

# BonCode Apache Tomcat AJP 1.3 Connector

How to connect IIS to Apache Tomcat via the  
Apache JServ Protocol v 1.3 using BonCode AJP  
connector

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# BonCode AJP 1.3 Connector

## License

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Full source code can be downloaded from here:

<https://github.com/Bilal-S/iis2tomcat>

## The Beginning

You are using Microsoft IIS 5, 6, 7, or 8+ as your webserver and want to connect it effectively to an Apache Tomcat application server. You want to make this easy and do not want to install ISAPI based connectors which have their own share of issues. Or, you may want to interoperate better using multiple Tomcat applications with one IIS server.

## BonCode Connector Solution

The BonCode AJP (Apache JServ Protocol version 1.3) Connector uses already existing pathways to connect to Apache Tomcat. The AJPv13 protocol details can be found here (<http://tomcat.apache.org/connectors-doc/ajp/ajpv13a.html>).

In general it is a preference question whether you use the ISAPI connection, which is the old C/C++ way of connecting IIS to other protocols or the methods implemented in the BonCode connector.

There are several advantages with the BonCode connector though:

- no ISAPI code (less risk of memory leaks, easier debugging)
- no IIS6 vestiges or backward compatibility elements needed on IIS7+
- all managed code .net extensibility framework
- works on IIS5.1, IIS6, IIS7, IIS7.5, IIS8, IIS8.5
- speed improvements
- easier control by using IIS UI and handler mappings
- no virtual directories and virtual mapping needed
- configuration can be inherited to sub-sites and virtual sites
- easy install/uninstall
- support partial stream sending to browser (automatic flushing) with faster response to client
- support both 32/64 bit of Windows with same process and files
- transfer of all request headers to servlet container
- build in simple-security for web-administration pages

## Prerequisites

Besides Apache Tomcat, you will need a dot-net framework (3.51 or higher) installed on your machine. The install packages includes .net version 3.5. This is also a standard feature in Windows 2008+ server and Windows 7+. It can be downloaded for previous versions of Windows. The standard package downloaded contains the installation stub that can be run separately if needed.

IMPORTANT: If you have already installed .net framework version 4 or 4.5 you do not need to install 3.51. If you receive a 500.21 error. Please see troubleshooting section.

## Note on http headers

Http headers are important markers that are sent along with http requests on the internet. They can denote the length of content, the type of content, how to treat the response etc.

The BonCode connector will send more headers along than any previous connection technology between IIS and Apache Tomcat. Header name case as sent by browser will be preserved. However, if header names are set by IIS only they will be lower cased, e.g. X-Forwarded-For will become x-forwarded-for, this is to follow convention of previous connectors. Also, the connector will suppress headers that do not contain any data (are blank), to save on network bandwidth and processing. You can influence these and other behaviors by supplying settings that change how the connector operates. See the “The settings file (BonCodeAJP13.settings)” later in this document for details.

## The Package Content

The BonCode IIS to Apache Tomcat connector consists of 2 mandatory and one optional file. Additional documentation, license, and experimental files may be present based on the state of the build.

### BonCodeIIS.dll

- ⇒ This is the main handler for the IIS communication process. It will intercept requests and pass them to the protocol handler for translation.

### BonCodeAJP13.dll

- ⇒ This is the implementation of JServ 1.3 communication protocol. This is the main library for communicating with tomcat.

### BonCodeAJP13.settings

- ⇒ This file is completely optional. It is a settings file that can be used to change behavior of the connector. It needs to be placed in the same directory as BonCodeAJP13.dll in site wide deployments. In global deployments, this file will need to be placed in system directory (c:\windows)

### Connector\_Setup.exe

- ⇒ This is the automated installation program. It will do all tasks needed (outlined in the manual installation section) to get the connection between IIS and Apache Tomcat to work.

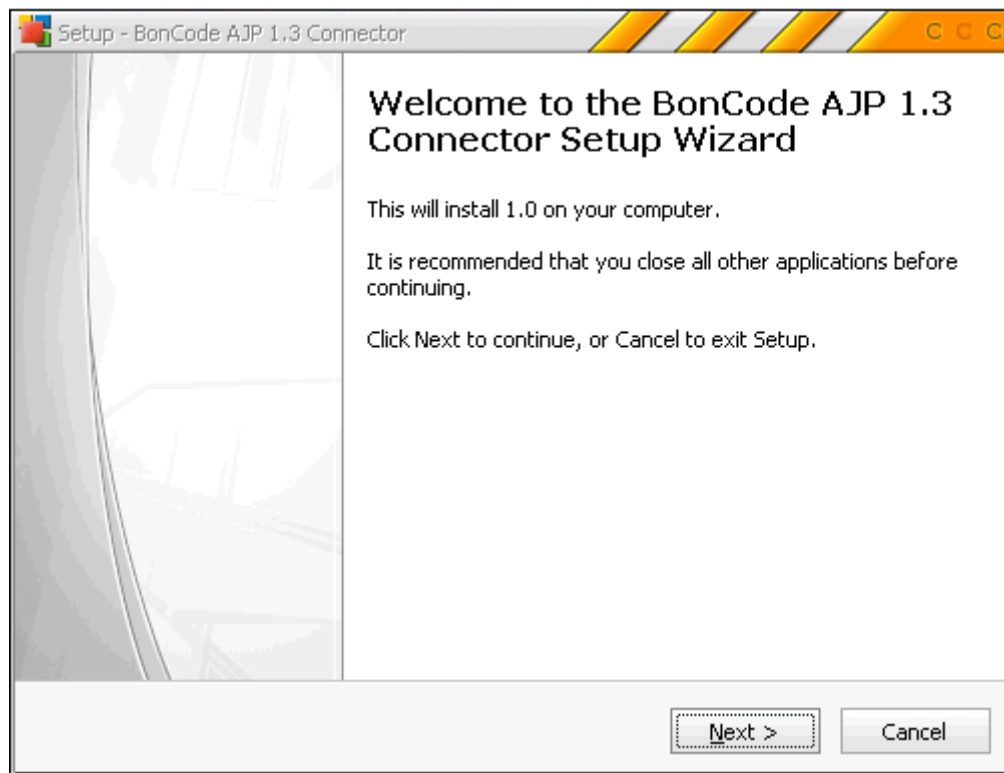
#### Dotnetfx35setup.exe

- ⇒ The .net framework version 3.51 installation program. It can be used to install this framework on your computer if it is not already installed (requires Internet access). The automated installer (Connector\_Setup.exe) will check and run this if needed. Do not use this for Windows 2008 or later. For Windows 2008 and later you should use the feature manager to install .Net framework from the server manager. The connector has been tested with .net 3.5, 4, and 4.5.

#### Microsoft.Web.Administration.dll

- ⇒ This is an experimental file in package. It is a standard Microsoft library. It may be included in the distribution for features that require deeper access to IIS.

## How to Install Automatically



Before you start the automatic installation please ensure that you have unblocked the content. If you downloaded the software package from the Internet, Windows may block the execution of the program. See [Unblock before use](#) section for how to do so.

**Automatic installation is the recommend way of installing the connector and configuring your webserver.**

Start the **Connector\_Setup.exe** program within the distribution directory and follow prompts. The automated setup will walk you through the available options.

You can also adjust the setup manually after installer has completed the initial tasks. For example, you can change the settings file manually within the “\BIN” directory of your website (or C:\windows for global installs). See below for details on the settings file.

Most choices in the installer should be self-explanatory; however, the install mode step requires further clarification. The setup program offers two choices of installs on the “Select All (Global) or Specific Site Option” screen. **These are mutually exclusive forms of installs.**

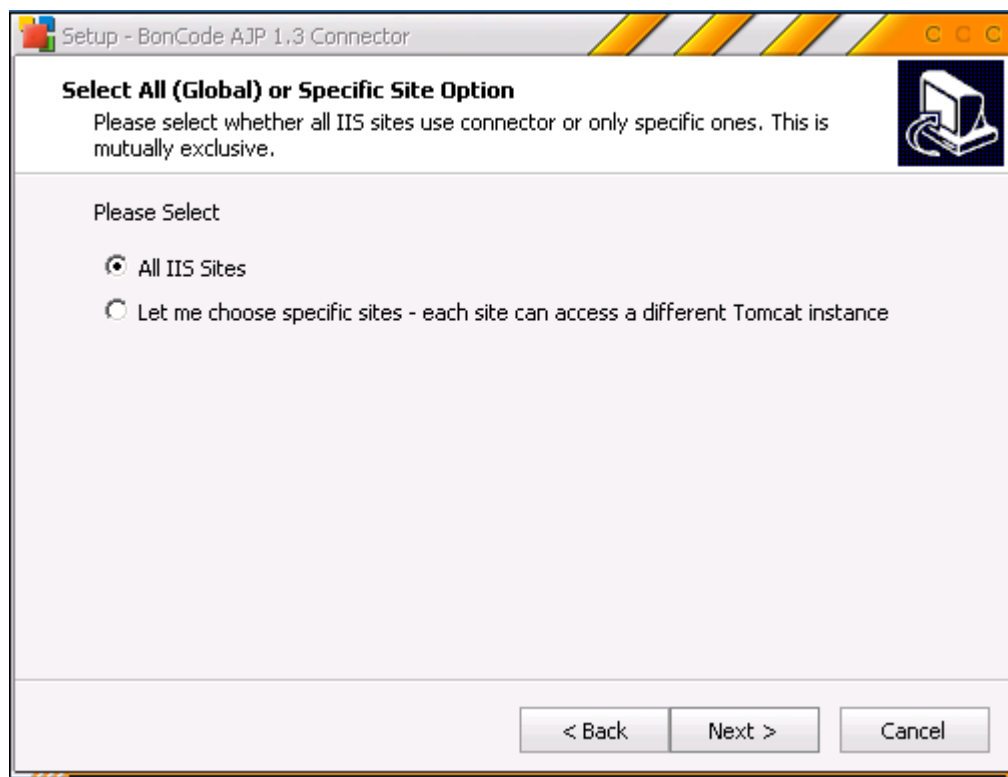


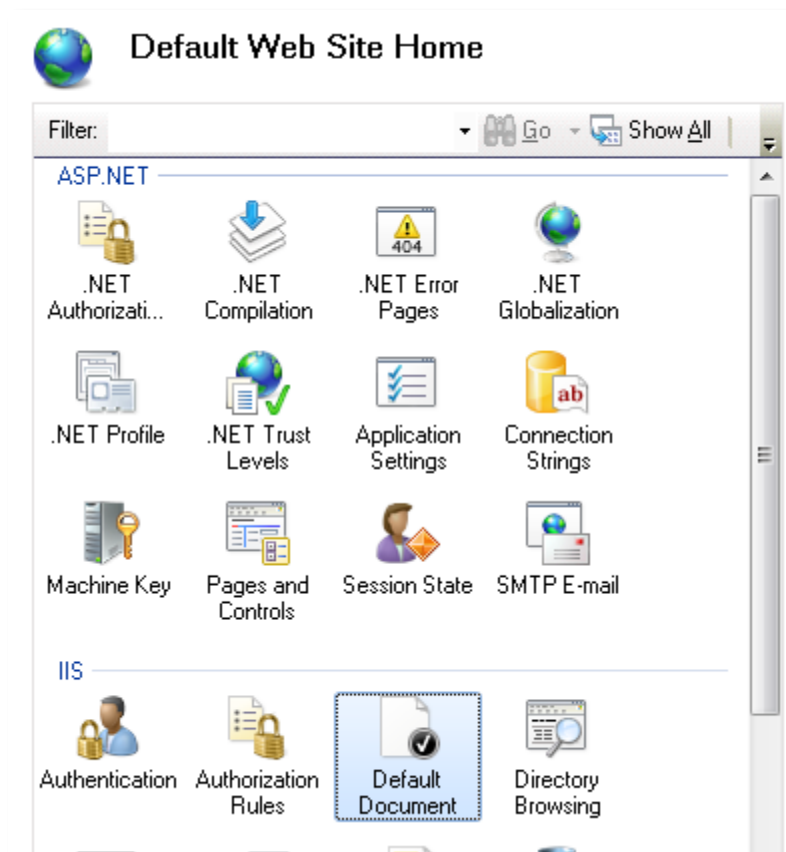
Figure 1: Installer Mode Selection Step

- a) All IIS Sites (Global Install). This is the most common use case. You wish to connect all your IIS sites to **ONE** instance of Apache Tomcat. The setup will make some changes for maximum efficiency of memory and code management. For example, this will install the connector in Windows Global Assembly Cache (GAC), using one instance of code for all your sites. There is only one configuration file located in your system directory (c:\windows). All existing and new sites will automatically inherit connector settings and be enabled for use. If you select this mode of install by accident or need to change it later, you will have to first **UNINSTALL** the connector, then, re-run the setup and select the other option.

- b) Let me choose specific sites. This is a good option if you do not want all your IIS sites to be enabled to communicate with Tomcat or if you need to access multiple Tomcat instances, e.g. a different Tomcat instance for each site. Each site can be configured individually. You can re-run the setup as often as needed to enter different Tomcat parameters for different IIS sites. The subsequent step in the setup will allow you to choose the affected IIS sites. In this mode, new sites will not automatically be enabled to use connector. Each instance will have its own configuration and code files.

The installer will add handlers for the document-types (cfm, jsp, wildcard, etc.) you have chosen on the machine-root level so they can be inherited to all newly created sites as well. If you wish to control this, you should not choose a handler during automated install, rather use the UI to add handlers using the documentation guidelines later in this manual.

The installer will also add the default documents such as *index.cfm* and *index.jsp* depending on options chosen. You can make manual changes to this using the “Default Document” feature of IIS



IIS 7 GUI for Default Document Feature for use after install completes



## How to Install Manually

If possible avoid manual install as there are many elements to consider. The installation consists of several steps; some of these steps are defaulted and are only here for completeness. For example on tomcat 6,7 or 8, all the Apache Tomcat defaults will work out of the box, and only the IIS configuration is needed.

Prerequisite on the IIS side is the installation of the .NET Framework. Framework version 3.5.1 or higher should be used. The 3.51 version can be downloaded (<http://www.microsoft.com/downloads/en/details.aspx?FamilyID=ab99342f-5d1a-413d-8319-81da479ab0d7>). Later versions are installed as feature on Windows server, no download is needed.

