



UTSAV GUPTA

Salesforce Developer

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EDUCATION

B.Tech - Computer Science & Engineering SRM University, Delhi-NCR, Sonapat, India

May 2016 - Aug 2020

Examinations Appeared

EFSET - 71/100 (C2 Proficient)

British Council - 96%

(Upper Intermediate)

TECHNICAL SKILLS

- Salesforce, Vlocity
- Lightning Web Components(LWC), Salesforce Communities
- JavaScript, Apex, Core Java, HTML/CSS
- Salesforce Cloud, SQL, Firebase
- Git, API Integration
- Android App Development

INTERNSHIPS

Android Application Developer Trainee MCN Solutions Pvt. Ltd., Noida, India

Jun - Sep 2018

- Developed Android applications using Java, XML, SQL, and Firebase.
- Integrated REST APIs and utilized Android Geo-location services.

ABOUT

Results-driven and detail-oriented Salesforce professional having extensive experience in solution design, client management, and project implementation. Proven expertise in Salesforce features, such as Lightning, integration, and project methodologies. Adapt at conducting design and development workshops, demonstrating solutions to clients, and driving successful end-to-end implementations. Probing a challenging role to utilize my skills and contribute towards success of the organization.

EXPERIENCE

Salesforce and Vlocity Developer, Programmer Analyst

Jan 2021 - Present

Cognizant Technology Solutions India Pvt. Ltd., Pune

- Successfully developed, tested, and implemented Salesforce and Vlocity tasks for end-to-end project lifecycle.
- Collaborated with cross-functional teams to enhance development standards and procedures.
- Mentored and guided newcomers, assisting them in their assigned responsibilities.

Front-end Developer, Graduate Software Engineer

Jan - Mar 2020

Enest Technologies Pvt. Ltd., SAS Nagar, India

- Designed and developed front-end web applications, gaining valuable hands-on experience in HTML5, CSS, Bootstrap, and JavaScript.

CERTIFICATIONS

- Salesforce Certified Administrator, Salesforce | May 2023
- Salesforce Certified Associate, Salesforce | Apr 2023
- Salesforce Certified JavaScript Developer I, Salesforce | Mar 2023
- Salesforce Certified OmniStudio Consultant, Salesforce | Oct 2022
- Salesforce Certified Platform App Builder, Salesforce | Sep 2022
- Salesforce Certified Platform Developer I, Salesforce | May 2021
- Salesforce Certified OmniStudio Developer, Salesforce | Mar 2021
- Java (Basic) | HackerRank | Jun 2020
- Problem Solving (Basic) | HackerRank | Jun 2020

SOFT SKILLS

- Self-motivated and active team player with a passion for continuous learning and growth.
- Good communication and interpersonal skills.
- Analytical thinker with strong issue identification and defect resolution abilities.
- Consistently communicates with project mates for functional clarification and considered a domain expert.
- Adaptable and quick to learn new skills to meet changing product requirements.

ACHIEVEMENTS

- Reached **Triple Star Ranger** in May 2023, represents the hard work, dedication, and a passion for continuous learning.
- Reached **Double Star Ranger** in Jan 2023, demonstrating exceptional skills and knowledge.
- Earned rewards as an appreciation in Cognizant's Easy League Championship.
- Awarded the **Slackstro Plushie** on completing the *Drive Success with Slack* quest in Aug 2021.
- Attained the **Ranger Rank** & won Trailblazer Hoodie by completing the *Road to Ranger* quest in Sep 2021.
- Scholastically awarded in English and Hindi Slogan writing, Essay writing, and Calligraphy contests.

PROJECTS

EH Trans Vlocity Portal Impl (Employer Portal)

- Developed a Salesforce Vlocity-based portal for maintaining health-related plan information.
- Implementing solutions to meet clients' requirements and following an agile methodology.
- Troubleshooting and resolving defects within the specified time frame.
- Utilize Salesforce's CRM platform, including Apex and LWC, to build custom solutions with Vlocity components.
- Integrated accessibility functionality for impaired users.
- Contributing to the deployment process using Git operations.

EH Trans Vlocity Portal Impl (Broker & Consumer Portal)

- Assisted in the Salesforce Vlocity-based self-service portal developed for end users.
- Performed unit testing, debugging production issues & documentation tasks by completing assigned tasks on JIRA software.

Age and Gender Detector

- Developed an Age and Gender Detector using Python and Deep Learning.
- Utilized external libraries such as OpenCV and Caffeine Framework.
- Estimated age and gender using single images and real-time video.

Indian Anophelines Identification Key

- Assisted in development of an Android-based mobile application to identify species of Anophelines mosquito.
- Pictorially represented morphological characteristics of female anopheline mosquitoes for 58 species found in India.