# Agility and Flexibility for Kitting Applications

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# **Executive Summary**

This short paper examines agility and flexibility for kitting applications as part as an undergoing effort at the National Institute of Standards and Technology (NIST). For a successful kitting process, agile and flexible robots are required to be quickly reconfigured for design and process modifications. Furthermore, they need to be information driven so that they can reliably perform different sequences of actions on command. The cost of generating the information that drives the actions must be kept down and the information must be accurate. We first describe the meaning behind the terms "flexible" and "agile" with research provided in the literature review. We then discuss the challenges that we need to address to create an agile and flexible kitting system.

## 1. Introduction

Applications for assembly robots have been primarily implemented in fixed and programmable automation. Fixed automation is a process using mechanized machinery to perform fixed and repetitive operations in order to produce a high volume of similar parts. Although fixed automation provides maximum efficiency at a low unit cost, drastic modifications of the machines are realized when parts need major changes or become too complicated in design. In programmable automation, products are made in batch quantities ranging from several dozen to several thousand units at a time. However, each new batch requires long set up time to accommodate the new product style. The time and therefore the cost of developing applications for fixed and programmable automation is usually quite high. The challenge of expanding industrial use of robots is through agile and flexible automation where minimized setup times can lead in to more output and generally better throughput.

Researchers from the Intelligent Systems Division (ISD) of the National Institute of Standards and Technology (NIST) have started the production of a methodology/model in the area of industrial assembly of manufactured products. This effort is designed to support the IEEE Robotics and Automation Society's Ontologies for Robotics and Automation Working Group. Industrial assembly of manufactured products is often performed by first bringing parts together in a kit and then moving the kit to the assembly area where the parts are used to assemble products. Kitting is the process in which several different, but related

items are placed into a container and supplied together as a single unit (kit). Kitting itself may be viewed as a specialization of the general bin-picking problem.

In industrial assembly of manufactured products, kitting is often performed prior to final assembly. Agile and Flexible kitting, when applied properly, has been observed to show numerous benefits for the assembly line, such as cost savings [1] including saving manufacturing or assembly space [2], reducing assembly workers walking and searching times [3], and increasing line flexibility [4] and balance [5].

During the first stage of this effort, studies were made to define the conditions that are necessary to develop an agile and a flexible manufacturing setting to nest kitting applications. A literature review reveals that vague definitions of the concept of agile and flexible can lead to disastrous results. Once these terms have been set, we have analyzed the strategies to produce an agile and flexible kitting system. This paper first describes the different terms found in the literature for agile and flexible manufacturing and focuses on the definitions adopted for kitting, then discusses the different approaches that need to be established to lead to higher payoffs in the proposed kitting system.

### 2. Concepts of Agile and Flexible Manufacturing

Business firms are focusing on areas of strength that will help them to face today's global competition. Among the different varieties of existing areas for competition, a large proportion of firms are developing structures to meet the area of flexibility [6, 7].

The concept of flexibility started with business organizations in the 1970s to cope with environmental uncertainty due to changes in the environment (socio-political, changing demand, etc) and to be able to produce variability in outputs. In the early 1980s there was much interest in technological advances in computer-controlled production facilities which allowed self-contained "flexible manufacturing systems" to be developed.

Amongst the firms that focused solely on flexible automation technology, very few succeeded due to the lack of a good analysis and definition for "flexibility". As such, many authors undertook research in order to conceptualize and analyze flexibility in manufacturing organizations. Slack [8, 9] proposed a definition of flexibility based on three concepts: level, type, and dimension. Alternative taxonomies of flexibility were developed by other authors [10, 11, 12, 8, 9, 13, 6] to review the different types of flexibility in manufacturing. Four different types of flexibility applicable in different competitive situations were identified:

- Mix flexibility Ability to change the relative proportions of different products within aggregate output level.
- Volume flexibility Ability to produce above/below the installed capacity for a product
- Product flexibility Ability to introduce new products and modify existing products with ease.
- Delivery-time flexibility Ability to reduce or speed up the time for an order delivery.