### IIS Generic Configuration (both IIS6 and IIS7/8):

- a) Create a subdirectory under your default IIS7/8 document root and name it “BIN”, e.g. if your website document root is located at c:\inetpub\wwwroot, create a “BIN” subdirectory here c:\inetpub\wwwroot\BIN
- b) If you want to create a log file in this newly created directory assign the IIS\_IUSRS group sufficient rights to READ/WRITE in “BIN” subdirectory. Alternately specify a different directory for logging in the settings file. By default logging is disabled and this step can be skipped.

### IIS7+ Configuration (Windows 2008+):

- c) Ensure that the Application pool associated with the website operates in “Integrated” Managed Pipeline Mode.



#### Application Pools

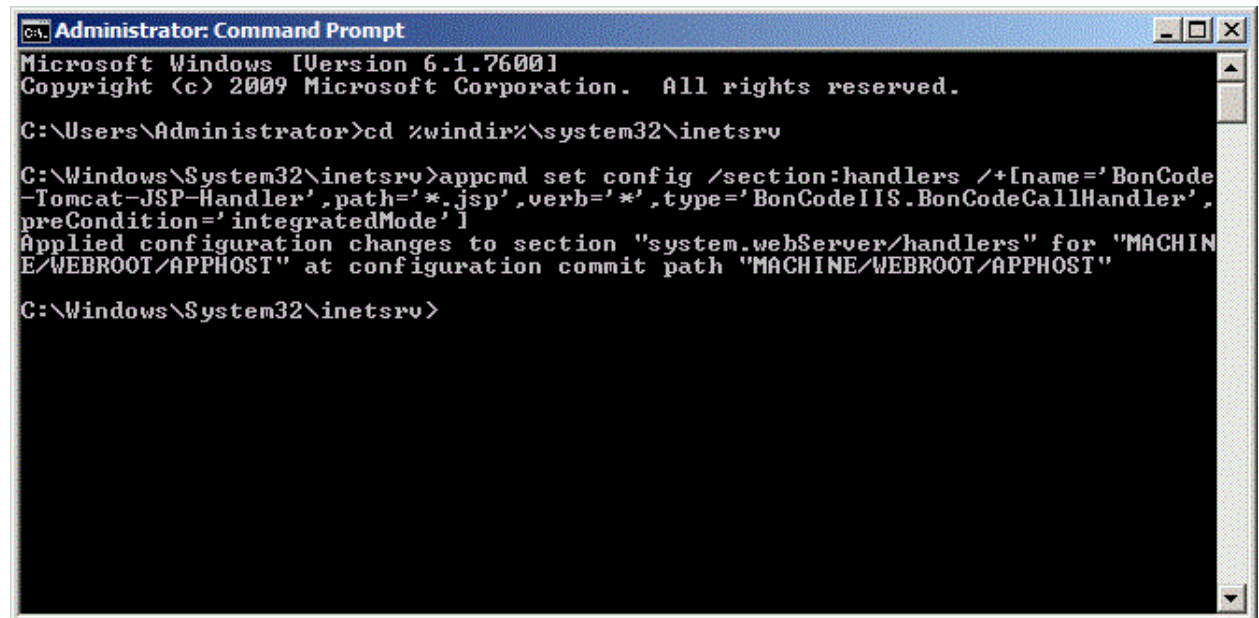
This page lets you view and manage the list of application pools on the server. Applications with worker processes, contain one or more applications, and provide isolation among d

| Filter: Default | Go      | Show All           | Group by:             |
|-----------------|---------|--------------------|-----------------------|
| Name            | Status  | .NET Framework ... | Managed Pipeline Mode |
| DefaultAppPool  | Stopped | v4.0               | Integrated            |

- d) Add dot net extensibility feature to IIS. You can do so using the computer management UI or running this command in a command window (important not to use a power-shell (blue background) window):  
`start /w pkgmgr /iu:IIS-NetFxExtensibility`
- e) Add managed handler mapping(s). You can do so using the IIS manager UI or you can run this appcmd command (it adds a handler for jsp pages). You can add as many handlers as you need, simply change the name attribute as needed.  
appcmd.exe is located here: %windir%\system32\inetsrv  
Paste the next lines as one line into the command:  
`%windir%\system32\inetsrv\appcmd set config /section:handlers  
/+[name='BonCode-Tomcat-JSP-  
Handler',path='*.jsp',verb='*',type='BonCodeIIS.BonCodeCallHandle`

```
r',preCondition='integratedMode']
```

Example Command Prompt with executed commands:



```
Administrator: Command Prompt
Microsoft Windows [Version 6.1.7600]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Administrator>cd %windir%\system32\inetsrv

C:\Windows\System32\inetsrv>appcmd set config /section:handlers /+[name='BonCode-Tomcat-JSP-Handler',path='*.jsp',verb='*',type='BonCodeIIS.BonCodeCallHandler',preCondition='integratedMode']
Applied configuration changes to section "system.webServer/handlers" for "MACHINE/WEBROOT/APPHOST" at configuration commit path "MACHINE/WEBROOT/APPHOST"

C:\Windows\System32\inetsrv>
```

### IIS6 Configuration (Windows 2003 only)

- c) Ensure that you allow ASP.NET in web service extension within your website (see image below).
- d) Add a managed handler mapping to your web.config file. If you do not have a web.config file in your website, create one in your document root. A sample is available later in this document.
- e) Add an HTTP Handler extension to IIS. To do so follow the remainder of the steps outlined here:
- f) Right click on site within site manager and select **Properties**.
- g) Click the **Home Directory** or **Virtual Directory** tab, and then click **Configuration**.
- h) On the **Mappings** tab, click **Add**. The **Add/Edit Application Extension Mapping** dialog box is displayed.
- i) In the **Executable** box, type or browse to the file **Aspnet\_isapi.dll**. This file is normally located here: %windir%\Microsoft.NET\Framework\version\version v2.0.50727 or later should work.  
thus: %windir%\Microsoft.NET\Framework\v2.0.50727\aspnet\_isapi.dll  
For Windows 2003 64 bit or 64 bit Windows XP you will need to reference the 64 bit version of aspnet like so:  
%windir%\Microsoft.NET\Framework64\v2.0.50727\aspnet\_isapi.dll
- j) In the **Extension** box, type the file-name extension, such as .jsp or .cfm. If you need to enable servlets, you probably will need to add a wildcard map as well (see example below). The easiest way to do this is to create a virtual directory using your IIS6 manager UI that points to your Tomcat application's servlets path. You may have to experiment with the "Verify that files exist" option. Commonly you should leave it checked.

k) Click **OK**

### **Global Deployment in Global Assembly Cache:**

GLOBAL DEPLOYMENT IS A COMPLETELY OPTIONAL STEP. IT IS NOT REQUIRED. YOU WILL NEED TO BE AN EXPERT ON WINDOWS SOFTWARE DEPLOYMENT. NO SUPPORT IS AVAILABLE FOR THIS OUTSIDE THIS SECTION.

The automated installer will perform a global deployment of the connector on IIS7 and above when you select the “All IIS Sites” option. This has the advantage that even new sites that you create will inherit the connector without any special steps.

You have the option with version 0.9.2.8 onward to deploy the connector one time per server, rather than one time for each web site. If you want to do this manually, you have to add the dll files to the windows global assembly cache (GAC). The libraries are signed and have strong names so are ready to be deployed in such a fashion.

You should be familiar with the process of adding assemblies to the GAC. This involves special tools that are outside the scope of this manual. You can either use the gacutil.exe or the .NET Framework Configuration Tool (Mscorcfg.msc), both of these are separate downloads.

Once you have added the libraries to the GAC, you will need to change the “Type:” reference in the Managed Handler or web.config file like so:

from:

```
BonCodeIIS.BonCodeCallHandler
```

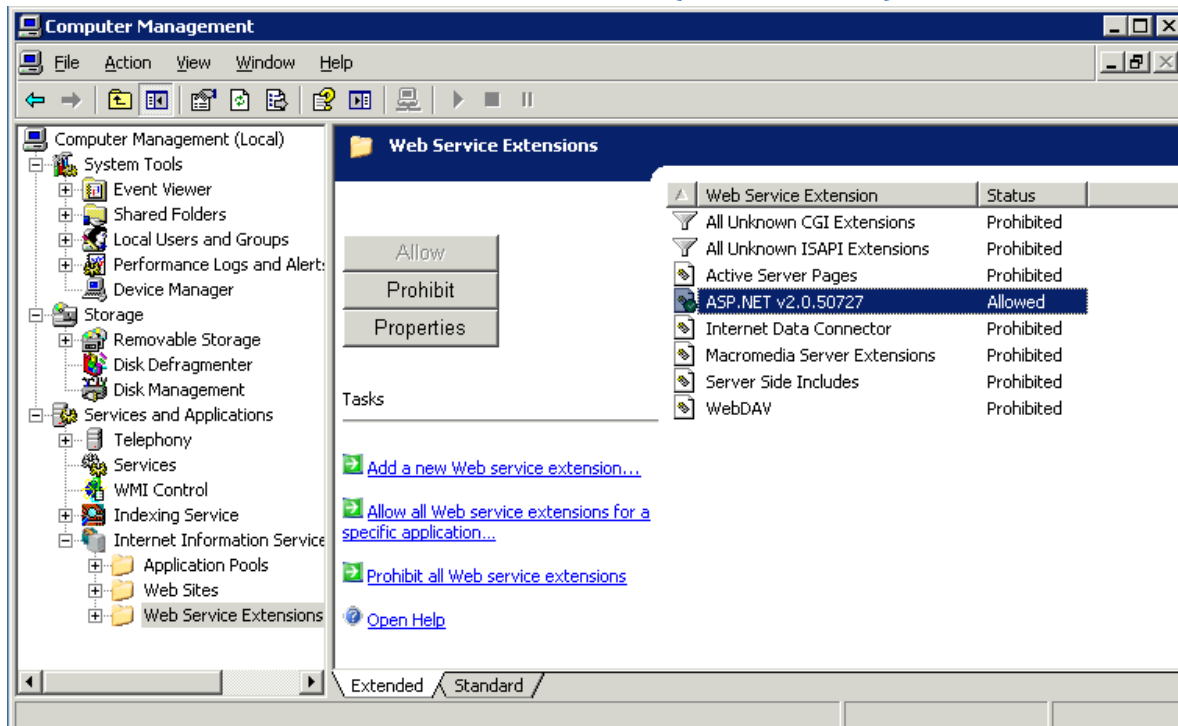
to:

```
BonCodeIIS.BonCodeCallHandler, BonCodeIIS, Version=1.0.0.0,  
Culture=neutral, PublicKeyToken=ad590a40d40745cf
```

Also, the default directories for the setting and log file are changed to the system windows directory, normally c:\windows. If a setting file is placed there it will become effective for all IIS sites.

**You cannot perform a site specific install after you installed the connector in global mode.** The site specific install will NOT override the global properties.

## ASP.NET Web Services Extension Enabled on IIS6 (Windows 2003):



## Wildcard mappings:

If you are using Java servlets or want to designate either a whole site or a site- path in IIS to forward every request with a matching URI pattern to tomcat for processing you will need to add Wildcard mappings to IIS. This will also need to be done for SES URLs. However, this is simple to do.

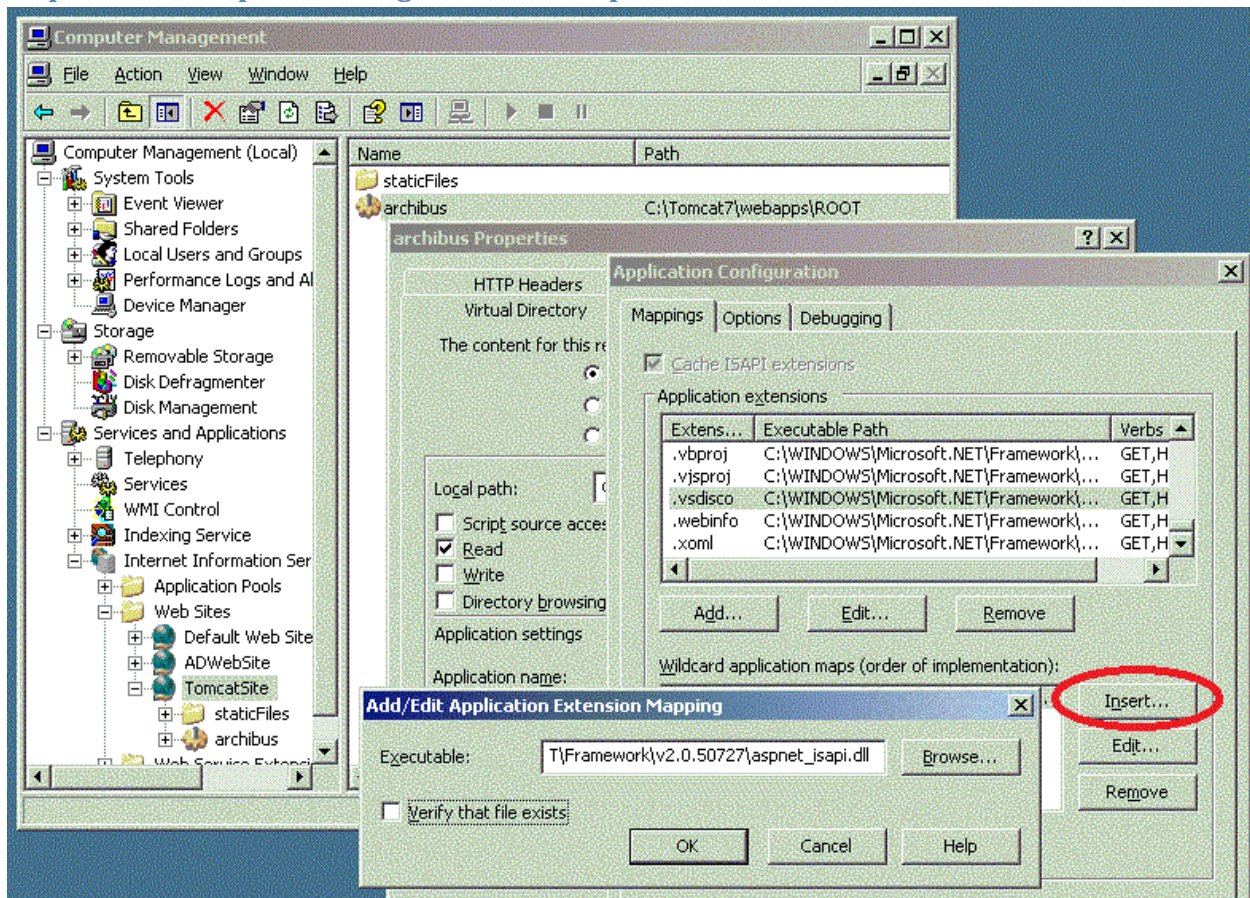
Here are examples of Wildcard mappings. Additional videos are available online/youtube that walk you the process step-by-step.

