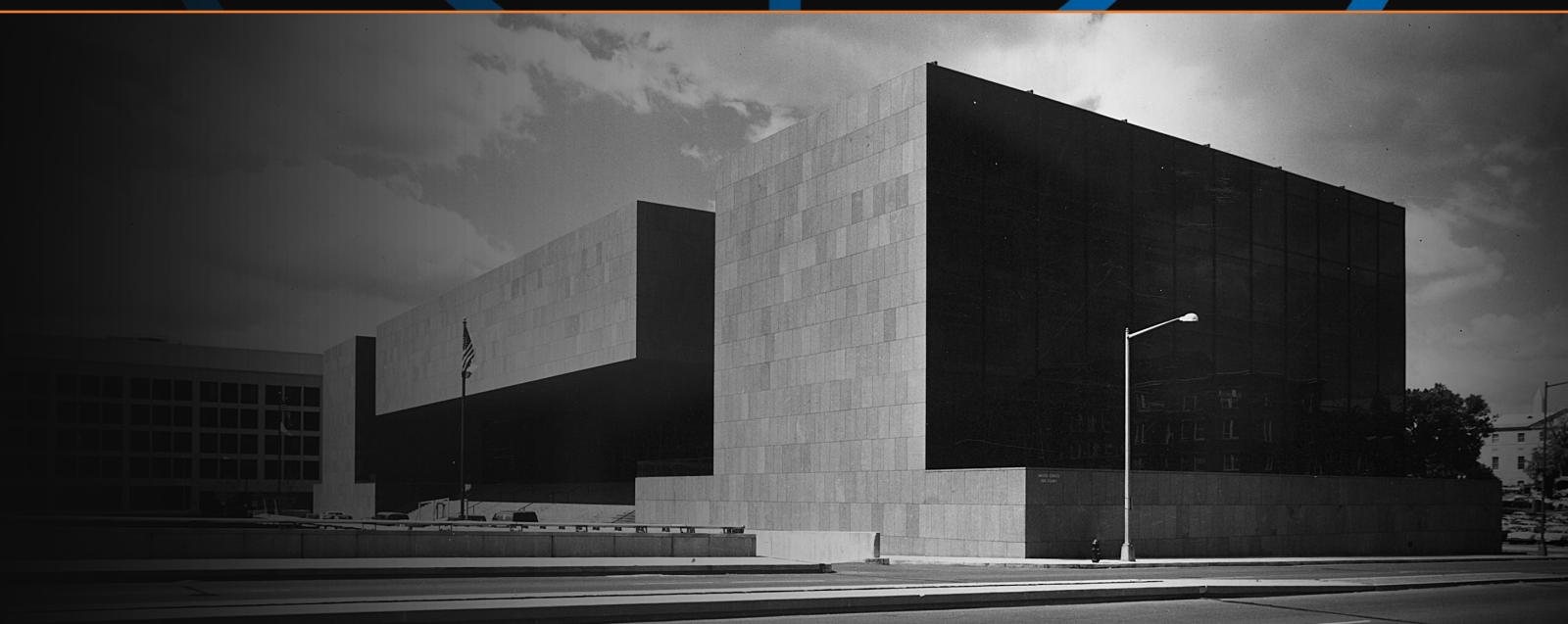


Support for the US Tax Court's Digital Environment: Industry Day

Solicitation Number: USTC-OIS20250001

Wednesday, February 26, 2025



OIS; IT Business Office

Mustafa Jamal
IT Program Manager



Industry Day

- Order of Events / Speaker =>
- Start Time: 10:00am
- Break: noon – 1:00pm
- End: 3:00pm

Time	Topic	Speaker
10:00 15 min	Intro to the Court	Judge Buch / Clerk
10:15 30 min	Intro to OIS	McVicker
10:45 30 min	DAWSON (Software Dev)	Marcotte
11:15 30 min	Strategic Initiatives (Software Dev - Web Apps and Automation)	Hansen
60 min	Lunch	
13:00 10 min	Infrastructure and Operations	Vo
13:10 30 min	Strategic Initiatives (Infrastructure)	Vo
13:40 30 min	Help Desk	Semper
14:10 20 min	Cybersecurity	Vo
14:30 30min	Q&A	



UNITED STATES
SUPREME COURT

Introduction

United States Tax Court



26 U.S. Code § 7441

There is hereby established, under article I of the Constitution of the United States, a court of record to be known as the United States Tax Court. The members of the Tax Court shall be the chief judge and the judges of the Tax Court. The Tax Court is not an agency of, and shall be independent of, the executive branch of the Government.



Article 1 Court of Record; Not an Article 3 Court

Introduction to the Tax Court

Chief Judge: Chief Judge Kerrigan [Chief Judge Urda (Elect)]

Clerk of the Court: Charles Jeane

Contract Officer: Charles Jeane

Technology Committee Chair: Judge Buch / Judge Way

35 Judicial Officers

- 19 - Presidentally Appointed Judges (collectively the Court Conference)
- 11 - Senior Judges
- 5 - Special Trial Judges

Traveling Court

- Headquartered in the DC Courthouse
- Travel to 74 total cities across the United States
- 35 Leased Courthouses in Federal facilities throughout the country



UNITED STATES
SUPREME COURT



Introduction

Office of Information Services (OIS)



Michael McVicker

- Deputy Clerk; Chief Information Officer
- Joined the Court in Sept, 2019
- Background in Defense Acquisition
 - Command and Control Defense Systems
 - Business Information Systems



OIS Mission

Tax Court Mission Statement:

“Provide a national forum for the expeditious resolution of disputes between taxpayers and the Internal Revenue Service that allows for careful consideration of the merits of each case and ensures a uniform interpretation of the Internal Revenue Code.”

OIS Vision Statement:

To continually support the national forum of the US Tax Court with a digital environment for its judicial and non-judicial operations as well as be the exemplar for other Federal entities in the adoption of forward-thinking, cost-conscious, and user-focused IT solutions.

Where are Court personnel?



Who will the contract support? (simplified)

Chambers

Public

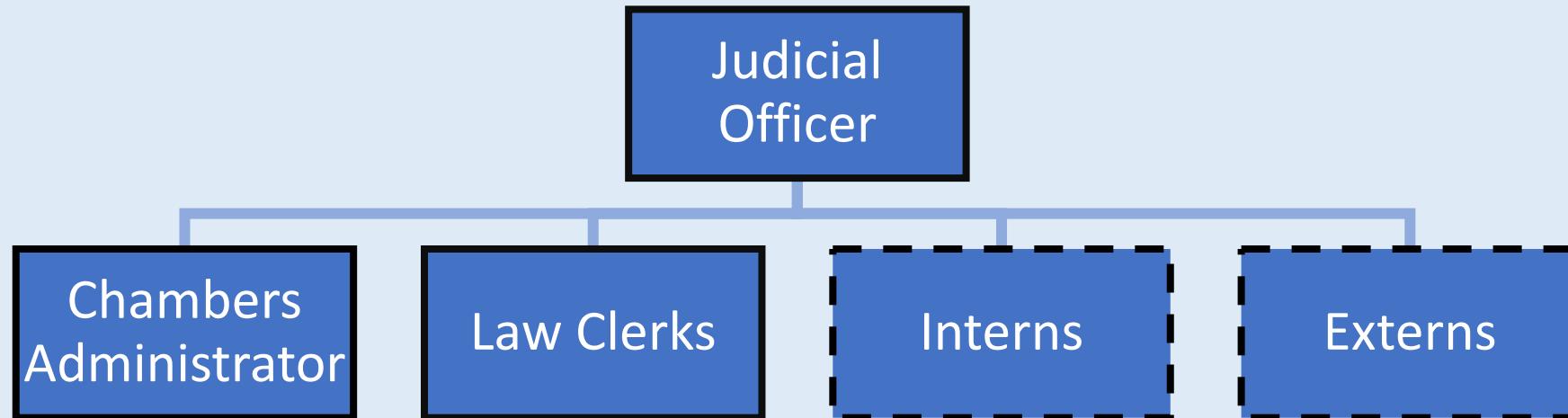
Clerk of the
Court

Case Services

Office of
Information
Services

Admin

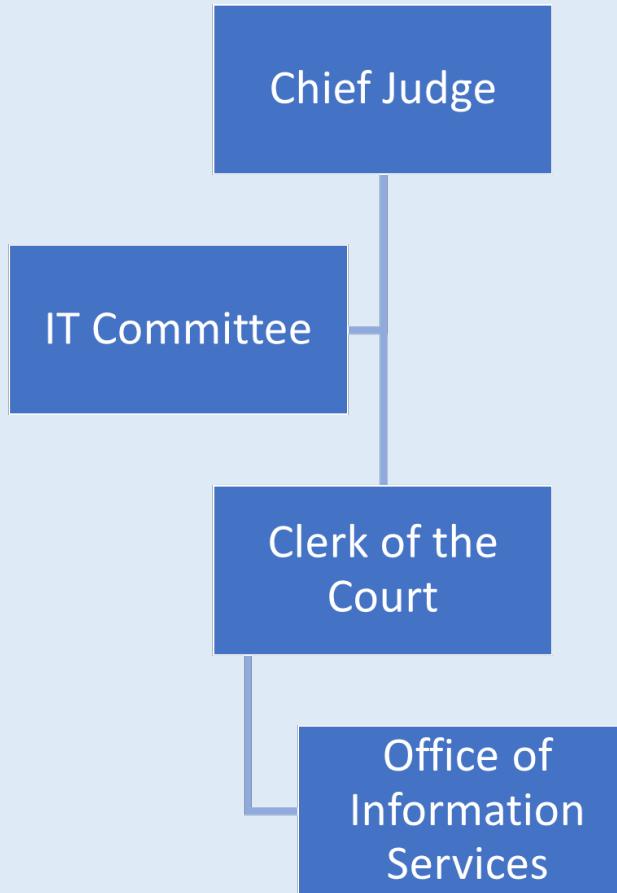
What is a Chamber?



