

#### **FACT AND DIMENSION TABLES**

#### **FACT TABLES:**

- **1. Fact\_Lease:** Tracks rental analysis such as revenue, deposit balances, lease durations and monthly rent balances for each apartment.
- **2. Fact\_Service:** Tracks details of every inspection, cleaning, and maintenance requests as service type and durations. This allows us to answer questions about Total inspections and total maintenance requests.

#### **DIMENSION TABLES:**

**1. Dim\_Building:** Stores information about each building and its managers. Uses SCD Type 2 tracking for manager changes

- **2. Dim\_Apartment:** Stores details about apartments, including the number of bedrooms each apartment has.
- **3. Dim\_ServiceType:** Stores details about the type of service event, that is whether it is inspection, cleaning, or maintenance request.
- **4. Dim\_Status:** Stores details of the service status (open, in-progress, completed, or cancelled).
- **5. Dim CorpClient:** Stores details of corporate clients who lease.
- **6. Dim Date:** Stores details of the date-related data.
- **7. Dim\_Employee:** Combined details of staff members and inspectors information handling maintenance, cleaning tasks and inspections.

#### <u>UPDATED SQL SCRIPT FOR PROPERTY MANAGEMENT DATABASE</u>

```
DROP DATABASE IF EXISTS Propertymanagement
CREATE DATABASE Propertymanagement;
USE Propertymanagement;
CREATE TABLE Building (
  BuildingID CHAR(5) NOT NULL,
 Street VARCHAR(100) NOT NULL,
 City VARCHAR(50) NOT NULL,
 State VARCHAR(30) NOT NULL,
 ZipCode VARCHAR(10) NOT NULL,
 ManagerIDOversees CHAR(5) NOT NULL,
 PRIMARY KEY (BuildingID)
);
CREATE TABLE Manager (
 ManagerID CHAR(5) NOT NULL,
 MFirstName VARCHAR(50) NOT NULL,
 MLastName VARCHAR(50) NOT NULL,
 MEmail VARCHAR(100) NOT NULL,
 MSalary NUMERIC(10,2) NOT NULL,
 BuildingIDResides CHAR(5),
 PRIMARY KEY (ManagerID),
 UNIQUE (MEmail)
);
-- Alter Building table to add/indicate foreign key
ALTER TABLE Building
ADD CONSTRAINT FK Building Manager
FOREIGN KEY (ManagerIDOversees) REFERENCES Manager(ManagerID);
-- Alter Manager table to add/indicate foreign key
ALTER TABLE Manager
ADD CONSTRAINT FK Manager Building
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FOREIGN KEY (BuildingIDResides) REFERENCES Building(BuildingID);
CREATE TABLE ManagerPhone (
  MPhoneNo VARCHAR(15) NOT NULL,
 ManagerID CHAR(5) NOT NULL,
 PRIMARY KEY (MPhoneNo, ManagerID),
 FOREIGN KEY (ManagerID) REFERENCES Manager(ManagerID)
);
CREATE TABLE Apartment (
 ApartmentNo VARCHAR(10) NOT NULL,
 BuildingID CHAR(5) NOT NULL,
 NoOfBedrooms INTEGER NOT NULL,
 RentalStatus VARCHAR(20) DEFAULT 'Vacant' NOT NULL,
 PRIMARY KEY (ApartmentNo, BuildingID),
 FOREIGN KEY (BuildingID) REFERENCES Building(BuildingID) ON DELETE CASCADE
);
CREATE TABLE StaffMember (
 StaffID CHAR(4) NOT NULL,
 SFirstName VARCHAR(50) NOT NULL,
 SLastName VARCHAR(50) NOT NULL,
 SEmail VARCHAR(100) NOT NULL,
 PRIMARY KEY (StaffID),
 UNIQUE (SEmail)
);
CREATE TABLE Cleans (
 ApartmentNo VARCHAR(10) NOT NULL,
 BuildingID CHAR(5) NOT NULL,
 StaffID CHAR(4) NOT NULL,
 PRIMARY KEY (ApartmentNo, BuildingID, StaffID),
 FOREIGN KEY (ApartmentNo, BuildingID) REFERENCES Apartment(ApartmentNo, BuildingID),
 FOREIGN KEY (StaffID) REFERENCES StaffMember(StaffID)
);
CREATE TABLE Inspector (
 InspectorID CHAR(7) NOT NULL,
 IFirstName VARCHAR(50) NOT NULL,
 ILastName VARCHAR(50) NOT NULL,
 IEmail VARCHAR(100) NOT NULL,
 PRIMARY KEY (InspectorID),
 UNIQUE (IEmail)
);
```

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CREATE TABLE Inspects (
 BuildingID CHAR(5) NOT NULL,
 InspectorID CHAR(7) NOT NULL,
 Date Completed DATE NOT NULL,
 Next Insp date DATE NOT NULL,
 PRIMARY KEY (BuildingID, InspectorID),
 FOREIGN KEY (BuildingID) REFERENCES Building(BuildingID),
 FOREIGN KEY (InspectorID) REFERENCES Inspector(InspectorID)
);
CREATE TABLE CorporateClient (
 CCID CHAR(5) NOT NULL,
 CCName VARCHAR(100) NOT NULL,
 CCEmail VARCHAR(100) NOT NULL,
 CCIndustry VARCHAR(50) NOT NULL,
 CIDReferredBy CHAR(5),
 PRIMARY KEY (CCID),
 UNIQUE (CCEmail),
 FOREIGN KEY (CIDReferedBy) REFERENCES CorporateClient(CCID)
);
CREATE TABLE MaintenanceRequest (
  RequestID INTEGER NOT NULL,
 RequestDate DATETIME DEFAULT CURRENT TIMESTAMP NOT NULL,
 Description TEXT(200) NOT NULL,
 Status VARCHAR(20) DEFAULT 'Open' NOT NULL,
 CompletedDate DATE,
 ApartmentNo VARCHAR(10) NOT NULL,
 BuildingID CHAR(5) NOT NULL,
                    CHAR(4) NOT NULL,
 AssignedStaff
 PRIMARY KEY (RequestID),
 FOREIGN KEY (ApartmentNo, BuildingID) REFERENCES Apartment(ApartmentNo, BuildingID),
 FOREIGN KEY (AssignedStaff) REFERENCES StaffMember(StaffID)
);
CREATE TABLE Lease (
 LeaseID INTEGER NOT NULL,
 LeaseStartDate DATE NOT NULL,
 SecurityDeposit NUMERIC(10, 2) DEFAULT 0.00 NOT NULL,
 MonthlyRent NUMERIC(10, 2) DEFAULT 0.00 NOT NULL,
 LeaseEndDate DATE NOT NULL,
 ApartmentNo VARCHAR(10) NOT NULL,
 BuildingID CHAR(5) NOT NULL,
 CCID CHAR(5) NOT NULL,
 PRIMARY KEY (LeaseID),
```

```
FOREIGN KEY (ApartmentNo, BuildingID) REFERENCES Apartment(ApartmentNo, BuildingID),
 FOREIGN KEY (CCID) REFERENCES CorporateClient(CCID)
);
Populating the Database
-- Insert data into Manager Table with Null for BuildingIDResides
INSERT INTO Manager (ManagerID, MFirstName, MLastName, MEmail, MSalary,
BuildingIDResides) VALUES
('M0001', 'Sharon', 'Smith', 'ssmith@example.com', 85000.00, NULL),
('M0002', 'Sarah', 'Johnson', 'sjohnson@example.com', 72000.00, NULL),
('M0003', 'Michael', 'Williams', 'mwilliams@example.com', 78500.00, NULL),
('M0004', 'Emma', 'Brown', 'ebrown@example.com', 70000.00, NULL),
('M0005', 'James', 'Jones', 'jjones@example.com', 77000.00, NULL),
('M0006', 'Linda', 'Garcia', 'lgarcia@example.com', 74000.00, NULL),
('M0007', 'Robert', 'Miller', 'rmiller@example.com', 76500.00, NULL),
('M0008', 'Patricia', 'Davis', 'pdavis@example.com', 73000.00, NULL),
('M0009', 'David', 'Rodriguez', 'drodriguez@example.com', 75000.00, NULL),
('M0010', 'Jennifer', 'Martinez', 'jmartinez@example.com', 77200.00, NULL);
-- Insert data into Building Table
INSERT INTO Building (BuildingID, Street, City, State, ZipCode, ManagerIDOversees) VALUES
('B0001', '123 Sunset Blvd', 'Los Angeles', 'CA', '90028', 'M0001'),
('B0002', '456 Hollywood Ave', 'Los Angeles', 'CA', '90038', 'M0001'),
('B0003', '789 Vine St', 'Los Angeles', 'CA', '90036', 'M0001'),
('B0004', '101 Wilshire Blvd', 'Los Angeles', 'CA', '90017', 'M0010'),
('B0005', '202 Capitol Mall', 'Sacramento', 'CA', '95814', 'M0002'),
('B0006', '303 J St', 'Sacramento', 'CA', '95814', 'M0003'),
('B0007', '404 L St', 'Sacramento', 'CA', '95814', 'M0003'),
('B0008', '505 Michigan Ave', 'Chicago', 'IL', '60611', 'M0005'),
('B0009', '606 Wacker Dr', 'Chicago', 'IL', '60601', 'M0005'),
('B0010', '707 Broadway', 'New York', 'NY', '10003', 'M0004'),
('B0011', '808 5th Ave', 'New York', 'NY', '10021', 'M0006'),
('B0012', '909 Boylston St', 'Boston', 'MA', '02116', 'M0008'),
('B0013', '110 Market St', 'San Francisco', 'CA', '94103', 'M0007'),
('B0014', '211 Union St', 'San Francisco', 'CA', '94111', 'M0007'),
('B0015', '312 Pike St', 'Seattle', 'WA', '98101', 'M0009');
-- Update Manager records with Building IDResides values
UPDATE Manager SET BuildingIDResides = 'B0002' WHERE ManagerID = 'M0001';
UPDATE Manager SET BuildingIDResides = 'B0005' WHERE ManagerID = 'M0002';
UPDATE Manager SET BuildingIDResides = 'B0007' WHERE ManagerID = 'M0003';
UPDATE Manager SET BuildingIDResides = 'B0010' WHERE ManagerID = 'M0004';
UPDATE Manager SET BuildingIDResides = 'B0008' WHERE ManagerID = 'M0005';
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UPDATE Manager SET BuildingIDResides = 'B0011' WHERE ManagerID = 'M0006'; UPDATE Manager SET BuildingIDResides = 'B0013' WHERE ManagerID = 'M0007';

