# FAISAL MUKHTAR

Contact: 03036315525

**E-mail:** faisalghouri49@gmail.com



IT Professional with more than 4 years of versatile experience (Objective: Seeking a position in IT)

- ⇒ Window server configuration like active directory etc.
- ⇒ Hands-on experience in Analysis, design and maintenance of LAN, WAN Networks, technical support troubleshooting for software and windows operating systems installation & configuration.
- ⇒ Installation and maintenance of windows software, Antivirus, Outlook e-mails, Internet etc.
- ⇒ Technical support / troubleshooting for Computer Hardware, Printers, Scanners, Projectors, Server IP base cameras configuration.

# **Career Profile**



(PVT) Ltd.

Abudawood Pakistan is a multi-national company which distribute the products of P&G (Procter & Gamble) in Saudi Arabia, Pakistan, Egypt, Yemen, Iraq, Bahrain.

IT Officer (FMCG) (Nov 2020 to Continue)

I joined the organization from Nov 2020as an IT Officer. I achieved experience in inventory and sales system, automated data management, implementation and troubleshooting of local area network on Microsoft platform based operating systems.

My responsibilities in the organization are:

Responsible for providing all printers and desktop support.

- Provide support to users and troubleshooting about network.
- Provide remote support to in network towns of abudawood.
- > Proper housekeeping of inventory & equipment's, ensuring it is kept in a clean, hygienic & conductive environment.
- Responsible for all operational activities like inbound, out bound.
- Managing operations of biggest HUB of Pakistan.

#### Career Profile



Assistant Network Engineer, Sitara Group of Industries (January 2018 to 2020)

#### **Achievements:**

- Network Performance Tuning, LAN WAN Knowledge, Network Design and Implementation, Problem Solving, Strategic Planning, Multi-tasking, Quality Focus, Coordination, Technical Understanding, Quick Study, create wan network connect with head office. Install firewall protect systems from external threat.
- Job Profile:
- Securing network by development of technology
- Providing references and support to users.
- Upgrading network by conferring with vendors; developing, testing, evaluating, and installing enhancements.

- Protecting organization's value by keeping information confidential.
- Data backup of daily basis
- Securing computers from viruses
- Provide training to users with system upgrades.
- Keep record of IT assets
- Provide hardware and software support to users all about network.
- Windows server and desktop windows installation and configuration
- Print server configuration and installed to user.
- Ip base cameras installation configuration.
- Create user group on active directory.
- Work on window server.
- Windows installation.
- All software installation
- Print server con figuration and printer installation to user.
- Never compromise with user comfort
- Ip base cameras configuration and installation
- Troubleshooting all the network
- Manage IT assets.
- Keep records of its assets.
- Assign assets to its user.
- Ensure the audit of IT assets.

#### **Education**

⇒ BS (Government college university Faisalabad) - Bachelor of Information Technology

(1st division)

> FSC(Pre-engineering) Board of intermediate Faisalabad

(2<sup>nd</sup> division)

 $\Rightarrow$  **Metric (Science)** Board of intermediate Faisalabad (1<sup>st</sup>

division)

# **Internship and Training**

#### **Sitara Group of industries**

3 Month Internship IT departments in networking

#### PTCL LTD

6 Weeks Internship in Routing & Switching Department.

#### OTHER CERTIFICATES AND TRAINING 2017 **HCNA** HUAWEI 2017 **CCNA** training CORVIT FAISALBAD 2018 MCSA&MCSE **CORVIT FAISALABD**

### **Personal Particulars**

⇒ CNIC No: 331029165772-9 ⇒ Languages: English, Urdu

⇒ Address: Quaid e azam town dijkot road Faisalabad

Reference: Will be furnished on demand.