

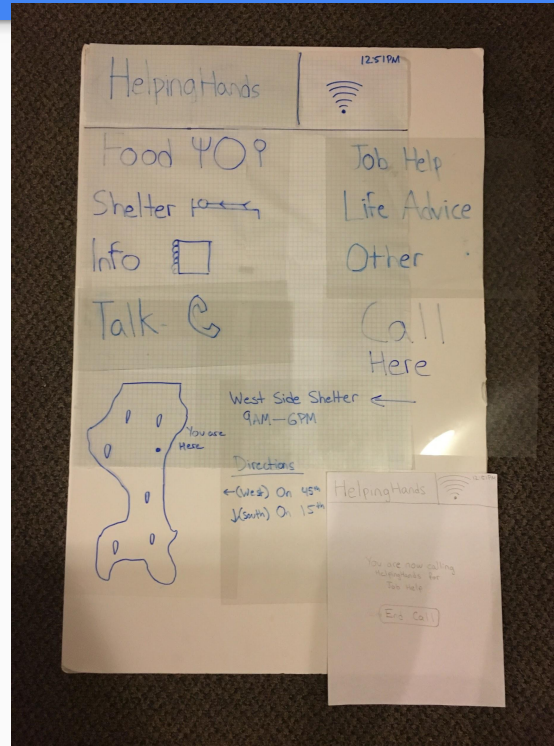
# Helping Hands

Shiv Ahluwalia - Prototypes, Mockups, Testing, Writing  
Awet Alazar - Testing, Writing,

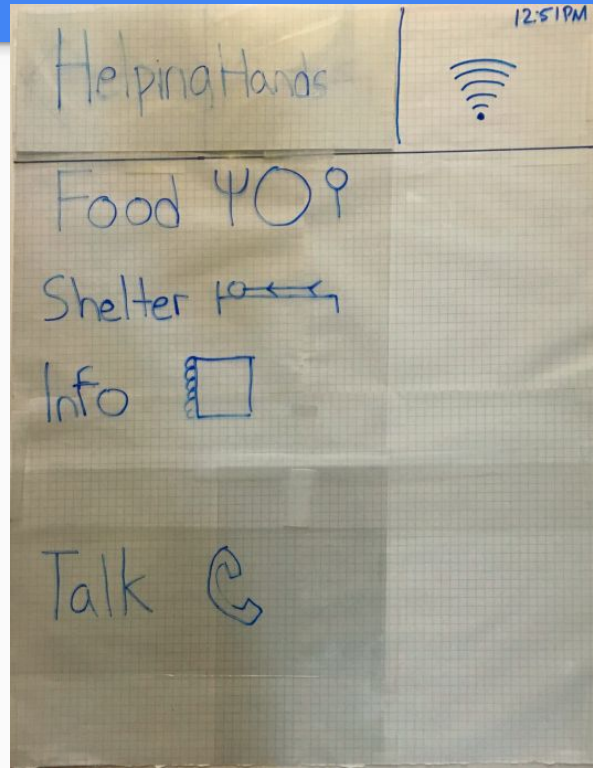
# Problem

88% of all homeless people in Washington  
are newly homeless (i.e., homeless within the last year)

