

# 📧 Getting Started

1.

## Sign Up / Login

- Use **Google OAuth** for secure access.
- Only authenticated users can create/view campaigns.

2.

## Dashboard Overview

- View all past campaigns.
- Check delivery stats (**sent** 📧 **failed** 📧).
- Most recent campaigns appear at the **top**.

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# 📧 Creating a Campaign

## Step 1: Define Audience Segment

- Click "Create Campaign" 📧 "Define Segment".
- Use the **Rule Builder** to set conditions:
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Example: Total Spent > ₹10,000 AND Last Purchase < 30 days.

- Combine rules with **AND/OR** logic.
- Preview audience size before saving.

## Step 2: Craft Your Message

- Use personalized variables:
  - {name}, {total\_spent}, {city}.
- AI Suggestions (Optional):
  - Click "**Generate with AI**" for message variants.

## Step 3: Launch Campaign

- Confirm segment & message ☑ Click "**Send Campaign**".
- View real-time **delivery logs**.

- **Delivery Rate:** % of successful sends.
  - **Failed Attempts:** Reasons logged.
  - **AI Summary:** Auto-generated insights (e.g., \*"High-value customers had 95% delivery rate"\*).
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## ☒ Viewing Communication Logs

1.  
Click "**View Logs**" on any campaign.
  2.  
Filter by:
    - **Status** (Sent/Delivered/Failed).
    - **Customer name/email**.
  3.  
Export data (CSV/PDF) for reporting.
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## ☒ AI-Powered Features

- **Smart Message Generator:**
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Enter objective (e.g., *"Win back inactive users"*).

- Get **3 tailored messages** in seconds.
- **Auto-Segment Builder** (Coming Soon):
  - Type natural language → **AI converts to rules** (e.g., *"Customers who bought in December"*).

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## ☒ Admin Controls

- **Access:** Only for admin roles.
- **Features:**
  - Bulk customer upload (CSV/API).
  - Edit campaign templates.

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## ☒ Need Help?

- **Visit:** <https://camply.netlify.app/>

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📧 Pro Tip: Use AI suggestions.