JEN CHAN

WEB DEVELOPER
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I'm going on 3 years of experience in the tech space, and had a previous career in art academia where I focused on digital literacy and internet art. 1 year agency experience, and just under 1 year working at 2 different software companies.

My interest in the creative uses of technology drives me to learn new tools. I recently led a group of peers to create a sound app for cats (www.ifcatslike.art) and a created a fashion-style website (www.importantmen.com).

RELEVANT EXPERIENCE

May - Aug 2019
CapIntel, Toronto
SOFTWARE ENGINEER

- Built reusable UI components with sass, React, Typescript and ES6 from Zeplin designs. Wrote documentation.
- Conducted stakeholder interviews for user research, created user personas and tracked feature requests
- Ran user testing sessions on design prototypes, tracked user feedback with AirTable

Jan 2018-Jul 2018
ReCollect, (remote)
SUPPORT ENGINEER

- Tech support for 300 municipalities and their end users
- Bug triage and reproduction on SauceLabs, LogDNA, Pivotal Tracker. Dev environment on Docker, tmux, vim.
- Generated metric reports with PostgreSQL, Form integration with SeeClickFix API, GIS data imports with FME Workbench.
- Wrote tech documentation that onboarded 5 team members
- Improved ticketing tool with custom JS web app on Fresh-Desk, thus reducing account lookup time by half.

Jan 2017- Nov 2018
Trinity Square Video, Toronto
APP DEVELOPMENT CONSULTANT

- Collaborated with 2 developers to research and test different VR libraries. Created a web and mobile app gallery of VR artwork that don't require a headset to view.
- Launched V/Art Projects on iOS and Android.
- Provided fine artists with tech support by adapting their work to EEVO and JanusVR platforms

Oct 2016 - Aug 2017
Mirum, Toronto
FRONT END DEVELOPER

- Built and tested emails on 40 clients and browsers, quality-tested email automation tool
- Wrote documentation for web accessibility (a11y) standards
- Attended client briefings for product requirements, provided project scoping, created QA spec for emails

EDUCATION

May-Jun. 2016
Brainstation
Web Development Diploma

2010-2013
Syracuse Univeristy
MFA Art Video

2006-2010
University of Toronto
Mississsauga
BA Communications Culture
Infomation Technology

2006-2010
Sheridan College
Diploma in Studio Art
Diploma in Digital Culture

TECHNICAL SKILLS

PRODUCTION EXPERIENCE

HTML, CSS, SASS, Javascript (ES5, ES6), React, Redux, Typescript, Express, Node, Git, Github, Bitbucket, JIRA, Rollbar

WORKING KNOWLEDGE

Command Line, PostgreSQL, MongoDB, REST API, VueJS, Angular 1.x, AWS storage, Heroku, LogDNA, Vim

TOOLS AND SOFTWARE

CREATIVE
Photoshop, Illustrator, Illustrator, InDesign, Premiere. InVision, Sketch

DEV ENVIRONMENT
MacOS, Sourcetree, npm, Terminal, Postman, MongoHub, mLab, Chrome DevTools, Visual Studio Code

VOLUNTEERING

- Studio Manager, Brandscape (2018-present)
- Rails Girls Toronto Git workshop, 2018
- DEV.TO mentor and contributor 2017-Present
- Contributing developer, Civic Tech Toronto, thecarded.ca, 2016-18
- Wikipedia editor, 2013-present
- Girl Develop It Chicago workshops, 2015

REFERENCES

JAMES ROCKWOOD / CapIntel / Founder
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BRANDON NOARD / Recollect / Lead Developer
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