700 Health Sciences Drive, Chapin Apartments, Stony Brook, NY 11790

# **UTKARSH GARG**

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#### **EDUCATION**

#### Stony Brook University, Stony Brook, New York

Master of Science in Computer Science | CGPA: 3.67/4.00

Graduate Coursework: Data Science, Computer Vision, NLP, Analysis of Algorithms, Prob Stats for Data Science, Visualization

Teaching Assistant for Data Structures (CSE- 214)

IIIT Bangalore, India Sept 2018 – Aug 2019

Post Graduate Diploma in Full-Stack Software Development (Upgrad/Online)

#### SRM University, Kattankulathur, Chennai, India

Aug 2011 – May2015

Aug 2019 - Dec 2020\*

Bachelor of Technology in Computer Science Engineering | CGPA: 9.52/10

Coursework: Data Structures & Algorithms, AI, Data Mining, Image Processing, Operating Systems, Network Security

#### EXPERIENCE

## **Software Engineer**

### VISA Inc, Bangalore, India

Apr 2017 - Jul 2019

- Streamlined Identity & Access Management systems, by optimizing usability and developing over OpenID (Forgerock), OAuth and Federation related workflows for a Tier-0 application (VISA Online), serving gateway to 100+ services in the background.
- Improved features for overhaul of user signup/login flows and service entitlement pipeline, adding 2FA workflows, easing
  resource creation with smart suggestions and throttling functionality test coverage to 80% by improving error/exception visibility.
- Developed a stack test tool to test end-to-end flow from proxy-layer to auth to landing page for the app, thereby helping assess server health and performance bottlenecks of the application, saving 70% of the manual effort hours.
- Presented PoC for "Visa Exclusive Marketplace", a loyalty-driven project aimed at incentivizing existing VISA cardholders boost card payments, in return for exclusive offers/rewards, using VISA APIs. Selected for finals in site-level hackathon.
- Leveraged Facebook's OAuth2.0 auth-protocol and Graph API using Sails.js, for profiling cardholders' social media profiles, to extract their interests/likes for personalized offers.

#### Systems Analyst

#### VISA Inc, Bangalore, India

Jul 2015 - Mar 2017

- Managed component provisioning for 250+ Linux/Windows VMs, handling configuration and deployment of infra & services.
- · Visualized machine generated big data through Splunk dashboards to check overall performance of various applications.
- Formulated scripts to automate workflow of server remediation, reducing manual time by 50 % and human errors by 80%.
- Worked actively on critical SSL certificate upgrades and automated scripts to check certificate expiry.

#### **Product Development Fellow | Remote**

#### Hasura, Bangalore, India

Nov 2017 - Feb 2018

- Implemented chatbots for Facebook messenger platform. Link: https://hasura.io/hub/users/utkarsh/
- Designed and deployed voice skills for Amazon Alexa. Gathered over 200+ activations within a month of Go-Live.
- Gained hands-on experience in microservices & K8's clusters, while working with CNCF (Cloud-Native) systems.

#### PROGRAMMING SKILLS

- Languages & Databases : Java, Python, Javascript, C/C++, Shell Scripting, HTML5, CSS3, MongoDB, PostgreSQL, LDAP, DB2
- Platforms & Tools: AWS, GCP, Google Colab, Docker, Tableau, Jenkins, Git, JIRA, Slack, IntelliJ, Eclipse, PyCharm, LaTeX
- Frameworks & Libraries : Spring Boot, Hibernate, PyTorch, TensorFlow, Keras, Node.JS, Selenium, Ajax

#### **PROJECTS & RESEARCH**

- Retail Data Sales Anlaysis (Sklearn/Pandas): Performed EDA on 1.7M records for hardware store. Used Apriori for market basket analysis, RFM for segmenting customers, T-SNE for grouping similar products and ARIMA modelling for time series forecasting.
- **Restaurant Finder:** Delivered a full-stack application using Spring boot and React.JS backed by PostgreSQL DB. Configured REST endpoints using Hibernate ORM and SwaggerUI.
- Pose Detection (Pytorch): Implemented PoseNet model on Human36M dataset to predict 3D poses from 2D sensor data. Implemented Kalman filter to correct noisy measurements from faulty sensors, with an average accuracy of 82%.
- Unified Summarization of Scientific Papers (NLP): Extended existing approaches to implement a unified model, over Abstractive & Extractive ensemble, using bidirectional LSTM. Evaluated on ROUGE scores, with 43.08 recall.
- Convolutional Neural Network (Pytorch | TensorFlow | OpenCV): Designed a CNN model from scratch, to perform 16-way image classification, highest accuracy observed was 92% with fine tuning of Alex Net.

#### **AWARDS & CERTIFICATIONS**

- DevOps Certified | Edureka | License: https://edureka.co/verify | ID: BTTVBVTA
- ITIL Certified | APMG International | License: ITIL/2000603220
- Go Beyond award for automation work at VISA Inc
- Outstanding Performance award at HP India, Ltd. during HPES Summer internship.
- Immersive Data Science Program | Greyatom | License: https://www.credential.net/w95pzloj
- Neural Networks and Deep Learning by deeplearning.ai (Instructor: Andrew Ng) | Coursera | License: 93XU2LHY83A9
- Developing Applications with Google Cloud Platform Specialization | Coursera | License: A6XDCT7WBWHK