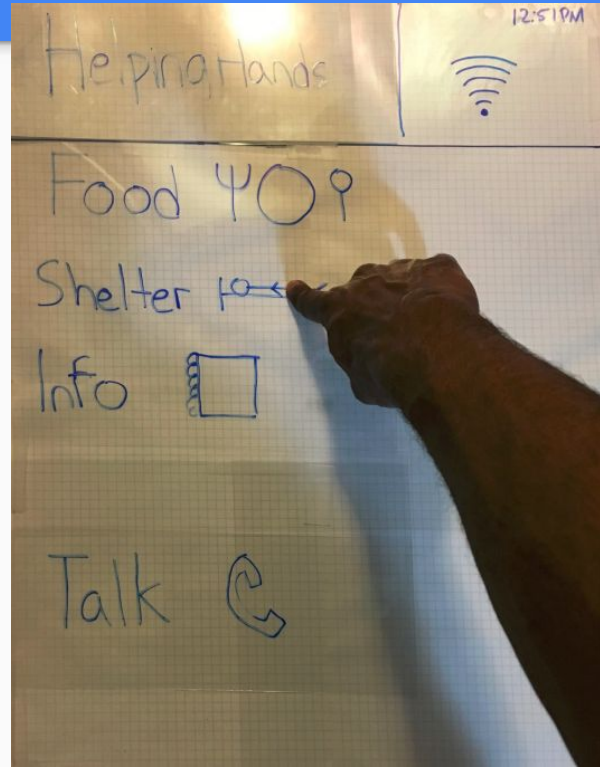
# Initial Prototype



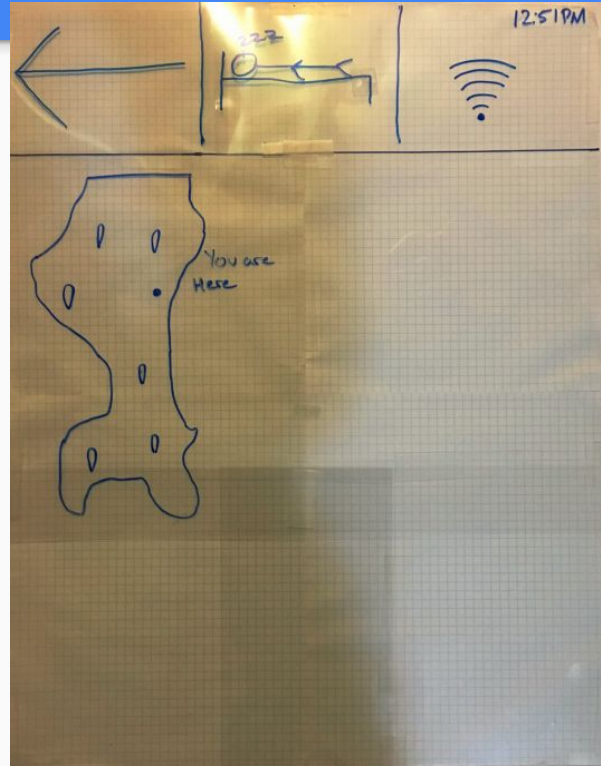
# Task 1: Find A Place to Sleep



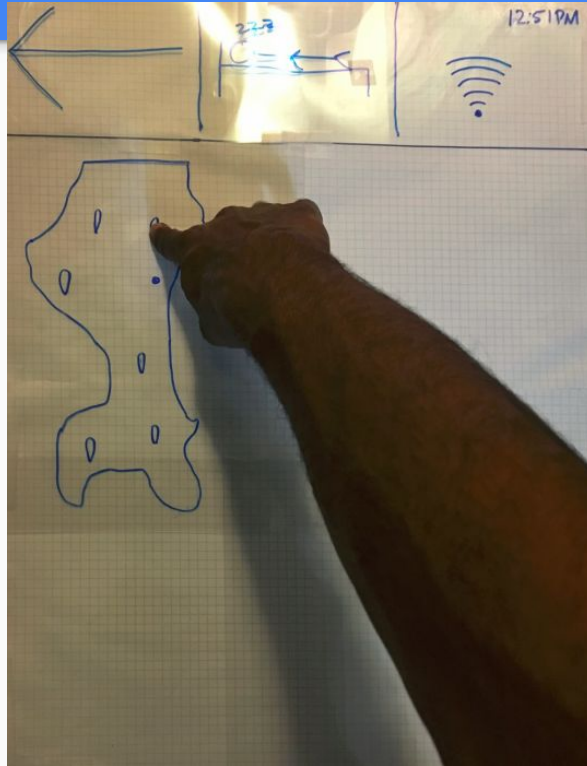
# Task 1: Find A Place to Sleep



