeting deadlines

**LANGUAGES KNOWN:**

Mother Tongues: English, Urdu, Hindko and Basic French

**REFERENCE:**

Upon request