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UPDATE Manager SET BuildingIDResides = 'B0012' WHERE ManagerID = 'M0008';
UPDATE Manager SET BuildingIDResides = 'B0015' WHERE ManagerID = 'M0009';
UPDATE Manager SET BuildingIDResides = 'B0004' WHERE ManagerID = 'M0010';
-- Insert data into ManagerPhone table
INSERT INTO ManagerPhone (MPhoneNo, ManagerID) VALUES
('212-555-1001', 'M0001'),
('212-555-1002', 'M0001'),
('617-555-2001', 'M0002'),
('312-555-3001', 'M0003'),
('415-555-4001', 'M0004'),
('206-555-5001', 'M0005'),
('206-555-5002', 'M0005'),
('305-555-6002', 'M0006'),
('323-555-7001', 'M0007'),
('323-555-7002', 'M0007'),
('303-555-8001', 'M0008'),
('212-555-9001', 'M0009'),
('617-555-0001', 'M0010');
-- Insert data into Apartment Table
INSERT INTO Apartment (ApartmentNo, BuildingID, NoOfBedrooms, RentalStatus) VALUES
-- Los Angeles Buildings
('101', 'B0001', 2, 'Occupied'),
('102', 'B0001', 1, 'Vacant'),
('201', 'B0001', 3, 'Occupied'),
('101', 'B0002', 2, 'Occupied'),
('102', 'B0002', 2, 'Vacant'),
('201', 'B0002', 1, 'Occupied'),
('101', 'B0003', 1, 'Occupied'),
('201', 'B0003', 2, 'Occupied'),
('301', 'B0003', 3, 'Vacant'),
('101', 'B0004', 1, 'Occupied'),
('201', 'B0004', 2, 'Occupied'),
-- Sacramento Buildings
('101', 'B0005', 1, 'Vacant'),
('201', 'B0005', 2, 'Occupied'),
('101', 'B0006', 2, 'Occupied'),
('201', 'B0006', 3, 'Occupied'),
('101', 'B0007', 1, 'Occupied'),
('201', 'B0007', 2, 'Vacant'),
-- Chicago Buildings
('101', 'B0008', 2, 'Occupied'),
```

('201', 'B0008', 2, 'Occupied'), ('101', 'B0009', 1, 'Occupied'),

```
('201', 'B0009', 3, 'Vacant'),
-- New York Buildings
('101', 'B0010', 2, 'Occupied'),
('201', 'B0010', 1, 'Occupied'),
('101', 'B0011', 3, 'Occupied'),
('201', 'B0011', 2, 'Vacant'),
-- Boston Building
('101', 'B0012', 1, 'Occupied'),
('201', 'B0012', 2, 'Occupied'),
-- San Francisco Buildings
('101', 'B0013', 2, 'Occupied'),
('201', 'B0013', 3, 'Vacant'),
('101', 'B0014', 1, 'Occupied'),
('201', 'B0014', 2, 'Occupied'),
-- Seattle Building
('101', 'B0015', 2, 'Occupied'),
('201', 'B0015', 1, 'Vacant');
-- Insert data into Staff Members Table
INSERT INTO StaffMember (StaffID, SFirstName, SLastName, SEmail) VALUES
('S001', 'Davida', 'Clark', 'dclark@example.com'),
('S002', 'Laura', 'Lewis', 'llewis@example.com'),
('S003', 'Kevin', 'Lee', 'klee@example.com'),
('S004', 'Maria', 'Walker', 'mwalker@example.com'),
('S005', 'Jammy', 'Hall', 'jhall@example.com'),
('S006', 'Susan', 'Allen', 'sallen@example.com'),
('S007', 'Brown', 'Young', 'byoung@example.com'),
('S008', 'Nonye', 'King', 'nking@example.com'),
('S009', 'Markson', 'Wright', 'mwright@example.com'),
('S010', 'Karen', 'Lopez', 'klopez@example.com');
-- Insert data into Inspector table
INSERT INTO Inspector (InspectorID, IFirstName, ILastName, IEmail) VALUES
('INSP001', 'Jonathan', 'Peterson', 'jpeterson@inspector.gov'),
('INSP002', 'Helen', 'Baker', 'hbaker@inspector.gov'),
('INSP003', 'Richard', 'Carter', 'rcarter@inspector.gov'),
('INSP004', 'Denzel', 'Evans', 'devans@inspector.gov'),
('INSP005', 'Joseph', 'Foster', 'jfoster@inspector.gov'),
('INSP006', 'Carol', 'Green', 'cgreen@inspector.gov'),
('INSP007', 'Edward', 'Harris', 'eharris@inspector.gov'),
('INSP008', 'Logan', 'Irving', 'lirving@inspector.gov'),
('INSP009', 'Steven', 'Jackson', 'sjackson@inspector.gov'),
('INSP010', 'Sandra', 'Kelly', 'skelly@inspector.gov');
```

#### -- Insert data into Cleans table

```
INSERT INTO Cleans (ApartmentNo, BuildingID, StaffID) VALUES
-- Los Angeles Buildings (S001 and S002)
('101', 'B0001', 'S001'),
('102', 'B0001', 'S001'),
('201', 'B0001', 'S001'),
('101', 'B0002', 'S001'),
('102', 'B0002', 'S001'),
('201', 'B0002', 'S002'),
('101', 'B0003', 'S002'),
('201', 'B0003', 'S002'),
('301', 'B0003', 'S002'),
('101', 'B0004', 'S002'),
('201', 'B0004', 'S002'),
-- Sacramento Buildings (S003 and S004)
('101', 'B0005', 'S003'),
('201', 'B0005', 'S003'),
('101', 'B0006', 'S003'),
('201', 'B0006', 'S003'),
('101', 'B0007', 'S004'),
('201', 'B0007', 'S004'),
-- Chicago Buildings (S005)
('101', 'B0008', 'S005'),
('201', 'B0008', 'S005'),
('101', 'B0009', 'S005'),
('201', 'B0009', 'S005'),
-- New York Buildings (S006)
('101', 'B0010', 'S006'),
('201', 'B0010', 'S006'),
('101', 'B0011', 'S006'),
('201', 'B0011', 'S006'),
-- Boston Building (S007)
('101', 'B0012', 'S007'),
('201', 'B0012', 'S007'),
-- San Francisco Buildings (S008)
('101', 'B0013', 'S008'),
('201', 'B0013', 'S008'),
('101', 'B0014', 'S008'),
('201', 'B0014', 'S008'),
-- Seattle Building (S009 and S010)
('101', 'B0015', 'S009'),
('201', 'B0015', 'S010');
-- Insert data into Inspects table
```

INSERT INTO Inspects (BuildingID, InspectorID, Date\_Completed, Next\_Insp\_date) VALUES -- Los Angeles Buildings

```
('B0001', 'INSP001', '2024-01-15', '2025-01-15'),
('B0001', 'INSP002', '2024-06-15', '2025-06-15'),
('B0002', 'INSP001', '2024-01-20', '2025-01-20'),
('B0003', 'INSP002', '2024-02-10', '2025-02-10'),
('B0004', 'INSP002', '2024-02-15', '2025-02-15'),
-- Sacramento Buildings
('B0005', 'INSP003', '2024-02-22', '2025-02-22'),
('B0005', 'INSP004', '2024-06-27', '2025-06-27'),
('B0006', 'INSP003', '2024-03-01', '2025-03-01'),
('B0007', 'INSP004', '2024-03-10', '2025-03-10'),
-- Chicago Buildings
('B0008', 'INSP005', '2024-03-18', '2025-03-18'),
('B0009', 'INSP005', '2024-04-02', '2025-04-02'),
-- New York Buildings
('B0010', 'INSP006', '2024-04-12', '2025-04-12'),
('B0010', 'INSP007', '2024-07-10', '2025-07-10'),
('B0011', 'INSP007', '2024-04-19', '2025-04-19'),
-- Boston Building
('B0012', 'INSP008', '2024-05-03', '2025-05-03'),
-- San Francisco Buildings
('B0013', 'INSP009', '2024-05-15', '2025-05-15'),
('B0014', 'INSP009', '2024-05-22', '2025-05-22'),
-- Seattle Building
('B0015', 'INSP010', '2024-06-01', '2025-06-01');
-- Insert data into CorporateClient Table
-- First, insert clients with no referrals
INSERT INTO CorporateClient (CCID, CCName, CCEmail, CCIndustry, CIDReferedBy) VALUES
('CC001', 'TechNova Inc', 'contact@technova.com', 'Technology', NULL),
('CC002', 'Global Logistics', 'info@globallogistics.com', 'Transportation', NULL),
('CC003', 'Pacific Finance', 'corporate@pacificfinance.com', 'Finance', NULL),
('CC004', 'West Coast Media', 'business@westcoastmedia.com', 'Entertainment', NULL),
('CC005', 'Health Solutions', 'inquiries@healthsolutions.com', 'Healthcare', NULL);
-- Then, insert clients with referrals
INSERT INTO CorporateClient (CCID, CCName, CCEmail, CCIndustry, CIDReferedBy) VALUES
('CC006', 'EcoSystems Design', 'contact@ecosystems.com', 'Environment', 'CC001'),
('CC007', 'Urban Architecture', 'info@urbanarchitecture.com', 'Construction', 'CC003'),
('CC008', 'DataStream Analytics', 'sales@datastream.com', 'Data Science', 'CC001'),
('CC009', 'Creative Solutions', 'inquiries@creativesolutions.com', 'Marketing', 'CC004'),
('CC010', 'Fresh Organics', 'business@freshorganics.com', 'Food Production', 'CC002'),
('CC011', 'Medical Innovations', 'info@medicalinnovations.com', 'Biotechnology', 'CC005'),
('CC012', 'Space Systems Corp', 'contact@spacesystems.com', 'Aerospace', 'CC008'),
('CC013', 'Golden State Insurance', 'info@gsinsurance.com', 'Insurance', 'CC003'),
('CC014', 'Quantum Computing', 'business@quantumcomputing.com', 'Technology', 'CC001'),
```

('CC015', 'Renewable Energy Group', 'contact@renewableenergy.com', 'Energy', 'CC006');

#### -- Insert data into Lease table

```
INSERT INTO Lease (LeaseID, LeaseStartDate, SecurityDeposit, MonthlyRent, LeaseEndDate,
ApartmentNo, BuildingID, CCID) VALUES
-- Los Angeles Buildings
(5001, '2024-01-01', 3700.00, 2500.00, '2025-01-01', '101', 'B0001', 'CC001'),
(5002, '2024-01-15', 4200.00, 2800.00, '2025-01-15', '201', 'B0001', 'CC002'),
(5003, '2024-02-01', 3000.00, 2400.00, '2025-02-01', '101', 'B0002', 'CC003'),
(5004, '2024-02-15', 3500.00, 2200.00, '2025-02-15', '201', 'B0002', 'CC004'),
(5005, '2024-03-01', 2500.00, 2000.00, '2025-03-01', '101', 'B0003', 'CC005'),
(5006, '2024-03-15', 3200.00, 2600.00, '2025-03-15', '201', 'B0003', 'CC006'),
(5007, '2024-04-01', 2800.00, 2300.00, '2025-04-01', '101', 'B0004', 'CC007'),
(5008, '2024-04-15', 3200.00, 2500.00, '2025-04-15', '201', 'B0004', 'CC008'),
-- Sacramento Buildings
(5009, '2024-05-01', 3500.00, 2100.00, '2025-05-01', '201', 'B0005', 'CC009'),
(5010, '2024-05-15', 3700.00, 2300.00, '2025-05-15', '101', 'B0006', 'CC010'),
(5011, '2024-06-01', 4100.00, 2600.00, '2025-06-01', '201', 'B0006', 'CC011'),
(5012, '2024-06-15', 3600.00, 2200.00, '2025-06-15', '101', 'B0007', 'CC012'),
-- Chicago Buildings
(5013, '2024-07-01', 2900.00, 2400.00, '2025-07-01', '101', 'B0008', 'CC013'),
(5014, '2024-07-15', 3200.00, 2700.00, '2025-07-15', '201', 'B0008', 'CC014'),
(5015, '2024-08-01', 2800.00, 2300.00, '2025-08-01', '101', 'B0009', 'CC015'),
-- New York Buildings
(5016, '2024-08-15', 3500.00, 3000.00, '2025-08-15', '101', 'B0010', 'CC001'),
(5017, '2024-09-01', 3700.00, 3200.00, '2025-09-01', '201', 'B0010', 'CC002'),
(5018, '2024-09-15', 3800.00, 3300.00, '2025-09-15', '101', 'B0011', 'CC003'),
-- Boston Building
(5019, '2024-10-01', 3300.00, 2800.00, '2025-10-01', '101', 'B0012', 'CC004'),
(5020, '2024-10-15', 3500.00, 3000.00, '2025-10-15', '201', 'B0012', 'CC005'),
-- San Francisco Buildings
(5021, '2024-11-01', 3900.00, 3400.00, '2025-11-01', '101', 'B0013', 'CC006'),
(5022, '2024-11-15', 3600.00, 3100.00, '2025-11-15', '101', 'B0014', 'CC007'),
(5023, '2024-12-01', 3700.00, 3200.00, '2025-12-01', '201', 'B0014', 'CC008'),
-- Seattle Building
(5024, '2024-12-15', 3400.00, 2900.00, '2025-12-15', '101', 'B0015', 'CC009');
-- Insert data into Maintenance Request Table
```