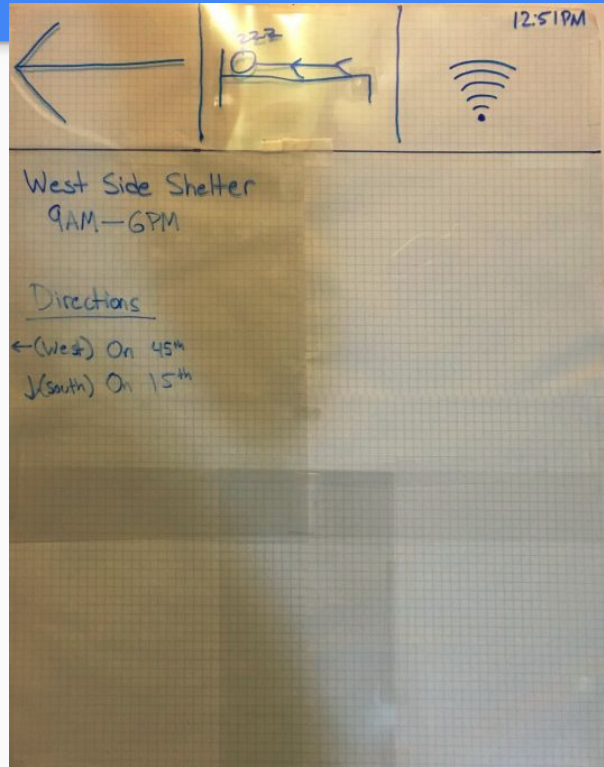
# Task 1: Find A Place to Sleep



# Task 1: Find A Place to Sleep

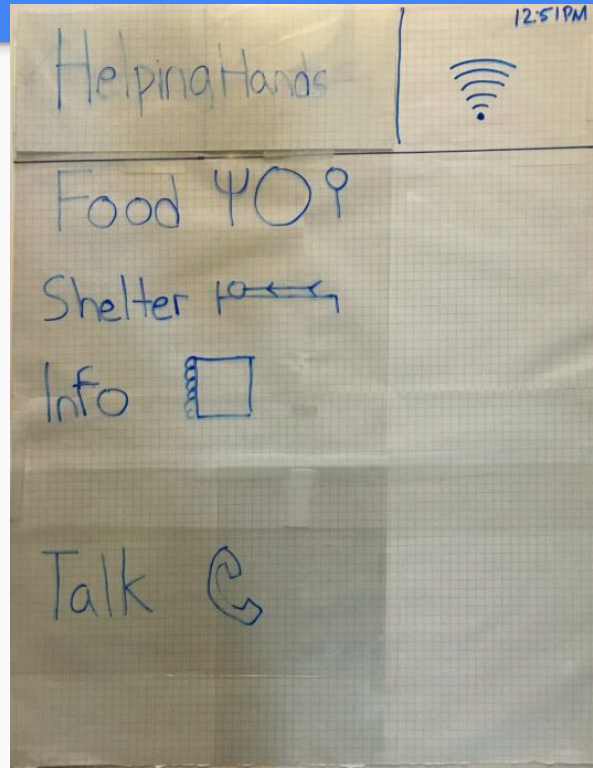


# Task 1: Find A Place to Sleep

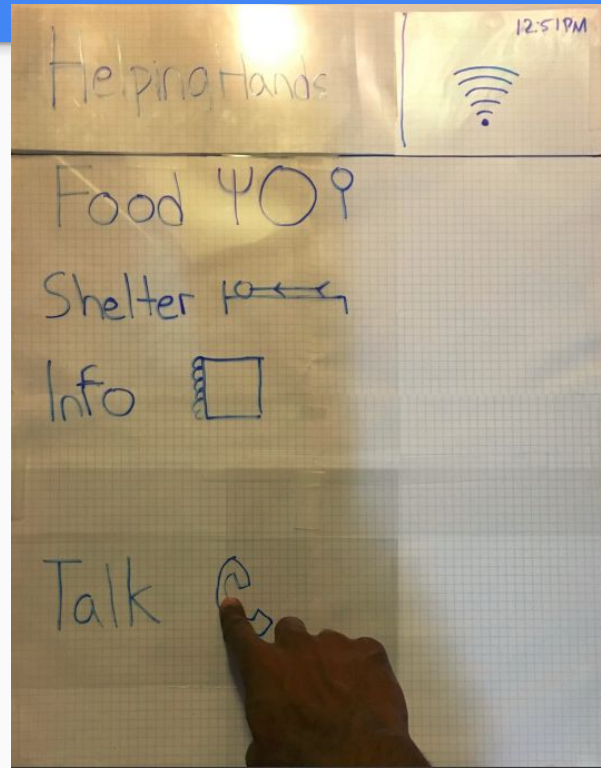




