

MUHAMMAD HAROON NAWAZ (IT Specialist)

Experience: Over 9 years in Computer Network & System Support.

Currently, I am working as an IT Specialist at NETSOL Technologies Americas, Inc.

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Nationality: Pakistan. , Qatar Driving License: YES

HIGHER EDUCATION

M-Phil Computer Science (18 Years Of Education)

INTERNATIONAL TECHNICAL CERTIFICATIONS/EXAMS

	<ul style="list-style-type: none">• Cisco Certified Network Associate (R & S) Cisco ID: CSC013356529• Cisco Certified Implementing Cisco Network Security.• Certified by Cisco Online Networking Academy (R & S)
	<ul style="list-style-type: none">• Huawei Certified Network Professional.• Huawei Certified Network Associate. (R & S)
	<ul style="list-style-type: none">• Microsoft Certified Azure Administrator (Cloud Engineer) ID:EF9725DF27F6978B• MCS: Server Virtualization with Windows Server 2016 Hyper V and System Center 2016• MCSE: Design and Deploying Messaging Solution with Microsoft Exchange 2016• Microsoft Certified Professional
	<ul style="list-style-type: none">• VMware Certified Associate – Data Center Virtualization (VCA-DCV)
	<ul style="list-style-type: none">• Certified in Cybersecurity

KEY SKILLS

- Certified Azure Administrator
- Microsoft 365 Fundamentals
- Windows 2012/2016/2019 Servers
- Microsoft Exchange 2013/2016
- Azure Active Directory Management
- DHCP/DNS/Print/FTP Servers
- Asterisk Server Administration
- Hyper-V with System Centre 2016
- VMware vSphere Hypervisor ESXi
- Optimizing Web delivery.
- Veeam Backup & Replication Jobs.
- Master in Microsoft Office 365
- Managing Squid On CentOS
- Red Hat Certified System Administration.
- Managing SOPHOS XG Virtual Firewall
- Managing Trend Micro Proxy Server
- IT Asset Tracking Management.
- Routing & Switching (Cisco)
- Cisco Firepower NGFW
- Network Architecture, Design & Feasibilities
- Convergence Protocols (OSPF, EIGRP, BGP)
- IP management, VLSM, IPv4
- ACL, NAT/PAT, VLAN, PVLAN, RSTP, VTP
- Layer 3 Redundancy, Ether Channel, Route Floating
- Layer 2 Redundancy, High Availability HSRP, VRRP, GLBP.
- Trunk, Inter VLAN Routing, Pruning, Dot1X, IOS Backup, Password Recovery
- Solar Winds Performance Monitoring
- Managing Microsoft Teams & Yealink
- PRTG and CACTI Network Monitoring
- Managing Avaya IP Office Manager
- Cisco UCCX Reports & SAP Crystal Reports
- IP Cameras, NVR, DVR, CCTV
- Desktop Support Expert.
- End User Support Expert
- Installation of Hardware & Software
- Managing Trend Micro Firewall
- Storage DAS, NAS, SAN
- Managing NAS, SAN, iSCSI
- Design & Managing KIOSKS.
- Complete PBX Certified.
- DAT Backups On SCO Unix Server
- IT Helpdesk Management System
- IP PBX Administration
- Managing Polycom Solution.
- Expert in Troubleshooting.
- Penetration Testing Skills.
- Managing Mailbox Backups.

PROFESSIONAL SUMMARY

I am currently employed as an IT Specialist at NETSOL Technologies. Prior to this, I worked at Q-Mobile Middle East Co W.L.L in Doha, Qatar. Before my tenure there, I served as a Senior ICT Support Engineer at OVEXTECH Pakistan, and my initial position was as a System Administrator at the Bank of Punjab.

I hold an M-Phil degree in Computer Sciences, complemented by multiple international certifications. My background includes hands-on experience with LAN/WAN, converged, and autonomous enterprise environments. With over nine years of demonstrated success, I excel in troubleshooting systems, enhancing computing efficiency, and optimizing access to and utilization of shared information. I specialize in extending technology services from corporate headquarters to field operations and have a proven track record of resolving IT issues.

PROFESSIONAL EXPERIENCES

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| 1. Organization: System Administrator at The Bank Of Punjab Pakistan. | FEB 2014 to NOV 2016. |
| 2. Organization: Sr. ICT Support Engineer at OVEXTECH Pakistan. | DEC 2016 to JAN 2019. |
| 3. Organization: Sr. IT Officer at Q-Mobile Middle East Inc. W.L.L Doha, Qatar. | MAY 2019 to DEC 2022. |
| 4. Organization: IT Specialist at NETSOL Technologies. | JAN 2023 to Date... |

HANDS-ON EXPERIENCES

- Installations and Configuration of Servers, Routers, Switches, wireless Access points, biometrics and wireless controllers.
- Installations and Configuration of NVR, DVR, IP Cameras, Wireless cameras System.
- Testing and deployment of Windows and Windows Applications, Missing security patches.
- Azure Monitoring With Metrics & Logs Audits.
- Experienced in AWS Services - EC2, ELB, Auto scaling and ELB, IAM, Elastic Beanstalk, Cloud Front, Cloud Trail, Cloud Watch, Cloud Formation, Route-53, S3, VPC, RDS, SES, SNS, SQS, Storage Gateway, System Manager, Transit Gateway, Direct Connect.
- Monitoring Different Types of Management Consoles, Admin Panels and OS Environments.
- PRI Configurations, Manage & Support of Fax and Avaya Server Call Manager.
- Monitor Virtual Machines, Remote Servers, File Servers, Application Servers & Back-ups.
- Monitoring VPN operations, services running on servers and performance.
- Enterprise System Administration - Microsoft Environment.
- Managing DC, ADC, DHCP, Print, File Server, Recording Servers, Asterisk Server, CRM.
- Managing Exchange Server 2013, 2019 On-Premises. Azure Office 365 Administration.
- Enterprise Network Support – Routing / Switching using Cisco technology.
- Managing Cisco ASA 5500 Firewall. CISCO Routers, Multilayer Switches.
- Managing High availability With HSRP, VRRP, and GLBP.
- Managing Linux And Windows Server Backups.
- Site To Site Connectivity Over RF Building Bridge XG.
- Industry relations - Vendors and ISP technical communication, SLA Implementations.
- Deployment and technical support services for Enterprise Network and Mobility Solutions.
- Troubleshoot the network and computing devices.
- AWS Cloud Practitioner Certified.
- Microsoft Server 2019 (DC), Exchange 2016, 2019.
- Clients Support On, Windows 7, 8, 10, 11, MAC OS, RedHat Linux, Ubuntu With 2000+ Nodes).
- Troubleshooting of running software/hardware and Network devices L2 and L3 Switches, Routers, Firewalls.
- Installing Network Printers, Scanning Devices, Printing Devices, Access Controls. Biometrics.

References Will be provided on demand.