The wildcard mapping for IIS6 on Windows 2003 has two steps,

- i) Using the IIS6 UI and
- ii) changing the web.config file.

The wildcard mapping for IIS7 and later can be done in one step either via the UI or web.config changes. The example shows the use of UI.

### Step 1: IIS6 Example of adding a wildcard map

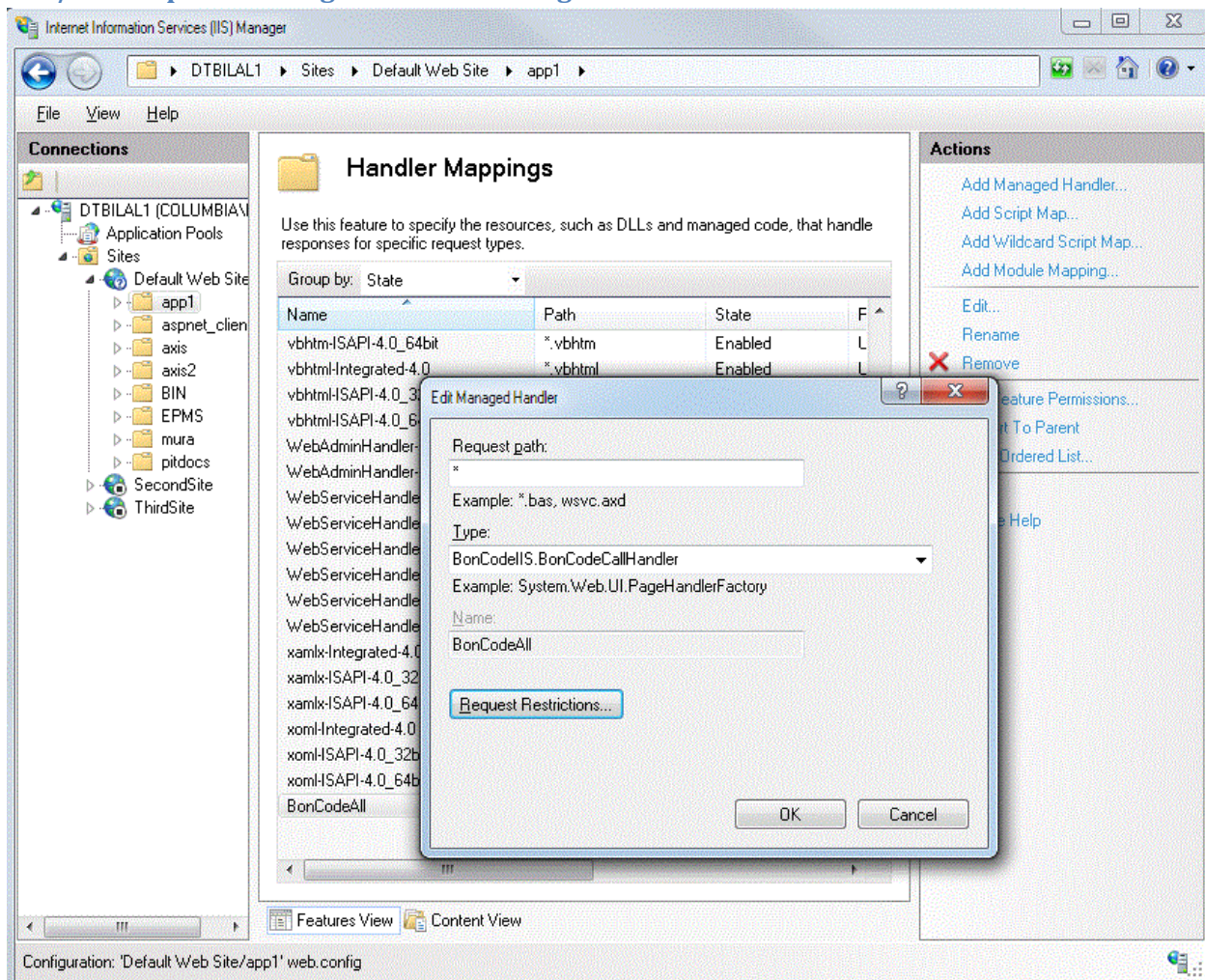


Step 2: To complete the wild-card map for IIS6 you will also need to change the web.config file. Add this line as last line of your <httpHandlers> section:

```
<add verb="*" path="*" type="BonCodeIIS.BonCodeCallHandler"/>
```

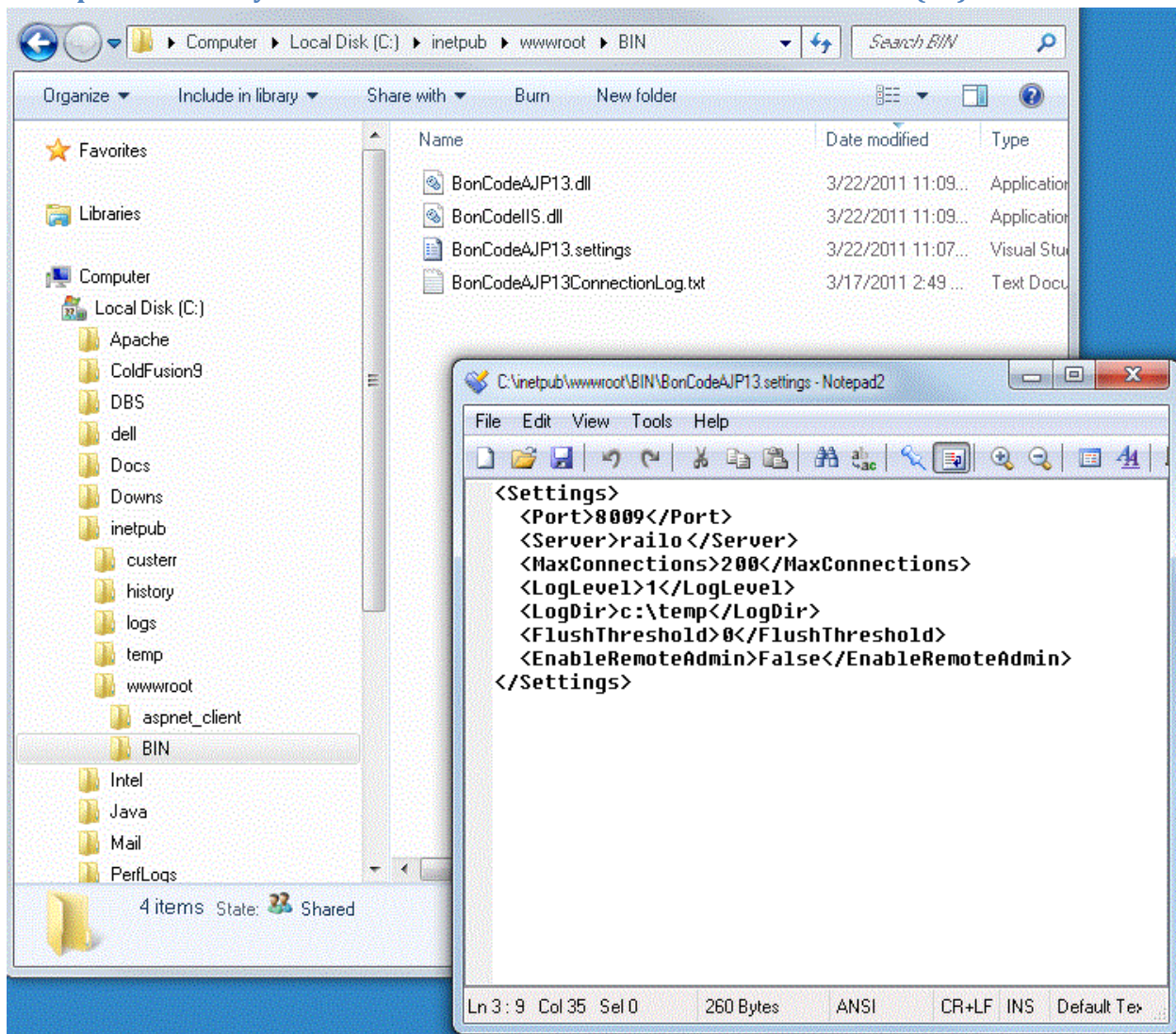


## IIS7/8 Example of adding a wildcard managed handler



The IIS7 or IIS8 configuration does not require the change of any configuration file directly. You can do the mapping within IIS Administrator UI. In the example case the overall site already has the connector installed under the BIN directory. Any subdirectory can inherit it. In this case all requests for any part of the “app1” directory will be passed on to tomcat. The actual documents/files do not need to be visible to IIS for this to work correctly.

### Example of correctly installed files and directories on IIS on a Site basis (all):



In this case the connection log file would be created in the C:\temp directory.

## OPTIONAL STEPS (INTERNATIONAL CHARACTERS)

SKIP THIS STEP IF YOU JUST INSTALLED APACHE TOMCAT AND YOU DO NOT NEED UTF-8 SUPPORT. THERE IS NOTHING FOR YOU TO DO. THE DEFAULT INSTALLATION OF TOMCAT HAS ALL YOU NEED.

But, if you already have manually configured your Apache Tomcat instance to disable the AJP protocol, you will need to re-enable it. You should consult the Apache Tomcat manuals if you need to make these changes.

You do not need to worry about making changes to `worker.properties` or `uriworkermap.properties`, these files are not used with the BonCode connector.

Apache Tomcat configuration only requires that you enable the AJP protocol in the `server.xml` file. This is the same place internationalization is configured, e.g. you use URLs with double byte characters. To make this work you will need to configure UTF-8 support on the Tomcat side. UTF-8 encoding is enabled by default on the BonCode connector side.

```
<Connector port="8009" URIEncoding="UTF-8" enableLookups="false"
redirectPort="8443" protocol="AJP/1.3" />
```

This allows Apache Tomcat to accept and translate characters in UTF-8 format in the Uri and Query parameters. If you work with UTF-8 character anywhere else the BonCode connector will still transfer this correctly but there will be no automatic translation on the Apache Tomcat side. You will have to correctly decode the traffic before you can use it in your application.

Java example of retrieving a custom header containing UTF-8 characters:

```
String pathInfo = request.getHeader("path-info");
String decodedPath = new String(pathInfo.getBytes(), "UTF-8");
```

## Sample web.config file (IIS6 only)

The following is a sample file that can be used in IIS6 managed handler configurations. It will prepare IIS6 to send jsp and cfm requests to tomcat via the connector.

---

```
<?xml version="1.0" encoding="utf-8"?>
<configuration>
  <system.web>
    <httpHandlers>
      <add verb="*" path="*.jsp" type="BonCodeIIS.BonCodeCallHandler"/>
      <add verb="*" path="*.cfm" type="BonCodeIIS.BonCodeCallHandler"/>
    </httpHandlers>
  </system.web>
</configuration>
```

---



## The settings file (BonCodeAJP13.settings)

This file (BonCodeAJP13.settings) needs to be located in the same directory as the library (dll) files. By default this is most likely the c:\inetpub\wwwroot\BIN directory. In global (server wide) install, this file will be located in the Windows directory of your server, most likely c:\windows. You can configure several settings for the connector. All of these are optional, thus this file is not required for the connector to work. The setting file is a simple XML formatted file and contains the following keys.

| Setting Name   | Impact   |
|----------------|--|
| Port           | Default: 8009.<br>You can set a different port for AJP communication.  |
| Server         | Default: localhost.<br>If the Apache Tomcat server is located on a different server you can set the server IP or DNS name here.  |
| MaxConnections | Default: 0.<br>The number of connections maintained in connection pool. This should be either zero or correspond to Max JK threads on the tomcat side.<br>One the Tomcat side a corresponding change should be made in server.xml:<br>For example:<br><pre>&lt;Connector port="8009" protocol="AJP/1.3" redirectPort="8443" maxThreads="1000" /&gt;</pre><br>If you set this setting to zero, the BonCode connector will not maintain a connection pool and instead will re-connect for every request.<br>Using a connection pool will aid with performance but requires that you manage the start/stop cycles of Tomcat and IIS carefully.<br>When it is enabled your restart process will need to recycle (stop/start) IIS application pool whenever you are restarting Tomcat to expire the connection pool connections. If you do not do restart IIS with connection pool enabled, you will have either remnants of old communication or see message that the Tomcat has stopped responding for a subset of your users. Please plan accordingly. |
| Log Level      | Default: 0.<br>Determines what will be logged by the connector. Log levels are<br>0= none,<br>1= Errors and Exceptions only,<br>2=+ Basic (startup/shutdown/error) and connection count<br>3=+ Headers (including HTTP Headers),<br>4=+ Debug and packet Contents.<br>If you set logging above 2 the log file can get large quickly; please monitor connector carefully. Also ensure that IIS has write permission in the designated Log Directory (see below).  |