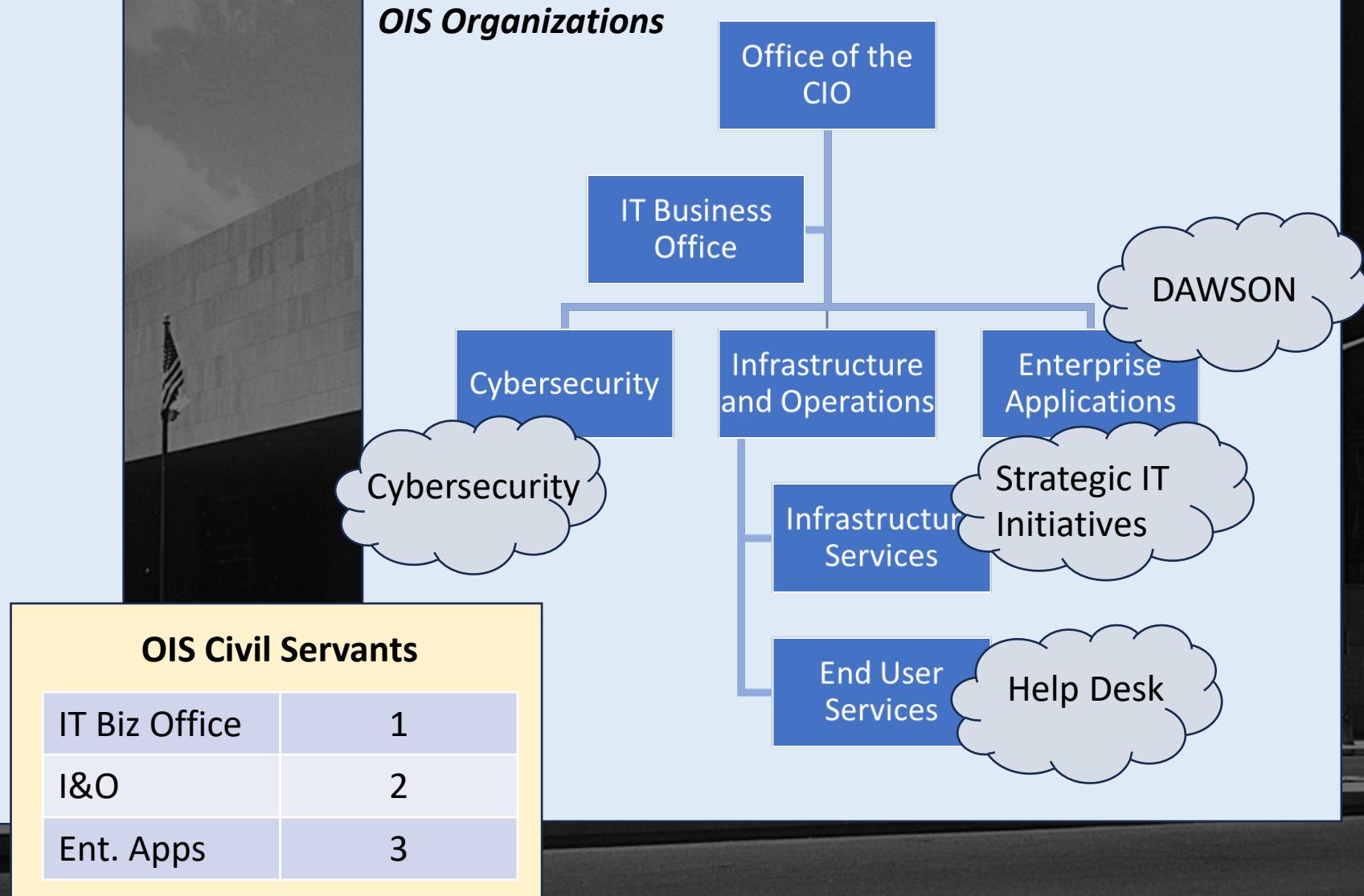
Judicial Officers: Judge, Senior Judge, Special Trial Judge

Introduction to Office of Information Services (OIS)

OIS within the Tax Court



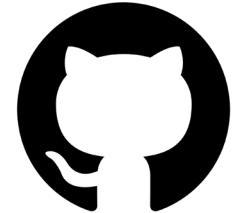
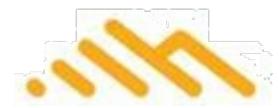
OIS Organizations



Technology Examples



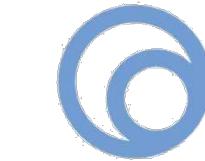
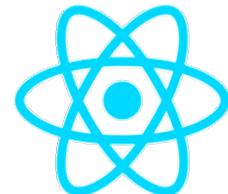
HP WOLF SECURITY



2N



splunk®>



CROWDSTRIKE



Microsoft
Dynamics™GP



AXIS®
COMMUNICATIONS

OIS Projects

Current Projects

- Migration to Dept. Of Justice provided Cybersecurity Shared Services
- Refreshing Physical Access Control System
- Refreshing Video Camera Surveillance System
- Establishing necessary technology (A/V and IT solution) in the Field Courtrooms (limited scope)
- Re-wiring the network cabling in DC Courthouse (DCNET)
- Developing new DAWSON Features
- Automating Business Process Workflow
- Re-platforming the public website

Potential Future Projects

- Maximize value from the existing technology investments (e.g., Automation of Court judicial and non-judicial processes)
- Continuous migration to source code driven IT
- Stage new Zscaler Cybersecurity Features
- Design Field Courtroom Technology

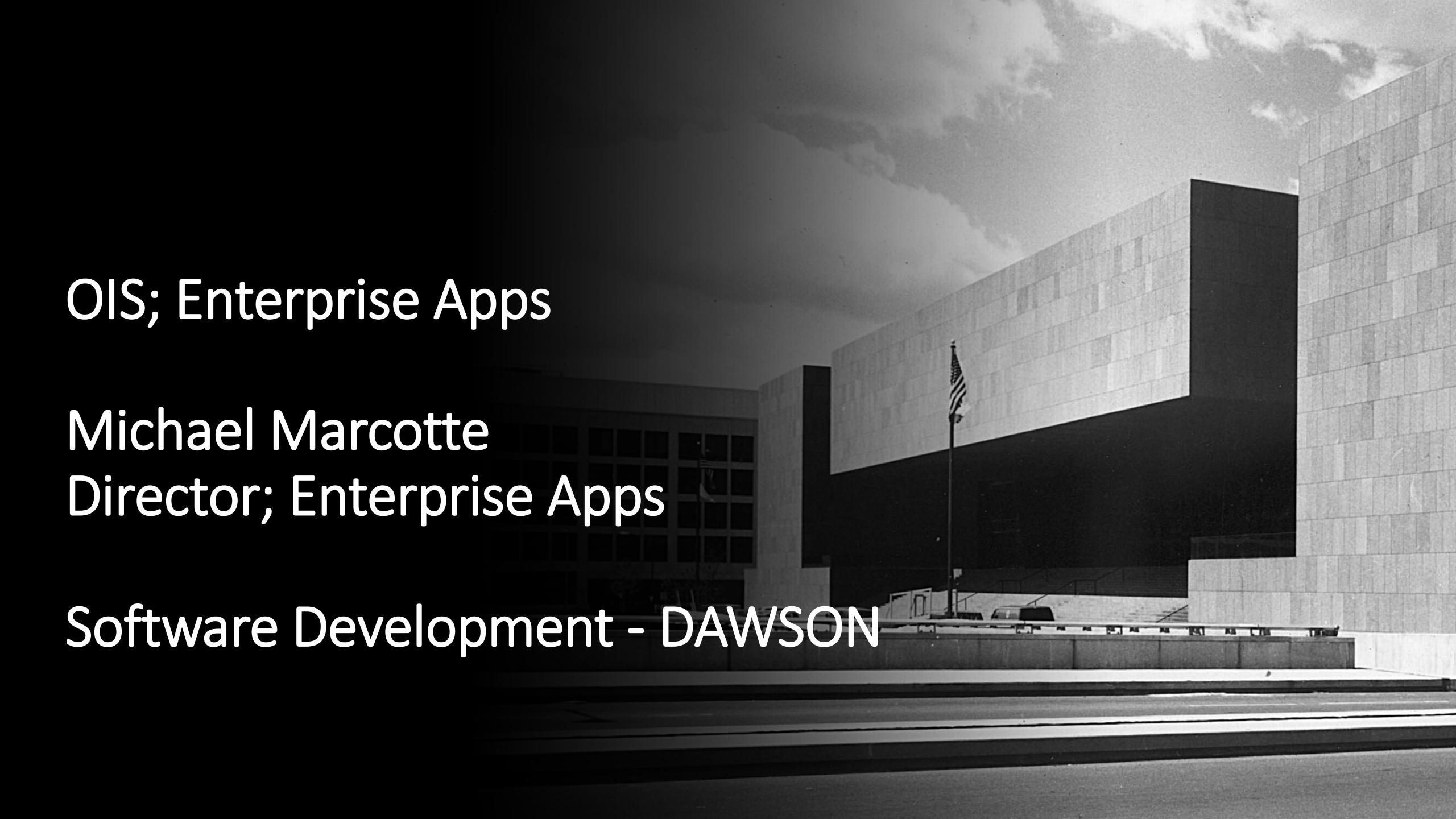
Contract Headcount Breakdown



Segment	FTE Quantity
Delivery Manager	1
DAWSON	13
Help Desk	5
Strategic IT Initiatives	16
Cybersecurity	3
<i>Total</i>	<i>38</i>



