<Saloon for dogs>

Use-Case Model

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# Use-Cases Identification

* *Specification*

Actor: Client

* Goal: Become a member
* Success scenario: In order to perform any operations, the client first must become a member. This process requires him to enter his name, telephone and email and to pick a user name and a password.
* Goal: Make an appointment
* Success scenario: The user will go on the page where the reservations are made and he will choose the specific service he wants and the size of the dog. This will tell how long it will take in order to complete the service. After this, the site will allow the user to pick a date and time for the service, only from the ones that are not already booked. In the end, the user will click the confirm button.
* Goal: Modify an appointment
* Success scenario: The client will enter on the page holding his appointments and click on the “Modify” button next to the appointment he wants to change. This can be made only if there are more than 24 hours between the current time and the time of the initial appointment.
* Goal: Delete an appointment
* Success scenario: The client will enter on the page holding his appointments and click on the “Delete” button next to the specific appointment. This can be made any time.
* Goal: Leave a review
* Success scenario: The user will be able to leave a review that will appear on the main page. To do this, he must go at the review section. All the reviews, in order to be approved, will be checked by an employee.
* Goal: Change review
* Success scenario: The user will have a page where all the reviews he wrote are in one place. To change a review, he must go on that page and click the specific button next to the review. This change will be visible just after an employee approves it.
* Goal: Delete review
* Success scenario: The user will have a page where all the reviews he wrote are in one place. To delete a review, he must go on that page and click the specific button next to the review.

Actor: Employee

* Goal: Create an account
* Success scenario: All the employees that are at the saloon will already have an account and only they will be able to create an account for a new employee.
* Goal: Delete a client account
* Success scenario: The user will be able to access all the clients and delete them.
* Goal: Confirm the appointment was held
* Success scenario: All the users can see the appointments and confirm that a specific one was held.
* Goal: Approve create/ update reviews from clients
* Success scenario: Only the reviews that are not written in a disrespectful way will be accepted.
* Goal: Issue reports in different formats (xml, txt) with the appointments made from a chosen date interval and the clients.
* Success scenario: Go on the page for “issue reports” and choose the date and hour interval to make the report.

# UML Use-Case Diagrams