|   |   |
|---|---|
| <b>LogDir</b>                                       | <p>Default: installation directory of connector (e.g. BIN folder) or when using global install the Windows system directory (c:\Windows).</p> <p>Determines in which path the connector will create a log file. Please ensure that the IIS_IUSRS group has permission to read/write in the designated directory and that the directory exists. You will see an error in your browser otherwise. You do not need to specify a LogDir setting for logging to work.</p>  |
| <b>LogFile</b>                                      | <p>Default:</p> <p>BonCodeAJP13Connection_[SiteId]_[ServerName]_[yyyyMMdd].log.</p> <p>This is the name of the log file that will be populated with log data. If you have multiple instances of the connector, e.g. multiple sites running on IIS with individual instances of connector, and you name your files manually, you should either specify a different file name or directory to avoid log file contention errors. Do not specify an extension, the default ".log", IIS SiteId, ServerName and timestamp will be added. You do not need to specify a LogFile for logging to work.</p>  |
| <b>EnableRemoteAdmin</b>                            | <p>Default: True.</p> <p>Whether remote administration of Apache Tomcat or railo servers is allowed. Will block access to certain URI signatures if set to False.</p>   |
| <b>FlushThresholdTicks<br/>(was FlushThreshold)</b> | <p>Default: 0.</p> <p>AutoDetect whether we should flush content by time expired. This is the count in time-ticks (10,000 ticks per ms) that determine whether a flush has occurred on the Apache Tomcat side. If we receive a partial response after this many tick counts, we will assume a flush is desired and thus the webserver should start transferring the output cache to the browser. A reasonable tick count for this setting is 100,000 (10ms) or more. This allows a response to browser while processing is still on-going. You can experiment based on your expected CPU processing time. If you set this to zero, content flushing based on time will be disabled. If you experience problems with content transfer (garbled text, or image files not transferring it is recommended to turn this feature off).</p> <p>Note:</p> <p>When both FlushThresholdBytes and FlushThresholdTicks are specified the FlushThresholdBytes will not be used until we have at least one occurrence of FlushThresholdTicks (time based activity pause).</p> |
| <b>FlushThresholdBytes</b>                          | <p>Default:0.</p> <p>AutoDetect whether we should flush content to client by bytes in buffer. If the count in bytes as set here is reached, the connector will send content to client and clear buffer. This allows streaming of large files as controlled by Tomcat without using up all server memory. A reasonable size for this setting would be 2097152 (2MB). It would not be desired to do many small flushes of cache as that lowers performance. If this is set to zero, content flushing will be disabled.</p>  |

|                         |   |
|-------------------------|---|
|                         | <p>Note:</p> <p>When both FlushThresholdBytes and FlushThresholdTicks are specified the FlushThresholdBytes will not be used until we have at least one occurrence of FlushThresholdTicks (time based activity pause).</p>  |
| EnableHeaderDataSupport | <p>Default: False</p> <p>This is for dynamic host configuration on Tomcat side. It will insert specialized headers with the request stream so that Tomcat is aware of normally IIS only configuration options.</p> <p>The special mode_cfm_l_valve open source project by Jordan Michaels (<a href="http://www.modcfml.org/">http://www.modcfml.org/</a>) uses this information to create dynamic contexts in Tomcat which reduces the Tomcat configuration drastically for multi-site hosts. The connector will insert the <i>x-tomcat-docroot</i> http header and/or the <i>x-vdirs</i> http header into the communication stream. Please review the <b>Using Header Data Support</b> section later in this manual.</p> |
| HeaderWhitelist         | <p>Default: [empty string]</p> <p>If this setting is enabled, only HTTP headers on this comma separated value (CSV) list will be transferred to tomcat. These headers have to be in the IIS specific notation (most likely with HTTP_ prefix).</p> <p>Follow this URL for default list:<br/> <a href="http://msdn.microsoft.com/en-us/library/ms524602(v=vs.90).aspx">http://msdn.microsoft.com/en-us/library/ms524602(v=vs.90).aspx</a></p> <p>Example of valid headers are:<br/> HTTP_CONNECTION,CONTENT_LENGTH,HTTP_ACCEPT,HTTP_ACCEPT_ENCODING,HTTP_ACCEPT_LANGUAGE,HTTP_COOKIE,HTTP_HOST,HTTP_USER_AGENT</p>   |
| HeaderBlacklist         | <p>Default: [URL,SERVER_SOFTWARE,SERVER_NAME,SERVER_PROTOCOL]</p> <p>CSV list of HTTP headers that will not be transferred to Tomcat even if populated by client. These will need to be expressed in valid IIS specific notation (see above HeaderWhitelist for instructions). Additionally, headers that the Connector may generate are also blocked. If you want all headers that are possible please change to [empty string] or non-existing header.</p>  |
| ReadTimeOut             | <p>Default: 120000 (20 min).</p> <p>Number of milliseconds to wait before we stop listening for more traffic. 1000ms=1s.</p>  |
| WriteTimeOut            | <p>Default: 30000 (30s).</p> <p>Number of milliseconds to wait until we stop writing to tomcat. 1000ms=1s.</p>  |
| ForceSecureSession      | <p>Default: False.</p> <p>Forces SSL to tomcat; forces secure jsession cookie. Standard HTTP connection will be accepted but responses will be redirected to secure port. True/False.</p>   |

|                              |  |
|------------------------------|--|
| <b>ResolveRemoteAddrFrom</b> | <p>Default: [empty string]</p> <p>If another HTTP header contains valid IP instead of REMOTE_ADDR, it should be provided here. The connector will extract the first IP from list of IPs in the alternate header. Set to blank if this is to be disabled.</p> <p>Commonly the HTTP_X_FORWARDED_FOR header is the standard populated header when intermediaries such as load balancers or proxy servers are used. In those cases REMOTE_ADDR contains the intermediary's IP rather than the client's IP. This feature corrects for this. Defaults to blank (disabled).</p>   |
| <b>AllowEmptyHeaders</b>     | <p>Default: False.</p> <p>By default the connector only sends HTTP headers that contain a value. If you need to see all headers all the time, you need to change this to True.</p>   |
| <b>PathInfoHeader</b>        | <p>Default: xajp-path-info</p> <p>PATH-INFO HTTP header is not implemented in Apache Tomcat AJP acceptor. The connector will send path info in this header instead. If set to blank this will be disabled.</p>   |
| <b>TomcatConnectErrorURL</b> | <p>Default: [empty string]</p> <p>If Tomcat is not available, e.g. shutdown or any other error occurs during the establishment of the connection, the user will be redirected to URL provided in this setting. If this setting is not set, a default message is displayed instead.</p> <p>Two arguments will be automatically added to redirect url<br/> errorcode: (normally 504)<br/> detail: the message that would have been displayed to user if allowed. If the request is from a local IP this may contain partial stack trace.</p> <p>The targeted web-url can, then, do any processing necessary to handle the error including transparently retrying to original URL (referrer).</p> |
| <b>EnableHTTPStatusCodes</b> | <p>Default: True</p> <p>True or False.</p> <p>HTTP status codes that are set by Tomcat will be set for IIS.</p>  |
| <b>TCPClientErrorMessage</b> | <p>Default: [empty string]</p> <p>If TCP communication is experiencing an error, a default message is displayed to users. An alternate message can be provided in this setting.</p>  |
| <b>TCPStreamErrorMessage</b> | <p>Default: [empty string]</p> <p>If there is a problem with the TCP stream, a default message is displayed to users. An alternate message can be provided in this setting.</p>  |
| <b>PathPrefix</b>            | <p>Default: [empty string]</p> <p>To make it easier to map Tomcat deployed application to the root of IIS sites you can specify a path prefix. A path prefix has to start with a</p>   |

|                 |  |
|-----------------|--|
|                 | <p>forward slash (/). For example if you deployed axis2 as war archive in tomcat webapps directory, it would be available for IIS using a URL pattern such as <a href="http://[server]/axis2">http://[server]/axis2</a>. If the desire is to map it to the site root of a new IIS (e.g. <a href="http://[server]">http://[server]</a> or <a href="http://webservice.mysite.com">http://webservice.mysite.com</a>) then a PathPrefix setting must be set for the translation to take place between Tomcat and IIS.</p> <p>In this example a PathPrefix of <code>"/axis2"</code> can be used on the IIS site's connector:</p> <pre>&lt;PathPrefix&gt;/axis2&lt;/PathPrefix&gt;</pre> <p>Using the connector IIS will redirect all inbound request from <code>"/</code> to <code>/axis2</code> on tomcat transparently.</p>   |
| PacketSize      | <p>Default: 8192 (see conditions), Max 65536</p> <p>Integer</p> <p>This defines the size of packets exchanged between IIS and Tomcat in bytes. Normally there should be no need to change the default. However, in some cases, this results in errors when long SSL certificate chains are used.</p> <p>You will need to change the Apache Tomcat packetSize attribute on the AJP protocol to correspond to the PacketSize setting. The maximum value possible is 65536 bytes.</p> <p>To change the BonCode connector, add or alter the PacketSize setting in the BonCodeAJP13.settings file, e.g.:</p> <pre>&lt;PacketSize&gt;16384&lt;/PacketSize&gt;</pre> <p>Correspondingly in the Apache Tomcat conf directory, change the server.xml file for the AJP protocol and add or alter the packetSize attribute , e.g.:</p> <pre>&lt;Connector port="8009" protocol="AJP/1.3" redirectPort="8443" <b>packetSize="16384"</b>/&gt;</pre> <p><b>This setting is overridden when you use EnableAdobeMode setting concurrently.</b></p> |
| EnableAdobeMode | <p>Default: False</p> <p>True or False.</p> <p>This is a setting that will switch the connector into supporting Adobe ColdFusion in "Server Install" scenarios.</p> <p><u>This Adobe support is experimental.</u></p> <p>When switched into this mode, the connector will respond to non-standard extensions to the AJP protocol introduced by Adobe.</p> <p><b><u>Important note on PacketSize setting with Adobe:</u></b></p> <p>PacketSize ➔ 65531 ::</p>   |

With version 1.0.15 to 1.0.17 we do not set this automatically. We simply use the default of 8192 bytes. You will have to make manual changes for these versions.

Packet size discrepancy:

Please check your CF installed Tomcat **server.xml** (normally in C:\ColdFusion10\cfusion\runtime\conf) and find the line similar to:

```
<Connector port="8012" protocol="AJP/1.3"
redirectPort="8445" tomcatAuthentication="false"
/>
```

Change it to:

```
<Connector port="8012" protocol="AJP/1.3"
redirectPort="8445" tomcatAuthentication="false"
packetSize="65531"/>
```

The packetSize attribute is not set visibly but seems to be hardcoded nonetheless to non-standard value. Thus, by making this change in server.xml, you document this behavior for all other processes to follow.

When you switch to Adobe mode the BonCode connector adjusts the PacketSize setting automatically to the Adobe value above.

In version 1.0.18+ we will also automatically override the following settings and values for you on the BonCode at runtime side like so:

PathInfoHeader → path-info

PacketSize → 65531

You still need to set the correct AJP port during setup for ColdFusion:

ColdFusion 10:

CF10 uses AJP port 8012.

ColdFusion 11:

CF11 uses AJP port 8014

ColdFusion 2016:

CF2016 uses AJP port 8016

Please contact the support email if you find that the packet size or ports no longer works as Adobe does make changes to this without announcing any further.

EnableClientFingerPrint

Default: False

|                     |  |
|---------------------|--|
|                     | <p>True or False.</p> <p>The connector will use a combination of HTTP header data (see below) to attempt to uniquely identify a client (browser). The result of this calculation is a base 64 encoded MD5 hash. It will be passed in separate HTTP header xajp-clientfingerprint.</p> <p>The data in the xajp-clientfingerprint header can be used to identify invalid session access in web application (OWASP TOP 10 A-3).</p>   |
| FPHeaders           | <p>Default: (see below CSV list of headers)</p> <p>Override Finger Print Headers with this setting. When using client fingerprint (EnableClientFingerPrint=True), the connector creates a fingerprint using a set of headers:</p> <p>REMOTE_ADDR,HTTP_ACCEPT,HTTP_ACCEPT_CHARSET,HTTP_ACCEPT_ENCODING,HTTP_ACCEPT_LANGUAGE,HTTP_USER_AGENT,UA_CPU,REMOTE_HOST</p> <p>Sometimes this will lead to connection problems with Ajax requests from the same client as JavaScript XMLHttpRequests return a slightly different set of HTTP headers. You may adjust the headers as needed. Keep in mind that these have to be upper case and match published IIS headers (see HeaderWhiteList).</p> |
| SkipIISCustomErrors | <p>Default: False</p> <p>Sets IIS response pipeline setting "Response.TrySkipIisCustomErrors" processing flag in IIS to <code>true</code> similar to setting "HttpResponse.TrySkipIisCustomErrors" to <code>true</code> in web.config. This will disable IIS from processing any error status code and displaying IIS generated error pages. Also similar in behavior to Classic mode. We will only use when an error code is returned by servlet. If this flag is set and your servlet returns an error code it will also need to return all page information related to the error for display to the user. Thus, Tomcat controls what is displayed for common errors.</p>                |
| LogIPFilter         | <p>Default: [empty string]</p> <p>If you want to limit the amount of logging based on clients' IP address you can use this setting and provide a regular expression to use against client IPs.</p> <p>For example, if you provide a simple string like:</p> <p>172.12</p> <p>Or</p> <p>:::1</p> <p>the connector will only log traffic from clients that contain matching or partial matching (anywhere) IP addresses. You may use reg-ex expressions. Please consult .net regex guidelines.</p>   |

|                    |   |
|--------------------|---|
|                    | <p>If setting is left blank this is disabled and regular logging behavior will occur.</p> <p>If your RegEx contains errors logging will be done for all clients.</p>  |
| RequestSecret      | <p>Default: [empty string]</p> <p>The connection request secret on the protocol level. Both Tomcat and Boncode can use a shared secret to secure the connection. This also needs to be added as requiredSecret on Tomcat side:</p> <pre>&lt;Connector port="8009" <b>requiredSecret="yomamma"</b> protocol="AJP/1.3" redirectPort="8445" tomcatAuthentication="false" URIEncoding="UTF-8" /&gt;</pre> <p>If there is a misconfiguration in this setting, i.e. when Tomcat and Boncode do not have matching secrets you will see blank responses from Tomcat with HTTP 403 errors.</p>                     |
| ModCFMLSecret      | <p>Default: [empty string]</p> <p>The shared secret to be used with Tomcat mod_cfml valve. The mod_cfml valve can be implemented on the Tomcat side and allows Tomcat to automatically create contexts based on the information sent by BonCode connector. This mechanism can be further secured with a shared secret. A special HTTP header will be added to connection with this data. No new contexts in Tomcat will be created if this is not the same on both sides.</p> <p>Dependency:</p> <ul style="list-style-type: none"> <li>You will also need to set EnableHeaderDataSupport=True</li> </ul> |
| EnableAggressiveGC | <p>Default: False</p> <p>This determines how aggressive Garbage Collection (GC) is performed to manage connector memory. If set to True, we will attempt to initiate GC explicitly. If you are sending large byte content through connector you may wish to turn this on as well as set memory recycling conditions on the Application Pool (advanced section) in IIS.</p> <p>In particular</p> <ul style="list-style-type: none"> <li>Private Memory Limit</li> <li>Virtual Memory Limit</li> </ul>  |
| DocRoot            | <p>Default: [empty string]</p> <p>When setting EnableHeaderDataSupport is set to True IIS determines the Document Root and it will be send it along to Tomcat in HTTP header x-tomcat-docroot. However, this may not work when Tomcat runs on different machines (e.g. Linus hosts). This alternate setting will allow an override to point to alternate file location in those circumstances.</p>  |



## Example Settings file

---

```
<Settings>
  <Port>8009</Port>
  <Server>myTomcatServer</Server>
  <MaxConnections>500</MaxConnections>
  <LogLevel>1</LogLevel>
  <LogDir>c:\temp</LogDir>
</Settings>
```

---

## Configuring the Connector for Performance

By default the BonCode connector is made to fit a large number of use cases and produce minimal errors. However, in case where maximum performance is desired the following changes from default should be considered to the settings.