UNITED STATES
SUPREME COURT



OIS; Enterprise Apps

Michael Marcotte
Director; Enterprise Apps

Software Development - DAWSON

Mike Marcotte

- Full-Stack Developer
- Experience with PHP, JavaScript, Python, Terraform, Serverless, AWS CDK, Microsoft Graph API, Office 365, AWS, and more
- Joined the Court in July of 2020
- Started as Tech Lead for DAWSON
 - Completed the MVP
 - Migrated data from Blackstone to DAWSON
 - Launched DAWSON
 - Recruited and onboarded Court staff to support DAWSON
- Transitioned to Director to oversee DAWSON, Web Apps, and Automations Teams

UIS; Enterprise Applications Software Development – DAWSON

The screenshot shows a web browser window for the Dawson U.S. Tax Court website at dawson.ustaxcourt.gov. The page has a dark header with the title "Dashboard | U.S. Tax Court" and a navigation bar with links like "My Day - To Do", "AWS Applications", "USTC", "DAWSON", "Utilities", "Website", "Pay.gov", "Apps", "USTC Intranet - H...", "Microsoft", and "Imported". Below the header is a banner stating "An official website of the United States government" with a link to "Here's how you know". The main content area features the "Welcome to DAWSON" message, the U.S. Tax Court seal, and links for "Log In" and "Create Account". A prominent blue header bar contains the word "Search". Below it, tabs for "Case", "Order", "Opinion", and "Practitioner" are visible, with "Case" being the active tab. A note below the tabs says "Anyone can search for a case in our system for cases filed on or after May 1, 1986." followed by two bullet points: "If you aren't affiliated with a case, you will only see limited information about that case." and "Sealed cases and affiliated documents will not display in search results." The left side of the main content area contains a "Search by Name" form with fields for "Petitioner name" (required), "Country" (radio buttons for "All", "United States", and "International" with "All" selected), and date ranges for "Date filed start date" and "Date filed end date". The right side contains a "Search by Docket Number" form with a field for "Docket number" (required) and examples, and buttons for "Search" and "Clear Search".

OIS; Enterprise Applications Software Development – DAWSON

Introduction

- Open-Source Case Management System (hosted on GitHub)
- Frontend UI: React.js Application
- Business Logic (frontend and backend): TypeScript/Node.js
- Deployed on AWS
- Infrastructure Managed by Terraform
- Github Actions and CircleCI for CI/CD
- Cypress and Jest for automated testing

OIS; Enterprise Applications Software Development – DAWSON

Court Staff Supporting DAWSON Project

Chris Holly
Case Services
Product Owner

Tenille Lenard
Case Services
Product Specialist

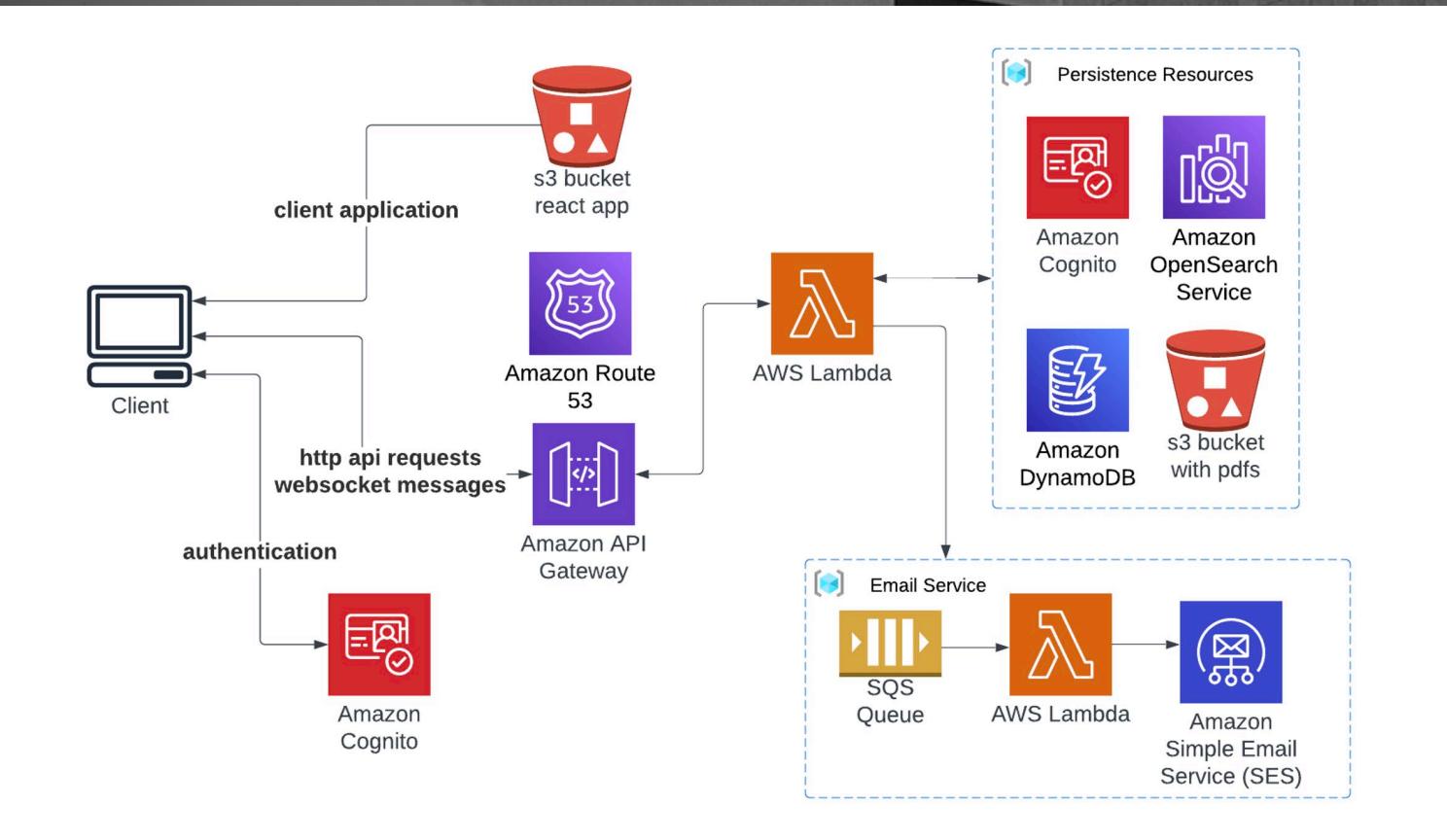
Jim Lerza
OIS; Enterprise Apps
Tech Lead/DevOps Engineer

DAWSON CLINs 02-XX

Required CLIN	Description	Key Personnel
02-01	DevOps Engineer	
02-02	Delivery Manager	*
02-03	Senior Web Developer	
02-04	Systems Engineer	*
02-05	UX Researcher / Designer	*
02-06	Web Developer	
02-07	Software Quality Assurance Engineer	

