

## PERSONAL INFORMATION

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- ✉ **Email**  
racheluwamahoro55@gmail.com
- ☎ **Phone**  
0780522687
- 🐙 **Github**  
github.com/uwamahororachel
- 🐦 **Twitter**  
UwamahoroRache3

## EDUCATION

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**Moringa**  
January 2020  
- Present

### **Web Development And Computer Programming, kigali**

15 week full-time course with 12 weeks of curriculum and 3 weeks of professional development. With Full-stack web, with the purpose of learning to create web applications and websites.

👤 **Umutoniwase Nancy**  
Technical Mentor, Moringa School  
Phone: +250789631582  
Email: nancy.umutoniwase@moringaschool.com

**Moringa**  
June 2020  
- December 2020

### **Software Fundamentals, kigali**

Course Designed to give a strong Introduction to programing .  
HTML , CSS , JavaScript Programming , Bootstrap , Git , Bash

👤 **Umutoniwase Nancy**  
Technical Mentor, Moringa School  
Phone: +250789631582  
Email: nancy.umutoniwase@moringaschool.com

**UTB**  
2019 - Present

### **Hospitality, Kigali**

(University of Tourism technology & Business) Hospitality is a course which focuses on the relationship between a guest and a host, where the host receives the guest with goodwill, including the reception and entertainment of guests, visitors, or strangers.

**St Lawrence**  
2015 - 2017

### **History, Literature and ICT, kampala**

Description of the education/course.

## EXPERIENCE

**KIVUPART**  
08 - 11/2018

### **HOTEL RECEPTIONIST, gisenyi**

ASSISTED VISITORS, DIRECTING THEM TO APPROPRIATE PERSONNEL AND PERFECTLY MANAGED CALLS AND EMAILS RESPONSES

👤 **ANTOINE MUSAFIRI**  
antoine@kivupark.com

**DOXA Travel  
and Tour**  
02 - 04/2019

### **TICKETING AGENT, Kigali**

Traveling company , that sell flight tickets and organizes Tors for Tourists

#### **Achievements/Tasks**

- SALE AND MARKETING OF FLIGHT TICKETS ENGLISH
- PROVIDE CUSTOMER CARE SERVICES

👤 **AMANI ROSINE**  
rosine@doxatravel.com

## PERSONAL SKILLS

- ✓ **Problem Solving**  
Open-mindedness, receptiveness to new ideas and enjoy problem solving
- ✓ **Quick learner**  
Learner ,who is more likely to learn pretty much anything
- ✓ **Strong Communication Skills**  
Easily get along with members of a given team and good at creating a pleasant Working environment

## SKILLS

### **BUSINESS SKILLS**

HR Skills  
Customer Care  
Service  
Sales And Marketing  
Call Center  
Operations  
Time management



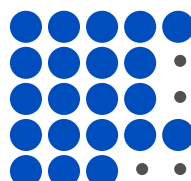
### **LANGUAGE SKILLS**

ENGLISH  
KINYARWANDA  
SWAHILI  
FRENCH



### **TECHNICAL SKILLS**

HTML AND CSS  
BOOTSTRAP  
JAVASCRIPT  
GIT  
OFFICE SUIT



### **TECHNICAL SKILLS**

ANGULAR  
PYTHON  
FLASK  
DJANGO



## INTEREST

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TRAVEL



COOKING



SPYCHOLOGY



PHOTOGRAPHY



READING



WEB DESIGN



SKILL ACQUISITION



MUSIC



## CERTIFICATES

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### **Customer Service Management**



Online Certificate form Lynda.com in Customer Service Manageme  
(05/2020 - 07/2020)

### **Word 2013 Essential Training**



Teaches the basics of working with documents in Word 2013, from creating and editing  
to formatting text.  
(02/2018 - 05/2018)

## REFEREES

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### **Umutoniwase Nancy**

Technical Mentor



Moringa School



nancy.umutoniwase@moringaschool

### **ANTOINE MUSAFIRI**

Hotelier



Kivupart Hotel



antoine@kivupark.com