### *MaxConnections*

By default no connection pool is used. By setting this to a number greater than 2 the connector behavior changes and a pool is generated. Set this to at least 500 and adjust the Tomcat side accordingly. This will remove the overhead of creating and tearing down TCP connection which can be substantial. Please note that this also requires a difference in the shutdown/startup/recycle process.

During startup: First start Tomcat, then IIS

During shutdown: First shutdown IIS, then Tomcat.

If you do not do this, you may see data echoes from connections in progress when only Tomcat is restarted or restarted out of order. Users may see unrelated data and connection closed messages may be displayed.

However, if you can follow the cycling process the connection performance will greatly increase.

### *PacketSize*

The default packet size is based on an old Tomcat default. It is outdated by modern infrastructure but since both ends have to in sync we use the default fist. Using a higher value reduces the number of roundtrips and packets exchanged. Unless you are using Adobe Coldfusion, the recommendation is to change it to the maximum possible (65536) on both sides. It has to be the same number of bytes. Please see the setting for how to do this for Tomcat.

### *LogLevel*

Keep this turned off, i.e. set to zero

### *TimeOut settings*

Do not set any of the timeout settings. Those will add substantial overhead to the connections.

## Enable Additional Logging

The installer creates dedicated log files when certain settings are enabled. You can determine where such logging files are located and how much information is logged. Please see “The settings file (BonCodeAJP13.settings)” of this manual.

You can have the connector log additional errors that are connection related to the Windows Event Log. It can log additional entries in the System Application log. To do so run the following command window in any command window with **administrative** rights:

```
eventcreate /ID 1 /L APPLICATION /T INFORMATION /SO BonCodeConnector  
/D "Source Created"
```

If you use PowerShell you can use the following command:

```
New-EventLog -LogName Application -Source "BonCodeConnector"
```

Once that is done you can find connection issues logged under BonCodeConnector event source or eventId 417.

## How to uninstall the connector

If you used the setup program it registered itself with the Windows Program manager. Simply go to the control panel area and use the Add/Remove Programs or Programs and Features control panel to uninstall. Find the BonCode Connector entry and run the uninstall.

## Using the connector

### The Issue with Path-Info

#### The Issue

Using an AJP based connector, like the BonCode connector, you have many advantages, including binary transfer of data, efficient reuse of connections, and SSL data support. However, one of the elements that causes repeated hiccups is the use of the PATH\_INFO CGI variable. The AJP protocol currently does not have a method to transfer this information to Apache Tomcat in a native format. Thus references to *request.getPathInfo()* or *CGI.PATH\_INFO* will return null or empty string in all cases.

#### The Solution

The current work-around the BonCode connector is offering to developers is that it will transfer the PATH\_INFO data from IIS to Apache Tomcat via an alternate HTTP Header variable. This variable is labeled by default: **xajp-path-info**. You can change this, please see previous section on setting file on how to do this.

Several application servers Lucee (lucee.org), (Railo (getrailo.org), Adobe Coldfusion (www.adobe.com/products/coldfusion-family.html), and Open Blue Dragon (openBlueDragon.org) automatically look for this alternate value and place it correctly into the CGI scope PATH\_INFO. Thus, using one of these application servers on top of Tomcat, will avoid code changes.

If you cannot make any code changes, and you absolutely require the use of CGI.PATH\_INFO you will have to use an alternate connector (HTTP) or layer a URL rewrite engine on top of AJP connector. Both of these options are outside the scope of this document.

#### RFC Compliance

If you have been using a different web server than IIS, you will also need to note, that the PATH\_INFO data IIS supplies is not RFC compliant (<http://www.ietf.org/rfc/rfc3875>). Rather it is a repeat of the SCRIPT\_NAME/PATH\_INFO combination.

The BonCode connector, changes the xajp-path-info data automatically to be RFC 3875 compliant. If this is not desired, the connector also supplies the original IIS determined data in path-header http variable that can be used instead.

Using this example URL:

```
http://somehost.com/cgi-bin/somescript.jsp/this%2eis%2epath%3binfo?Qn=Yes
```

Using RFC compliant formatting the PATH\_INFO would be: **/this.is.the.path;info**

Otherwise, the IIS default designation would be: somescript.jsp/**this.is.the.path;info**

## Extending the Timeouts for Long Running Requests

I am including this for completeness as some users were wondering about available options.

If you have very long running requests you need to be aware that IIS has built in timeouts that you may need to adjust. For example the default execution timeout is 110 seconds.

If you need to extend this you need to change the appropriate web.config file in each site.

The *httpRuntime* section will need to be adjusted:

The complete option set for httpRuntime:

```
<httpRuntime useFullyQualifiedRedirectUrl="true|false"
             maxRequestLength="size in kbytes"
             executionTimeout="seconds"
             minFreeThreads="number of threads"
             minFreeLocalRequestFreeThreads="number of threads"
             appRequestQueueLimit="number of requests"
             versionHeader="version string"/>
```

A sample web.config with httpRuntime execution timeout defined:

---

```
<?xml version="1.0" encoding="utf-8"?>
<configuration>
  <system.web>
    <httpRuntime
      executionTimeout="180"
    />
    <httpHandlers>
      <add verb="*" path="*.jsp" type="BonCodeIIS.BonCodeCallHandler"/>
      <add verb="*" path="*.cfm" type="BonCodeIIS.BonCodeCallHandler"/>
    </httpHandlers>
  </system.web>
</configuration>
```

---

## Differences with ISAPI

### SSL Certificates

The BonCode connector, working closely with IIS, will make more data available to servlet container regarding SSL (secure) connections. Especially deep insight into data is provided about the certificate that is being used. However, in order to do this successfully, we had to break with the past. The previous ISAPI connector only assumes that a few values are available when in modern environments more elements of the certificate are needed. So, some of the ways that the ISAPI AJP connection worked were not transferred to BonCode in order to be able to go beyond what was available and offer a simpler, more straight forward path to accessing this data.

We used one rule of Simplification:

#### **All SSL data is transmitted via HTTP Headers.**

This allows for easier introspection with a multitude of tools and consistent access to data where most programmers would expect. Nonetheless, we also support the alternate mechanism of the “Attributes” scope of the AJP transport for backward compatibility. This may confuse programmers when using ISAPI redirector as they will need to access two different areas of the inbound request to determine only a limited set of the SSL data.

Though legacy calls are still supported. For example, older call structure for attributes like this using the `getAttribute()` method will return the client cert:

```
request.getAttribute("javax.servlet.request.X509Certificate")
```

With BonCode please use the `getHeader()` method of the request object to access all SSL certificate information.

Here is a sample routine to output all current HTTP headers in a JSP page:

---

```
<%  
  
    out.println("<ul>");  
  
    java.util.Enumeration names = request.getHeaderNames();  
  
    while (names.hasMoreElements()) {  
  
        String name = (String) names.nextElement();  
  
        String value = request.getHeader(name);  
  
        out.println(" <li>        <b>" + name + "</b>" + value + "</li>");  
  
    }  
  
    out.println("</ul>");
```

⌘>

---

Place above code inside a JSP page and it will show you all the data available for a given SSL certificate when called.

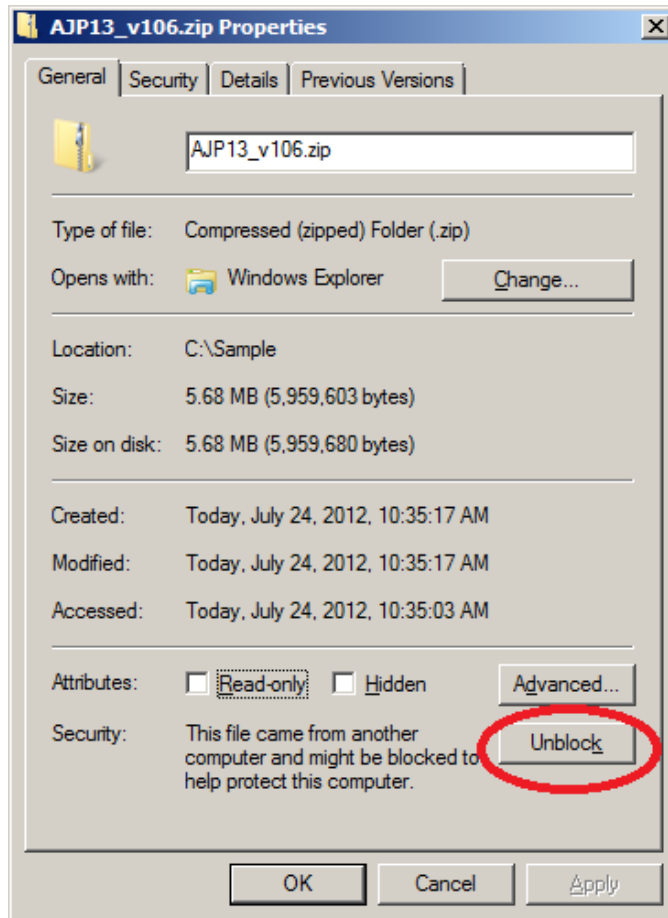
### **JVM Route Attribute**

The inbound information transfer of JVM route via the request attribute scope is not supported via BonCode and IIS. BonCode will attempt to transfer any extraneous information via more common HTTP headers.

## **General Recommendations**

### **Unblock before use**

Most likely you have received this package via internet download. To avoid multiple issues with using the zip file content I would recommend that you unblock the package before unzipping. This avoids security issues with Windows Vista and later operating systems as well as Windows 2008 and later server operating systems. Simply right click on the zip file and click “Unblock” on the “General” tab.



## Connector Thoughts

The BonCode connector has been engineered for throughput in concert with IIS7. Thus, it will efficiently create and destroy threads; however, it will also maintain a larger number of threads for re-use than the, previous, ISAPI based connector. This will allow it to handle demand spikes gracefully.

Consequently, it is recommended that some of the Apache Tomcat default parameters are adjusted to allow higher level of concurrency in production as well.

For example, in the tomcat server.xml file add the maxThreads attribute to the AJP1.3 protocol like so:

```
<!-- Define an AJP 1.3 Connector on port 8009 -->  
<Connector port="8009" protocol="AJP/1.3" redirectPort="8443"  
maxThreads="1000" connectionTimeout="60000" />
```

It is also recommend that IIS and Apache Tomcat point to the same document directories. Thus for each additional website that is added on IIS a similar entry need to be made in the Apache Tomcat configuration.



In addition, you should think about a connection and idle timeout to clean up errand and dead connections automatically. The above example shows a connectionTimeout for Tomcat; a similar idle timeout can be configured on the application pool for IIS by changing the advanced section of the Application Pool -- Application Pool: Process Model Section: Idle Time-out (minutes) -- to a lower value, e.g. 3 minutes.

## Setup Recommendations

This is my personal preference on setup of the Tomcat and IIS configurations.

I setup two new web-sites in IIS, before the installation of the connector. The first site is for deployed applications using Tomcat (regular application), the second one for tomcat administration.

### Configuration of Application Site:

In this setup I point the IIS website's physical path to the Tomcat [tomcat]\webapps\ROOT folder. Thus Tomcat's references do not change. I can deploy all WAR files as usual and they should become available through IIS as apps as well. Depending on whether I need servlet support, I will go into the IIS GUI to add a wildcard mapping for a subfolder. For example, if I deployed axis2, the path axis2 and below will need a wildcard mapping.

### Configuration of Admin Site:

This is a slightly more complex piece as I also setup an alternate DNS name so I can map a host header in IIS. For example, if I wish to access the tomcat administration through IIS, I do the following setup:

- Add a host reference in either host file (c:\windows\system32\drivers\etc) or in DNS, e.g. tomcatadmin.local
- Create new IIS web site with: Map IIS-physical path to [tomcat]\webapps
- Host header name: tomcatadmin.local

I enable wildcard mapping on the site level.

I have, now, options to use Windows integrated security or IP based security to control access to the admin site in addition to all other tools. And, I can access tomcat manager through IIS.

### Configuration of the Application Pool:

I am also recommending a lower idle-timeout for the application pool. This will allow the connections to be recycled sooner. This is a good idea with low, medium load sites as it releases resources faster. You do this by accessing the "Advanced Settings..." of the application pool. In the "Process Model" section of the properties change the "Idle Timeout (minutes)" to 10.

Also in the same configuration section, the "identity" of the application pool should be changed to "NetworkService" to avoid the common "System.Web.AspNetHostingPermission" error that occurs with IIS 7.5 and beyond.



## Connector Commands

With version 1.0.3 and later, the BonCode connector will support a special URL/query parameters that can be used from a local IP address. Thus on the local server/machine the connector will listen for those parameters so that it can provide additional information or can perform special actions. Thus, it does not matter which “page” you are trying to call, as long as the handler is bound to that type of page, the connector will first look for commands when this is done locally. If you have are using the connector with jsp, a .jsp page call can be used, with .cfm/cfc a fictional .cfm.cfc page can be used, etc.