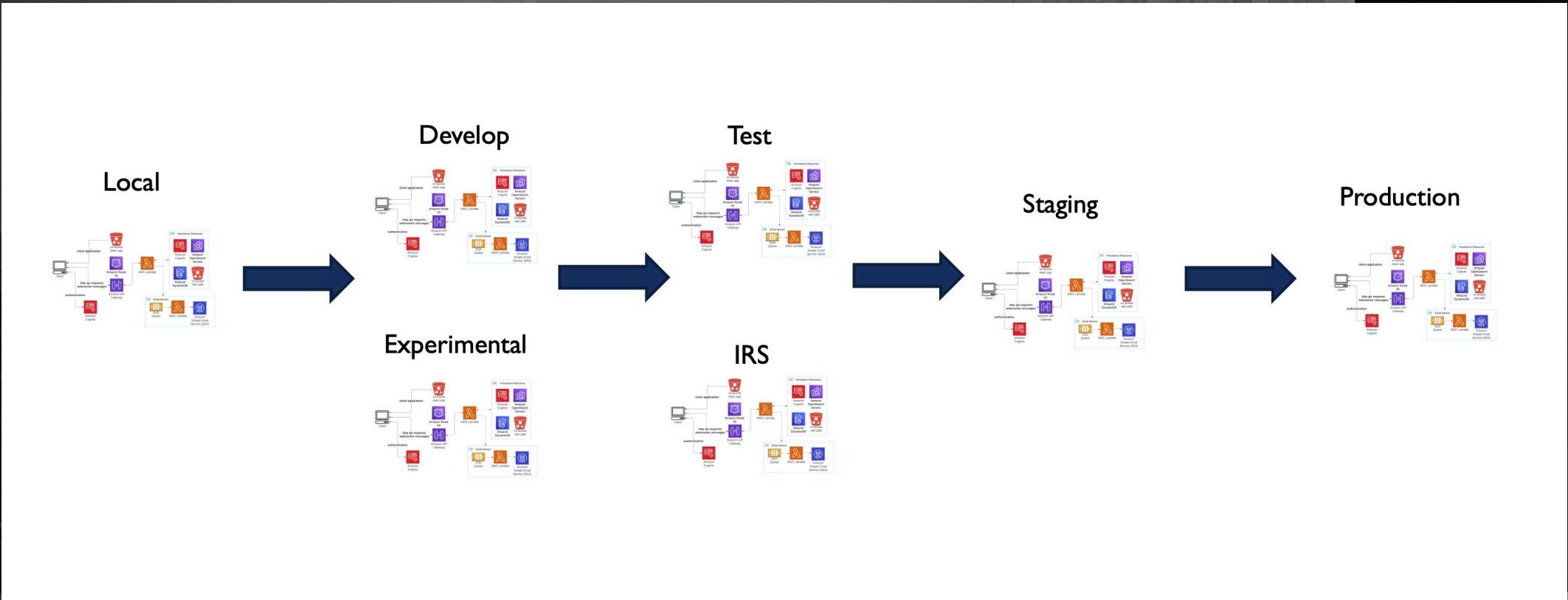
OIS; Enterprise Applications Software Development – DAWSON

Application Architecture



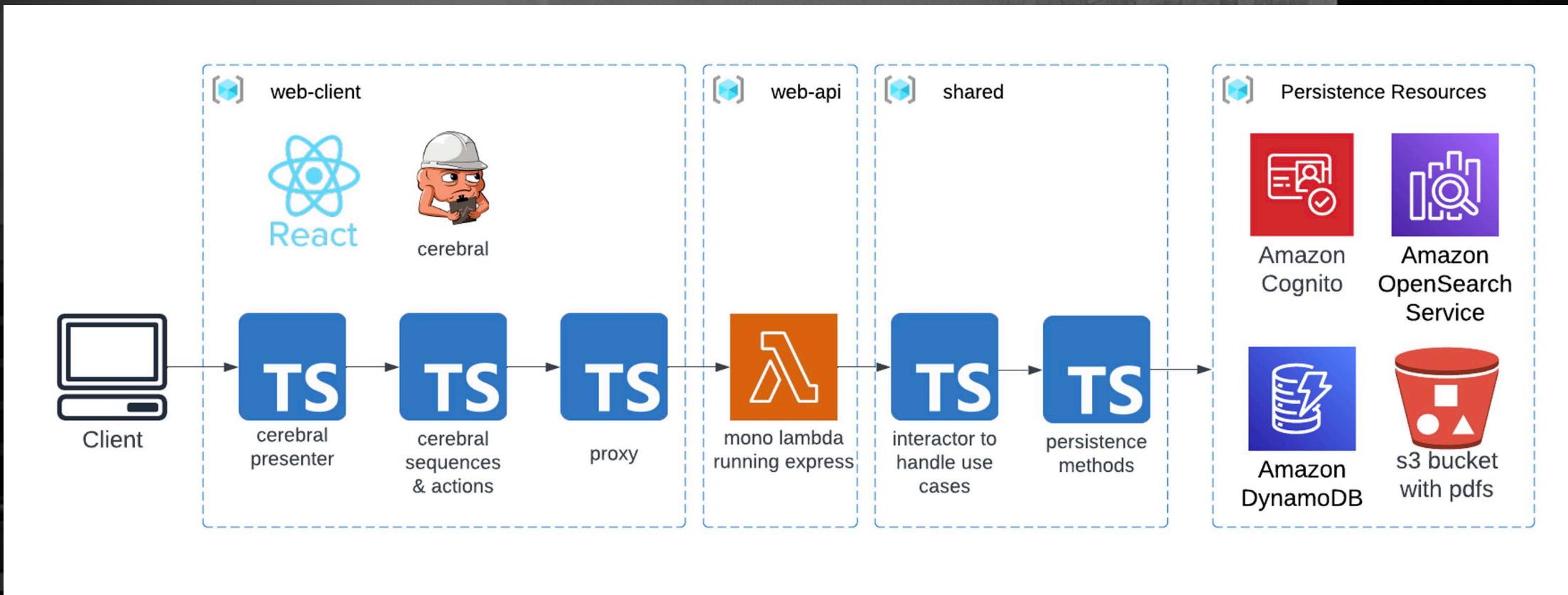
OIS; Enterprise Applications Software Development – DAWSON

Environments



OIS; Enterprise Applications Software Development – DAWSON

Clean Architecture



OIS; Enterprise Applications Software Development – DAWSON

Roadmap

- Complete migration from DynamoDB to PostgreSQL
- Feature Improvements: Minute Sheets, Calendaring, Party Dashboard, Deadlines, Motion Disposition, Trial History, etc.
- MS Word Integration
- Mobile Optimization
- Mobile App
- Continuous Deployment
- Single Sign-On leveraging Microsoft Entra ID
- Pay.gov Integration
- Penetration Testing
- Frontend Framework Refactoring



UNITED STATES
SUPREME COURT

OIS; Office of the CIO

Jenna Hansen
IT Program Manager

Strategic IT Initiatives
Software Development
– Web Apps and Automations CLIN –04 XXX



STRATEGIC IT INITIATIVES CLINs 04-XX

Two Buckets of Work:

TRUONG - Infrastructure Operations and Maintenance:

Cloud Network Solutions Architect
Cloud Network Systems Engineer
Cloud Network Operations Administrator

MIKE/JENNA - Enterprise Software Engineering and Development:

Software Quality Assurance Engineer
Delivery Manager
UX Researcher / Designer
Web Designer
Office 365 Engineers
DevOps Engineers
Senior Web Developers
Web Developer

OIS; Enterprise Applications Software Development – Web Apps & Automations

Court Staff Supporting Enterprise Apps Projects

Jenna Hansen
OIS; Enterprise Apps
Program Manager

Michael Marcotte
OIS; Enterprise Apps
Director, Enterprise Apps

Jim DeVos
OIS; Enterprise Apps
Tech Lead/Engineering

OLS; Enterprise Applications Software Development – Web Apps & Automations

Strategic IT Initiatives CLINS 04-xx

Automations Team (Software Development)

Labor Category	FTE Quantity	Reference	On-site Required
DevOps Engineer	1	H.4.3 – 04-09	No
Delivery Manager	0.5	H.4.3 – 04-08	No
Senior Web Developer	1	H.4.3 – 04-10	No
UX Researcher / Designer	0.5	H.4.3 – 04-04	No
Office 365 Engineer	2	H.4.3 – 04-06	No
Total	5		

Web Applications Team (Software Development)

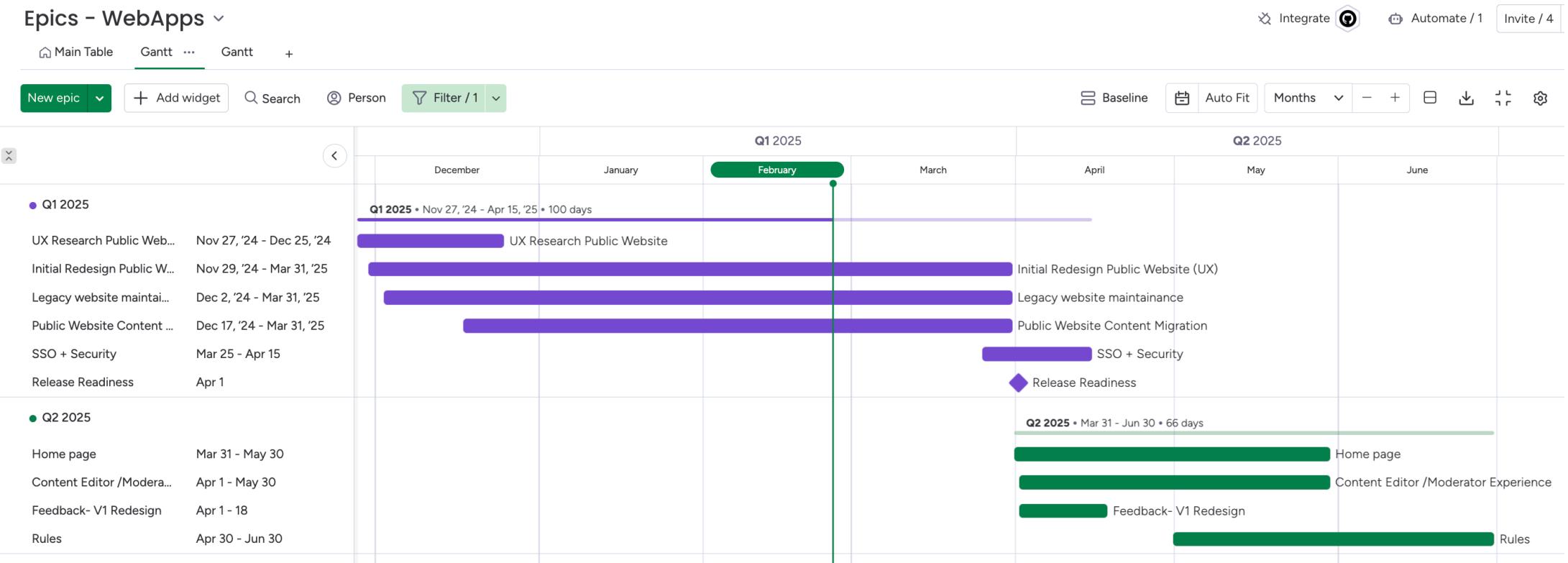
Labor Category	FTE Quantity	Reference	On-site Required
DevOps Engineer	1	H.4.3 – 04-09	No
Delivery Manager	0.5	H.4.3 – 04-08	No
Senior Web Developer	2	H.4.3 – 04-10	No
UX Researcher / Designer	1.5	H.4.3 – 04-04	No
Web Designer	1	H.4.3 – 04-05	No
Web Developer	1	H.4.3 – 04-11	No
Software Quality Assurance Engineer	1	H.4.3 – 04-07	No
Total	8		