```
INSERT INTO MaintenanceRequest (RequestID, RequestDate, Description, Status, CompletedDate, ApartmentNo, BuildingID, AssignedStaff) VALUES (701, '2023-01-10', 'Leaking kitchen sink', 'Completed', '2023-01-12', '101', 'B0001', 'S001'), (702, '2023-01-20', 'Broken bathroom light fixture', 'Completed', '2023-01-23', '201', 'B0001', 'S001'), (703, '2023-02-05', 'Thermostat not working', 'Completed', '2023-02-08', '101', 'B0002', 'S001'), (704, '2024-02-15', 'Window won\'t close properly', 'Completed', '2024-02-16', '101', 'B0003', 'S002'),
```

```
(705, '2024-03-01', 'Dishwasher not draining', 'Completed', '2024-03-03', '201', 'B0003', 'S002'),
(706, '2024-03-15', 'Ceiling fan makes noise', 'Completed', '2024-03-19', '101', 'B0004', 'S002'),
(707, '2024-04-01', 'Smoke detector battery replacement', 'Completed', '2024-04-01', '201',
'B0005', 'S003'),
(708, '2024-04-15', 'Front door lock jammed', 'Completed', '2024-04-17', '101', 'B0006', 'S003'),
(709, '2024-05-01', 'Air conditioning not cooling', 'Completed', '2024-05-03', '201', 'B0006',
(710, '2024-05-15', 'Garbage disposal not working', 'Completed', '2024-05-17', '101', 'B0007',
'S004'),
(711, '2025-04-01', 'Shower drain clogged', 'In Progress', NULL, '101', 'B0008', 'S005'),
(712, '2025-04-10', 'Refrigerator temperature issues', 'Open', NULL, '201', 'B0008', 'S005'),
(713, '2025-03-20', 'Closet door off track', 'Open', NULL, '101', 'B0009', 'S005'),
(714, '2025-04-01', 'Water heater leaking', 'Open', NULL, '101', 'B0010', 'S006'),
(715, '2025-05-02', 'Stove burner not lighting', 'Open', NULL, '101', 'B0011', 'S006');
-- Update completion dates for tracking resolution times
UPDATE MaintenanceRequest
SET Status = 'Completed',
   CompletedDate = '2025-04-03'
WHERE RequestID = 711;
UPDATE MaintenanceRequest
 SET Status = 'Completed',
   CompletedDate = '2025-04-07'
WHERE RequestID = 713;
-- Adding historical maintenance request data for trend analysis
-- Including data from multiple years to support year-to-year comparisons
INSERT INTO MaintenanceRequest (RequestID, RequestDate, Description, Status,
CompletedDate, ApartmentNo, BuildingID, AssignedStaff) VALUES
-- Historical data for Maintenance Request from 2023
(306, '2023-06-15', 'Roof leak in attic', 'Completed', '2023-06-18', '301', 'B0003', 'S004'),
(307, '2023-07-02', 'Broken sidewalk light', 'Completed', '2023-07-04', '101', 'B0007', 'S002'),
(308, '2023-08-20', 'Pest control requested', 'Completed', '2023-08-22', '201', 'B0010', 'S005'),
(309, '2023-09-10', 'Elevator malfunction', 'Completed', '2023-09-12', '101', 'B0005', 'S001'),
(310, '2023-10-05', 'Smoke alarm false alarm', 'Completed', '2023-10-06', '101', 'B0006', 'S006'),
-- Historical data from 2024
(421, '2024-06-15', 'Garage door sensor failure', 'Completed', '2024-06-17', '201', 'B0008',
'S007'),
(422, '2024-07-01', 'Mold in bathroom corner', 'Completed', '2024-07-03', '101', 'B0009', 'S008'),
(423, '2024-08-20', 'Air vent clogged', 'Completed', '2024-08-21', '102', 'B0002', 'S009'),
(424, '2024-09-10', 'Hot water inconsistent', 'Completed', '2024-09-12', '201', 'B0004', 'S010'),
(425, '2024-11-05', 'Carpet stains cleaned', 'Completed', '2024-11-06', '101', 'B0001', 'S001');
```

#### -- Historical data added to lease to enable rental trends

```
INSERT INTO Lease (LeaseID, LeaseStartDate, SecurityDeposit, MonthlyRent, LeaseEndDate,
ApartmentNo, BuildingID, CCID) VALUES
 -- 2022 leases
 (4025, '2022-02-01', 1200.00, 1800.00, '2023-01-31', '101', 'B0001', 'CC001'),
 (4026, '2022-03-15', 1500.00, 2000.00, '2023-03-14', '201', 'B0003', 'CC003'),
 (4027, '2022-06-01', 1000.00, 1600.00, '2023-05-31', '101', 'B0005', 'CC005'),
 -- 2023 leases
 (4028, '2023-01-10', 1100.00, 1700.00, '2024-01-09', '102', 'B0002', 'CC002'),
 (4029, '2023-04-01', 1300.00, 1900.00, '2024-03-31', '201', 'B0004', 'CC006'),
 (4030, '2023-07-15', 1400.00, 2000.00, '2024-07-14', '201', 'B0006', 'CC008');
-- Add a few more recent maintenance requests for trend analysis
INSERT INTO MaintenanceRequest (RequestID, RequestDate, Description, Status,
CompletedDate, ApartmentNo, BuildingID, AssignedStaff) VALUES
(716, '2025-04-15', 'Toilet constantly running', 'Open', NULL, '201', 'B0012', 'S007'),
(717, '2025-04-18', 'Broken kitchen drawer', 'Open', NULL, '101', 'B0013', 'S008'),
(718, '2025-04-20', 'Ceiling paint peeling', 'Open', NULL, '201', 'B0014', 'S008'),
(719, '2025-04-22', 'Noisy air conditioner', 'Open', NULL, '101', 'B0015', 'S009');
CREATING DIMENSION AND FACT TABLES
-- Creating Dimension and Fact Tables
-- Some data refers to original tables except surrogate keys or stated otherwise
-- Create Building dimension table
CREATE TABLE Dim Building (
  BuildingKey INT AUTO INCREMENT PRIMARY KEY,
                                                         -- Surrogate Key
  BuildingID CHAR(5) NOT NULL,
  BuildingAddress VARCHAR(255) NOT NULL,
                                                 -- Building street + city + state + zipcode
  ManagerID CHAR(5) NOT NULL,
  ManagerFullName VARCHAR(100) NOT NULL,
                                                 -- Manager MFirstName + MLastName
  ManagerPhone VARCHAR(20) NOT NULL,
  ManagerEmail VARCHAR(100) NOT NULL,
  EffectiveDate DATE NOT NULL,
                                   -- Start date for SCD tracking
  EndDate DATE,
                    -- End date for SCD tracking
 IsCurrent BOOLEAN NOT NULL
                                   -- Indicator for the current record
);
-- Create Apartment dimension table
CREATE TABLE Dim Apartment (
  ApartmentKey INT AUTO INCREMENT PRIMARY KEY, -- Surrogate Key
  BuildingID CHAR(5) NOT NULL,
  ApartmentNumber VARCHAR(10) NOT NULL,
 NumberOfBedrooms INT,
  CurrentStatus VARCHAR(20)
                                   -- Rental status
);
```

```
-- Create CorporateClient dimension table
CREATE TABLE Dim CorporateClient (
  ClientKey INT AUTO INCREMENT PRIMARY KEY, -- Surrogate Key
  CCID CHAR(5) NOT NULL,
  CorpClientName VARCHAR(100) NOT NULL, -- CCName on CorporateClient Table
  CCIndustry VARCHAR(50),
  CCEmail VARCHAR(100),
  CCReferredBy CHAR(5)
                           -- CIDReferredBy on CorporateClient Table
);
-- Create Date dimension table
CREATE TABLE Dim Date (
  DateKey INT AUTO INCREMENT PRIMARY KEY, -- Surrogate Key
  Date DATE NOT NULL, -- Actual Date
  Week INT NOT NULL,
                           -- Week of Year
 Month INT NOT NULL,
                           -- Month of Year
  Quarter INT NOT NULL,
                           -- Quarter of Year
  Year INT NOT NULL, -- Year
 DayOfMonth INT NOT NULL,
FiscalYear INT NOT
  DayOfWeek INT NOT NULL,
                                  -- Day name (e.g., Monday)
                                  -- Day of the month(e.g., 1,2,3...)
  FiscalYear INT NOT NULL
                                   -- Fiscal Year
);
-- Create Employee dimension table
CREATE TABLE Dim Employee (
                                                 -- Combines staff and inspectors details
  EmployeeKey INT AUTO INCREMENT PRIMARY KEY,
                                                               -- Surrogate Key
  EmployeeID CHAR(7) NOT NULL, -- Staff/Inspector ID
  EmployeeFullName VARCHAR(100) NOT NULL,
                                                        -- Staff/Inspector full name
  EmployeeEmail VARCHAR(100) NOT NULL,-- Staff/Inspector email
  EmployeeRole VARCHAR(50) NOT NULL -- Staff or Inspector
);
-- Create ServiceType dimension table
CREATE TABLE Dim ServiceType (
  ServiceTypeKey INT AUTO INCREMENT PRIMARY KEY,
                                                        -- Surrogate Key
 ServiceTypeCode VARCHAR(50) NOT NULL, -- Generated for service type ServiceTypeName VARCHAR(100) NOT NULL -- Inspection, Cleaning, Maint
                                                -- Inspection, Cleaning, Maintenance
);
-- Create Status dimension table
CREATE TABLE Dim Status (
  StatusKey INT AUTO INCREMENT PRIMARY KEY, -- Surrogate Key
  StatusCode VARCHAR(50) NOT NULL,
                                       -- Generated for status
  StatusDescription VARCHAR(255) NOT NULL
                                                        -- Open, In-Progress, Completed,
```