## Identifying the installed Version

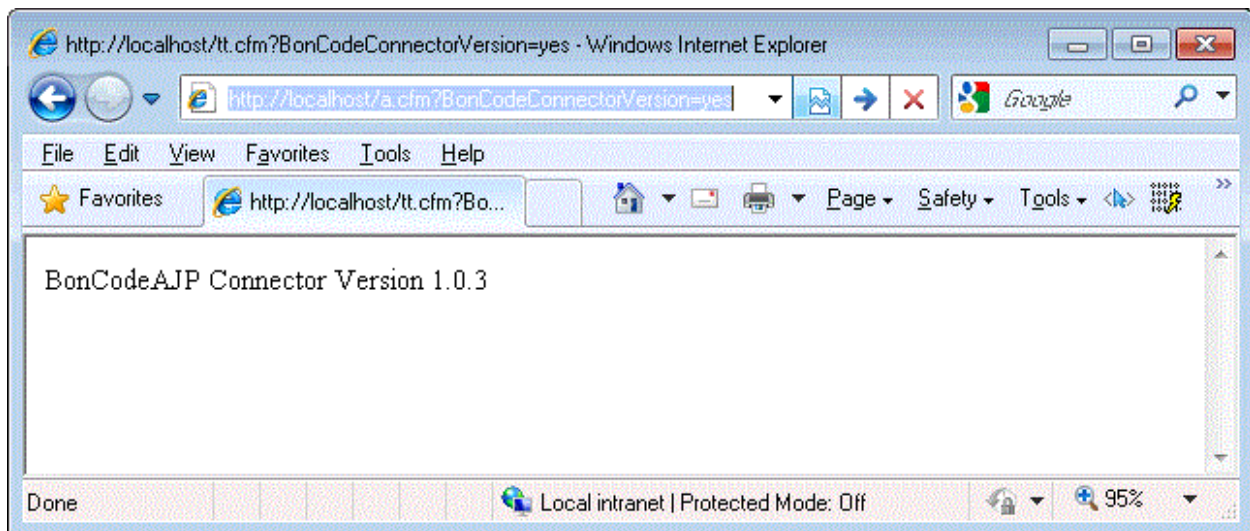
The connector will show the installed version and the source of setting file, if any, to the user.

Add the `BonCodeConnectorVersion` Query Parameter to any request. The main body of the request will be ignored.

An example identifier call:

```
http://localhost/a.jsp?BonCodeConnectorVersion=true
```

This has no effect when used from a remote client.



Also to note is that when a log file is used (log level is set between 1 and 3) the version number will be appended to any system error in the log.

## Listing known virtual directories

Add the `BonCodeVDirList` Query Parameter to any request. The main body of the request will be ignored. A setup is required for this to work. For further instructions on how to see “Transmitting Virtual Directories Information” later in this document

```
http://localhost/a.jsp?BonCodeVDirList=true
```

## Enabling Windows Application Log Entries

In order for the connector to log connection time issues you will have to enable a windows event source once time. There are instructions on how to so using command window and PowerShell window in “Enable Additional Logging” section of this document. As an alternative, if the connector has sufficient permissions, you can use a connector command to do the same.

Add the `BonCodeEventLogPrep` Query Parameter to any request. The main body of the request will be ignored.

```
http://localhost/a.jsp?BonCodeEventLogPrep=true
```

## HTTP Headers and connector behavior

There are generally two streams of HTTP headers to consider. An inbound stream, the headers set by an HTTP client such as a browser in concert with headers set by the webserver, i.e. IIS, vs. an outbound stream, headers set by Apache Tomcat, as response to the initial client request. In the latter, the outbound stream, no changes are made by the connector. Everything is passed on as is. However, during the inbound stream some optimizations take place.

During the inbound phase, the connector normally passes through headers as they are provided by clients (browsers). There are exceptions though. You can set up black lists and white lists to restrict how the connector behaves in this regard. There are also headers that the connector will block by default and which cannot be controlled by any setting. These fall generally into two groups themselves. They are either IIS generated headers and are not assumed to be useful in the tomcat context, or they already exist in some form in the communication stream and are duplicated by IIS.

This is the list of always suppressed headers:

`INSTANCE_META_PATH`

`APPL_MD_PATH`

`ALL_HTTP`

`ALL_RAW`

AUTHORIZATION

CONNECTION

HTTP\_CONTENT\_TYPE

HTTP\_CONTENT\_LENGTH

PRAGMA

### **Inbound White Lists**

When using white lists only headers on that list will be transferred regardless of how many headers the client actually submits to webserver. This can be adjusted in the setting file for the connector.

### **Inbound Black Lists**

When using black lists, headers that are on this list will be suppressed and will not be transferred to Tomcat. This can be adjusted in the setting file for the connector.

## Using Header Data Support

Header data support can be turned on or off by using the appropriate setting (HeaderDataSupport) and placing it into the BonCodeAJP13.setting file. Please review The settings file (BonCodeAJP13.settings) for details. Once this feature is turned on the connector will operate in such a fashion as to supply additional information available from the webserver (IIS) to the servlet container (Tomcat) via HTTP Headers.

## Transmission of IIS Document Root

The connector will determine the root of the physical documents for each of the IIS sites that it supports and will populate this data for each request in the `x-tomcat-docroot` HTTP header. For example, for the default site this is normally `c:\inetpub\wwwroot`. This will also resolve any virtual or network drives.

## Transmitting Virtual Directories Information

### Working Principles

The connector can also transmit information about IIS mapped virtual directories as part of the information stream in HTTP headers. This is more complex process as virtual directory mappings can exist on multiple levels of the IIS schema and configuration. This also requires additional permissions to be assigned to the connector.

Once configured, the connector will add an additional `x-vdirs` headers into the request stream if there are virtual directories used by IIS. This header will contain a comma and semicolon delimited list of Uri to physical mapping of paths used by IIS.

For example the following `x-vdirs` value :

```
/test/unit4,C:\unittests\unit4;/test/all,D:\alltests\default\all
```

Would mean the following mappings are used by IIS:

`/test/unit4` → mapped to `C:\unittests\unit4`

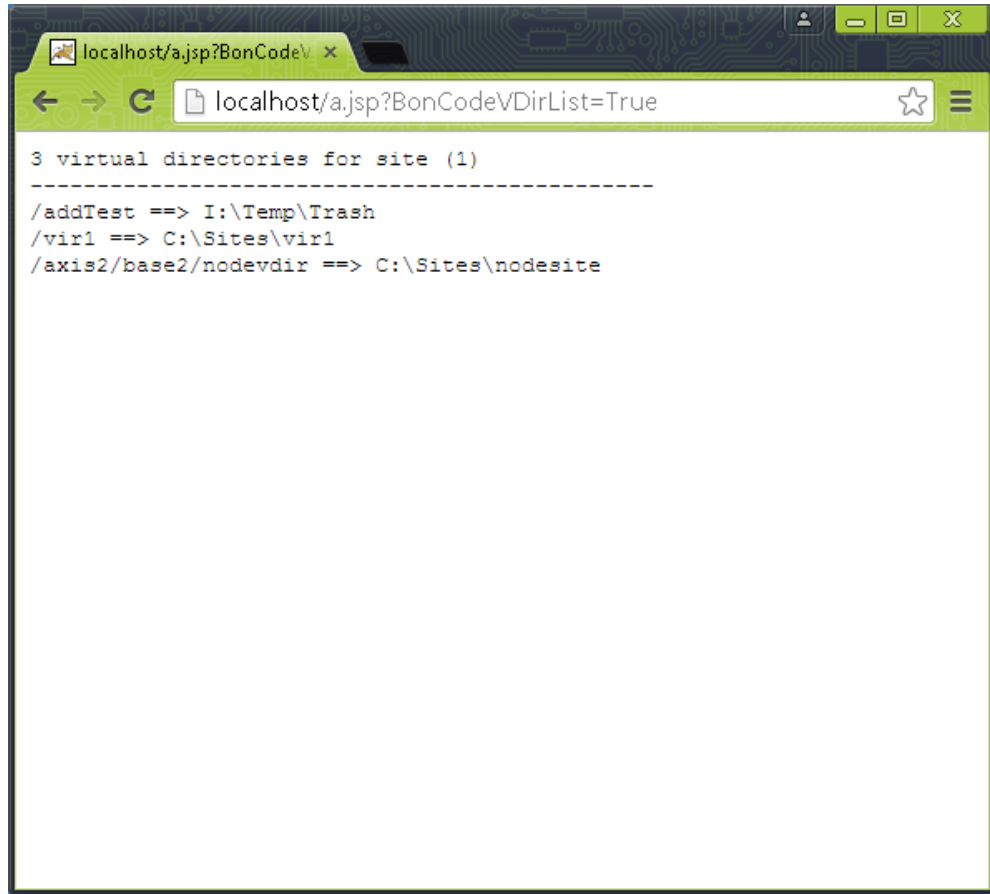
`/test/all` → mapped to `D:\alltests\default\all`

### Testing Virtual Directories Setup

From the local server (localhost only) you can use the BonCodeVDirList Uri/Url attribute to retrieve the currently mapped virtual directories for a given site. Add the attribute to any Url that would trigger the handler, e.g.:

`http://localhost/a.jsp?BonCodeVDirList=true`

If permissions are sufficient this will retrieve the current Uri to physical mapping. If permissions are insufficient you will see an error message instead.



### IMPORTANT!

WHEN ADDING NEW VIRTUAL DIRECTORIES IN IIS YOU WILL NEED TO RESET THE APPLICATION POOL FOR THE SITE BEFORE THE MAPPINGS BECOME AVAILABLE TO THE CONNECTOR.

### Setup Additional Permissions Requirement

In order for the handler to read Virtual Directories, elevated permissions are needed to be granted to the Application Pool under which the IIS Site(s) operate.

This can be done, by either changing the Application Pool Identity to “Local/System” or granting specialized permissions to a custom account or the IIS\_IUSRS group. The more conservative approach is using assigned specialized read permissions.

### Specialized Read Permissions

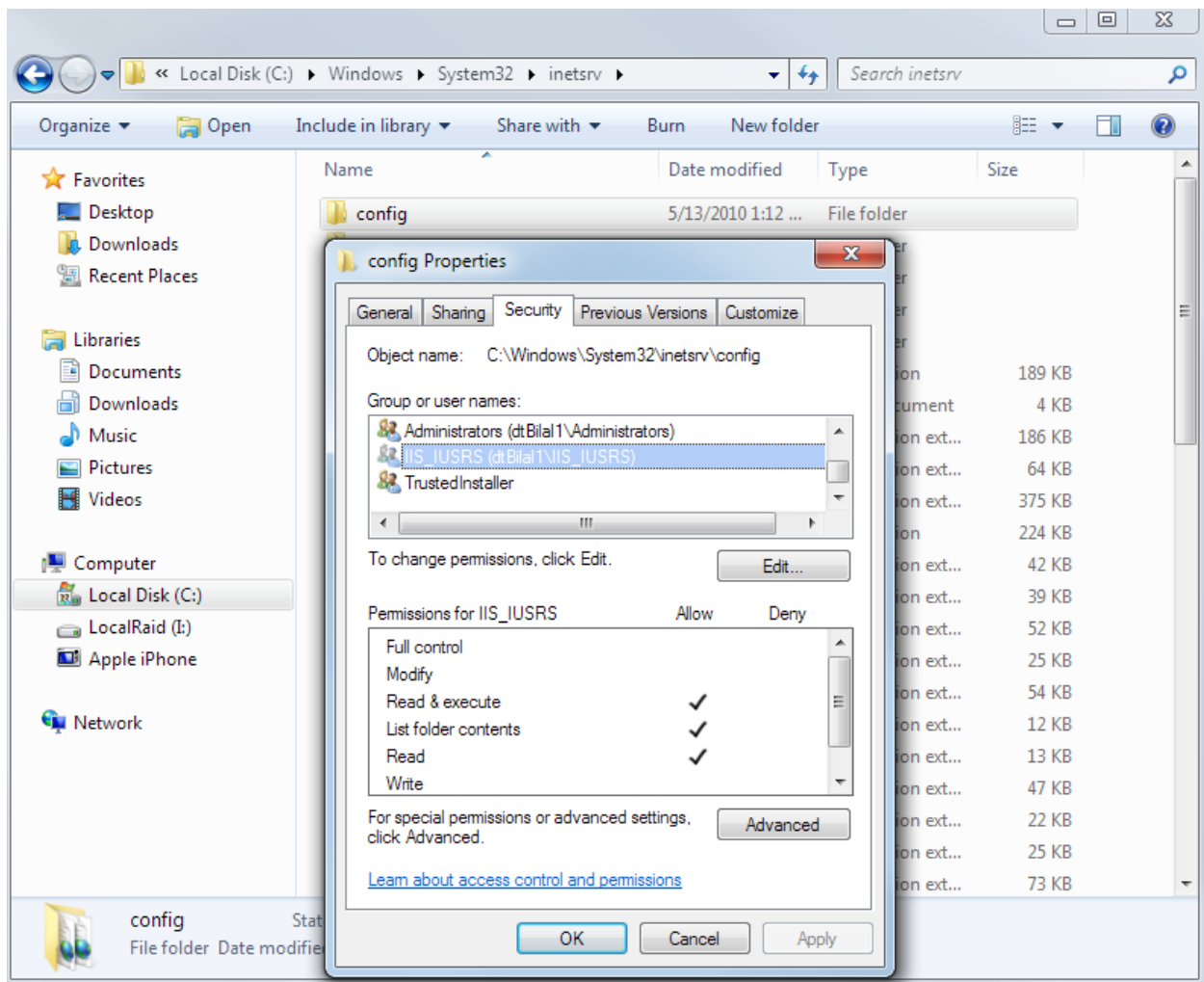
The handler will need “read” permissions to all IIS related configuration files that can store information about virtual directories:

Located in IIS site itself:

- web.config

In IIS config folder containing these files normally in C:\Windows\System32\inetsrv\config:

- administration.config
- applicationHost.config
- redirection.config



It is easiest to assign these permissions on the directory level (C:\Windows\System32\inetsrv\config) and have windows inherit from there to the children in the directory. You may receive some



“permissions denied” messages during this assignment for “Export” and “schema” folders which is expected.

Running this command in the system command prompt with Admin rights will be equivalent to permission configuration above:

```
icacls %SystemRoot%\system32\inetsrv\config /grant IIS_IUSRS:(OI)(CI)(rd,rx,r) /c
```

Alternately, you can create a new user and assign it to the Application Pool Identity as custom account with the permissions outlined above and as a member of the IIS\_IUSRS group.

## Scripted Deployment

### Installing

If you got this far, you have proven to have a curious mind. The information in this section is meant for users who want to deploy the connector on many machines and thus need to create some sort of automated way to do this. You can stop reading otherwise.

To deploy the BonCode connector in an automatic fashion across multiple servers you have two basic options. Firstly, you can use the guidelines provided in this manual installation steps section to build your installers and scripts. Secondly, you can use the distribution files and the installer provided.