Agile Projects

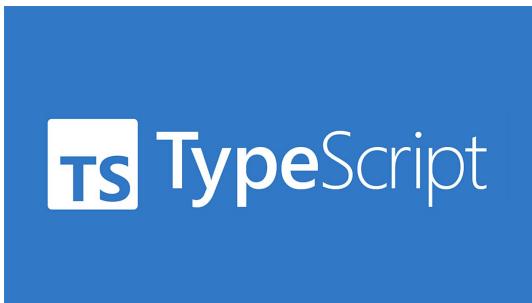
- Two-week sprints – monday.com
 - Daily standups
 - Refinement
 - Planning
 - Retrospectives
 - Continuous Release Cycle
-
- Technical Leads, Product Owners, Security are supplied in-house.
 - Core hours are 9-3 Eastern



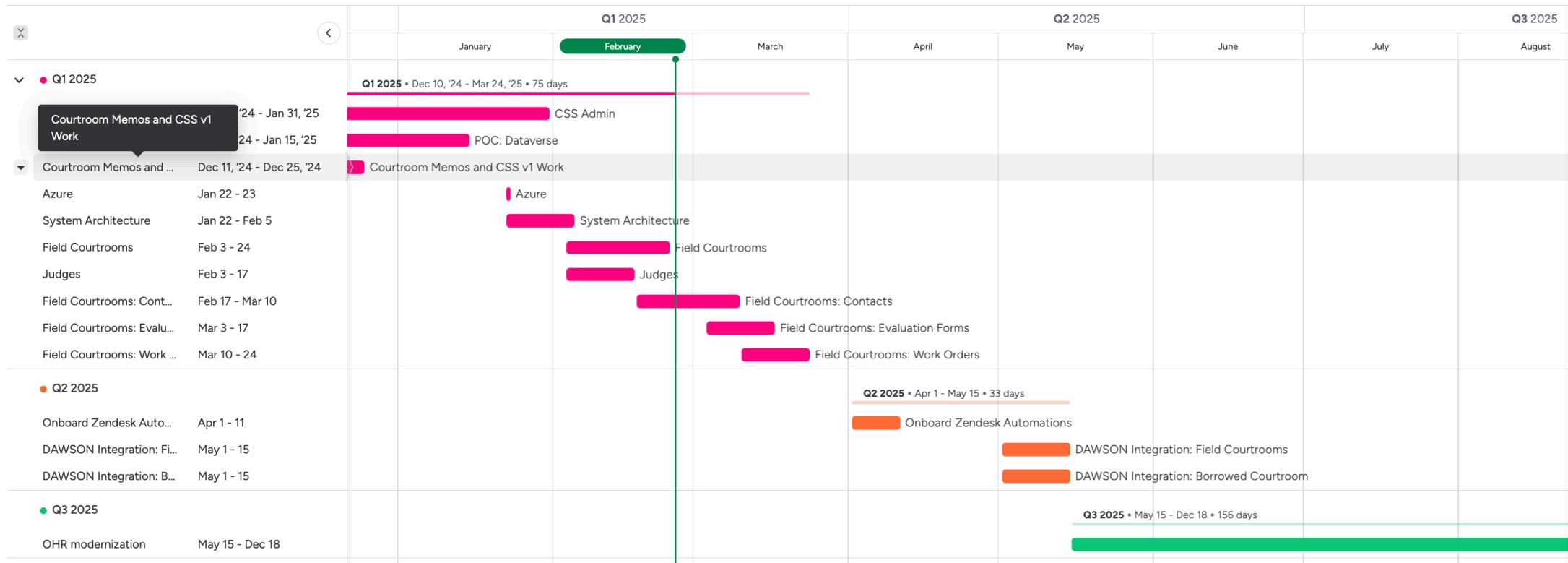
Web Apps Timeline Summary



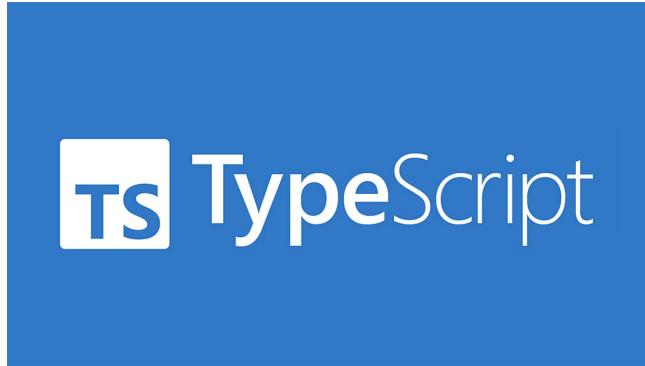
Web Apps Team Software



Automations Projects Timeline



Automations Team Software



OIS; Enterprise Applications Software Development – Web Apps & Automations

Future Projects

- HR Modernization
- Payment Portal for USTC Apps to integrate with Pay.gov
- Zendesk Automations to support DAWSON and helpdesk
- Library Application
- Non-Attorney Practitioner Admissions Exam (Web App)
- Law Clerk Employment Portal (Web App)



UNITED STATES
SUPREME COURT

BREAK FOR LUNCH





OIS; Infrastructure and Operations (I&O)

Truong Vo

(Acting) Director I&O
I&O Team Lead

OIS; Infrastructure & Operations

	ASSET	TOOLS	RESOURCES
End User Services	Court-Owned Devices Personal-Owned Devices Court-Owned Applications Court-Owned Peripherals Court-Owned Telecommunications Court-Owned Endpoints	MS-Entra Admin Console MS-Intune Admin Console MS-Teams Admin Console Printix Cloud Management Poly Lens Cloud Management App Deployment Kit MS-PowerShell Script	Infrastructure Services Cybersecurity Services DOJ-SOC Services
Infrastructure Services	Managed Premises Systems Managed Premises Networking Appliances Managed Cloud Networking Services Inter-Governmental Shared Service Agreement Managed Web Access Control	Cisco Integrated Management Controller MS-Hypervisor V Manager AWS Console Single-Sign On MSFT My Apps Portal Cisco Meraki Management Dashboard CyberGate Cloud Management EagleEye Networks Cloud Management USTC-DOJ-Zscaler Cloud Platforms (ZIA ZPA ZDX) USTC-DOJ-Splunk Cloud Platform	Cybersecurity Services DOJ-SOC Services DOJ-JETS Team
Cybersecurity Services	Hybrid Infrastructure Systems	USTC-DOJ-Incident Management System USTC-DOJ-Zscaler Cloud Platforms USTC-DOJ-Splunk Cloud Platform USTC-DOJ-CrowdStrike Falcon Platform	DOJ-SOC Services DOJ-EPP Team DOJ-SIEM Team DOJ-AES Team DOJ-EPS Team DOJ-CTH Team DOJ-PTS Team



UNITED STATES
SUPREME COURT

OIS; Infrastructure and Operations (I&O)

Infrastructure Services

Strategic IT Initiatives

Truong Vo
I&O Team Lead



STRATEGIC IT INITIATIVES CLINs 04-XX

Required CLIN	Description	Key Personnel
04-01	Cloud Network Solutions Architect	
04-02	Cloud Network Systems Engineer	
04-03	Cloud Network Operations Administrator	

Infrastructure Service : Premises Networking Appliances

Access Switches	Cisco Meraki MS	18
Distribution Switches	Cisco Meraki MS	16
Core Switches	Cisco Meraki MS	4
Firewalls	Cisco Meraki MX	6
Edge Switches	Cisco Meraki MS	1
Management Interface	Cisco Meraki Cloud	Meraki Cloud Management Dashboard

