

Name : Uttej Kumar Palavai

Mobile No : +919030330525

E-mail: iam@uttejpalavai.com

Career Highlights:

- Knowledge on Web Hosting and troubleshooting, Server Administration, Domain management, patch management, Email administration and troubleshooting, SSL installation.
- Ensure the administration and timely maintenance of both Linux and Windows Servers along with the control panels.

Professional Experience: 3.5+ years

Organization: Pioneer Elabs

Duration: 11-03-2019 to till date

Role: Web Hosting Engineer

Responsibilities:

- Working on Cpanel and Plesk panel both on Shared hosting and Servers.
- Good exposure on Active Directory administration Domains, Emails, SSL Certificates.
- Implementing, Administering Windows server 2008&R2, 2012&R2, 2016 and 2019.
- Configuring secondary and stub zones in DNS.
- Working on DNS, DHCP.
- Implementation and configuration of Group Policies.
- Manage Exchange Online users, manage recipients - create, modify, delete, shared mailbox, recover deleted emails.
- Daily/Weekly Health Check-ups of Servers & server uptime.
- OS up gradations; Application up gradations with minimum downtime. Work with asset management team to maintain accurate records of all Exchange/Messaging software.
- Monitoring of the messaging infrastructure and responding to alerts within the environment
- Escalation issues handling (Application trouble shooting)
- Managing SQL server, FTP troubleshooting.
- Managing Plesk and WHM control panels.
- Debugging and analyzing problems find root cause and develop solutions to meet customer needs.
- Consistently sharing best practices with team members. Acting as technical resource for broad and complex issues.
- Planning all the necessary up-gradation for the clients to provide them best.

Organisation: Genpact India Pvt. Ltd.

Duration: 18-09-2017 to 08-03-2019

Role: Process Associate

Responsibilities:

- Resolving the Hosting and Server technical issues.
- Knowledge on the Domain DNS management.
- Have experience on handling the web security concerns.
- Ability to Manage the Professional email issues.
- Strong knowledge on the Web security and SSL Certificates.
- Capability to Manage Search Engine Optimization.
- Sound knowledge on the Email Marketing.
- Ability to Handle both CPanel and Plesk panel in Shared hosting and Servers.

Personal Attributes:

- Strong commitment and dedication.
- Ability to work independently and perform very well as part of a team.
- Ability to use initiative and work with minimal supervision.
- Ability to prioritize workload and meet conflicting demands and deadlines.

Software and Hardware Skills:

- Programming languages : HTML, Android
 - Working platforms : WINDOWS 2008&R2, 2012&R2, 2016, 2019, Cloud Linux, CentOS
 - Cloud Computing Skills : AWS Cloud, Google Cloud
-

Scholastics:

- Graduated from Swarna Bharathi Institute of Science and Technology College, B.tech from the Stream of Electronics and Communication Engineering, Khammam with 68%.
- Completed Intermediate from the Siri Chaitanya Junior College from the Stream of MPC, Khammam with 84%.
- Completed SSC from the Century High School, Khammam with 77%.

Achievements:

- Bagged Second prize in National level talent test on “PRESENT DAY EDUCATION SYSTEM” in 2010.
- Presented several Paper Presentations on present day technologies.
- Attend workshops conducted by several famous institutions and organizations.

Certifications:

- Microsoft Technology Associate **98-361**.
-

Technologies of Work:

- Android App Development
-

Academic Projects:

- Women Security Assistance Glove
 - Women Security Assistance System with GPS Tracking and Messaging System
-

Personal Details:

Name	:	Uttej Kumar Palavai
Father's name	:	Rambabu
Date of Birth	:	09/July/1995
Gender	:	Male
Marital status	:	Single
Languages known	:	Telugu, English, Hindi
Nationality	:	Indian

Declaration:

I hereby declare that the above given information is true to the best of my knowledge.

Date:

Place:

Yours Sincerely,
UTTEJ KUMAR.P