We will focus on the second alternative. The installer provided (Connector\_Setup.exe) can operate in silent mode to fully install the connector. In order to provide the inputs needed you will need to provide both command line parameters and a setting file (installer.settings) to the installer.

### Installer Command Line Parameters

The recommended combination of command line parameters is:

```
/VERYSILENT /SUPPRESSMSGBOXES /LOG /SP- /NOCANCEL /NORESTART
```

Thus the full command line would most likely look like this:

```
Connector_Setup.exe /VERYSILENT /SUPPRESSMSGBOXES /LOG /SP- /NOCANCEL /NORESTART
```

The command line options in detail:

#### /VERYSILENT

Instructs Setup to be very silent. When Setup is silent the wizard and the background window, and the progress window are not displayed. Everything else is normal so for example error messages during installation are displayed and the startup prompt is (if you haven't disabled it with the '/SP-' command line option explained below) displayed as well.

If a restart is necessary and the '/NORESTART' command isn't used (see below) it will reboot without asking.

#### /SUPPRESSMSGBOXES

Instructs Setup to suppress message boxes. Only has an effect when combined with '/VERYSILENT'.

The default response in situations where there's a choice is:

- Yes in a 'Keep newer file?' situation.
- No in a 'File exists, confirm overwrite.' situation.

- Abort in Abort/Retry situations.
- Cancel in Retry/Cancel situations.
- Yes (=continue) in a DiskSpaceWarning/DirExists/DirDoesntExist/NoUninstallWarning/ExitSetupMessage/ConfirmUninstall situation.
- Yes (=restart) in a FinishedRestartMessage/UninstalledAndNeedsRestart situation.

## /LOG

Causes Setup to create a log file in the user's TEMP directory detailing file installation and [Run] actions taken during the installation process. This can be a helpful debugging aid. For example, if you suspect a file isn't being replaced when you believe it should be (or vice versa), the log file will tell you if the file was really skipped, and why.

The log file is created with a unique name based on the current date. (It will not overwrite or append to existing files.)

The information contained in the log file is technical in nature and therefore not intended to be understandable by end users. Nor is it designed to be easily parseable; the format of the file is subject to change without notice.

## /SP-

Disables the This will install... Do you wish to continue? prompt at the beginning of Setup.

## /NOCANCEL

Prevents the user from cancelling during the installation process, by disabling the Cancel button and ignoring clicks on the close button. Useful along with '/VERYSILENT'.

## /NORESTART

Prevents Setup from restarting the system following a successful installation, or after a Preparing to Install failure that requests a restart. Typically used along with /VERYSILENT.

## Installer Parameters File (installer.settings)

Most likely in addition to the command line parameters you will want to provide installation parameters for the installer to use. These will need to be placed in a file with the designated name of “installer.settings” and located in the same directory as the executable file (Connector\_Setup.exe). The format of this file follows a standard Windows “.ini” file structure, i.e. it is a text file with section delineated by headers (in square brackets).

If the installer finds such a file during execution it will read it and determine the parameters from the data contained in the file. All sections and keys are optional. If not provided the default values are assumed.

DON'T LEAVE AN ACTUAL “INSTALLER.SETTINGS” FILE IN THE SAME DIRECTORY AS THE INSTALLER IF YOU DO NOT MEAN TO USE IT. IF YOU START YOUR SETUP WHEN A PARAMETER FILE IS PRESENT, USER INPUTS WILL BE IGNORED.

### *A sample installer.settings file*

---

```
[Setup]
installType=global
acceptLicense=1
enableRemote=0

[Handlers]
installCF=1
installJSP=1
installWildcard=0

[Tomcat]
server=localhost
ajpPort=8009
configureServerXml=0

[Settings]
allowEmptyHeaders=1
```

---

### *The Setup Section Options*

| Parameter Name | Impact  |
|----------------|---|
| installType    | Default: global.<br>Options: global or sites<br>Either “global” or “sites”. If you specify global, the installer will install connector server wide for all IIS sites found. The connector libraries will also be installed in Global Assembly Cache (GAC). |

|                                 |  |
|---------------------------------|--|
|                                 | If you specify “sites”, you will also need to add a [Sites] section to the parameter file. The installer will, then, determine by site order which IIS sites will have the connector installed.  |
| <b>acceptLicense</b>            | Default:1<br>Options: 0 or 1 (0=No, 1=Yes)<br>Indicates that you accept license.   |
| <b>enableRemote</b>             | Default:1<br>Options: 0 or 1 (0=No, 1=Yes)<br>Indicates whether you wish the connector to allow remote administration of tomcat or Railo servers through this channel.   |
| <b>uninstallDir</b>             | Default: [blank]<br>The directory in which uninstall logs and references should be placed. If left blank the installer will determine this based on operating system automatically. A valid existing path should be used.  |
| <b>configurePoolPermissions</b> | Default: 0<br>Options: 0 or 1 (0=No, 1=Yes)<br>This will change the Application Pool Identity’s user permissions in IIS. It will add read rights to the IIS_IUSRS group to allow access of files in IIS configuration directory (normally C:\Windows\System32\inetsrv\config). You will need this if you want to allow the connector to retrieve virtual directories from IIS in support of the EnableHeaderDataSupport directive. |

### *The Handlers Section Options*

| Parameter Name         | Impact   |
|------------------------|--|
| <b>installCF</b>       | Default:1<br>Options: 0 or 1 (0=No, 1=Yes)<br>Installs connector support for cfm/cfc pages.                      |
| <b>installJSP</b>      | Default:1<br>Options: 0 or 1 (0=No, 1=Yes)<br>Installs connector support for JSP pages.                          |
| <b>installWildcard</b> | Default:0<br>Options: 0 or 1 (0=No, 1=Yes)<br>Install wild card connector. All traffic will be passed to Tomcat. |

### *The Tomcat Section Options*

| Parameter Name     | Impact  |
|--------------------|---|
| server             | Default: localhost<br>Name of server on which Tomcat instance is installed.   |
| ajpPort            | Default:8009<br>Port on which Tomcat is listening to AJP traffic  |
| configureServerXml | Default:0<br>Options: 0 or 1 (0=No, 1=Yes)<br>If Apache Tomcat is installed on the local server as Windows service and you have opted to do a global install, then the installer can also allow an automatic configuration of Tomcat.<br>It will change the Tomcat server.xml file. It will redirect the webapps directory to the same directory as the Default IIS site's physical path (normally c:\inetpub\wwwroot). It will also copy any files contained in the existing Tomcat webapps directory to the IIS site's directory. |

### *The Settings Section Options*

| Parameter Name          | Impact   |
|-------------------------|--|
| allowEmptyHeaders       | Default:0<br>Options: 0 or 1 (0=No, 1=Yes)<br>The connector does not transfer HTTP headers that do not contain data. If you like to change it during setup provide this in parameter file.   |
| forceSecureSession      | Default:0<br>Options: 0 or 1 (0=No, 1=Yes)<br>Will set the ForceSecureSession option. See settings file description for impact of this selection   |
| enableHeaderDataSupport | Default:0<br>Options: 0 or 1 (0=No, 1=Yes)<br>Enable Header Data support setting (set to True). See setting description for impact of this selection.  |
| enableFlush             | Default:0<br>Options: 0 or 1 (0=No, 1=Yes)<br>Enable IIS based HTTP flushing. The contents of cache are send to browser. This will set the setting for Flush Threshold in time ticks<br><FlushThresholdTicks>50000</FlushThresholdTicks> |

|                                |  |
|--------------------------------|--|
| <b>enableRemoteIpDetection</b> | <p>Default:0</p> <p>Options: 0 or 1 (0=No, 1=Yes)</p> <p>Enable translation of headers to determine the correct client IP address behind load balancers. This will set the setting for Resolve Remote Addr like so:</p> <p>&lt;ResolveRemoteAddrFrom&gt;HTTP_X_FORWARDED_FOR&lt;/ResolveRemote</p>               |
| <b>requestSecret</b>           | <p>Default:[blank]</p> <p>If you wish to add a RequestSecret to the AJP connection. This will secure communication on the protocol level. Please see the Setting File section of this document for further details.</p> <p>Both Tomcat and BonCode will need to use the same shared secret for this to work.</p> |
| <b>modCfmlSecret</b>           | <p>Default:[blank]</p> <p>If you wish to add a ModCFMLSecret so the mod_cfml Tomcat valve only creates context when this is present. Please see the Setting File section of this document for further detail.</p> <p>Both Tomcat and BonCode will need to use the same shared secret for this to work.</p>       |

### *The Sites Section Options*

The [Sites] section is a special section that is available when the “installType=sites” is used. This is a dynamic section containing an ordered list of entries. It contains a site reference and a flag (0 or 1) to indicate whether the connector should be installed. It is important to know the order of the sites setup in IIS to correctly supply information. For example, the third IIS site would be referenced as “Site3”. In this schema the IIS Default Site will always be referenced as “Site1”.

In the following example we would setup the connector for Site 1 and Site 6:

```
[Sites]
Site1=1
Site6=1
```

You may omit sites for which you do not want to setup the connection. We recommend that you specify at least one site though.

## Uninstalling

If you used a scripted deployment model you can run the uninstall program which is an executable that is placed into the Windows folder (normally c:\Windows). The uninstall program is named according to this pattern `unins???.exe` where `???` is a number, e.g. 000. Thus an example of uninstaller file would be: `unins000.exe`. Please ensure that you are running the correct uninstall program.

If you supplied an `uninstallDir` parameter in the `installer.setting` file the uninstaller executable will be placed in the directory specified by your parameter. This is the recommend approach to scripted uninstall.

The uninstaller program (`unins???.exe`) accepts optional command line parameters. These can be useful to system administrators, and to other programs calling the uninstaller program.

`/SILENT, /VERYSILENT`

When specified, the uninstaller will not ask the user for startup confirmation or display a message stating that uninstall is complete. Shared files that are no longer in use are deleted automatically without prompting. Any critical error messages will still be shown on the screen. When `'/VERYSILENT'` is specified, the uninstallation progress window is not displayed.

If a restart is necessary and the `'/NORESTART'` command isn't used (see below) and `'/VERYSILENT'` is specified, the uninstaller will reboot without asking.

`/SUPPRESSMSGBOXES`

Instructs the uninstaller to suppress message boxes. Only has an effect when combined with `'/SILENT'` and `'/VERYSILENT'`. See `'/SUPPRESSMSGBOXES'` under Setup Command Line Parameters for more details.

`/LOG`

Causes Uninstall to create a log file in the user's TEMP directory detailing file uninstallation and [UninstallRun] actions taken during the uninstallation process. This can be a helpful debugging aid.

The log file is created with a unique name based on the current date. (It will not overwrite or append to existing files.)

The information contained in the log file is technical in nature and therefore not intended to be understandable by end users. Nor is it designed to be machine-parseable; the format of the file is subject to change without notice.

`/LOG="filename"`



Same as /LOG, except it allows you to specify a fixed path/filename to use for the log file. If a file with the specified name already exists it will be overwritten. If the file cannot be created, Uninstall will abort with an error message.

**/NORESTART**

Instructs the uninstaller not to reboot even if it's necessary.

## Troubleshooting

|  |  |
|--|--|
| <p>No page response (blank page)</p>   | <p>You are not getting a response via IIS, but when accessing tomcat web-port the page is displayed correctly.</p> <p>➔</p> <p>You may have turned on content compression (e.g. if you use a cfml engine like Railo or Lucee) and also use IIS URL Rewrite. This causes URL Rewrite errors and the process is stopped (check your debug output in event log or in browser debug window). Either disable URL rewriting or disable content compression on the servlet container level. You can still do dynamic compression on the IIS level.</p> <p>➔</p> <p>You may have run into the maxThreads restrictions for tomcat, please see above for general recommendations. You should ensure that both tomcat and the BonCode AJP connector use the same maximum connections.</p> |
| <p>J2EE Sessions dropped</p>   | <p>It appears like all your requests are creating new sessions, rather than reusing the session that is present.</p> <p>➔</p> <p>Check whether IIS is using keep-alive directive. On IIS7: IIS Admin select server &gt; HTTP Response Headers &gt; Actions &gt; Set Common Headers &gt; check Enable HTTP keep-alive (by default) &gt; ok</p>  |
| <p>Error Message:<br/>No connection could be made because the target machine actively refused it 127.0.0.1:8009</p>  | <p>Tomcat may not be listening/ running on the assigned machine and port.</p> <p>➔</p> <p>Start tomcat, or if you need to change the target machine and port to connect to you will need to add a settings file (BonCodeAJP13.settings) normally into the /BIN directory. See above for instructions.</p>  |
| <p>Error Message:<br/>HTTP Error 500.21 - Internal Server Error<br/>Handler "BonCode-Tomcat-CFM-Handler" has a bad module<br/>"ManagedPipelineHandler" in its module list.</p> | <p>COMMON ERROR WITH SEVERAL ORIGINS ON THIS ERROR:<br/>(Listing by simple to more complex)</p> <p>IIS and .net framework are not always perfectly synchronized especially if there have been a few framework versions installed.</p> <p>i) You installed a later version of .net framework while you have set your application pool to an earlier version</p> <p>➔</p> <p>Check your IIS Application Pool. In Application Pool, click "Basic Settings" on panel to the right. If the .net version is 2.0.0 change it to latest, e.g. 4.X and save the change.</p> <p>ii)</p> <p>You are not able to retrieve mapped extensions from IIS7.</p> <p>➔</p>  |

You may not have installed the “.net extensibility” for IIS7. See above for instructions or use the Server Manager GUI to install this IIS7 feature.

iii)

You have installed a later version of the .net framework, for example .net version 4.0, **before** you installed the connector and .net version 3.51. If you also have ISAPI role features enabled, you may have created a conflict to resolve.



To keep using ISAPI and .net version 4:

a) Re-register asp.net under the correct .net version, run command:

```
C:\Windows\Microsoft.NET\Framework64\v4.0.30319\aspnet_regiis.exe -i
```

b) Switch the Application pool connected to your site to “integrated mode” and the .net version 4

iv)

Conflict with existing .net framework setup and ISAPI Filters and ISAPI Extensions Role Sub service.



If you do not need ISAPI support (the connector does not need this with .net 3.5.1), you can remove ISAPI extensions and filters.

Remove: ISAPI Extension, ISAPI Filter support

v) Conflict between .net frameworks installed. If you do not use .net 4:



a) uninstall .net 4,

b) uninstall .net 3.51,

c) then, rerun the connector installer

vi) The .net services and installations are out of sync and all the installation and uninstallation did not fix it.



