**A person wearing a suit and tie

Description automatically generatedARSHAD C H**

**Mobile:** +971525484836

+91-9961366416

#### Email: jannathularshas786@gmail.com

|  |  |  |  |
| --- | --- | --- | --- |
| AREAS OF EXPERTISE  * Active Directory Implementation and Administration * Exchange Server Management * Configuring Routers & Switch * Windows HyperV & Cloud Admin * Windows Storage Administration * Outlook Configuration * Red Hat Gluster Storage Admin * Openstack Administration * Installation of Network Printers * Remote Desktop Connection * WinXP/7/8/10/Troubleshooting * Installation & Administration of Various Operating Systems (Windows XP/vista/7/8/10,Win Server 2012/R2,Red Hat RHEL,Ubuntu) * File Backup & Restore * HW/SW Troubleshooting * User & Group Management * Implementing User, Group & Computer Accounts   **OPERATING SYSTEMS**   * Windows XP,7,8,10, Windows Server2012/R2, RedHat, Ubuntu, DOS, Red Hat Server RHEL7,   **WINDOWS APPLICATION PACKAGES**   * Office , 2003, 2007, 2010, 2013,2016,Office 365.  OTHER CREATIVE SOFTWARES  * Visual Studio2010, Visual Basic, Photoshop, etc | **OBJECTIVE**   * **I strive to achieve excellence through quality, commitment and dedication.** * **To pursue a career in an organization, with a motivation that leads towards dynamic progress.**   **TECHNICAL SKILL**   * **Certified in CCNA (Cisco certified Network Associate)**   CISCO ID: **CSCO13526541**   * **Microsoft Certified Solution Associate [MCSA]** certificate on Windows platform * **Hardware**: Assembly, troubleshooting, installation, configuration and maintenance of operating systems and software, partitioning, etc. * **Microsoft Certified Solution Associate [MCSA]** certificate on Windows platform * **N+** * **Language:** C, C++, VB Script * **Database:** MySQL, * **Cloud & Storage:** Administration  |  |  | | --- | --- | | **PROFESSIONAL TRAINING**   * **CCNA [CISCO ID: CSCO13526541]** * **MCSA** * **RHCSA** * **HARDWARE** * **CLOUD COMPUTING** | **KEY AREAS & STRENGTHS**   * **Willingness to learn and comprehensive problem**   **solving abilities**   * **Ability to deal with people diplomatically.** * **Proactive with excellent interpersonal skills.** * **Leadership & co-ordination quality** | |

|  |  |  |  |
| --- | --- | --- | --- |
| **YEAR OF**  **PASSING** | **NAME OF INSTITUTION** | **NAME OF COURSE** | **PERCENTAGE**  **OF MARKS** |
| **2015** | **University Of Kerala** | **BCA (Bachelor Of Computer Application)** | **70%** |
| 2012 | GHSS Azhiyoor | Plus two – Biology science  (Higher Secondary Board) | 75% |
| 2010 | GHSS Azhiyoor | SSLC  (State Board) | 80% |

**EDUCATIONAL QUALIFICATION**

**WORK EXPERIENCE**

1. **MAKSYS TECHNOLOGY SERVICES PVT LTD, Calicut**

It is one of the well known AMC IT company in **Kerala**, providing Desktop Support Engineers in Banks and Government Sectors in INDIA.

Almost 3 years of experience as **Computer Hardware and Networking Engineer**

**Roles and Responsibilities**

* Desktop Support
* Computer Hardware & Computer Software
* Cisco Routing & Switching Configuration
* Network Cabling, Monitoring
* Printer Service,Mail Configuration
* Server Support (Windows Server2008, 2012 ,2016)
* Support Provided in (State Bank of India, Canara Bank,Vijaya Bank)

1. **DBRAINS INFO SYSTEMS & CONTROLS Pvt.Ltd.,Calicut**

It is one of the leading IT company In **Kerala.**

We are Providing AMC and Networking Services to clients such as Banks and Government Sectors in INDIA.

Almost 1 years of experience as **IT Support Engineer**

**Roles and Responsibilities**

* Computer Hardware & Computer Software
* Cisco Routing & Switching Configuration
* VM WARE Configuration,Office 365,Outlook
* Network Cabling,Monitoring
* Printer Service
* Server Support (Windows Server2008, 2012 ,2016)
* Support Provided in (State Bank of India, Government Sectors)

**PERSONAL DATA**

Date of Birth : 16/07/1995

Gender : Male

Nationality : Indian

Passport Number : N 3682153

Visa Status : Visit Visa

Marital Status : Single

Hobbies : Cricket is my Passion, Browsing, Music

Father Name : Abdulla T

Mother Name : Aysha C H

Language : English, Hindi, Malayalam, Arabic (Basic)

**REFERENCE**

Can be provided upon the request

I do hereby certify that the above particulars furnished by me are true and correct to the best of my knowledge.

Date:

Place: DUBAI

ARSHAD C H