



## Curriculum vitae



### Personal Information

**FIRST NAME / SURNAME** M. Utku Tarhan

**EMAIL** mtarhan@apple.com

**NATIONALITY** Turkish, Permanent U.S Resident

**DATE OF BIRTH** 01.03.2000

**GENDER** Male

### EDUCATION

**BACHELOR DEGREE** San Francisco State University - Computer Engineering

**DATES** 2018 - 2022

- Learned coding and developed projects in Java and C.
- Earned Turkish American Arts & Culture Scholarship,
- Earned 2018 Fall Academic Excellence Award,

**GPA** 2.70

**High School** Izmir Gelisim College - High School

**DATES** 2014 -2018

**GPA** 90/100



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### EMPLOYMENT

Technical Expert at Apple Inc.

San Francisco Apple Stonestown,

January 2020 - Present

- Provided Customer Satisfaction to the customers with technical problems.
- Addressed technical concerns of the customer on daily basis.
- Provided Apple Authorized hardware repairs on iOS Devices.
- Apple Certified iOS Technician.

Technical Specialist at Apple Inc.

San Francisco Union Square Global Flagship,

December 2018 - January 2020

- Provided customer satisfaction to the customers with technical problems.
- Addressed technical concerns of the customer on daily basis.
- Provided software level assistance on Apple products.
- Supported other areas of Apple Retail, Apple @ Work and Today at Apple.
- Apple Service Fundamentals Certification.
- Provided Multilingual Customer Service

Internship at French Honorary Consulate

Izmir, Turkey

Summer 2016

- Learned bureaucratic procedures of diplomacy.
- Observed Economic and Diplomatic bilateral relations between France and Turkey.
- Helped French nationals to arrange their consular business.

Internship at Migros Tic. A.Ş, IT Dept.  
Izmir, Turkey  
Summer 2013

- Observed the data systems of a professional retail company.
- Learned SQL, PHP and HTML languages.

#### **EXTRA-CURRICULAR ACTIVITIES**

##### **MODEL UNITED NATIONS**

- Chairing various UN bodies such as Security Council, Human Rights Committee and Disarmament Committee
- Representing UN countries and their policies as a delegation or delegate setting, with various awards.

##### **CODING**

- Member of San Francisco State University IEEE society
- Freelance coding Python, PHP and HTML
- Participated at Microsoft Cloud Computing Seminar
- Coded and still coding small projects at GitHub

##### **FREELANCE WRITING**

Active writer at school literature and art magazine "Etiketsiz"  
Written article about "Brexit" and "War and Peace"

**LANGUAGE SPOKEN** Turkish (Mother Tongue), English  
**OTHER LANGUAGE(S)** German, French, Russian

**SCHOOL COUNCIL** 2016 - Member of High School Council

2017 - Member of High School Council and School Party  
Press Secretary

**SOCIAL SKILLS AND  
COMPETENCES**

- Represented my high school at United Nations Orange The World violence against women events as the Press Secretary.

- Leadership

Youth Guru Academy Leadership Course Participation 2015,  
Youth Guru Academy Leadership Course Participation 2017,  
Bahcesehir University Global Leadership Forum 2017  
Invitational Participation,

- Negotiation, debating and public speaking  
Press Secretary Experiences

- Customer Service

- Decision making skills

**COMPUTER SKILLS AND  
COMPETENCES**

- Active HTML, Java, Python, C++, PHP programming experience,
- Proficient in all major Microsoft Office programs,
- Certified Apple Technical Specialist,
- Certified Apple Technical Expert,
- Web Development and Backend optimization,

**AWARDS**

- 2017 Ural Federal Area International Basic Sciences Knowledge Contest in English and Geography branches, Finalist in both sections

**COMMUNITY SERVICE  
PROJECTS**

- Been awarded the most innovative project and 3rd prize at "STELELE STIINTEI" science competition at Romania, Galati
- Earned Turkish American Arts & Culture Scholarship,
- Earned 2018 Fall Academic Excellence Award,
- Participated at a school project called "İyilikler Dükkanı" where I helped leukemia patients in cooperation with LÖSEV (Foundation for Children With Leukemia)
- Served for CAS project by helping Syrian Refugees.
- Participated at EÇEV (Aegean Modern Education Foundation) and helped the young students with financial difficulties.
- Represented school in the UN Orange The World Events as Press Secretary