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Changing Your Name, E-mail Address, and Password

Please refer to the links below for help changing your account information.

- [Updating Your Password Only](#)
- [Changing Your Name, E-mail Address, and Password](#)
- [User Validation Screens](#)

Updating Your Password Only

[Forgot Your Password? Click Here To Reset It.](#)

If you simply forgot your password and need to reset it to access your account, visit the link above and provide your e-mail address. We'll then help you acquire a new one by sending a personalized link to your e-mail address. Your new password will become live right away. If you visit us from a computer you have not used before, we will ask for complete verification of your account information before proceeding with the password change.

Here are some tips for choosing a password:

- Passwords are case sensitive. For instance, "PASSWORD" and "Password" are two different passwords. When choosing a password, remember the capitalization you use.
- Passwords must be a minimum of 6 characters.
- It's best to avoid passwords that are easy to guess, such as "secret," "password," or "letmein." We also suggest that you avoid using your name, e-mail address, or other personal information that is easily obtained.
- Though it's not a requirement, adding numbers or special characters to your password will make it even stronger. For example, the password "rivers2!%" is a much stronger password than "rivers."
- Guard your password carefully. Remember, anyone who knows your password may access your account.

Changing Your Name, E-mail Address, and Password

[Click Here To Change Your Account Settings.](#)

If you have a new e-mail address or wish to change your password, use the link above to access the Account Settings page. You'll need to log in with your current e-mail address and password to access these settings. If you change your e-mail address, all subscriptions and communications preferences will automatically be associated with your new e-mail address.

User Validation Screens

Self-Service

Most Popular

- [Track or Manage Purchases](#)
- [Manage Payment Options](#)
- [Return Items](#)
- [Change Name, E-mail, or Password](#)
- [Manage Address Book](#)

Other Self-Service Account Profile

- [Change Name, E-mail, or Password](#)
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Ordering Settings

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When you encounter this screen, simply enter the characters displayed to continue. If you make an error or can't read the characters on the first attempt, we'll give you another chance to try it again.

If for some reason you are unable to carry out the requested task, please contact Amazon Customer Service again for further assistance. You can always reach us via phone or e-mail by clicking the Contact Us button on any Help page at www.amazon.com/help.

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