```
Cancelled
);
-- FACT TABLES
-- Create Lease fact table
CREATE TABLE Fact Lease (
 LeaseKey INT AUTO INCREMENT PRIMARY KEY, -- Surrogate key
 ClientKey INT NOT NULL,
 DateKey INT NOT NULL,
 ApartmentKey INT NOT NULL,
 BuildingKey INT NOT NULL,
 LeaseID INT NOT NULL,
                          -- Original LeaseID
 MonthlyRent DECIMAL(10, 2) NOT NULL,
 SecurityDeposit DECIMAL(10, 2) NOT NULL,
 LeaseDuration INT NOT NULL,
 LeaseStartDate DATE NOT NULL,
 LeaseEndDate DATE NOT NULL,
 RevenueGenerated DECIMAL(10, 2) NOT NULL, -- Added for revenue analysis
 FOREIGN KEY (ClientKey) REFERENCES Dim CorporateClient(ClientKey),
 FOREIGN KEY (DateKey) REFERENCES Dim Date(DateKey),
 FOREIGN KEY (ApartmentKey) REFERENCES Dim Apartment(ApartmentKey),
 FOREIGN KEY (BuildingKey) REFERENCES Dim Building(BuildingKey)
);
-- Create Service fact table
CREATE TABLE Fact Service (
 ServiceKey INT AUTO INCREMENT PRIMARY KEY, -- Surrogate Key
 StaffKey INT NOT NULL,
 DateKey INT NOT NULL,
 ApartmentKey INT NOT NULL,
 BuildingKey INT NOT NULL,
 StatusKey INT NOT NULL,
 ServiceTypeKey INT NOT NULL,
 RequestID INT NOT NULL,
 TotalRequests INT NOT NULL,
                                      -- Count metric
 CompletedRequests INT NOT NULL, -- Count metric
 AvgResolutionDays DECIMAL(5, 2) NOT NULL,
                                               -- Calculated metric
 DurationDays INT NOT NULL,
                               -- Calculated metric
 Next Insp Date DATE NOT NULL,
 TotalNoOfInspections INT NOT NULL,
                                               -- Count metrics
 FOREIGN KEY (StaffKey) REFERENCES Dim Employee(EmployeeKey),
 FOREIGN KEY (DateKey) REFERENCES Dim Date(DateKey),
 FOREIGN KEY (ApartmentKey) REFERENCES Dim Apartment(ApartmentKey),
 FOREIGN KEY (BuildingKey) REFERENCES Dim Building(BuildingKey),
 FOREIGN KEY (StatusKey) REFERENCES Dim Status(StatusKey),
```

FOREIGN KEY (ServiceTypeKey) REFERENCES Dim\_ServiceType(ServiceTypeKey) );

(10 points) Use the ETL process for data extraction, transformation, and loading data into fact and dimension tables as shown below:
 Extraction from the operational database (created in Project 1) should focus on relevant data (leases, inspections, etc.).
 Transformation might include cleaning, summarizing, or aggregating data (e.g., converting date formats or combining similar records).
 Loading into the data warehouse involves populating fact and dimension tables.
 Sample data should represent multiple years of data for historical analysis, as this is a typical use case in data warehouses. Add additional data if necessary.

#### - ETL DIM\_DATE:

**DELIMITER \$\$** 

CREATE PROCEDURE PopulateDateDimension()

```
BEGIN
 DECLARE start date DATE DEFAULT '2022-01-01'; -- Start Date can be adjusted as needed
 DECLARE end date DATE DEFAULT '2025-12-31'; -- End Date can be adjusted as needed
 DECLARE curr date DATE DEFAULT start date;
 WHILE curr date <= end date DO
    INSERT IGNORE INTO 'Dim Date' (
      `Date`,`Week`,`Month`,`Quarter`,`Year`,
      `DayOfWeek`,`DayOfMonth`,`FiscalYear`
   ) VALUES (
      curr_date,
      WEEKOFYEAR(curr date),
      MONTH(curr date),
      QUARTER(curr date),
      YEAR(curr date),
      DAYOFWEEK(curr date),
      DAYOFMONTH(curr date),
      CASE WHEN MONTH(curr_date)>=7 -- Assuming the fiscal year starts in July
        THEN YEAR(curr date)+1
        ELSE YEAR(curr date)
      END
   );
   SET curr date = DATE ADD(curr date, INTERVAL 1 DAY); -- Increment by 1 day
 END WHILE;
END$$
DELIMITER;
CALL PopulateDateDimension();
- ETL DIM BUILDING AND IMPLEMENTING SCD (Slowly Changing Dimension):
INSERT INTO Dim Building (BuildingID, BuildingAddress, ManagerID, ManagerFullName,
ManagerPhone, ManagerEmail, EffectiveDate, EndDate, IsCurrent)
SELECT
 b.BuildingID,
 CONCAT(b.Street, ', ', b.City, ', ', b.State, ' ', b.ZipCode) AS BuildingAddress,
 m.ManagerID,
 CONCAT(m.MFirstName, '', m.MLastName) AS ManagerFullName,
 -- Get the first phone number for each manager
 (SELECT mp.MPhoneNo FROM ManagerPhone mp WHERE mp.ManagerID = m.ManagerID LIMIT
1) AS ManagerPhone,
 m.MEmail,
```

```
'2022-01-01' AS EffectiveDate, -- Starting point for our data
 NULL AS EndDate,
 TRUE AS IsCurrent
FROM Building b
JOIN Manager m ON b.ManagerIDOversees = m.ManagerID;
-- Create Stored Procedures to Simulate SCD Type 2 Changes for Building-Manager Relationship
-- ------
-- Procedure to update Building-Manager relationships with SCD Type 2
DELIMITER $$
CREATE PROCEDURE UpdateBuildingManager(
IN p_BuildingID CHAR(5),
IN p_NewManagerID CHAR(5),
IN p EffectiveDate DATE
)
BEGIN
DECLARE vDimKey
                     INT;
DECLARE vManagerFullName VARCHAR(100);
DECLARE vManagerPhone VARCHAR(20);
DECLARE vManagerEmail VARCHAR(100);
-- 1) grab the current row's primary key
SELECT BuildingKey INTO vDimKey FROM Dim Building
WHERE BuildingID = p BuildingID
 AND IsCurrent = TRUE
LIMIT 1;
-- 2) pull new manager info
SELECT CONCAT(MFirstName, '', MLastName),
 (SELECT MPhoneNo FROM ManagerPhone WHERE ManagerID = p NewManagerID ORDER BY
MPhoneNo
  LIMIT 1),
 MEmail
INTO vManagerFullName, vManagerPhone, vManagerEmail
 FROM Manager
WHERE ManagerID = p_NewManagerID;
 -- 3) "close" the old dimension row by PK
UPDATE Dim Building
```

SET EndDate = DATE\_SUB(p\_EffectiveDate, INTERVAL 1 DAY),

