



# BILAL HAFEEZ

## SUMMARY

To Dedicated IT professional Master in Information& and technology with a focus on providing efficient technical support and optimizing network functionality. Seeking a role as an IT Support and Network Administrator to leverage expertise in troubleshooting, system maintenance, and network for seamless and secure operations within an organization.



+92-323-5012550



bilalhafeez918@gmail.com



linkedin.com/in/bilal-h-52972b123

## SKILLS

- Domain Server
- Basics Firewall
- OS Ticking System
- Virtualization
- Microsoft Office 365
- Anit Virus
- Veeam Backup
- Domain Server
- VPN Tunnel
- Wi-Fi Management
- DNS DHCP NFS
- Network Administration
- System Administration
- VoIP
- CCTV System Management
- Troubleshooting
- Share Point

## EDUCATION

### M.SC IT

Virtual University of Pakistan  
2020 - 2023

### B.SC IT

Govt. College University Faisalabad  
2020 - 2023

### CERTIFICATION & TRAINING

CCNA R&S (2016 - 2019)  
HCIA (2019 - 2022)  
MOS (2017)

### MCSA & CCNA (2015) TRAINING

National Fertilizer Center Faisalabad.

## EXPERIENCE

### IT SUPPORT ENGINEER

Medcare MSO, FSD.

2022 - Present

- Troubleshoot & maintain of Network, firewall, antivirus, VoIP, Ticketing System, Backups CCTV, MS Office 365, Domain, and virtualization.

### NETWORK ADMINISTRATOR

Ghani Ceramics Limited, FSD.

2021 - 2024

Troubleshoot & maintain of Network, firewall, antivirus, Backups CCTV, Wireless Network, virtualization.

### ASS. SYSTEM AND NETWORK ADMINISTRATOR

Chawala Enterprises, FSD.

2020 - 2022

- Troubleshoot & maintain of Network, firewall, antivirus, Backups CCTV, MDeamon, Domain, and virtualization.

### IT ASSISTANT

Saylani welfare International Trust, FSD.

2018 - 2020

- Troubleshoot & maintain of system, printer, Wi-Fi router, antivirus, Backups CCTV.

### IT SUPPORT INTERN

Hotel One by pearl continental, FSD.

2018 - 2018

- Troubleshoot & maintain of system, printer, Wi-Fi router, antivirus, Backups CCTV.