

Sharjeel Ur Rehman

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Profile

Accustomed to handling IT support, managing IT projects, and supporting IT tools and applications. Highly skilled and dynamic Network Systems Analyst, bringing forth the ability to effectively manage and oversee optimal network services for organization.

Work Experience

Kausar Processing Pvt. Ltd- Faisalabad

Feb-2022—Jan-2024

Assistant Networks & Hardware's

- Create and maintain detailed network documentation, including network diagrams and device configurations
- Installation and Configuration of Esxi 7.0.3.
- Manage Vm Machines of Windows Server 2016, Oracle 12C Database, WebLogic Server.
- Manage Sophos XG firewall to make Internet policies for system and mobile users.
- Configuration and evaluating point to point data link connectivity across all over the mill area.
- Manage TrueNAS for data Storage
- Manage on-premises Microsoft Active Directory tasks including file server and other tasks.
- Manage Kaspersky Endpoint Security.
- Providing network and software troubleshooting service to all on premises along with remote users.
- Installation of Windows and Server Machines
- Manage Mikrotik Router OS for Internet Connectivity to Guests.
- Configuring Email Accounts of Office Staffs (POP3, IMAP)
- CCTV deployment and Troubleshooting with Installation
- Fiber Connectivity Layout Switch to Switch (Cisco 2960, PoE Switch For I.P Cameras)
- Network cabling and Crimping RJ45 Connectors
- Manage Switch, Access Points, Routers

TATA PAKISTAN (Karachi)

July-2021—Feb-2022

I.T Officer

- Installing and Configuring Computer Hardware, Software, Systems, Networks, Printers and Scanners
- Planning and Undertaking Scheduled Maintenance, Upgrades & backup
- Managing File Server 2003 Managing Domain Server 2008 / Active Directory & DNS
- Managing Cloud Base Web-mail/Outlook for Clients Emails
- Configuring Oracle ERP at user End
- Resolving User end Issue and Requirement
- Maintaining Zebra Bar-code Printers
- Managing Frozen/Chiller 3U3 System (SIT RAD Remote Management Software)
- Managing Biometric Machines and ACE POLL Application for Employees Attendance
- Upgraded All unbranded i3 Systems from windows 8.1 to Windows 10
- Investigating, diagnosing and solving computer software and hardware Faults
- Repairing equipments and replacing Parts

- Managing Stocks Of I.T Equipments
- Maintain Complaint Records Using In-House Help Desk System.
- Working with Vendor Support contacts to resolve technical problems with desktop Computing Equipment
- Troubleshooting Of LAN/WAN.
- Network designing and Physical Fiber and CAT 6 cable Laying.
- Assist in Networking and Server Installation and Configurations.
- CCTV Installation and Configuring. (IP/Analog)

Kinetic Worldwide (Pvt) Ltd. (Advertising Media Company) - Karachi June-2018—July-2021

Networking Engineer

- Manage and configure all Desktop & Laptop
- Installations and Maintenance of Windows & Software.
- Good practice/Working of technical management, information analysis, and computer hardware/software systems
- Installations and Maintenance of Windows Server 2008,2012 & 2016.
- Troubleshoot necessary software & hardware errors.
- Installing, setting, and supporting network equipment,including routers,switches,cabling,servers
- Installing of wireless device and Firewall (PfSense)
- Manage Network Printers and Scanners.
- Intermediate level Work on Microsoft Active Directory, user rights rules & Group policies.
- Manage and set Emails (Office 365).
- Managing CCTV cameras.
- Keep inventory of equipment, software, and licenses (Windows, Anti-virus)
- Network administration (including backup, security management, user account management, e-mail systems and application support)

Soft Tricks I.T Solutions - Karachi

Feb-2014—June-2018

I.T Officer

- Updating and monitoring IT user accounts.
- Maintenance & management of the Critical Windows based Server Environment.
- Maintaining up to date Antivirus levels on all machines company wide.
- Working on Active Directory accounts, configuration of laptops
- Managing and monitoring of backups in multiple locations
- Providing maintenance support and break-fix solutions.
- Follow Documented processes i.e. implementing change control procedures
- Producing reports for senior managers.
- Providing technical support via helpdesk systems for a wide range of internal & external applications.
- Troubleshooting technical problems and implementing solutions.
- Configuring and Backups of Email Accounts of Office Staffs
- Responsible for the fast and accurate troubleshooting of reported faults.
- Enthusiastic and able to interact with departments and personnel at all levels. Working of Networking (such as TCP/IP switches and routers).
- Knowledge of installation, troubleshooting and configuration of PCs and software.

Education

- B.S (I.T) University of Sindh, Jamshoro

Skills:

- TrendMicroApexOne,CentralServer
- SophosXGFirewall
- WindowsServer2008R2,2012,2016(ActiveDirectoryDomainService,DHCP,DNS,FileServer,VPN)
- TCP/IPProtocol,DHCP,DNS,File Server,PrintServer,ADDS
- IMAP,SMTP,POPServer
- NetworkDevicesInstallation(AccessPoint,Extender,Repeater,Switches,Servers,KVM)
- Software/HardwareImplementation
- OSInstallation(Windows 7,8,10,Server,VMwareEsxi7.0)
- MicrosoftOutlookconfigurationandtroubleshooting
- Concepts Of Cloud Email Servers,routers,access points,switches
- Strong Troubleshooting Techniques(Windows,software,hardware)
- RemoteUsersupport
- DatalinkMediums:Cat5,Cat6,Cat6eCabling, Fiber

Tools:

- Hyper-V
- Axence NetTools Network Monitor
- VMwarevCenter
- VMwareWorkstation
- Easeus Data Recovery Wizard
- MiniToolDataRecoveryWizard
- P2V(VMwareVCenter,Disk2VHD)
- Rufus 3.41
- Putty
- Kaspersky
- SQLServer
- PacketTracer6.1,7.0,7.1
- WinSCP
- RemoteTools(Radmin,VNC,Anydesk,Mstsc)
- ToadforOracle
- XAMPP

Projects:

- ManageEngineServiceDeskPlusTicketingSystem
- Kaspersky Endpoint Security
- TrendMicroApexCentral,ApexOne,DeepSecurity
- ManageEngine Desktop Central