```
IsCurrent = FALSE
 WHERE BuildingKey = vDimKey;
-- 4) insert the new current row
INSERT INTO Dim Building (BuildingID, BuildingAddress, ManagerID, ManagerFullName,
ManagerPhone, ManagerEmail, EffectiveDate, EndDate, IsCurrent)
SELECT
 b.BuildingID, CONCAT(b.Street, ', ', b.City, ', ', b.State, ' ', b.ZipCode),
 m.ManagerID, vManagerFullName, vManagerPhone, vManagerEmail, p EffectiveDate,
 NULL, TRUE
 FROM Building AS b
 JOIN Manager AS m ON m.ManagerID = p NewManagerID
 WHERE b.BuildingID = p BuildingID;
 -- 5) sync the OLTP table
 UPDATE Building
  SET ManagerIDOversees = p NewManagerID
 WHERE BuildingID = p BuildingID;
END$$
DELIMITER;
-- Simulate a manager change to demonstrate SCD Type 2
CALL UpdateBuildingManager('B0003','M0004','2024-06-01');
CALL UpdateBuildingManager('B0008','M0002','2024-07-15');
```

#### **DIM BUILDING TABLE**

- Shows the SCD of the Building-Manager dimension table

CALL UpdateBuildingManager('B0001','M0007','2024-11-01');

BuildingKey	BuildingID	BuildingAddress	ManagerID	ManagerFullName	ManagerPhone	ManagerEmail	EffectiveDate	EndDate	IsCurrent
1	B0001	123 Sunset Blvd, Los Angeles, CA 90028	M0001	Sharon Smith	212-555-1001	ssmith@example.com	2022-01-01	2024-10-31	0
2	B0002	456 Hollywood Ave, Los Angeles, CA 90038	M0001	Sharon Smith	212-555-1001	ssmith@example.com	2022-01-01	NULL	1
3	B0003	789 Vine St, Los Angeles, CA 90036	M0001	Sharon Smith	212-555-1001	ssmith@example.com	2022-01-01	2024-05-31	0
4	B0005	202 Capitol Mall, Sacramento, CA 95814	M0002	Sarah Johnson	617-555-2001	sjohnson@example.com	2022-01-01	NULL	1
5	B0006	303 J St, Sacramento, CA 95814	M0003	Michael Williams	312-555-3001	mwilliams@example.com	2022-01-01	NULL	1
6	B0007	404 L St, Sacramento, CA 95814	M0003	Michael Williams	312-555-3001	mwilliams@example.com	2022-01-01	NULL	1
7	B0010	707 Broadway, New York, NY 10003	M0004	Emma Brown	415-555-4001	ebrown@example.com	2022-01-01	NULL	1
8	B0008	505 Michigan Ave, Chicago, IL 60611	M0005	James Jones	206-555-5001	jjones@example.com	2022-01-01	2024-07-14	0
9	B0009	606 Wacker Dr, Chicago, IL 60601	M0005	James Jones	206-555-5001	jjones@example.com	2022-01-01	NULL	1
10	B0011	808 5th Ave, New York, NY 10021	M0006	Linda Garcia	305-555-6002	lgarcia@example.com	2022-01-01	NULL	1
11	B0013	110 Market St, San Francisco, CA 94103	M0007	Robert Miller	323-555-7001	rmiller@example.com	2022-01-01	NULL	1
12	B0014	211 Union St, San Francisco, CA 94111	M0007	Robert Miller	323-555-7001	rmiller@example.com	2022-01-01	NULL	1
13	B0012	909 Boylston St, Boston, MA 02116	M0008	Patricia Davis	303-555-8001	pdavis@example.com	2022-01-01	NULL	1
14	B0015	312 Pike St, Seattle, WA 98101	M0009	David Rodriguez	212-555-9001	drodriguez@example.com	2022-01-01	NULL	1
15	B0004	101 Wilshire Blvd, Los Angeles, CA 90017	M0010	Jennifer Martinez	617-555-0001	jmartinez@example.com	2022-01-01	NULL	1
16	B0003	789 Vine St, Los Angeles, CA 90036	M0004	Emma Brown	415-555-4001	ebrown@example.com	2024-06-01	NULL	1
17	B0008	505 Michigan Ave, Chicago, IL 60611	M0002	Sarah Johnson	617-555-2001	sjohnson@example.com	2024-07-15	NULL	1
18	B0001	123 Sunset Blvd, Los Angeles, CA 90028	M0007	Robert Miller	323-555-7001	rmiller@example.com	2024-11-01	NULL	1
NULL	NULL	HULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL

## - POPULATE DIM\_SERVICETYPE TABLE

This is a static table and only changes if a new service is offered (e.g., move-out service)
 INSERT INTO Dim\_ServiceType (ServiceTypeCode, ServiceTypeName)
 VALUES
 ('INSP', 'Building Inspection'),
 ('CLEAN', 'Apartment Cleaning'),
 ('MAINT', 'Maintenance Request');

## **DIM\_SERVICETYPE TABLE**

ServiceTypeKey	ServiceTypeCode	ServiceTypeName
1	INSP	Building Inspection
2	CLEAN	Apartment Cleaning
3	MAINT	Maintenance Request
NULL	HULL	NULL

## – ETL DIM\_APARTMENT:

INSERT INTO Dim\_Apartment (BuildingID, ApartmentNumber, NumberOfBedrooms, CurrentStatus)

SELECT
BuildingID, ApartmentNo, NoOfBedrooms, RentalStatus
FROM Apartment;

#### **DIM APARTMENT TABLE**

ApartmentKey	BuildingID	ApartmentNumber	NumberOfBedrooms	CurrentStatus
1	B0001	101	2	Occupied
2	B0002	101	2	Occupied
3	B0003	101	1	Occupied
4	B0004	101	1	Occupied
5	B0005	101	1	Vacant
6	B0006	101	2	Occupied
7	B0007	101	1	Occupied
8	B0008	101	2	Occupied
9	B0009	101	1	Occupied
10	B0010	101	2	Occupied
11	B0011	101	3	Occupied
12	B0012	101	1	Occupied
13	B0013	101	2	Occupied
14	B0014	101	1	Occupied
15	B0015	101	2	Occupied
16	B0001	102	1	Vacant
17	B0002	102	2	Vacant
18	B0001	201	3	Occupied
19	B0002	201	1	Occupied
20	B0003	201	2	Occupied
21	B0004	201	2	Occupied
22	B0005	201	2	Occupied
23	B0006	201	3	Occupied
24	B0007	201	2	Vacant
25	B0008	201	2	Occupied
26	B0009	201	3	Vacant
27	B0010	201	1	Occupied
28	B0011	201	2	Vacant
29	B0012	201	2	Occupied
30	B0013	201	3	Vacant
31	B0014	201	2	Occupied
32	B0015	201	1	Vacant
33	B0003	301	3	Vacant
NULL	NULL	NULL	NULL	NULL

# – POPULATE DIM\_STATUS TABLE

INSERT INTO Dim\_Status (StatusCode, StatusDescription) VALUES

('OPEN', 'Open request awaiting assignment'), ('PROG', 'In progress and being worked on'), ('COMP', 'Completed successfully'), ('CANC', 'Cancelled or unnecessary');

## **DIM\_STATUS TABLE**

StatusKey	StatusCode	StatusDescription
1	OPEN	Open request awaiting assignment
2	PROG	In progress and being worked on
3	COMP	Completed successfully
4	CANC	Cancelled or unnecessary
NULL	NULL	NULL

## - ETL DIM\_CORPORATECLIENT:

INSERT INTO Dim\_CorporateClient (CCID, CorpClientName, CCIndustry, CCEmail, CCReferredBy) SELECT

CCID, CCName, CCIndustry, CCEmail, CIDReferedBy FROM CorporateClient;

#### DIM\_CORPORATECLIENT TABLE

ClientKey	CCID	CorpClientName	CCIndustry	CCEmail	CCReferredBy
1	CC001	TechNova Inc	Technology	contact@technova.com	NULL
2	CC002	Global Logistics	Transportation	info@globallogistics.com	NULL
3	CC003	Pacific Finance	Finance	corporate@pacificfinance.com	NULL
4	CC004	West Coast Media	Entertainment	business@westcoastmedia.com	NULL
5	CC005	Health Solutions	Healthcare	inquiries@healthsolutions.com	NULL
6	CC006	EcoSystems Design	Environment	contact@ecosystems.com	CC001
7	CC007	Urban Architecture	Construction	info@urbanarchitecture.com	CC003
8	CC008	DataStream Analytics	Data Science	sales@datastream.com	CC001
9	CC009	Creative Solutions	Marketing	inquiries@creativesolutions.com	CC004
10	CC010	Fresh Organics	Food Production	business@freshorganics.com	CC002
11	CC011	Medical Innovations	Biotechnology	info@medicalinnovations.com	CC005
12	CC012	Space Systems Corp	Aerospace	contact@spacesystems.com	CC008
13	CC013	Golden State Insura	Insurance	info@gsinsurance.com	CC003
14	CC014	Quantum Computing	Technology	business@quantumcomputing	CC001
15	CC015	Renewable Energy G	Energy	contact@renewableenergy.com	CC006
NULL	NULL	NULL	NULL	NULL	NULL

## ETL DIM\_EMPLOYEE (Combining Staff and Inspectors):

-- Insert Staff Members

INSERT INTO Dim\_Employee (EmployeeID, EmployeeFullName, EmployeeEmail, EmployeeRole) SELECT StaffID,

CONCAT(SFirstName, '', SLastName) AS EmployeeFullName,

SEmail,

'Staff' AS EmployeeRole

FROM StaffMember;

### -- Insert Inspectors

INSERT INTO Dim\_Employee (EmployeeID, EmployeeFullName, EmployeeEmail, EmployeeRole) SELECT InspectorID,

 ${\tt CONCAT(IFirstName, '', ILastName)} \ {\tt AS\ EmployeeFullName,}$ 

IEmail,

'Inspector' AS EmployeeRole

FROM Inspector;

#### **DIM\_EMPLOYEE TABLE**

EmployeeKey	EmployeeID	EmployeeFullName	EmployeeEmail	EmployeeRole
1	S001	Davida Clark	dclark@example.com	Staff
2	S002	Laura Lewis	llewis@example.com	Staff
3	S003	Kevin Lee	klee@example.com	Staff
4	S004	Maria Walker	mwalker@example.com	Staff
5	S005	Jammy Hall	jhall@example.com	Staff
6	S006	Susan Allen	sallen@example.com	Staff
7	S007	Brown Young	byoung@example.com	Staff
8	S008	Nonye King	nking@example.com	Staff
9	S009	Markson Wright	mwright@example.com	Staff
10	S010	Karen Lopez	klopez@example.com	Staff
16	INSP001	Jonathan Peterson	jpeterson@inspector	Inspector
17	INSP002	Helen Baker	hbaker@inspector.gov	Inspector
18	INSP003	Richard Carter	rcarter@inspector.gov	Inspector
19	INSP004	Denzel Evans	devans@inspector.gov	Inspector
20	INSP005	Joseph Foster	jfoster@inspector.gov	Inspector
21	INSP006	Carol Green	cgreen@inspector.gov	Inspector
22	INSP007	Edward Harris	eharris@inspector.gov	Inspector
23	INSP008	Logan Irving	lirving@inspector.gov	Inspector
24	INSP009	Steven Jackson	sjackson@inspector.gov	Inspector
25	INSP010	Sandra Kelly	skelly@inspector.gov	Inspector
NULL	NULL	NULL	NULL	NULL

## - ETL FACT\_LEASE:

- Loading data into the lease fact table from operational, dimension tables and transformed

```
metrics
INSERT INTO Fact Lease (
  ClientKey, DateKey, ApartmentKey, BuildingKey, LeaseID, MonthlyRent, SecurityDeposit,
  LeaseDuration, LeaseStartDate, LeaseEndDate, RevenueGenerated
)
SELECT
  dc.ClientKey, dd.DateKey, da.ApartmentKey, db.BuildingKey, I.LeaseID,
  I.MonthlyRent, I.SecurityDeposit,
  DATEDIFF(I.LeaseEndDate, I.LeaseStartDate) AS LeaseDuration,
  I.LeaseStartDate, I.LeaseEndDate,
 -- Calculate total revenue as months * monthly rent
  (TIMESTAMPDIFF(MONTH, I.LeaseStartDate, I.LeaseEndDate) * I.MonthlyRent) AS
RevenueGenerated
FROM Lease I
JOIN Dim CorporateClient dc ON I.CCID = dc.CCID
JOIN Dim Date dd ON dd.Date = I.LeaseStartDate
JOIN Dim Apartment da ON I.ApartmentNo = da.ApartmentNumber AND I.BuildingID =
da.BuildingID
```

JOIN Dim Building db ON I.BuildingID = db.BuildingID AND db.IsCurrent = TRUE;

LeaseKey	ClientKey	DateKey	ApartmentKey	BuildingKey	LeaseID	MonthlyRent	SecurityDeposit	LeaseDuration	LeaseStartDate	LeaseEndDate	RevenueGenerated
1	1	32	1	18	4025	1800.00	1200.00	364	2022-02-01	2023-01-31	19800.00
2	3	74	20	16	4026	2000.00	1500.00	364	2022-03-15	2023-03-14	22000.00
3	5	152	5	4	4027	1600.00	1000.00	364	2022-06-01	2023-05-31	17600.00
4	2	375	17	2	4028	1700.00	1100.00	364	2023-01-10	2024-01-09	18700.00
5	6	456	21	15	4029	1900.00	1300.00	365	2023-04-01	2024-03-31	20900.00
6	8	561	23	5	4030	2000.00	1400.00	365	2023-07-15	2024-07-14	22000.00
7	1	731	1	18	5001	2500.00	3700.00	366	2024-01-01	2025-01-01	30000.00
8	2	745	18	18	5002	2800.00	4200.00	366	2024-01-15	2025-01-15	33600.00
9	3	762	2	2	5003	2400.00	3000.00	366	2024-02-01	2025-02-01	28800.00
10	4	776	19	2	5004	2200.00	3500.00	366	2024-02-15	2025-02-15	26400.00
11	5	791	3	16	5005	2000.00	2500.00	365	2024-03-01	2025-03-01	24000.00
12	6	805	20	16	5006	2600.00	3200.00	365	2024-03-15	2025-03-15	31200.00
13	7	822	4	15	5007	2300.00	2800.00	365	2024-04-01	2025-04-01	27600.00
14	8	836	21	15	5008	2500.00	3200.00	365	2024-04-15	2025-04-15	30000.00
15	9	852	22	4	5009	2100.00	3500.00	365	2024-05-01	2025-05-01	25200.00
16	10	866	6	5	5010	2300.00	3700.00	365	2024-05-15	2025-05-15	27600.00
17	11	883	23	5	5011	2600.00	4100.00	365	2024-06-01	2025-06-01	31200.00
18	12	897	7	6	5012	2200.00	3600.00	365	2024-06-15	2025-06-15	26400.00
19	13	913	8	17	5013	2400.00	2900.00	365	2024-07-01	2025-07-01	28800.00
20	14	927	25	17	5014	2700.00	3200.00	365	2024-07-15	2025-07-15	32400.00
21	15	944	9	9	5015	2300.00	2800.00	365	2024-08-01	2025-08-01	27600.00
22	1	958	10	7	5016	3000.00	3500.00	365	2024-08-15	2025-08-15	36000.00
23	2	975	27	7	5017	3200.00	3700.00	365	2024-09-01	2025-09-01	38400.00
24	3	989	11	10	5018	3300.00	3800.00	365	2024-09-15	2025-09-15	39600.00
25	4	1005	12	13	5019	2800.00	3300.00	365	2024-10-01	2025-10-01	33600.00
26	5	1019	29	13	5020	3000.00	3500.00	365	2024-10-15	2025-10-15	36000.00
27	6	1036	13	11	5021	3400.00	3900.00	365	2024-11-01	2025-11-01	40800.00
28	7	1050	14	12	5022	3100.00	3600.00	365	2024-11-15	2025-11-15	37200.00
29	8	1066	31	12	5023	3200.00	3700.00	365	2024-12-01	2025-12-01	38400.00
30	9	1080	15	14	5024	2900.00	3400.00	365	2024-12-15	2025-12-15	34800.00
(ULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL

#### – ETL FACT\_SERVICE:

Combining Maintenance, Cleaning and Inspections