Check your IIS `applicationHost.config` after you installed your target .net framework (in `C:\Windows\System32\inetsrv\config`).

Ensure that the global entries for .net version (and bit count) are registered here. For example, .net 4 entries in `<globalModules>` should look like this:

```
<add name="ManagedEngineV4.0_32bit"
image="%windir%\Microsoft.NET\Framework\v4.0.30319\webengine4.dll"
preCondition="integratedMode, runtimeVersionv4.0, bitness32"/>
```

|   |  |
|---|--|
|   | <pre>&lt;add name="ManagedEngineV4.0_64bit" image="%windir%\Microsoft.NET\Framework64\v4.0.3 0319\webengine4.dll" preCondition="integratedMode, runtimeVersionv4.0, bitness64" /&gt;</pre> <p>In this example, restart IIS, and, then, switch your application pool to .net 4.</p>   |
| <p>HTTP Error 500.22 - Internal Server Error</p> <p>An ASP.NET setting has been detected that does not apply in Integrated managed pipeline mode.</p>   | <p>You may have installed and removed IIS features, then, reinstalled feature. If this happened your application pipeline configuration may be out of sync.</p> <p>Try to run a command like this (example default site):</p> <pre>%SystemRoot%\system32\inetsrv\appcmd migrate config "Default Web Site/"</pre>   |
| <p>Error Message:</p> <p><i>Could not load type 'BonCodeIIS.BonCodeCallHandler'.</i></p>  | <p>Most likely you have registered the handlers correctly but probably either not created a /BIN subdirectory under your website root and/or forgot to copy the library files (BonCodeAJP13.dll and BonCodeIIS.dll) into it.</p> <p>➔</p> <p>Double check your webroot and ensure that you have the BIN subdirectory.</p> <p>Double check that library files (BonCodeAJP13.dll and BonCodeIIS.dll) are in your BIN subdirectory.</p> <p>Another option is that you have a dot net framework registration issue. It is recommended that you install .net frameworks in the order of release if you use multiple; e.g. first 3.51, then 4.0, then 4.5 etc. (also see troubleshooting of HTTP 500.21 errors).</p>   |
| <p>Error Message:</p> <p>Security Exception</p> <p>Description: The application attempted to perform an operation not allowed by the security policy. To grant this application the required permission please contact your system administrator or change the application's trust level in the configuration file.</p> <p>Exception Details:</p> <p>System.Security.SecurityException: Request for the permission of type 'System.Web.AspNetHostingPermission, System,</p> | <p>You are using IIS7.5 on Windows 2008 R2 or later. A change was introduced that changes security requirements for dll files to be deployed.</p> <p>You will need to unblock the BonCodeIIS.dll and BonCodeAJP13.dll libraries. See this blog for details:</p> <p><a href="http://blogs.msdn.com/b/friis/archive/2010/06/09/system-security-securityexception-request-for-the-permission-of-type-system-web-aspnethostingpermission-failed.aspx">http://blogs.msdn.com/b/friis/archive/2010/06/09/system-security-securityexception-request-for-the-permission-of-type-system-web-aspnethostingpermission-failed.aspx</a></p> <p>Simply browse to the files in your webfolder, right-click, then, click the "Unblock" button on the General-Tab. See example earlier in this document.</p> <p>Or, you can change the Application Pool Identity back to "NetworkService" which was used in IIS7.</p> |

Version=2.0.0.0,  
Culture=neutral,  
PublicKeyToken=b77a5c561  
934e089' failed.

**Advanced Settings**

**(General)**

|                            |             |
|----------------------------|-------------|
| .NET Framework Version     | v2.0        |
| Enable 32-Bit Applications | <b>True</b> |
| Managed Pipeline Mode      | Integrated  |
| Name                       | SecondSite  |
| Queue Length               | 1000        |
| Start Automatically        | True        |

**CPU**

|                            |            |
|----------------------------|------------|
| Limit                      | 0          |
| Limit Action               | NoAction   |
| Limit Interval (minutes)   | 5          |
| Processor Affinity Enabled | False      |
| Processor Affinity Mask    | 4294967295 |

**Process Model**

|                                      |                       |
|--------------------------------------|-----------------------|
| Identity                             | <b>NetworkService</b> |
| Idle Time-out (minutes)              | 20                    |
| Load User Profile                    | <b>False</b>          |
| Maximum Worker Processes             | 1                     |
| Ping Enabled                         | True                  |
| Ping Maximum Response Time (seconds) | 90                    |
| Ping Period (seconds)                | 30                    |
| Shutdown Time Limit (seconds)        | 90                    |
| Startup Time Limit (seconds)         | 90                    |

**Process Orphaning**

|            |       |
|------------|-------|
| Enabled    | False |
| Executable |       |

**Name**  
[name] The application pool name is the unique identifier for the application pool.

OK Cancel

Microsoft MVC:  
You are receiving a 404  
message and have  
Microsoft MVC installed  
prior to installing the  
connector.

By default the MVC handler will receive all communication and thus the BonCode connector will be ignored.  
You will have to add the "IgnoreRoutes" directive to your code.  
For example:

```
public static void RegisterRoutes(RouteCollection routes)
{
    routes.Ignore("{resource}.jsp/{*pathInfo}");
}
```

Or

```
routes.IgnoreRoute("{resource}.jsp/{*pathInfo}");
```

|   |   |
|---|---|
| <p>Invalid content length. Last header processed [HTTP_COOKIE]. Please reconfigure BonCode Connector and Apache Tomcat to allow larger transfer packets. Your max allowed content length is 8192 bytes. Provided content length would be at least 8422 bytes.</p> | <p>A message similar to this (different bytes) indicates that the transfer packet size used to communicate information between Apache Tomcat and IIS is too small.</p> <p>Most likely issue here is the use of long certificate chains with SSL enabled or encountering of larger than allowed client cookies.</p> <p>You have two principal options:</p> <ul style="list-style-type: none"> <li>a) you should limit the size of client cookies used and/or clear existing ones</li> <li>b) change the packet size</li> </ul> <p>To change packet size, you will need to adjust both the BonCode connector as well as the Apache Tomcat side.</p> <p>To change the BonCode connector, add or alter the PacketSize setting in the BonCodeAJP13.settings file, e.g.:</p> <pre>&lt;PacketSize&gt;16384&lt;/PacketSize&gt;</pre> <p>Correspondingly in the Apache Tomcat conf directory, change the server.xml file for the AJP protocol and add or alter the packetSize attribute , e.g.:</p> <pre>&lt;Connector port="8009" protocol="AJP/1.3" redirectPort="8443 packetSize="16384"/&gt;</pre> |
| <p>Upload Error 500</p>   | <p>You may receive this error message when you attempt to upload files that are larger than 4MB in size. This error is not related to the connector but is included here for completeness.</p> <p>IIS has a built in size limit for file uploads which is set to 4096 KB / 4MB. You can change this either in machine.config file for the whole server or web.config file for the individual web site.</p> <p>For example in web.config, change the maxRequestLength attribute of httpRuntime tag. In this example setting it to 8MB:</p> <pre>&lt;system.web&gt; &lt;httpRuntime executionTimeout="90" maxRequestLength="8096" useFullyQualifiedRedirectUrl="false" minFreeThreads="8" minLocalRequestFreeThreads="4" appRequestQueueLimit="100" enableVersionHeader="true" /&gt; ...</pre>  |

|   |  |
|---|--|
| <p>On screen display of:<br/>"Error in transfer of data from tomcat to browser."</p>  | <p>You may have enabled Flush Detection, but set a value that is too low for the &lt;FlushThresholdTicks&gt; setting. IIS will only allow that we transfer HTTP headers one time. Setting a low Flush Threshold Ticks will cause the headers, even if partial, to be streamed to browser and when you receive additional headers, this message is displayed. Increase the value, recommended is in 10000 tick increments until the message goes away. Alternately use FlushThresholdBytes setting.</p> <p>If the FlushThresholdTicks was zero when this message was received there was an issue with the protocol order of packets. Please look at updates to connector and or Apache Tomcat update to resolve this issue.</p>   |
| <p>Repeated on screen display of: "Connection to Tomcat has been closed. Tomcat may be restarting. Please retry later."</p> | <p>Two scenarios:</p> <p>a)<br/>If this message does not go away after you retry (and you are certain Tomcat is configured and listening on AJP port), you may have a connector configuration issue. Most likely is a mismatch of .net framework version. Please set the application pool for your IIS site to the latest .net version that is installed on the server and retry. If this does not resolve the issue, enable logging with level 1 or higher and report the exception to the support site (<a href="http://tomcatiiis.riaforge.org">tomcatiiis.riaforge.org</a>)</p> <p>b)<br/>This message occurs occasionally and you have not restarted Tomcat. Please ensure that you have not set a connectionTimeout parameter on the AJP connection definition in Tomcat's server.xml that is smaller than the Application Pool idle timeout in IIS (Advanced settings). By default the IIS timeout for this is 20 minutes. If the Tomcat timeout occurs before the IIS timeout it will cause the channel to be shut down unnecessarily. Recommended is that you remove the timeout on the Tomcat side in server.xml:</p> <pre>&lt;Connector port="8009" protocol="AJP/1.3" redirectPort="8445" tomcatAuthentication="false" maxThreads="500" <del>connectionTimeout="60000"</del> /&gt;</pre> |
| <p>IIS throws error:<br/>"A potentially dangerous Request.QueryString value was detected from the client ...."</p>          | <p>IIS Security preference defaults have changed with upgrade of .net framework from 3.51 to 4.x and beyond. The validation is now strict and certain URL (Query) parameters will fail validation and trigger this exception. If you like to switch back to the previous way you will need to make a change in your web.config file. Add the requestValidationMode option to the httpRuntime node like so:</p> <pre>&lt;httpRuntime requestValidationMode="2.0" /&gt;</pre>  |

|   |  |
|---|--|
|   | <p>Here is an example of full web.config to change for larger timeout and revert validation:</p> <pre> ----- &lt;?xml version="1.0" encoding="utf-8"?&gt; &lt;configuration&gt;   &lt;system.web&gt;     &lt;httpRuntime executionTimeout="180" requestValidationMode="2.0" /&gt;   &lt;/system.web&gt; &lt;/configuration&gt; ----- </pre>  |
| <p>Inside your HTML output you see:<br/> “Generic Connector Communication Error:<br/> &lt;hr&gt;Please check and adjust your setup:&lt;br&gt;Ensure that Tomcat is running on given host and port.&lt;br&gt;If this is a timeout error consider adjusting IIS timeout by changing executionTimeout attribute in web.config (see manual).”</p> | <p>This may be caused by setting a FlushThresholdTicks value that is too low. In cases where user code changes HTTP header values after the initial flush is occurred you will see this error. Once data is sent to client (browser) you can no longer make changes to HTTP headers and an error will be thrown.</p> <p>Solutions:</p> <ol style="list-style-type: none"> <li>turn off time ticks based flush</li> <li>increase &lt;FlushThresholdTicks&gt;</li> <li>use byte based flush</li> </ol>   |
| <p>Failed:Nothing received from the tomcat.</p>   | <p>Standard warning for some packages from Tomcat. If persistent, please check the installation of your .net framework and IIS feature components such as .net support and asp.net support are required. Please see manual installation section on which IIS features are needed.</p>  |
| <p>404 Error to Lucee admin when using Lucee cfml Engine</p>  | <p>I)</p> <p>If you receive 404 errors from IIS while the direct access to Tomcat web port shows working admin pages you can do the following:</p> <ol style="list-style-type: none"> <li>The existing workaround is to create a virtual directory inside the IIS site and point to any empty folder.</li> </ol> <p>To fix and operate without empty virtual directory you can check the following:</p> <ol style="list-style-type: none"> <li>The bit-version of Tomcat/JVM is 64-bit e.g. the Tomcat status pages shows amd64 as the architecture. Install correct bit version of JVM and Tomcat for your version of Windows.</li> <li>If using WAR deployments of Lucee, ensure the engine is successfully deployed (remove and redeploy if needed)</li> </ol> <p>II)</p> |



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|   | <p>This error may be caused by underlying use of Mura CMS as well. The 404 error may be a valid message issued by Tomcat container. IIS will intercept this status and display its own 404 message. You can turn off IIS error handling for this by setting this option</p> <pre>&lt;SkipIISCustomErrors&gt;True&lt;/SkipIISCustomErrors&gt;</pre> <p>This will display the Tomcat error page directly. You should fix the missing file error.</p>   |
| <p>Inside your log file you see:<br/>"Failed Nothing received from the tomcat. Closing the Connection."</p> | <p>If you see this message repeatedly we may have a TCP channel synchronization problem between Windows TCP and Java (Tomcat) TCP stack. When the last message from Tomcat is combined with a closing of the channel, Windows may only see the channel being closed, dropping the last message.</p> <p>➔</p> <p>You may wish to change your code to add a slight delay (1ms) just before returning from <code>HttpServlet.doPost</code></p> <p>(Thanks to Bernard Brochu for researching this and providing the solution.)</p>   |
| <p>Memory Utilization seems high on W3WP.EXE (Application Pool Instance)</p>                                | <p>There are few reasons this can occur. Garbage Collection (GC), i.e. the automatic memory management inside the .net framework is not operating as efficiently in certain circumstances. If this is an issue you can look at the following options:</p> <ol style="list-style-type: none"> <li>If you architected your solution to pass through large byte content, e.g. image files, reports and or static assets, attempt to have IIS serve those directly.</li> <li>Adjust GC collection levels to "Workstation GC" model in the .net configuration file. For 64-bit .net 4 this file is located typically in<br/>c:\Windows\Microsoft.NET\Framework64\v4.0.30319\Aspnet.config add the line <code>&lt;gcServer enabled="false"/&gt;</code> under <code>&lt;runtime&gt;</code> node</li> <li>Use the BonCode connector <code>EnableAggressiveGC</code> setting. This will explicitly call for Garbage Collection after each call has been completed.</li> <li>Adjust the Application Pool Recycling options in advanced setting of Application Pool configuration. Set the memory limits for Private and Virtual memory you would like the system to follow.</li> </ol> |

## Q&A

Feel free to contact me on my blog for questions or comments. If you want a mailed response, please use the <http://tomcatiis.riaforge.org> site to [contact the project](#) so I can mail you back.

Best of luck,

Bilal