

Mahesh Jayasuriya

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Profile

IT support specialist with a solid background in system troubleshooting and network administration. Proven ability to manage and maintain IT infrastructures, provide top-notch help desk support, and ensure smooth and efficient operations within the IT department.

Personal Information

- **Date of Birth:** 1993-12-01
- **Age:** 30

Skills

- Network Administration
- IT Support
- System Troubleshooting
- Help Desk Support

Education

- **BSc in Information Systems**, University of Colombo
- **CompTIA A+ Certification**

Experience**IT Support Specialist**

TechHelp (2017-present)

- Provide technical support and assistance to end-users
- Troubleshoot and resolve hardware, software, and network issues
- Manage and maintain company IT infrastructure
- Assist with the setup and configuration of new systems and software

IT Technician

NetSolutions (2014-2017)

- Provided support for IT-related issues within the company
- Conducted system diagnostics and repairs
- Assisted with network administration tasks
- Provided help desk support for end-users

Contact Information

- **Email:** mahesh.jayasuriya@gmail.com
- **Phone Number:** 0787654321

About Me

Dedicated IT support specialist with a strong aptitude for problem-solving and a commitment to maintaining system integrity and security. Excellent communication skills and a proven track record in providing effective IT solutions.