

# Utku Turunç

SOFTWARE ENGINEER · ELECTRONICS ENGINEER

Istanbul/Turkey

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## Education

### İTÜ (Istanbul Technical University) (3.95/4)

B.S. IN ELECTRONICS AND COMMUNICATION ENGINEERING

- Transferred to Boğaziçi University at the end of the first year

Istanbul, Turkey

Sep. 2012 - Jun. 2013

### Boğaziçi University (3.24/4)

B.S. IN ELECTRICAL AND ELECTRONICS ENGINEERING

- Completed electronics specialization
- Grade is not inclusive of first year

Istanbul, Turkey

Sep. 2013 - Jun. 2016

## Experience

### Valensas

SOFTWARE ENGINEER

- Worked at artificial intelligence projects, mainly for chatbots.
- Designed a chatbot framework that can manage conversation states, execute timed jobs, integrate with other web services, use machine learning and natural language processing in order to understand user input.
- Mostly took part as a Backend Developer.

Istanbul, Turkey

Jul. 2016 - Present

### Freelance

SOFTWARE DEVELOPER

- Worked on several small to medium scale freelance projects as a full stack developer.
- Stack of choice is NodeJS (Koa) or Play Framework (Scala) + ReactJS with GraphQL.

Istanbul, Turkey

Jan. 2013 - Jul. 2016

### Techneon

EMBEDDED SYSTEMS INTERN

- Winter Internship on Embedded System Design.
- Designed an energy saving smart electrical outlet.

Istanbul, Turkey

Jan. 2016 - Feb. 2016

### Huawei Technologies

SOFTWARE DEVELOPER INTERN

- Summer Internship at R&D department.
- Worked on a data mining project using SpringMVC.
- Integrated Swagger into a project that is used for web service discovery.

Istanbul, Turkey

Jul. 2015 - Sep. 2015

### AVEA (currently Türk Telekom)

SOFTWARE DEVELOPER INTERN

- Summer Internship at AveaLabs.
- Developed an admin ui using AngularJS and Django.

Istanbul, Turkey

Jun. 2014 - Aug. 2014

## Skills

#### Electronics

SPICE, MagicVLSI, IRSIM, Matlab, Arduino, C, C++, Filter Design, VHDL, Analog Circuit Design, MEMS

#### Programming

Scala, Java, Typescript, Python, Spark, CoreNLP, Machine Learning, Natural Language Processing

#### Web Development

Play Framework, Spring Boot, ReactJS, NodeJS, Redux, GraphQL, Apollo, Koa, JavaScript, HTML5, CSS, REST

#### Database

Redis, MySQL, PostgreSQL, Hibernate

#### DevOPS

AWS, Google Cloud Engine, Docker, Kubernetes, Linux, Microservices

# Presentations

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## Turkey Artificial Intelligence Initiative (turkiye.ai)

*Istanbul, Turkey*

PRESENTER FOR VALENSAS

*Oct. 2017*

- A talk about the usage of artificial intelligence in our projects

# Projects

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## Unreleased P2P Banking Application

*Istanbul, Turkey*

BACKEND DEVELOPER

*Feb. 2018 - Present*

- Developed several microservices for a modern peer to peer banking application
- Set up Kubernetes configurations and deployment pipelines.
- Responsible for core banking and social feeds
- Project uses Spring Boot and Hibernate for core banking, Scala (Akka) for social feeds

## Valensas VoT

*Istanbul, Turkey*

SOFTWARE ENGINEER

*Jul. 2016 - Present*

- Valensas VoT is a complete customizable chatbot solution that includes conversation management, natural language processing in English and Turkish, machine learning and scheduled tasks.
- Designed and developed the framework for this project that was used in several other projects.

## Akbank Assistant - Akbank Chatbot

*Istanbul, Turkey*

SOFTWARE ENGINEER

*Sep. 2017 - May. 2018*

- Developed a chatbot for Akbank, one of the largest banks in Turkey.
- The bot can be used to transfer money and pay invoices.
- The project was written as 4 microservices in TypeScript and Scala (Play Framework, Spark and CoreNLP) and deployed to Akbank datacenters on Linux.
- Project is currently in closed beta, set to be released with a TV commercial in the following weeks.

## Boti - Turkish Airlines Chatbot

*Istanbul, Turkey*

SOFTWARE ENGINEER

*Feb. 2017 - Sep. 2017*

- Developed a chatbot for Turkish Airlines, a star alliance member and flag carrier airline of Turkey.
- The bot can be used to buy tickets, select seats, check-in, query flight statuses and more.
- The project was written as 4 microservices in TypeScript and Scala (Play Framework, Spark and CoreNLP) and deployed to AWS Elastic Beanstalk.

## Hepsichat - Hepsiburada Chatbot

*Istanbul, Turkey*

SOFTWARE ENGINEER

*Nov. 2016 - Feb. 2017*

- Developed a customer support chatbot for the largest e-commerce platform in Turkey, Hepsiburada.
- The chatbot greets users, collects information and solves specific issues, if it cannot resolve the issue it redirects the users to human agents, saving time and resources.
- The project was written in TypeScript and Scala (Play Framework, Spark and CoreNLP) and deployed to AWS Lambda and AWS Elastic Beanstalk.

## AskTim - Chatbot

*Istanbul, Turkey*

SOFTWARE ENGINEER

*Jul. 2016 - Dec. 2016*

- Developed a Slack bot that is integrated with several analytics providers such as Mixpanel and Google Analytics.
- The bot is able to process natural language and produce visual reports combining data from different sources.
- The project was written in Scala using Play Framework and CoreNLP and deployed to AWS.