



# Abdullah Yasin

IT System Administrator at Apex Training Institute  
Australia

## Contact Info

☎ 03236899796

✉ amar-yasin125@hotmail.com

🏠 Street no 7  
Faisalabad, Pakistan

## Strengths & Skills

- ✓ Citrix Administration
- ✓ I.T Support
- ✓ Troubleshooting
- ✓ Citrix XenApp
- ✓ Network Administration
- ✓ Virtualization
- ✓ Citrix XenDesktop
- ✓ System Administration

## Academics

Title	Institute	Score	Date
MSC	Government College University Faisalabad, Faisalabad	2.9 CGPA	2017
BSC	Government College University Faisalabad, Faisalabad	3.4 CGPA	2014

## Certifications

Title	Authority	Date
System Administration And IT Infrastructure Services <a href="https://coursera.org/verify/MGQCUMAYNMW2">https://coursera.org/verify/MGQCUMAYNMW2</a>	Coursera	Starting February 2022
CNSS Certified Network Security Specialist	ICSI	Starting June 2020
Technical Support Fundamentals <a href="https://coursera.org/verify/3SY2EFECWLWC">Verify at coursera.org/verify/3SY2EFECWLWC</a>	Google	Starting February 2020
Microsoft Excel Specialist	Microsoft	Starting December 2017
Microsoft Word Specialist	Microsoft	Starting December 2017

## Experience 5 years

Company	Designation	Duration	
Apex Training Institute Australia	IT System Administrator	Jul 2023 - Present	9 months
Bin Rafiq Textile	IT Incharge   System Administrator	Jan 2021 - Jul 2023	2.5 years
Medina Dairy (Pvt.) Limited	I.T Support Analyst   System Administrator   Citrix Server Admin   Autotask DattoRMM Admin	Jan 2020 - Sep 2020	8 months
Hydrolink Engineering and Equipment Company (Pvt.) Limited	I.T Support Engineer	Apr 2018 - Dec 2019	1.7 years
Government College University Faisalabad	Network Engineer (Internship)	Mar 2017 - Mar 2018	1 year

## Work History

Apex Training Institute Australia

Jul 2023 - Present (9 months)

### IT System Administrator

Faisalabad, Pakistan

- Working on Microsoft Office 365 Azure AD
- Working on Microsoft Intune Portal for deployment and compliance management
- Working on Atera as ticket management and script/software/patch management
- Working on Basecamp and ClickUP for task management
- Working on Salesforce, Aircall Cloud Call Center and 8x8
- Working on Moodle & Axcelerate platforms
- Working on LastPass & Bitwarden platforms
- Using Hubstaff for time management and activity monitoring
- Using Zabbix Server for overall system and network monitoring

**IT Incharge | System Administrator**

Faisalabad, Pakistan

- Managing and maintaining the Domain & File server
- Sharing of Map network drive from both Domain and File Server
- Creating, modifying, and deleting user accounts, groups, computer accounts, organizational units (OUs), and other objects in the directory service database
- Developed organizational units in Active Directory (AD) and managed user security with group policies.
- Managing and maintaining the MDAEMON Email Server and sync with Outlook
- Maintaining network connectivity of all computer workstations and assisting in network design and implementation
- Managing device MAC internet speed limit and monitoring Mikrotik router hourly/daily/monthly Statistics
- Managing zabbix agent for overall network Monitoring

**I.T Support Analyst | System Administrator | Citrix Server Admin | Autotask DattoRMM Admin**

Islamabad, Pakistan

- Working on Autotask ticketing system & Autotask Datto RMM administration
- Working knowledge on Hyper-v and VMware
- Installing, configuring and maintaining Virtual Windows servers 2008, 2012, 2016 and 2019
- Managing and maintaining the Domain server, File server, Printer server, and DNS Server.
- Sharing of Map network drive from both Domain and File Server
- Creating, modifying, and deleting user accounts, groups, computer accounts, organizational units (OUs), and other objects in the directory service database
- Developed organizational units in Active Directory (AD) and managed user security with group policies
- Managing and monitoring Nagios Server for overall servers
- Working on Citrix NetScaler to perform load balancing and access gateway functionality
- Maintaining and managing Citrix administration applications

**I.T Support Engineer**

Taxila, Pakistan

- Responding to technical support calls from end users of computers and software applications
- Setting up and installing new computers, networks and software
- Setting up user accounts and profiles on the network
- Installing and configuring operating systems, anti-virus software and other applications such as Microsoft Office
- Diagnosing and fixing network problems and hardware or software faults
- Maintaining inventories of hardware and software
- Managing backups of servers, in case of data loss

**Network Engineer (Internship)**

Faisalabad, Pakistan

- Designing and implementing new network solutions and improving the efficiency of current networks
- Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN accelerators, DNS and DHCP
- Maximising network performance through ongoing monitoring and troubleshooting
- Arranging scheduled upgrades
- Investigating faults in the network