Expectations

1. **Documentation** : state | visual | flow | procedure | change
2. **Monitoring** : alerts > responses
3. **Provisioning** : configure connections | implement features | establish communication paths
4. **Maintenance** : optimize | update | upgrade | refresh physical & virtual appliances
5. **Integration** : 3rd party platforms | technologies
6. **Analysis** : investigation | troubleshoot
7. **Automation** : reports | tasks

Infrastructure Service : Premises Wireless Access Network

CURRENTLY

1 Cisco Wireless LAN Controller
125 Cisco Wireless Access Points

TRANSITION

1 Cisco Meraki Cloud Controller
80 Cisco Meraki Access Points

Wi-Fi Access Controller	Cisco Meraki CC
Wi-Fi Access Points	Cisco Meraki MR
Wi-Fi Access Authentication	Microsoft RADIUS
Management Interface	Cisco Meraki Cloud

Expectations

1. Documentation : state | visual | flow | procedure | change
2. Monitoring : alerts > responses
3. Provisioning : configure RF profiles | implement RF features | establish communication paths
4. Maintenance : optimize | update | upgrade | refresh wireless network
5. Integration : 3rd party platforms | technologies
6. Analysis : RF investigation | troubleshoot
7. Automation : reports | tasks

Infrastructure Service : Premises Computing System Platforms

Host Chassis Platform	Cisco UCS-C	2	
Host Chassis Hypervisor	Microsoft Hyper-V	2	
Guest Virtual Servers	Microsoft Windows Redhat Linux	9 5	MS-Hyper-V Manager MS-Network Policy Server MS-Azure Backup Server MS-Active Directory Services MS-Root Certificate Authority MS-TFTP Server MS-JumpBox server MS-Enterprise IoT MS-PatchMyPC server RHEL-Zscaler App Connector RHEL-Splunk Deployment Server RHEL-Splunk Connect 4 Syslog Debian-KALI Server
Management Interface	Web-managed	16	

Expectations

- 1. **Documentation** : state | visual | flow | procedure | change
- 2. **Monitoring** : server alerts > responses
- 3. **Provisioning** : configure connections | implement features | establish communication paths
- 4. **Maintenance** : optimize server | upgrade server | refresh physical & virtual servers
- 5. **Implementation** : deploy | convert | code
- 6. **Analysis** : server investigation | troubleshoot
- 7. **Automation** : reports | tasks

Infrastructure Service : Premises System Asset

Uninterruptible Power Supplies (UPS)

Intermediate Distribution Frame	7
Main Distribution Frame	4
Central Distribution Frame	1
Courtrooms	N/A
Management Interface	APC EATON LIEBERT

Intercoms (ITC)

Intercom	2N	18
Management Interface	CybergGateway CyberTwice	

Room Alert Devices (RAD)

Intermediate Distribution Frame	7
Main Distribution Frame	4
Central Distribution Frame	1
Courtrooms	N/A
Management Interface	Web-Based

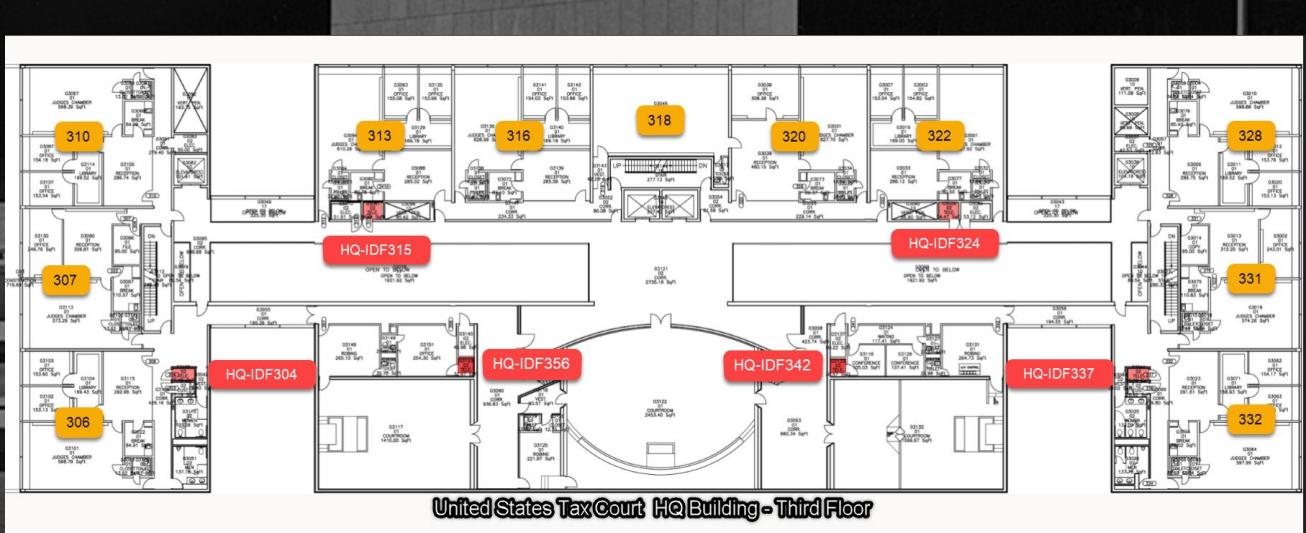
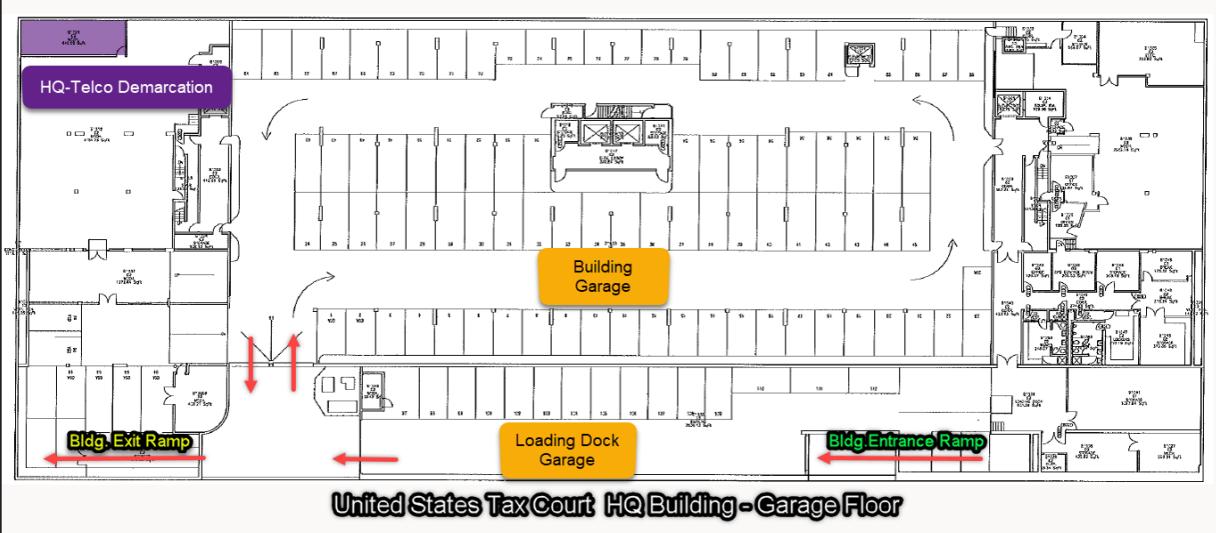
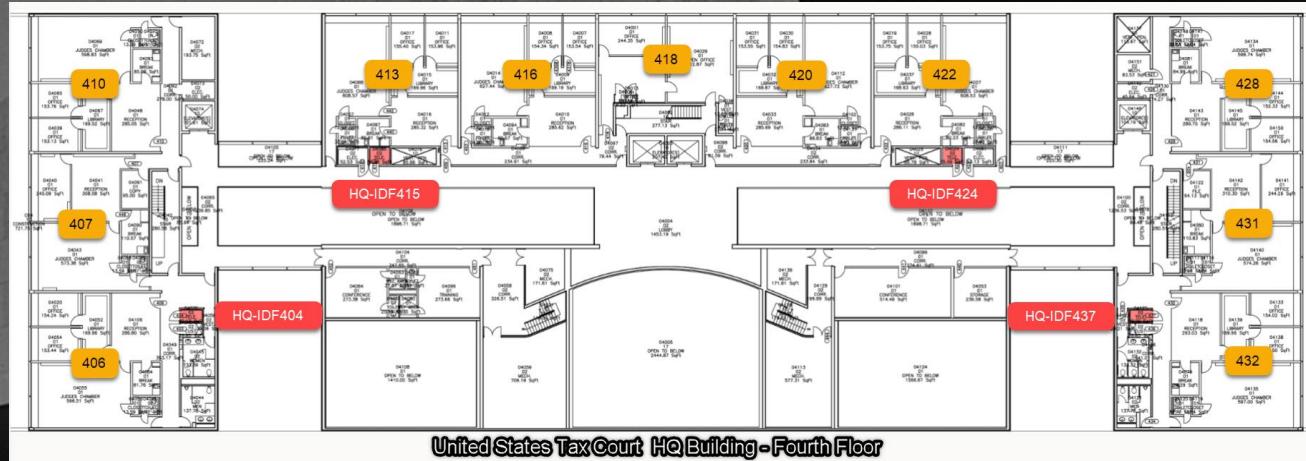
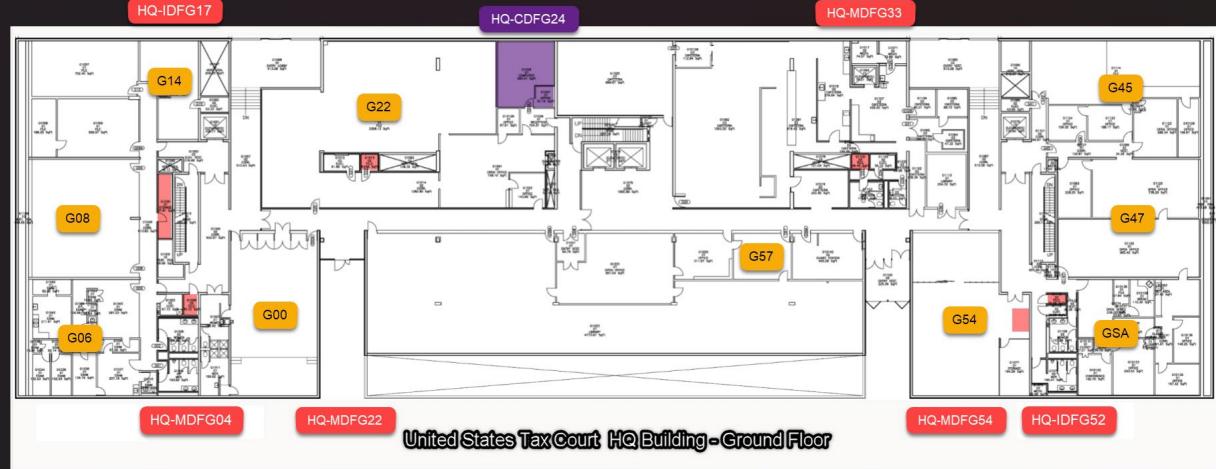
Video Camera Surveillance (VCS)

