



Indian Railway Catering and Tourism Corporation Limited

Retiring Room VOUCHER (IRCTC)

Transaction ID:	6000812615	RR Reference Number:	KPDRR1614502
Travel Authority:	PNR	Travel Authority No:	4610407410
Reservation Source:	KPD	Date of Booking:	15/10/2019 06:11:34
Quota	GN		

Passengers Details

S#	Name	Sex	Age	Train Reservation Status	ID Type	ID No
1	S K SHRIVASTAVA	MALE	51	CNF	Unique Id-Card	347771804753
2	SANGEETA	FEMALE	50	CNF		

Retiring Room Details

Room No.	Bed Type	Room Type	A/C Status	Duration	Check In Time	Check Out Time	Status
A2	DOUBLE	DELUXE	AC	24HR	2019-10-25,0700	2019-10-26,0700	CONFIRMED
				24HR	2019-10-26,0700	2019-10-27,0700	

Payment Details

Total Slot Tariff:	Rs. 1038	Total GST on Slot Tariff:	Rs.0
Total Extra Charge:	Rs. 115.25	IRCTC Service Charge:	Rs. 40
GST on IRCTC Service Charge:	Rs. 7.2	Total Fare (Inclusive of all Taxes):	Rs. 1085

Terms & Conditions

- Retiring Room booking is only allowed for valid and confirmed/RAC PNR Nos.
- A room/bed can be booked for minimum 12hrs and maximum 48hrs.
- Only one booking can be made on the source and destination for a PNR number.
- Advance booking can be done as per Advance Reservation periods of PRS tickets
- Retiring Room booking is subject to availability on desired location.
- Booking locations are limited and available on major stations.
- You must be minimum 12 yrs to check in to Retiring Room.
- Failure to check in to the Railways Retiring Room will attract the full cost of stay
- In case of increase in tariff, the customer is liable to pay the difference.
- Guests are solely responsible for their own valuables & belonging.
- Person making booking is fully responsible & liable to pay any damage incurred to the Retiring Room whatsoever during the time of use of Retiring Room's property.

12. Accommodation will be provided in following manner

- For one passengers one Single Bed Room or One Double Bed Room or One Bed in Dormitory can be allocated.
- For two passengers One Double Bed Room or Two Bed in Dormitory can be allocated.
- For three passengers (one Double Bed Room + One Single Bed Room) or Three Bed in Dormitory can be allocated.
- For four passengers Two Double Bed Room or Four bed in Dormitory can be allocated.
- For five passengers Two Double Bed Room or Five bed in Dormitory can be allocated.
- For Six passengers Two Double Bed Room or Six bed in Dormitory can be allocated.

13. Cancellation /Amendment Policy

- Deduction of 20% of the booking amount if cancelled 2 days in advance excluding the day of occupation(First Day).
- Deduction of 50% of the booking amount if cancelled one day in advance excluding the day of occupation(First Day).
- No refund shall be admissible in case of cancellation of retiring room booking on the same day.
- If more than one room/dormitory is booked and cancellation is being done for few room/dormitory then cancellation rule a, b and c will be applicable for room/dormitory as per case.
- Passenger wise cancellation is not allowed, only Room/Bed wise cancellation is allowed.

14. Auto Cancellation

In case of full cancellation of PRS ticket against which retiring room is already booked then Retiring room bookings would get cancelled automatically within 96 hours of Check-in time as per cancellation rules.

15. GST Rate

(A) Rate of the GST across the country will be same as given below

Cancellation Charges

Cancellation Charges		CGST (%)	SGST(%)	UGST(%)	IGST(%)
S No.	Slab (24 HRS)	CGST (%)	SGST(%)	UGST(%)	IGST(%)
1.	Tariff From Rs 0-999	0	0	0	0
2.	Tariff From Rs 1000 to Rs. 2499	6	6	6	12
3.	Tariff From Rs 2500 to Rs. 7499	9	6	6	12
4.	Tariff Above 7500	14	14	14	28

(B) Rule for the Levying of the GST**(1) Slot wise Booking**

Room wise slot wise G ST tax will be applicable.

Cancellation Charges

S No.	Slab	Tariff	
Slot Wise Booking			
	Slot	12 hrs	24 hrs
1	Tariff From Rs 1000 to Rs. 2499	500<= Tariff <=1249.50	1000 =< Tariff <= 2499
2	Tariff From Rs 2500 to Rs. 7499	1250 <= Tariff <=3749.5	2500 =< Tariff <= 7499
3	Tariff Above 7500	Tariff >3750	Tariff >7500

2) Railway GSTIN no would be State wise.

16. Extra Charge @ 25% will be levied as per below conditions:

If a room is being booked in single transaction for more than 24 hrs then second and so on assumes as extension of booking of first slot and 25% extra tariff of the second slot and so on will be charged.

17. IRCTC Service Charge of Rs.20/- upto 24hrs for a Retiring Room and Rs.10/- upto 24hrs for a Dormitory Bed and of Rs.40/- from 24hrs to 48hrs for a Retiring Room and Rs.20/- from 24hrs to 48 hrs for a Dormitory Bed. Service charges levied is not refundable.

18. Proof of Identity details entered during booking should be matched with the Identity shown at the time of check in , in case It will not match customer would not be allowed to avail the service.

19. Late check-in is allowed upto 1 hour after arrival of the train.

20. The facility available in retiring room may vary from station to station.

21. **The complaint regarding air conditioning, room, or other facility need t o be verified by station manager for the process of refund.**

22. Customer must carry voucher of re tiring room booking while check-in.

Contact Us

For any assistance with regard to retiring room, please contact "May I Help You Booth" at the stations or Station Manager/Dy. Station Superintendent and for booking and cancellation related issues please contact below:

Email ID: retiringroom@irctc.co.in **Phone No:** 1800110139

You can call/mail us bet ween 10am to 6pm

For cancellation and Refund:

The User who booked this ticke t should access the website www.irctctourism.com for cancellation.

Cancellation is permitted on the website up to the date of travel. Cancellation is not possible on counters. For all other cases of claims/refunds/contingencies on this ticket, the registered users may send their claims in detail by email to IRCTC at

retiringroom@irctc.co.in. IRCTC will process the claims as per the retiring room cancellation policies of I.R.C.T.C., will credit the same back to the customer's account. Cancellation and refund of this ticket are governed by Tourism retiring room Rules.

Disclaimer:

"For any com plaint related to Railways Retiring Room Services, please contact with concerned Railway zone. IRCTC is only facilitating online booking/cancellation of Railways Retiring Room".

Thank you for using IRCTC's Services.