```
    Load the data from these operational and dimension tables and transformed metrics

-- Insert Maintenance Requests
INSERT INTO Fact Service (
  StaffKey, DateKey, ApartmentKey, BuildingKey, StatusKey, ServiceTypeKey, RequestID,
 TotalRequests, CompletedRequests, AvgResolutionDays, DurationDays, Next Insp Date,
 TotalNoOfInspections
)
SFLFCT
  de.EmployeeKey, dd.DateKey, da.ApartmentKey, db.BuildingKey,
 -- Map status to status key
 (SELECT StatusKey FROM Dim_Status WHERE
    CASE
      WHEN mr.Status = 'Open' THEN StatusCode = 'OPEN'
      WHEN mr.Status = 'In Progress' THEN StatusCode = 'PROG'
      WHEN mr.Status = 'Completed' THEN StatusCode = 'COMP'
      ELSE StatusCode = 'CANC'
    END
 ) AS StatusKey,
  -- Service Type for Maintenance
  (SELECT ServiceTypeKey FROM Dim ServiceType WHERE ServiceTypeCode = 'MAINT') AS
ServiceTypeKey,
  mr.RequestID,
  1 AS TotalRequests, -- Each record is one request
  CASE WHEN mr.Status = 'Completed' THEN 1 ELSE 0 END AS CompletedRequests,
 -- Calculate resolution days only for completed requests
    WHEN mr.CompletedDate IS NOT NULL THEN DATEDIFF(mr.CompletedDate, mr.RequestDate)
    ELSE 0
  END AS AvgResolutionDays,
 -- Calculate duration (completed or current duration)
  CASE
    WHEN mr.CompletedDate IS NOT NULL THEN DATEDIFF(mr.CompletedDate, mr.RequestDate)
    ELSE DATEDIFF(CURRENT DATE(), mr.RequestDate)
  END AS Duration Days,
 -- Not applicable for maintenance requests
 '2999-12-31' AS Next_Insp_Date, -- common placeholder for non-applicable field
  O AS TotalNoOfInspections
FROM MaintenanceRequest mr
JOIN Dim Employee de ON mr. Assigned Staff = de. Employee ID
```

```
JOIN Dim Date dd ON dd.Date = mr.RequestDate
JOIN Dim Apartment da ON mr.ApartmentNo = da.ApartmentNumber AND mr.BuildingID =
da.BuildingID
JOIN Dim Building db ON mr.BuildingID = db.BuildingID AND db.IsCurrent = TRUE;
-- Insert Cleaning Records
INSERT INTO Fact Service (
  StaffKey, DateKey, ApartmentKey, BuildingKey, StatusKey, ServiceTypeKey, RequestID,
 TotalRequests, CompletedRequests, AvgResolutionDays, DurationDays, Next Insp Date,
 TotalNoOfInspections
)
SELECT
  de.EmployeeKey,
  -- Use a reference date since cleaning doesn't have specific dates
  (SELECT DateKey FROM Dim Date WHERE Date = '2024-01-01') AS DateKey,
  da.ApartmentKey,
  db.BuildingKey,
  -- Default to completed for cleaning assignments
  (SELECT StatusKey FROM Dim Status WHERE StatusCode = 'COMP') AS StatusKey,
 -- Service Type for Cleaning
 (SELECT ServiceTypeKey FROM Dim ServiceType WHERE ServiceTypeCode = 'CLEAN') AS
ServiceTypeKey,
  -- Generate a synthetic request ID for cleaning
  100000 + ROW NUMBER() OVER (ORDER BY c.BuildingID, c.ApartmentNo) AS RequestID,
  1 AS TotalRequests,
  1 AS CompletedRequests, -- Assume all cleanings are completed
  0 AS AvgResolutionDays, -- Not applicable
  0 AS DurationDays, -- Not applicable
  '2999-12-31' AS Next Insp Date, -- Not applicable
  0 AS TotalNoOfInspections -- Not applicable
FROM Cleans c
JOIN Dim Employee de ON c.StaffID = de.EmployeeID
JOIN Dim Apartment da ON c.ApartmentNo = da.ApartmentNumber AND c.BuildingID =
da.BuildingID
JOIN Dim Building db ON c.BuildingID = db.BuildingID AND db.IsCurrent = TRUE;
-- Insert Inspection Records
INSERT INTO Fact Service (
  StaffKey, DateKey, ApartmentKey, BuildingKey, StatusKey, ServiceTypeKey, RequestID,
```

```
TotalRequests, CompletedRequests, AvgResolutionDays, DurationDays, Next Insp Date,
 TotalNoOfInspections
)
SELECT
  de.EmployeeKey,
 dd.DateKey,
 -- Not tied to an apartment, use a default value
 (SELECT MIN(ApartmentKey) FROM Dim Apartment WHERE BuildingID = i.BuildingID) AS
ApartmentKey,
  db.BuildingKey,
 -- Default to completed for past inspections
 (SELECT StatusKey FROM Dim Status WHERE StatusCode = 'COMP') AS StatusKey,
 -- Service Type for Inspection
 (SELECT ServiceTypeKey FROM Dim ServiceType WHERE ServiceTypeCode = 'INSP') AS
ServiceTypeKey,
  -- Generate a synthetic request ID for inspections
 200000 + ROW NUMBER() OVER (ORDER BY i.BuildingID, i.InspectorID) AS RequestID,
  1 AS TotalRequests,
  1 AS CompletedRequests, -- All recorded inspections are completed
  0 AS AvgResolutionDays, -- Not applicable
  0 AS DurationDays, -- Not applicable
 i.Next Insp date,
  1 AS TotalNoOfInspections
FROM Inspects i
JOIN Dim Employee de ON i.InspectorID = de.EmployeeID
JOIN Dim Date dd ON dd.Date = i.Date Completed
JOIN Dim Building db ON i.BuildingID = db.BuildingID AND db.IsCurrent = TRUE;
```

ServiceKey	StaffKey	DateKey	ApartmentKey	BuildingKey	StatusKey	ServiceTypeKey	RequestID	TotalRequests	CompletedRequests	AvgResolutionDays	DurationDays	Next_Insp_Date	TotalNoOfInspections
1	1	375	1	18	3	3	701	1	1	2.00	2	2999-12-31	0
2	1	385	18	18	3	3	702	1	1	3.00	3	2999-12-31	0
3	1	401	2	2	3	3	703	1	1	3.00	3	2999-12-31	0
4	4	531	33	16	3	3	306	1	1	3.00	3	2999-12-31	0
5	2	548	7	6	3	3	307	1	1	2.00	2	2999-12-31	0
6	5	597	27	7	3	3	308	1	1	2.00	2	2999-12-31	0
7	1	618 643	6	4 5	3	3	309 310	1	1	2.00 1.00	1	2999-12-31	0
9	2	776	3	16	3	3	704	1	1	1.00	1	2999-12-31	0
10	2	791	20	16	3	3	705	1	1	2.00	2	2999-12-31	0
11	2	805	4	15	3	3	706	1	1	4.00	4	2999-12-31	0
12	3	822	22	4	3	3	707	1	1	0.00	0	2999-12-31	0
13	3	836	6	5	3	3	708	1	1	2.00	2	2999-12-31	0
14	3	852	23	5	3	3	709	1	1	2.00	2	2999-12-31	0
15	4	866	7	6	3	3	710	1	1	2.00	2	2999-12-31	0
16	7	897	25	17	3	3	421	1	1	2.00	2	2999-12-31	0
17	8	913	9	9	3	3	422	1	1	2.00	2	2999-12-31	0
18	9	963	17	2	3	3	423	1	1	1.00	1	2999-12-31	0
19	10	984	21	15	3	3	424	1	1	2.00	2	2999-12-31	0
20	1	1040	1	18	3	3	425	1	1	1.00	1	2999-12-31	0
21	5	1175	9	9	3	3	713	1	1	18.00	18	2999-12-31	0
22	6	1187	10	7	1	3	714	1	0	0.00	34	2999-12-31	0
23	5	1187	25	17	3	3	711	1	0	0.00	2 25	2999-12-31 2999-12-31	0
24 25	6	1196 1218	25 11	17 10	1	3	712 715	1	0	0.00	3	2999-12-31	0
32	1	731	1	18	3	2	100001	1	1	0.00	0	2999-12-31	0
33	1	731	16	18	3	2	100001	1	1	0.00	0	2999-12-31	0
34	1	731	18	18	3	2	100003	1	1	0.00	0	2999-12-31	0
35	1	731	2	2	3	2	100003	1	1	0.00	0	2999-12-31	0
36	1	731	17	2	3	2	100005	1	1	0.00	0	2999-12-31	0
37	2	731	19	2	3	2	100006	1	1	0.00	0	2999-12-31	0
38	2	731	3	16	3	2	100007	1	1	0.00	0	2999-12-31	0
39	2	731	20	16	3	2	100008	1	1	0.00	0	2999-12-31	0
40	2	731	33	16	3	2	100009	1	1	0.00	0	2999-12-31	0
41	2	731	4	15	3	2	100010	1	1	0.00	0	2999-12-31	0
ServiceKey	StaffKey	DateKey	ApartmentKey	BuildingKey	StatusKey	ServiceTypeKey	RequestID	TotalRequests	CompletedRequests	AvgResolutionDays	DurationDays	Next_Insp_Date	TotalNoOfInspections
42	2	731	21	BuildingKey	3	2	100011	1	CompletedRequests	0.00	0	2999-12-31	0
42 43	2	731 731	21 5	15 4	3	2	100011 100012	1	CompletedRequests 1	0.00	0	2999-12-31 2999-12-31	0
42 43 44	2 3 3	731 731 731	21 5 22	15 4 4	3 3 3	2 2 2	100011 100012 100013	1 1 1	CompletedRequests  1  1	0.00 0.00 0.00	0 0 0	2999-12-31 2999-12-31 2999-12-31	0