Indoor Video Cameras	Axis	80
Outdoor Video Cameras	Axis	13
Management Interface	Eagle Eye Networks	

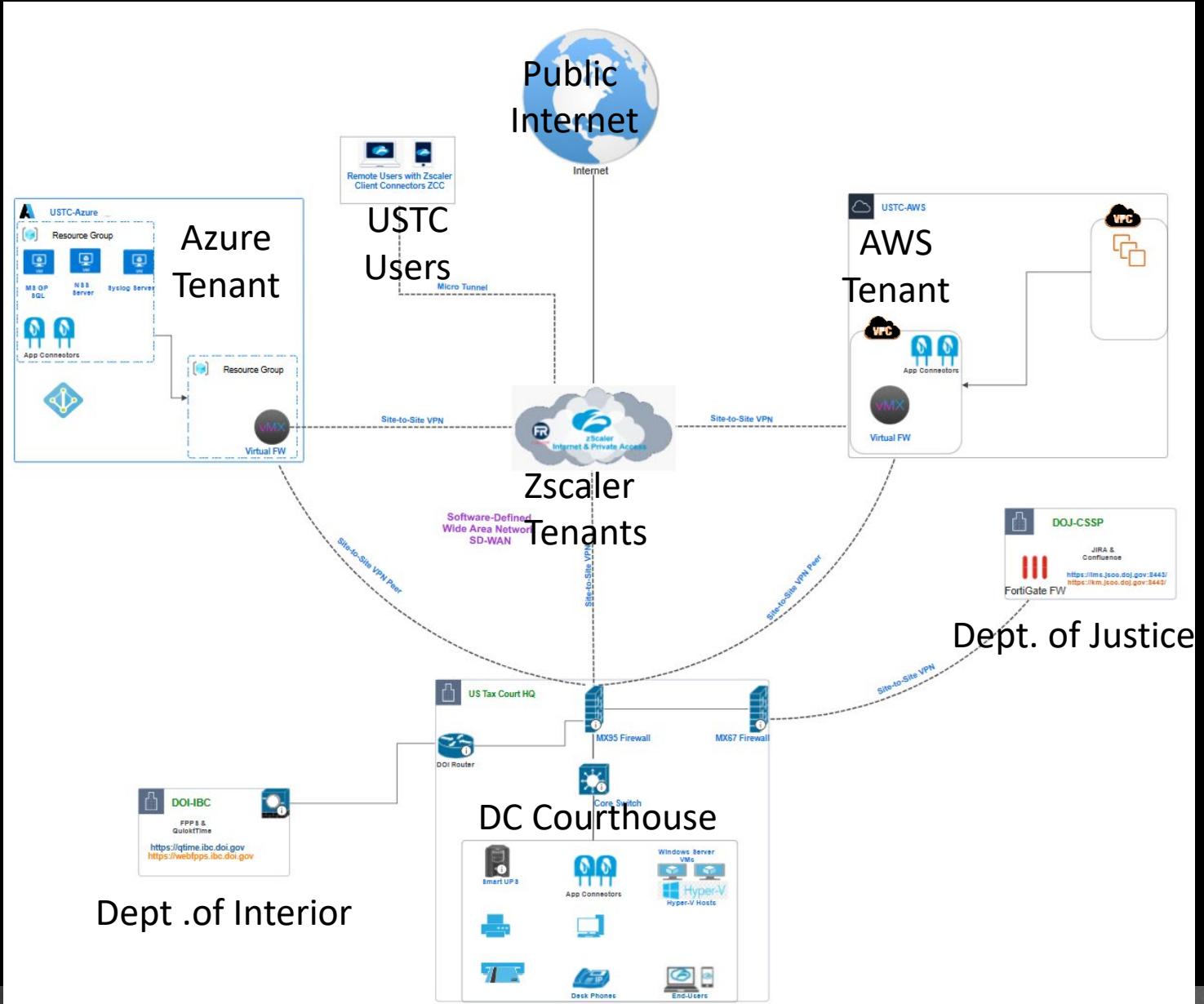
Physical Access Control (PAC)

Physical Access Panels	Axis	13
Physical Access Doors	Chambers Offices	64
Management Interface	Brivo	

Infrastructure Service : Premises IT Closets



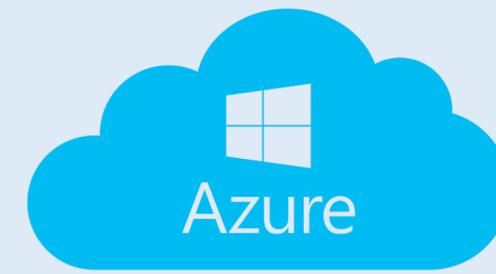
Infrastructure Service : Data Network Flow Diagram



Infrastructure Service : Cloud Asset Management



VPC
EC2 instances
Lambda
API Gateway
S3
DynamoDB
Relational Database Service
OpenSearch Services
WorkSpaces instances
CloudFront
CloudSearch
Route53
Elastic Load Balancing
Elastic Container Service
EC2 Container Registry
Database Migration Service
X-Ray
QuickSight
SQS
SES
Kinesis
Glue
Directory Service
Web Application Firewall
Config
CloudWatch
GuardDuty
Security hub
Key Management Service
Secret Manager



Marketplace
Entra Domain Services
Virtual Machine
Disk
Storage Account
Hybrid Compute/ Machines
Network Watcher
Network Security Group
Private DNS Zone
Private Endpoint
Public IP Address
SQL Server - Azure Arc
SQL Server
App Service Plan
App Service Web App
Key Vault
Automation Account
Log Analytics Workspace
Logic App
Load Balancer
Recovery Service Vault
Restore Point Collection
Event Hub Namespace



UNITED STATES
SUPREME COURT

OIS; Infrastructure and Operations (I&O) Helpdesk Support

Ishia Semper
I&O Team Lead



HELP DESK CLINs 03-XX

Required CLIN	Description	Key Personnel
03-01	Sr. Help Desk Technician	*
03-02	Sr. Help Desk Engineer	*
03-03	Sr. System Administrator	
03-04	System Administrator	

Help Desk Support & Operations (1/3)

(1) Day in the life of our current team

- Proactive and works independently with little supervision
- Has experience across a broad range of technology and rapidly learn new technology
- Ability to explain complex technical issues clearly and simply
- Willingness to learn new systems, tools, and practices in a constantly changing tech environment
- Can communicate professionally with Judges and other senior leaders
- Actively listen to customers and pays attention to details
- Calm and empathetic attitude, especially with frustrated users; ability to handle challenging situations
- While independent work happens often, must be able to collaborate with other team members

(2) How is the help desk structured in terms of personnel?

- two junior technicians
- one mid-level technician
- two senior technicians

(3) What kind of tickets/Support Requests?

- Email and walk-ins
- Basic troubleshooting
- Hardware, Software, Network and Performance issues
- Login problems, or permissions issues
- Password resets
- Remote support done through MS Teams and/or TeamViewer

Help Desk Support & Operations (2/3)

(4) Are there service level agreements (SLAs) in place that we should be aware of?

- We aspire to acknowledge all tickets and reported issues within:
 - urgent: 5 - 10 minutes
 - important: 15 minutes
- Be punctual for customer appointments, whether virtual or in-person
- Inform the customer promptly if you are running behind schedule.

(5) What other work does the team do?

