



Case Number	Subject	Status
17693052	Reference the IATA invoice # 97277107	RESOLVED

Created on Nov 5, 2024, 07:39 PM by Parveen Akhtar
Last Update Nov 8, 2024, 01:23 AM

Anyone else to be informed?

Survey [Open \(https://iata.getfeedback.com/r/jl6BPoEZ?](https://iata.getfeedback.com/r/jl6BPoEZ?)

[Case_ID=500c4000003TiK5AAK&Case_Case_Number=17693052&Case_Subject=Reference the IATA invoice # 97277107&Contact_ID=0032000000mKfjsAAC\)](https://iata.getfeedback.com/r/jl6BPoEZ?Case_ID=500c4000003TiK5AAK&Case_Case_Number=17693052&Case_Subject=Reference the IATA invoice # 97277107&Contact_ID=0032000000mKfjsAAC)

▼ Description

We do not need the Product no. 753291 (Annual Fee - Postage - Passenger) and 751472 (Annual Fee - Passenger Certificate)

Kindly send us the revised invoice minus the amount of USD 50.00

▼ Documents

▼ Comments

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Kindly send us the revised invoice minus the amount of USD 50.00

Parveen Akhtar, Nov 5, 2024, 07:39 PM

To: Parveen Akhtar <alzahidmadni@hotmail.com>

Dear Praveen Akhtar,

Greetings from IATA !

Please note : Please be advised that you may short-pay USD 50

If hard copy, passenger cert USD 25 and postage 25 so total =USD 50

for those charges for which you do not wish to receive. However, there will be no revised invoice issued.

I have informed our team in charge related to this request, and a credit note will be issued to your agency.

Hope this clarifies your query .

Best Regards

Sumitra

IATA Customer Service Centre

Sumitra Kanduri, Nov 6, 2024, 09:39 AM