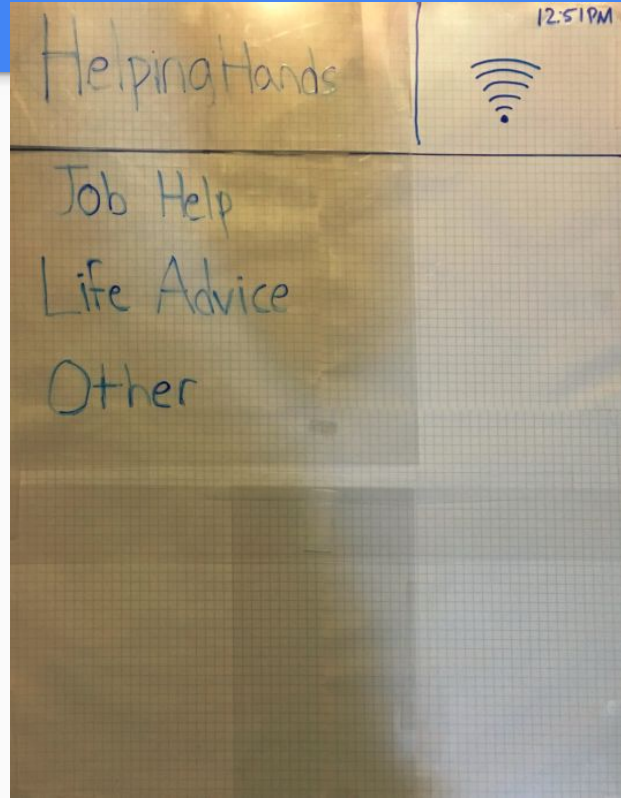
## Task 2: Ask a formerly Homeless Person for Advice



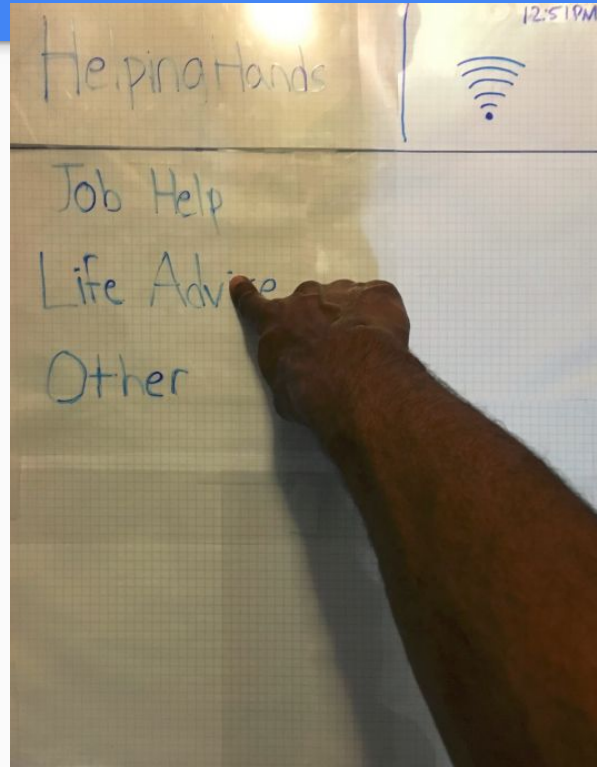
# Task 2: Ask a formerly Homeless Person for Advice