The concept of agile manufacturing [14, 15, 16] was first introduced in 1991 at the end of a government-sponsored research effort at Lehigh University. This effort reunited a group of more than 150 industry executives to discuss the evolution of US industrial competitiveness in the next 15 years.

Many definitions of agile manufacturing have emerged during the last 30 years without being opposed or contradictory to each other [17]. Kidd [18] defined agility as a way for companies to rapidly adapt to tomorrow's surprises where agile production can be considered as a structure in the company which has the ability of product developments and some business methods. For Maskell [19], the three main components of agile production are customer's growth and flourish, compatibility of individuals and information, and cooperation and change ability. According to Gunasekaran [20], agile production is a new production model resulting from changes in environment which links innovations in production, information technology and communication by fundamental organizational redesigning and new marketing strategies.

Agility mainly represents the idea of "speed and change in business environment" and consists of two main factors: 1) Responding to change in proper ways and due time and 2) Exploiting changes and taking advantage of them as opportunities [21]. Agile manufacturing aims at addressing continuous and unpredictable customers needs by rapidly and effectively responding to changes in customers' requirements. It demands a manufacturing system that is able to produce effectively a large variety of products and to be reconfigurable to accommodate changes in the product mix and product designs [20]. Reconfigurability of manufacturing systems, product variety, velocity and flexibility in production are critical aspects to achieving and maintaining competitive advantage. The concept of agility has an impact on the design of assemblies and therefore, methodologies for the design of agile manufacturing are needed.

Some of the key words and terms linked to "agile manufacturing" are [18]:

- Fast A very high speed of response to new opportunities.
- Adaptable The ability to change the current approach and change direction with ease (enter new market or product areas).
- Reconfiguration The ability to quickly reconfigure a firm structures, facilities, organization, and technology to meet unexpected and short lived market opportunities.
- Transformation of knowledge The ability to explicitly transform raw ideas into a range of competence which is then used in both products and services.

#### 3. Design for an Agile and Flexible Kitting System

Today's state-of-the-art industrial robots are often programmed with a teach pendent. This requires that the robot cell be taken off-line for a human-led teaching period when the cell's task is altered. Many research systems depend on numerous hand-tuned parameters that must be re-tuned by operators whenever a untested environment is encountered. These

requirements for human intervention cause the robotic systems to be brittle and limited in operational scope. The robotic systems of tomorrow need to be capable, flexible, and agile. These systems need to perform their duties at least as well as human counterparts, be able to be quickly re-tasked to other operations, and be able to cope with a wide variety of unexpected environmental and operational changes.

To include agility in our kitting system, we relate on the principles that promote hardware and software reuse, allowing rapid redesign for new applications. Although robots constitute one component of an agile manufacturing system, they are an ideal element in the way that they can perform an array of repeatable tasks with no or little hardware changes (equipment reuse). Moreover, the use of robots provides rapid programming (rapid deployment) for new applications. Robotics is a key component of flexible manufacturing as they provide flexible automation for high-mix, high-volume applications. The flexibility required of an agile manufacturing system must be achieved largely through computer software. The system's control software must be adaptable to new products and to new system components without becoming unreliable or difficult to maintain. This requires designing the software specifically to facilitate future changes. Some examples of agile and flexible capabilities for our kitting system are described in the remainder of this paper.

# 3.1. Robots Cooperation for Workload Balancing

Our current kitting system consists of one robotic cell with a single robotic arm. Higher productivity is possible with the addition of one or more robotic arms thus allowing robots to work in tandem. Within this set up, each robot shares information on the specific parts to pick from part bins and on the location in the kit where the parts are to be placed. Location knowledge is kept in the kitting ontology and are required during the execution process. In this situation, each robot carries out its own plan where the robots take turn to perform the pick and place process. This structure enables kits to be built in an efficient, effective, and fast way.

