

# Hamza Zaman

## ASSISTANT NETWORK ADMINISTRATOR (CERTIFIED)

### CONTACT Info

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📍 Sargodha Punjab, Pakistan

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### PROFILE SUMMARY

Dedicated Asst Network Administrator with 4 years of experience providing technical assistance and troubleshooting to ensure optimal network performance. Adept at diagnosing and resolving network issues, implementing security measures, and delivering excellent customer support.

### SKILLS

Network Troubleshooting  
Cisco Routers and Switches  
Firewall Configuration  
Network Security  
TCP/IP and DNS  
LAN/WAN Management  
Hardware Diagnosis and Repair  
Help Desk Support  
Technical Documentation  
Communication Skills  
Configuration Of CCTV  
System Administration  
Microsoft Office 365

### LANGUAGES

- ✓ English
- ✓ Urdu
- ✓ Punjabi

### PROFESSIONAL EXPERIENCE

#### Ocean Ceramics Pvt LTD

Assistant Network Administrator

Present

Provided technical assistance to end-users, resolving hardware and software issues in a timely. Assisted in the deployment and maintenance of computer systems, including operating system. Monitored network performance and assisted in optimizing network traffic. Contributed to the development of technical documentation and knowledge base articles. Collaborated with cross-functional teams to plan and execute network upgrades and expansions. Installation of Software's & Windows.

#### ALI Fatimah Hospital Madinah Group Of Company

Assistant Network Administrator

08/2022 - 08/2023

Network Troubles in Networking Configuration of Routers & Switches  
Installation & Configuration Of CCTV  
System Administration Network infrastructure  
Diagnosed and resolved network connectivity issues, hardware failures, and software conflicts.  
Implemented and maintained network security measures, including firewalls, intrusion detection systems, and access controls. HMS working

#### Nino Systems (PVT) Limited

Technical Internee

03/2020-04/2021

Conducted regular network audits to identify vulnerabilities and recommend improvements.  
Trained employees on network best practices and security protocols.  
Responded to help desk tickets, addressing network-related concerns and escalating complex issues as needed.  
Assisted in the deployment and maintenance of computer systems, including operating system installations and updates

### EDUCATION

#### BSCS

Virtual university

Punjab, Pakistan | 2022 -2026

#### FSC Pre-Engineering

Superiore group of college

Punjab, Pakistan | 2017- 2019

#### Matriculation

Air Base Inter college Al-Mushaf Sargodha

Punjab, Pakistan | 2015- 2017