EXECUTIVE DASHBOARD - EVALUASI SOFTWARE APLIKASI PEMESANAN RESTORAN

KEY PERFORMANCE INDICATORS

Metric	Value	Target	Status	Trend	
Overall User Satisfaction	82%	≥ 80%	PASS	↗ Positive	
Application Stability	96%	≥ 95%	PASS	↗ Positive	
Average Response Time	2.04s	≤ 3s	PASS	→ Stable	
Error Rate	1.40%	≤ 2%	PASS	↗ Improving	
Cross-platform Compatibility	96%	≥ 90%	PASS	→ Stable	
Performance Grade	86.75/100	≥ 80	PASS	↗ Positive	

DEPLOYMENT READINESS SCORECARD

Area	Score	Weight	Weighted Score	Status	Action Required
User Acceptance	82	30	24.6	READY	None
Technical Performance	86.75	25	21.69	READY	Minor optimization
Stability & Reliability	96	20	19.2	READY	None
Functionality	86	15	12.9	READY	None
Security	75	10	7.5	REVIEW	Security audit needed
OVERALL SCORE		100	85.89	READY FOR DEPLOYMENT	

UAT SUMMARY BY CATEGORY

Category	Average Score	Satisfaction %	No. of Respondents	Top Issues	Improvement Needed
Usability	4.1/5	82%	10	Navigation clarity	Minor UI adjustments

Performance	4.0/5	80%	10	Loading speed	Database optimization
Functionality	4.0/5	80.70%	10	Notification system	Feature enhancement
Aesthetics	4.2/5	84.70%	10	Color consistency	Design polish
Overall Satisfaction	4.05/5	81%	10	Feature requests	roadmap planning

PERFORMANCE BENCHMARKS

Test Category	Result	Industry Standard	Performance Rating	Recommendation	
Response Time	2.04s	< 3s	B+	Optimize menu loading	
Concurrent Users	200 max	100+ required	B	Scale infrastructure	
Mobile Resource Usage	85MB RAM	< 100MB	A	Maintain current level	
Cross-platform Stability	96%	> 95%	A	Maintain current level	
Network Efficiency	2.5MB/session	< 5MB	A	Maintain current level	

RISK ASSESSMENT

Risk Level	Issue	Impact	Probability	Mitigation Plan	Timeline
HIGH	Menu loading performance	User frustration	Medium	Database & image optimization	2 weeks
MEDIUM	Scalability limits	Service degradation	Low	Auto-scaling implementation	1 month
MEDIUM	Security gaps	Data breach	Low	Security audit & fixes	3 weeks
LOW	Browser compatibility	Limited access	Very Low	Cross-browser testing	1 week

LOW	Network performance on 3G	Poor UX on slow connections	Low	Progressive loading	2 weeks
TOP USER FEEDBACK THEMES					
Theme	Frequency	Priority	Category	Planned Response	
Interface User-Friendly	8/10	High	Positive	Maintain current design	
Search Accuracy	7/10	High	Positive	Continue current implementation	
Loading Speed Issues	6/10	High	Improvement	Database optimization planned	
Notification Improvements	5/10	Medium	Improvement	Feature enhancement roadmap	
Group Ordering Feature	5/10	Medium	Request	Future feature consideration	
NEXT STEPS ROADMAP					
Phase	Timeline	Focus Area	Key Activities	Success Criteria	
Phase 1	Week 1-2	Performance Optimization	Menu loading & database tuning	< 1.5s menu load time	
Phase 2	Week 3-4	Security Enhancement	Security audit & vulnerability fixes	Pass security compliance	
Phase 3	Week 5-8	Scalability	Auto-scaling & load balancing	Handle 500+ concurrent users	
Phase 4	Month 3+	Feature Enhancement	User-requested features	85%+ satisfaction score	
QUALITY GATES STATUS					

Gate	Requirement	Current Status	Pass/Fail	Notes	
User Acceptance	≥ 80% satisfaction	82%	PASS	Exceeds minimum requirement	
Performance	Grade B or higher	B+ (86.75)	PASS	Above target performance	
Stability	≥ 95% uptime	96%	PASS	Excellent stability achieved	
Functionality	All core features working	100%	PASS	All features operational	
Security	Basic security measures	Implemented	CONDITIONAL	Audit recommended	
Scalability	≥ 100 concurrent users	200 users	PASS	Double the requirement	
FINAL RECOMMENDATION					
Recommendation	Justification	Conditions	Timeline		
APPROVE FOR DEPLOYMENT	• 82% user satisfaction exceeds 80% target				
• Technical performance grade B+ exceeds minimum					
• All core functionality working					
• Stability at 96% exceeds 95% requirement					
• Successfully handles 200 concurrent users	• Complete security audit within 30 days				
• Implement performance optimizations					
• Monitor user feedback post-launch					

• Plan Phase 2 improvements	Immediate deployment approved with ongoing optimization plan				
STAKEHOLDER SIGN-OFF					
Role	Name	Status	Date	Comments	
Product Manager		APPROVED		Ready for production deployment	
Technical Lead		APPROVED		Performance meets requirements	
QA Manager		APPROVED		Quality standards satisfied	
Security Lead		CONDITIONAL		Pending security audit completion	
Business Owner		APPROVED		Business requirements fulfilled	