Mistake Proofing



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Mistake Proofing Techniques

Technique	Prediction/ Prevention	Detection
SHUTDOWN	When a mistake is about to be made.	When a mistake or defect has been made.
CONTROL	Errors are impossible.	Defective items can not move on to the next step.
WARNING	That something is about to go wrong.	Immediately when something does go wrong.

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There are three key techniques to mistake proofing:

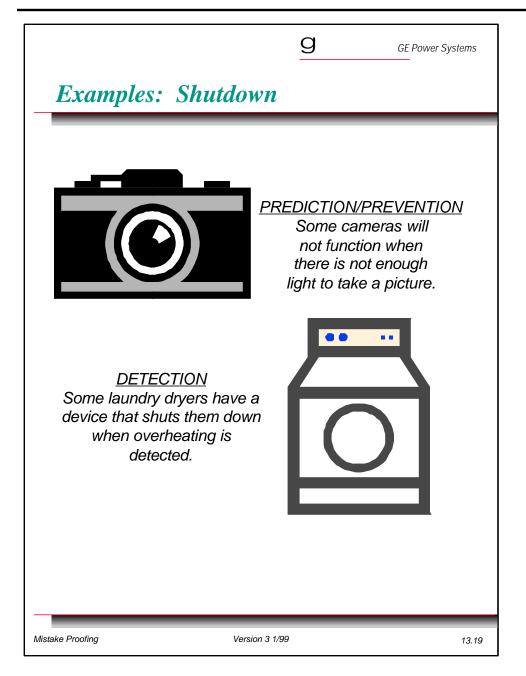
Shutdown

Control

Warning

Each of these techniques can be used for both prediction and detection.







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Examples: Control



PREDICTION/PREVENTION

When gas stations still
offered leaded gasoline in
addition to unleaded gasoline,
the nozzle on the unleaded pump and
the hole for the gas tank were
smaller than that for
leaded gasoline.

DETECTION

A fruit orchard that takes great pride in its oversized apples, assures only the biggest apples get to customers by passing all apples through a sizer.

Those that do not make it are sent to the discount outlet.



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Examples: Warning



PREDICTION/PREVENTION

Many cars have warning systems to alert the driver that not all seat belts have been fastened.

DETECTION

Smoke detectors provide a warning that smoke has been detected and that there is a possible fire.

