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#### Professional Summary

Experienced IT Project Manager with over 8 years in leading technology projects, managing teams, and delivering complex solutions on time and within budget. Skilled in Agile methodologies, stakeholder communication, and resource allocation. Strong background in software development cycles and risk management.

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#### Work Experience

- Senior IT Project Manager  
Innovatech Solutions, Chicago, IL  
March 2018 – Present
    - Directed and managed multiple enterprise software implementations, aligning project goals with business objectives.
    - Led Agile teams to deliver iterative releases, improving deployment frequency by 30%.
    - Coordinated cross-department collaborations, achieving deadlines in high-pressure environments.
    - Managed project budgets up to \$5M and vendor relationships.
  - IT Business Analyst  
TechCore Systems, Chicago, IL  
July 2013 – February 2018
    - Gathered and analyzed complex business requirements, translating them into technical specifications.
    - Facilitated communication between IT teams and business stakeholders to improve project outcomes.
    - Supported system testing, data migration, and documentation activities.
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Education  
Bachelor of Science in Computer Information Systems  
Illinois State University, Normal, IL — Graduated 2013

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## Certifications

Project Management Professional (PMP) – PMI, 2019

ITIL Foundation Certificate – AXELOS, 2017

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## Skills

- Agile and Scrum Methodologies
- Project Scheduling and Budgeting
- Risk and Change Management
- Software Development Life Cycle (SDLC)
- Vendor Management and Contract Negotiation
- Jira, Confluence, Microsoft Project