## 3.2. Agile End Effectors

Part handling in our kitting system is performed with a vacuum end effector while kit tray handling is performed with a gripper end effector. A tool change is required when switching from part handling to kit tray handling, and vice versa. When an end effector is not used, it is placed in an end effector changing station. Tool change is a time consuming process and can affect productivity. This issue can be solved by the use of of rotary wrist [22] that can hold both types of end effector. The use of a rotary wrist will limit the multiple trips the robot has to take to switch the different types of end effector.

Another method would be to use a different robot for each task. One robot equipped with a vacuum end effector will only handle parts while kit trays will be handled by a different robot equipped with a gripper end effector. This method is not conceivable in space constrained environments but can prove to be very efficient if the environments are broad enough to handle multiple robots.

## 3.3. Introduction of New Objects in the Work Station

Adding new objects in the work station involves a few well defined entries in the kitting ontology such as the type of the objects, their location, their reference to other objects, and the type of end effectors to handle these objects. The NIST team has developed a tool using the XML schema language [23] to handle new additions in the ontology. The XML schema was written by hand, modeling the same information as the OWL kitting workstation model. The new tool allows fast and intuitive additions of new objects data in the kitting ontology. The conceptual similarity between the two models prevents the user from entering wrong or corrupt data in the ontology.

## 3.4. Simulation Software

In order to validate the knowledge models for kitting, we felt that it was important to be able to utilize the models to construct kit building plans, and then to execute these plans in dynamic virtual and real environments. Due to the advent of open source robotic operating systems such as ROS [24] and simulation packages such as USARSim [25], we do not need to design these systems ourselves. However, our architecture must be designed to represent the required knowledge base in several different abstractions that are likely to be required by these systems as the knowledge flows from domain and process specification, to plan generation, to plan execution.

In kitting, failures can occur for multiple reasons [26, 27]: equipment not set up properly, tools and/or fixtures not properly prepared, lack of safety, and improper equipment maintenance. Part/component availability failures can be triggered by inaccurate information on the location of the part, part damage, wrong type of part, or part shortage due to delays in internal logistics. Automatic failure recovery is crucial for control software for manufacturing processes. Testing techniques for failure recovery in a real work station can be either very expensive, very difficult, or practically impossible. However, such routines can be simulated in a virtual environment with much more flexibility and possibility. A simulation environment enables researchers to focus on algorithm development without having to worry about the hardware aspects of the robots. Simulation can be an effective first step in the development and deployment of new algorithms and provides extensive testing opportunities without the risk of harming personnel or equipment. Major components of the robotic architecture (for example, advanced sensors) can be simulated and enable the developers to focus on the algorithms or components in which they are interested without the need to purchase expensive hardware. This can be advantageous when development teams are working in parallel or when experimenting with novel technological components that may not be fully implemented or available.

Although the current state of the simulation environment is capable of testing normal control flow conditions, it can be augmented to emulate hardware and software malfunctions. For instance, we can simulate the robot to pick up a part using a wrong location or attach the end effector for kit tray in order to pick up a part. This enhanced capability allowed complex testing and can be especially helpful in testing error-prone testing, reducing the cost and time involved from development to implementation.

When a failure is detected in the execution process and the failure mode identified, the value of the severity for the failure mode will be retrieved from the ontology and the appropriate contingency plan will be activated. In some cases, the current state of the environment is brought back to the state prior to the failure and the robot starts from a "stable" state. In other cases a completely new plan is generated by the planning system where the robot starts all over. Previous experience suggests that the latter solution is preferable considering it will take less time to generate a new plan than going back to a previous state from the original plan. However, the state of the environment after a failure may be closer to the goal state and generating a new plan may take longer. To select the right contingency plan, i.e., the less time consuming or safer, the system will need to rely on the information from the kitting ontology.

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