- Equipment Deployment: laptops, printers, VOIP phones, moving equipment between chambers as judges rotate
- Create and maintain instructions for Court personnel: how to guides, troubleshooting steps and tutorials
- Replace camera/ intercoms: will need to be able to climb a ladder
- iPhone and MacBook configuration
- Everbridge Mass Notification System
- Onboarding personnel: Laptop configuration, office set up, account creations, shipping equipment to remote personnels
- Offboarding personnel: disabling accounts, receiving equipment

(6) What are the helpdesk hours of operation?

- Our hours are 0800 – 1700, Monday to Friday (staggered shifts)
- Team members work a full 8 hours with lunch options of **30 mins, 60 mins or working lunch (no lunch) that extend the 8 hours respectively**
- Be available to work on Evenings or Weekends when needed

Help Desk Support & Operations (3/3)

(7) What equipment will a help desk member be issued?

- A Court issued badge to get into the building and the chambers/ offices
- Each member will be issued two windows laptops (one for working and one for testing)
- Shared iPhone and MacBook for troubleshooting that remains in the building

(8) What is the size and scope of our user base?

- Court personnel and supporting contractors
- Depends on the time of year but ranges from ~200 - ~300 Court personnel

(9) What does a successful partnership look like?

- Clear and transparent communication
- Quick to address issues
- Provide timely solutions that doesn't disrupt business operations
- Flexibility
- Training for ongoing improvement
- Mutual success ambition and commitment



Help Desk Services : Hardware Asset Management (1-2)

Court-Owned Device Examples

Workstations	Microsoft Windows Apple macOS	225 20
Smartphones	Apple iOS Android	86 1
Management Interface	MS-Intune Admin Console	The United States Tax Court - Microsoft Intune admin center

Court-Owned Peripheral Examples

Printers	Lexmark	73	Lexmark Cloud Dashboard; Fleet Manager Printix Cloud Dashboard
Scanners	Kodak	66	USB cable
Desk phones	Polys	64	Poly Lens Cloud Dashboard

Court-Owned Endpoints

Point of Sales	Point of Sales (Windows)	2
Kiosks	Library Kiosk Station	1
	Public Kiosk Station	1
	Bookeye Kiosk Scanner	1
	Security Kiosk Station	5

Help Desk Services : Hardware Asset Management (2-2)

Court-Owned Telecoms

MS-Teams Phone System	Virtual Session Border Control Direct Routing Voice Routing Policies Dial Plans Resource Accounts Call Queues Calling Policies Caller ID Policies Voicemail Policies Emergency Calling Policies Locations Holidays Automated Attendant	Analytics & Reports Notifications & Alerts E911 Routing Services SIP Trunks
MS-Teams App Client	Workstations : Windows MacBook Smartphones : iOS Android	MS-Teams User Profile
MS-Teams Desk Phone	Polys	MS-Teams phone SIP phone
Management Interface	MS-Teams Admin Console	Microsoft Teams Admin Console

Help Desk Services : Software Asset Management

Software Management Tools

PatchMyPC for Intune
Microsoft Enterprise Apps
PowerShell App Deployment Toolkit
Apple Business Manager
Google Playstore

Device Management Tools

MS-Intune Suite	MS-Endpoint Privilege Management
	MS-Enterprise App Management
	MS-Remote Help
	MS-Intune Advanced Analytics
	MS-Tunnel for Mobile App Management
	MS-Cloud PKI
	Firmware over-the-air Update
	Specialized Devices management
	Management Interface
	Microsoft EndPoint Manager

Help Desk Services : Bring Your Own Device (BYOD) Program

User Types : Judicial Officers, Court personnel, Contractors, Interns, and Externs

Device Types : Windows, macOS, iOS, Android

Controlled through Entra Conditional Access



UNITED STATES
SUPREME COURT

OIS; Cybersecurity Services



CYBERSECURITY CLINs 05-XX

Required CLIN	Description	Key Personnel
05-01	Information System Security Officer (ISSO)	
05-02	Cybersecurity Engineer	
05-03	Senior Cybersecurity Analyst	*

Cybersecurity Services : Daily Cyber Ops

Microsoft Defender products & services :

XDR, Endpoint, O365, Identity , Cloud Apps, Internet of Things, Vulnerability Management

Zero Trust Architecture centered around Zscaler Cybersecurity Portfolio

Daily Cyber Ops and Information System Security:

- Analyze & Address Court Security Risks – detected
- Remediate or Mitigate Vulnerabilities – assessed
- Monitor & Investigate Security Alerts – reported
- Provide international travel support – accessing Court resources abroad
- Maintain compliance settings & conditional access for Personal-Owned Device and Court-Owned Devices
- Improve continuously Microsoft Secure Scores
- Develop System Security Plans following the Judiciary Security Framework policy – Volume 15

Cyber Projects

- Security Awareness Training (e.g., phishing awareness training)
- Participate in new cyber product & services rollout

Interact with DoJ Security Operations Center (SOC) Managed Services

Cybersecurity Services : Zscaler Cloud Solution as SASE

Zscaler Service	Status
Zscaler Internet Access (ZIA) platform	Production
Zscaler Private Access (ZPA) platform	Production
Zscaler Digital Experience (ZDX) platform	Production
Zscaler App Connector (ZAC) instance	Production
Zscaler Client Connector (ZCC) client	Production
Zscaler Cloud Browser Access (ZBA) session	To be staged
Zscaler Cloud Browser Isolation (ZBI) session	To be staged
Zscaler Identity Threat Detection & Response (ZDR) feature	To be staged
Zscaler Deception Technology (ZDT) platform	To be staged
Zscaler Internet Access Cloud Connector (ZEC) appliance	To be staged
Zscaler Branch Connector (ZBC) appliance	To be staged

DOJ-JETS Team Managed

Cybersecurity Services : CrowdStrike Falcon Solution as EDR

CrowdStrike Service	Status
CrowdStrike Falcon (CFP) platform	Production
CrowdStrike Falcon Sensor (CFS) client	Production
Falcon Insight XDR	Production
Falcon for Mobile	To be staged

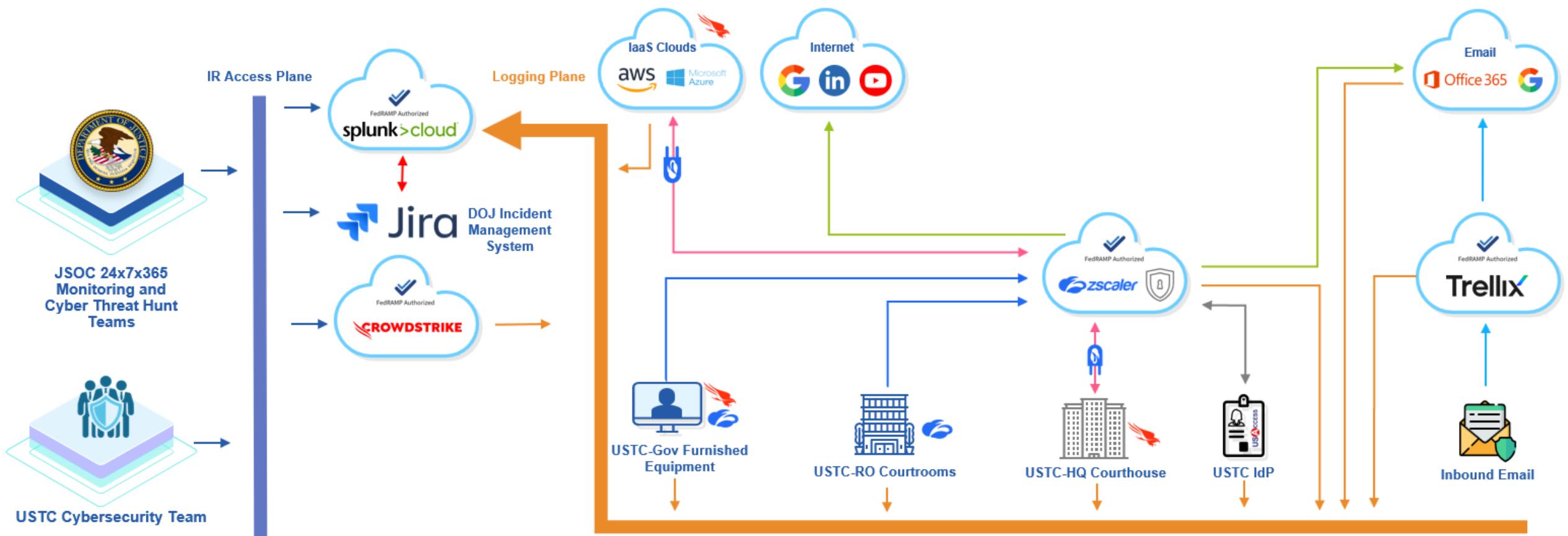
DOJ-EPP Team Managed

Cybersecurity Services : Splunk Cloud Solution as SIEM

Splunk Service	Status
Splunk Cloud (SCP) platform	Production
Splunk Universal Forwarder (SUF) client	Production
Splunk Deployment Server (SDS) server	Production
Splunk Connect 4 Syslog (SC4S) server	Production

DOJ-SIEM Team Managed

Cybersecurity Services : DOJ-SOC Shared Services





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