42 43 44 45	2 3 3 3	731 731 731 731 731	21 5 22 6	15 4 4 5	3 3 3 3	2 2 2 2	100011 100012 100013 100014	1 1 1 1	CompletedRequests  1  1  1	0.00 0.00 0.00 0.00	0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0
42 43 44 45 46	2 3 3 3 3	731 731 731 731 731 731	21 5 22 6 23	15 4 4 5 5	3 3 3 3 3	2 2 2 2 2	100011 100012 100013 100014 100015	1 1 1 1 1	CompletedRequests  1  1  1  1	0.00 0.00 0.00 0.00 0.00	0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0
42 43 44 45 46 47	2 3 3 3 3 4	731 731 731 731 731 731 731	21 5 22 6 23 7	15 4 4 5 5 6	3 3 3 3 3 3	2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016	1 1 1 1 1 1	CompletedRequests  1  1  1  1  1	0.00 0.00 0.00 0.00 0.00 0.00	0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0
42 43 44 45 46 47 48	2 3 3 3 3 4 4	731 731 731 731 731 731 731 731	21 5 22 6 23 7 24	15 4 4 5 5 6 6	3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017	1 1 1 1 1 1 1 1	1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0
42 43 44 45 46 47 48 49	2 3 3 3 3 4 4 4 5	731 731 731 731 731 731 731 731 731	21 5 22 6 23 7 24 8	15 4 4 5 5 6 6 6	3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018	1 1 1 1 1 1 1 1 1	CompletedRequests 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0
42 43 44 45 46 47 48	2 3 3 3 3 4 4 4 5	731 731 731 731 731 731 731 731	21 5 22 6 23 7 24	15 4 4 5 5 6 6	3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018	1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0
42 43 44 45 46 47 48 49 50	2 3 3 3 3 4 4 5 5	731 731 731 731 731 731 731 731 731 731	21 5 22 6 23 7 24 8 25	15 4 4 5 5 6 6 6 17 17	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020	1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 50 51	2 3 3 3 3 4 4 5 5	731 731 731 731 731 731 731 731 731 731	21 5 22 6 23 7 24 8 25 9	15 4 4 5 5 6 6 6 17 17 9	3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100021	1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 50 51 52 53 54	2 3 3 3 3 4 4 5 5 5 5 5 6 6	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 8 25 9 26 10 27	15 4 4 5 5 6 6 6 17 17 9 9 7	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100021 100022 100023	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 50 51 52 53 54 55	2 3 3 3 4 4 4 5 5 5 5 6 6 6	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 8 25 9 26 10 27 11	15 4 4 5 5 6 6 6 17 17 9 9 7 7	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100021 100022 100023 100024	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 50 51 52 53 54 55 56	2 3 3 3 3 4 4 4 5 5 5 5 5 6 6 6 6 6	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 25 9 9 26 10 27 11	15 4 4 5 5 6 6 6 17 17 17 9 9 7 7	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100021 100022 100023 100024 100025	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 55 55 55 55 55 55 57	2 3 3 3 3 4 4 4 5 5 5 5 6 6 6 6 6 7	731 731 731 731 731 731 731 731 731 731	21 5 22 6 23 7 24 8 25 9 26 10 27 11 28 12	15 4 4 5 5 6 6 17 17 9 9 7 7 7 10 10 13	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100021 100022 100023 100023 100025 100025	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 55 55 55 55 55 57 58	2 3 3 3 3 3 4 4 4 5 5 5 5 5 6 6 6 6 6 7 7 7	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 25 9 26 10 27 11 28 12 29	15 4 4 4 5 5 6 6 6 17 17 9 9 7 7 7 10 10 13 13	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100021 100022 100023 100024 100025 100025 100025	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 50 51 55 52 53 54 55 55 55 56 57 58 59	2 3 3 3 3 3 4 4 4 5 5 5 5 6 6 6 6 6 7 7 7 8	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 25 9 9 26 10 27 11 28 12 29 13	15 4 4 5 5 5 6 6 6 17 17 17 9 9 9 7 7 7 10 10 13 13 13 13 13 13 13 14 14 15 15 16 16 17 17 17 17 17 17 17 17 17 17 17 17 17	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100013 100014 100015 100016 100017 100018 100019 100020 100021 100022 100023 100023 100025 100025 100025 100027 100027	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 44 45 46 47 48 49 50 51 52 53 54 55 55 55 56 57 60 60	2 3 3 3 3 4 4 5 5 5 5 5 6 6 6 6 6 7 7 7 8 8 8 8 8 8 8 8 8 8 8 8	731 731 731 731 731 731 731 731 731 731	21 5 22 6 23 7 24 8 25 9 26 10 27 11 28 12 29 13 30	15 4 4 5 5 5 6 6 6 17 17 9 9 7 7 7 10 10 11 13 13 11 11	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100020 100020 100022 100023 100024 100025 100026 100027 100028 100029	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 44 45 46 47 48 49 50 51 52 53 55 55 55 55 56 57 58 59 60 61	2 3 3 3 3 4 4 5 5 5 5 5 6 6 6 6 6 7 7 7 8 8 8 8 8 8 8 8 8 8 8 8	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 25 9 26 10 27 11 28 12 29 13 30 14	15 4 4 5 5 5 6 6 6 17 17 19 9 9 7 7 7 10 10 11 13 11 11 11 11	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100020 100021 100022 100023 100024 100025 100027 100027 100027 100028	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 44 45 46 47 48 49 50 51 55 53 55 55 55 56 60 61 62	2 3 3 3 3 4 4 4 5 5 5 5 6 6 6 6 6 7 7 7 8 8 8 8 8 8 8 8 8 8 8 8	731 731 731 731 731 731 731 731 731 731	21 5 22 6 6 23 7 24 8 25 9 26 10 27 11 28 12 29 13 30	15 4 4 5 5 5 6 6 6 17 17 17 9 9 9 7 7 7 10 10 11 13 11 11 11 11 11 11 11 11 11 11 11	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100019 100021 100022 100024 100025 100026 100027 100028 100028	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
42 43 44 45 46 47 48 49 55 55 55 55 55 56 57 58 60 61 62 63	2 3 3 3 3 4 4 4 5 5 5 5 6 6 6 6 6 6 7 7 7 8 8 8 8 8 8 8 8 8 8 8	731 731 731 731 731 731 731 731 731 731	21 5 22 6 23 7 24 8 25 9 26 10 27 11 28 12 29 13 30 14 31 15	15 4 4 5 5 5 6 6 6 17 17 9 9 7 7 7 10 10 11 11 11 11 11 11 11 12 12 14	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	100011 100012 100013 100014 100015 100016 100017 100018 100020 100021 100022 100023 100024 100025 100026 100027 100028 100029 100029 100030	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31 2999-12-31	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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2. (15 points) Implement summary tables with appropriate aggregations (e.g., total rentals, inspections per building) for efficiency for querying.

Examples of the summary tables include: "Total rental income per building, by year.", "Number of inspections per building per month.", "Staff performance based on the number of maintenance tasks completed."

#### **SUMMARY TABLES**

#### Summary of Total rental income per building by year

This summary aggregates the total rental revenue generated for each building, grouped by year. It pulls data from Fact\_Lease, joins with Dim\_Building and Dim\_Date to extract the building ID and the year of the lease start. **Use Case:** Analyze income performance across buildings and years.

#### - Summary table for Rental income

