Project

I would like to develop a field service management app that has customer profiles , create an estimate schedule work orders and have it notify the client when the tech is en route, onsite and jobs complete. Then it will automatically generate the invoice.

I would also like to have the capability for the customer to sign an electronic document, I would like to know the options, would also like a calendar

Also a section for technician profiles

It would be nice to include an HR section for the technicians for time clock etc

I want to be able to use this for 2 different companies so there will be a way to add different company profiles within the program that we can toggle

So the features will be

 Customer profiles

Create estimate/invoice

Work order creation/dispatching with notification to client of tech of date of install, tech en route, job complete

Automatically trigger invoice once job marked complete

Calendar

Technician profile section with time clock management- they would need to be able to log in.

With ability to create different company profiles within to toggle

So the customer messages be through both email and SMS

This will be web application and it will be mobile friendly

We'd need an approval button for the customer for the estimate.

then we will need them to sign our contract. Our contact is a template that we change only a couple parts per customer.

so there will be a way for people to sign up so if they like the software they can sign up to use it also