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# Certification &Training

**Trained in CCNA R&S and CCNA Security from Network Bulls in August 2019**

**Received Training in ITIL v3, MS windows 8,**

**Work Experience of Ticketing tool LANDesk and BMC and Monitoring tool Nexthink**

**Educational Qualification:**

3 Year Polytechnic Diploma in **Computer engineering (**passing year 2004).Seth Jai Prakash Polytechnic, Damla (Dist. Yamuna nagar) approved by AICTE.

## Work Experience

**Continental software solution Pvt. Ltd**

Duration:-**08 Feb 2017 to till now**

Designation:-System administrator

* + - * Monitoring and configuring computer systems and networks
      * Providing support, including procedural documentation and relevant reports
      * Software handling, Desktop & Network troubleshooting, Manage network device

**Intertec System LLC (Dubai)**

**Project: - DHA (**Dubai Health Authority)

Duration: **15th Apr.2012 to 29 Dec. 2016**

Designation**: - Technical Support Engineer**

* Monitoring and maintaining computer systems and networks;
* Providing support, including procedural documentation and relevant reports;
* Supporting the roll-out of new applications;

**Redcats India Pvt.Ltd.**

Duration: **Dec.2008 to Feb 2012**

Designation: - **Server Engineer**

* Manage of Active Directory in Win 2003 Server.
* Manage MS Exchange server 2003 server
* Working experience of DHCP, DNS
* Working experience of Active directory

**HCL Info systems Ltd, Noida**

Duration: -April 2008 to sept.2008

Designation: - **System Engineer**

**Project: - NDTV (**New Delhi Television)

* Support and troubleshooting of computer hardware and software issue
* implement of new products
* Troubleshooting (LAN & WAN)

**Compare InfoBase Ltd. Delhi**

Duration**: -** **Sept. 2007 to April 2008**

Designation:**-System Support Engineer**

* Software handling, Desktop & Network troubleshooting, Manage network device
* Maintenance and Installation or troubleshooting Network of 500 computers

**Seth Jai Prakash Mukand Lal Engineering**

**And Technology**.

Duration: - **Aug 2005 to May 2007**

Designation: - **Lab Technician**

* Installation, Maintenance & Troubleshooting of Window Xp, Window 2003
* Maintenance & upgrade of hardware