```
CREATE TABLE Summary_RentalIncome_ByBuilding_Year AS
SELECT

db.BuildingID,
dd.Year,
SUM(fl.RevenueGenerated) AS TotalRentalIncome
FROM Fact_Lease fl
JOIN Dim_Building db ON fl.BuildingKey = db.BuildingKey
JOIN Dim_Date dd ON fl.DateKey = dd.DateKey
GROUP BY db.BuildingID, dd.Year;
```

BuildingID	Year	TotalRentalIncome
B0002	2023	299200.00
B0002	2024	883200.00
B0003	2022	352000.00
B0003	2024	883200.00
B0005	2022	281600.00
B0005	2024	403200.00
B0006	2023	352000.00
B0006	2024	940800.00
B0007	2024	422400.00
B0010	2024	1190400.00
B0008	2024	979200.00
B0009	2024	441600.00
B0011	2024	633600.00
B0013	2024	652800.00
B0014	2024	1209600.00
B0012	2024	1113600.00
B0015	2024	556800.00
B0004	2023	334400.00
B0004	2024	921600.00
B0001	2022	316800.00
B0001	2024	1017600.00

## **Summary Table for Unsolved Maintenance Request**

This summarizes all open or in-progress maintenance requests, grouped by building and time (year, month). It queries directly from the operational MaintenanceRequest table.

**Use Case**: Monitor operational backlog and detect problem buildings or months.

#### - Summary table for unresolved maintenance request

CREATE TABLE Summary\_UnresolvedRequests AS SELECT

BuildingID,

YEAR(RequestDate) AS Year,

MONTH(RequestDate) AS Month,

Status,

COUNT(\*) AS UnresolvedCount

FROM MaintenanceRequest

WHERE Status IN ('Open', 'In Progress')

GROUP BY BuildingID, YEAR(RequestDate), MONTH(RequestDate), Status ORDER BY BuildingID, Year, Month;

BuildingID	Year	Month	Status	UnresolvedCount
B0008	2025	4	Open	1
B0010	2025	4	Open	1
B0011	2025	5	Open	1
B0012	2025	4	Open	1
B0013	2025	4	Open	1
B0014	2025	4	Open	1
B0015	2025	4	Open	1

# Summary of Staff performance based on the number of maintenance tasks completed

This aggregates the total number of completed maintenance tasks handled by each staff member. It filters the Fact\_Service table for Maintenance Request and Completed successfully. **Use Case**: Evaluate which staff are completing the most maintenance jobs.

#### - Summary table of maintenance performance by staff

CREATE TABLE Summary\_MaintenancePerformanceByStaff AS SELECT

de.EmployeeID,

de.EmployeeFullName,

COUNT(\*) AS CompletedMaintenanceTasks

FROM Fact\_Service fs

JOIN Dim Employee de ON fs.StaffKey = de.EmployeeKey

JOIN Dim\_ServiceType dst ON fs.ServiceTypeKey = dst.ServiceTypeKey

JOIN Dim Status ds ON fs. StatusKey = ds. StatusKey

WHERE dst.ServiceTypeName = 'Maintenance Request'

AND ds.StatusDescription = 'Completed successfully'

GROUP BY de.EmployeeID, de.EmployeeFullName;

EmployeeID	EmployeeFullName	CompletedMaintenanceTasks
S001	Davida Clark	80
S004	Maria Walker	32
S002	Laura Lewis	64
S005	Jammy Hall	48
S006	Susan Allen	16
S003	Kevin Lee	48
S007	Brown Young	16
S008	Nonye King	16
S009	Markson Wright	16
S010	Karen Lopez	16

#### **Summary of Cleaning Services Completed per Staff**

This summary tracks how many cleaning services were completed by each staff member. It filters Fact\_Service for Apartment Cleaning services and completed status.

**Use Case**: Track productivity of cleaning staff across properties.

#### - Summary of cleaning services completed per staff

CREATE TABLE Summary\_CleaningPerformance\_ByStaff AS SELECT

de.EmployeeID,

de.EmployeeFullName,

COUNT(\*) AS TotalCleanings

FROM Fact Service fs

JOIN Dim Employee de ON fs.StaffKey = de.EmployeeKey

JOIN Dim\_ServiceType dst ON fs.ServiceTypeKey = dst.ServiceTypeKey

JOIN Dim\_Status ds ON fs.StatusKey = ds.StatusKey

WHERE dst.ServiceTypeName = 'Apartment Cleaning'

AND ds.StatusDescription = 'Completed successfully'

GROUP BY de.EmployeeID, de.EmployeeFullName;

EmployeeID	EmployeeFullName	TotalCleanings
S002	Laura Lewis	96
S001	Davida Clark	80
S003	Kevin Lee	64
S005	Jammy Hall	64
S006	Susan Allen	64
S008	Nonye King	64
S004	Maria Walker	32
S007	Brown Young	32
S009	Markson Wright	16
S010	Karen Lopez	16

## **Summary of Lease Count per Building by Year**

Counts how many leases were signed in each building per year — pulled from Fact\_Lease.

**Use Case**: Track occupancy activity across buildings and time.

## - Summary of lease count per building by Year

CREATE TABLE Summary\_LeaseCount\_ByBuilding\_Year AS
SELECT

db.BuildingID,
dd.Year,
COUNT(\*) AS LeaseCount
FROM Fact\_Lease fl
JOIN Dim\_Building db ON fl.BuildingKey = db.BuildingKey
JOIN Dim\_Date dd ON fl.DateKey = dd.DateKey
GROUP BY db.BuildingID, dd.Year;

Buil	ldingID	Year	LeaseCount	
В00	02	2023	16	
B00	02	2024	32	
B00	03	2022	16	
B00	03	2024	32	
B00	05	2022	16	
B00	05	2024	16	
B00	06	2023	16	
B00	06	2024	32	
B00	07	2024	16	
B00	10	2024	32	
B00	800	2024	32	
B00	09	2024	16	
B00	11	2024	16	
B00	13	2024	16	
B00	14	2024	32	
B00	12	2024	32	
B00	15	2024	16	
B00	04	2023	16	
B00	04	2024	32	
B00	01	2022	16	
B00	01	2024	32	

## Summary of Revenue by Client Industry per Year

Summarizes total lease revenue per client industry per year — showing which industries generate the most business.

**Use Case**: Identify which industries are your biggest corporate clients.

#### - Summary of revenue by client industry per year

CREATE TABLE Summary\_Revenue\_ByIndustry\_Year AS

SELECT

dcc.CCIndustry,

dd.Year,

SUM(fl.RevenueGenerated) AS TotalRevenue

FROM Fact\_Lease fl

JOIN Dim\_CorporateClient dcc ON fl.ClientKey = dcc.ClientKey

JOIN Dim\_Date dd ON fl.DateKey = dd.DateKey

GROUP BY dcc.CCIndustry, dd.Year;

Year	TotalRevenue
2022	316800.00
2024	1574400.00
2023	299200.00
2024	1152000.00
2022	352000.00
2024	1094400.00
2024	960000.00
2022	281600.00
2024	960000.00
2023	334400.00
2024	1152000.00
2024	1036800.00
2023	352000.00
2024	1094400.00
2024	960000.00
2024	441600.00
2024	499200.00
2024	422400.00
2024	460800.00
2024	441600.00
	2022 2024 2023 2024 2022 2024 2024 2024

## Summary of corporate clients that lease multiple units

Identifies clients who signed more than one lease, showing client retention and value. **Use Case**: Spot valuable repeat clients for retention programs.

## - Summary table for corporate clients that lease multiple units

CREATE TABLE Summary\_RepeatClients AS

SELECT

dcc.CorpClientName,

COUNT(\*) AS TotalLeases

FROM Fact\_Lease fl

JOIN Dim\_CorporateClient dcc ON fl.ClientKey = dcc.ClientKey

GROUP BY dcc.CorpClientName

HAVING COUNT(\*) > 1;

CorpClientName	TotalLeases
TechNova Inc	48
Global Logistics	48
Pacific Finance	48
West Coast Media	32
Health Solutions	48
EcoSystems Design	48
Urban Architecture	32
DataStream Analytics	48
Creative Solutions	32
Fresh Organics	16
Medical Innovations	16
Space Systems Corp	16
Golden State Insurance	16
Quantum Computing	16
Renewable Energy Group	16

3. (20 points) Generate 5 business intelligence (BI) reports using SQL that answers strategic business questions. Reports should be based on meaningful queries that provide actionable insights, such as occupancy trends to analyze historical occupancy rates across buildings over the past 3 years.

Examples of BI reports include:

- -Occupancy Trends: Analyze occupancy rates over time (e.g., by building, by month, or by year).
- -Inspection Trends: Identify buildings with recurring inspection issues.
- -Maintenance Efficiency: Track how quickly maintenance requests are resolved over time.
- -Rental Revenue Trends: Analyze rental income per building over the past 3 years.
- -Staff Performance: Analyze which staff members handle the most or most complex maintenance requests.

## Occupancy Trends (by building and year)

Business Question: What are the occupancy rates per building for the past 3 years?

**SELECT** 

BuildingID,

Year,

LeaseCount AS LeasedUnits

FROM Summary\_LeaseCount\_ByBuilding\_Year

WHERE Year >= YEAR(CURDATE()) - 2

ORDER BY BuildingID, Year;

BuildingID	Year	LeasedUnits
B0001	2022	16
B0001	2024	32
B0002	2023	16
B0002	2024	32
B0003	2022	16
B0003	2024	32
B0004	2023	16
B0004	2024	32
B0005	2022	16
B0005	2024	16
B0006	2023	16
B0006	2024	32
B0007	2024	16
B0008	2024	32
B0009	2024	16
B0010	2024	32
B0011	2024	16
B0012	2024	32
B0013	2024	16
B0014	2024	32
B0015	2024	16

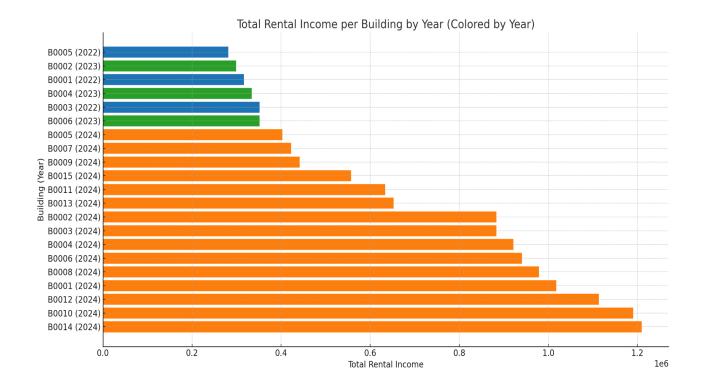


# **Rental Income by Building and Year**

Business Question: Which buildings are generating the most rental income year over year?

SELECT \*
FROM Summary\_RentalIncome\_ByBuilding\_Year
ORDER BY Year, TotalRentalIncome DESC;

- 1	BuildingID	Year	TotalRentalIncome
	В0003	2022	352000.00
	B0001	2022	316800.00
	B0005	2022	281600.00
	B0006	2023	352000.00
	B0004	2023	334400.00
	B0002	2023	299200.00
	B0014	2024	1209600.00
	B0010	2024	1190400.00
	B0012	2024	1113600.00
	B0001	2024	1017600.00
	B0008	2024	979200.00
	B0006	2024	940800.00
	B0004	2024	921600.00
	B0002	2024	883200.00
	B0003	2024	883200.00
	B0013	2024	652800.00
	B0011	2024	633600.00
	B0015	2024	556800.00
	B0009	2024	441600.00
	B0007	2024	422400.00
	B0005	2024	403200.00



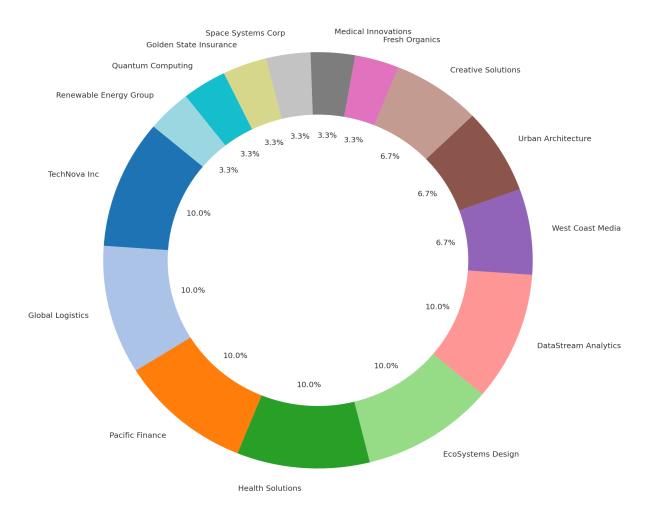
## **Repeated Corporate Clients**

Business Question: Which corporate clients have signed multiple leases with us?

SELECT \*
FROM Summary\_RepeatClients
ORDER BY TotalLeases DESC;

CorpClientName	TotalLeases
TechNova Inc	48
Global Logistics	48
Pacific Finance	48
Health Solutions	48
EcoSystems Design	48
DataStream Analytics	48
West Coast Media	32
Urban Architecture	32
Creative Solutions	32
Fresh Organics	16
Medical Innovations	16
Space Systems Corp	16
Golden State Insurance	16
Quantum Computing	16
Renewable Energy Group	16

## Total Leases by Corporate Client (Donut Chart)



## **Staff Maintenance Performance**

Business Question: Which staff members complete the most maintenance work?

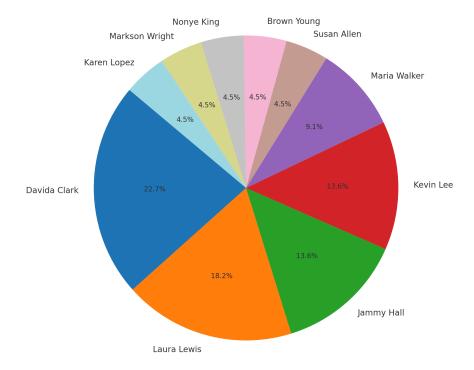
SELECT \*

 $FROM\ Summary\_Maintenance Performance By Staff$ 

ORDER BY CompletedMaintenanceTasks DESC;

EmployeeID	EmployeeFullName	CompletedMaintenanceTasks
S001	Davida Clark	80
S002	Laura Lewis	64
S005	Jammy Hall	48
S003	Kevin Lee	48
S004	Maria Walker	32
S006	Susan Allen	16
S007	Brown Young	16
S008	Nonye King	16
S009	Markson Wright	16
S010	Karen Lopez	16

Proportion of Completed Maintenance Tasks by Employee (Unique Colors)



# **Cleaning Staff Productivity**

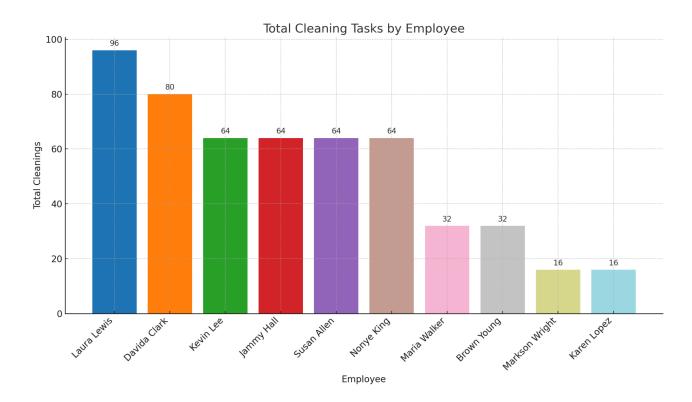
Business Question: Which staff members are most active in cleaning services?

SELECT \*

FROM Summary\_CleaningPerformanceByStaff

ORDER BY TotalCleanings DESC;

EmployeeID	EmployeeFullName	TotalCleanings
S002	Laura Lewis	96
S001	Davida Clark	80
S003	Kevin Lee	64
S005	Jammy Hall	64
S006	Susan Allen	64
S008	Nonye King	64
S004	Maria Walker	32
S007	Brown Young	32
S009	Markson Wright	16
S010	Karen Lopez	16



#### Deliverable:

Submit a word file that contain the results (e.g., diagram and schema, SQL codes with screenshots of the results, and the tables created). The peer evaluation form is required.

[Bonus points] (5 points) Visualize the BI reports (e.g., using tools like Excel, Power BI, or Tableau). This would help you understand the importance of visualization in decision-making.