

VYANJAN APP

Khurda Road Division has came up with an idea of implementing Contactless Menu / QR Menu in trains to maintain the required hygine and also give a new food ordering experience to passengers known as "VYANJAN".

The required software with modern technology for implementing the QR Menu has been developed initially for implementation in the Coaches of BBS-NDLS-BBS Rajdhani Express.



Steps to Use the QR Menu





The QR Menu will be placed in each coupe of coaches of Rajdhani Train (BBS- NDLS-BBS).





Step - 1:

Passenger will Scan the QR with the Google lens or with any QR code scanner applications.





Step- 2:

After scanning the QR Menu, the passenger will be able to view the Digital Menu which will display the complete lists of items available in the Pantry Car.



Step-3:

The menu will be visible on the mobile screen of the passenger with the corresponding price.

Passengers will have the option to add the item to the cart and place the order .

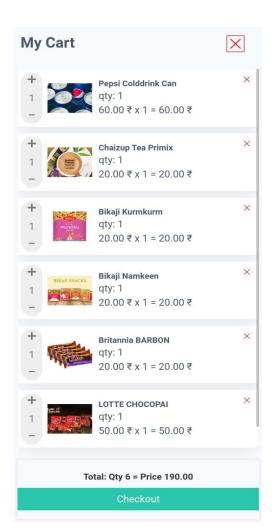
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Step -4:

The passengers can view the items added in the cart and will be able to checkout.

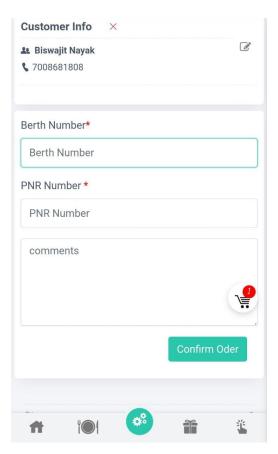
- Payment Methods- Both Online & Offline Payment methods will be available.
- The UPI ID of the pantry car will be the online payment method and offline Pos machine or Cash will be accepted.
- Online Bills will be generated for every order placed.



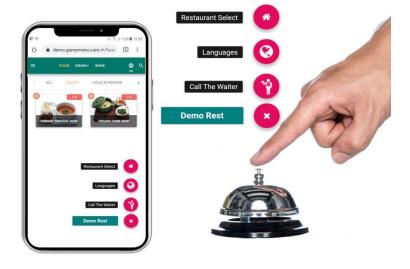


Step- 5:

Passengers will have to enter the seat no. and PNR/mobile number prior to making the payments.







Step -6:

- a) The order will be placed through a ring/bell and reflect in the TABLET provided with the Pantry Car Manager. Passengers can also call the pantry vendor with just a tap on the "Call Vendor" Button on the dashboard.
- b) The details of the vendor name assigned the particular coach will be displayed automatically to the passenger on placing the order.



For the Pantry car, managing orders, generating receipts, maintaining Point of Sale and accessing passenger choice can be enabled further through MIS Reports.

In addition, many more other services/specialities like OBHS, Bedroll, First Aid etc can be enabled through this platform for providing one stop solution to passengers and help in improving the efficiency, efffectiveness and ease of the travelling.



THANK YOU