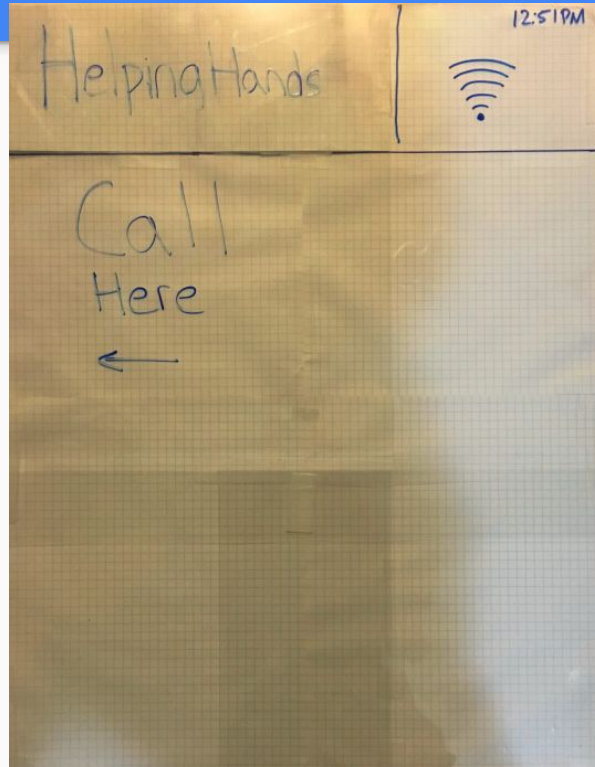
# Task 2: Ask a formerly Homeless Person for Advice



## Task 2: Ask a formerly Homeless Person for Advice



## Task 2: Ask a formerly Homeless Person for Advice



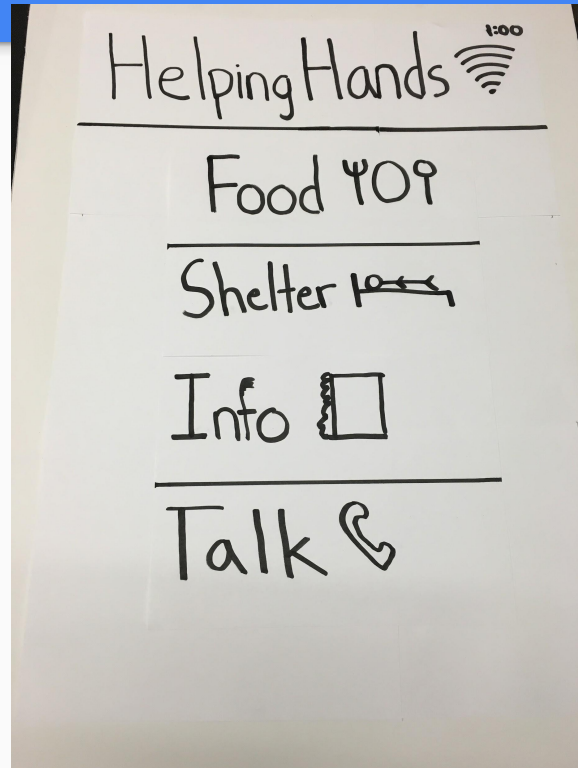
# Testing

- Tasks: Find Food, Find Shelter, and Call a Volunteer
- Participants: Male UW Student, a Homeless Male youth, and a Homeless Female Youth
- Location: Outdoors

# Findings

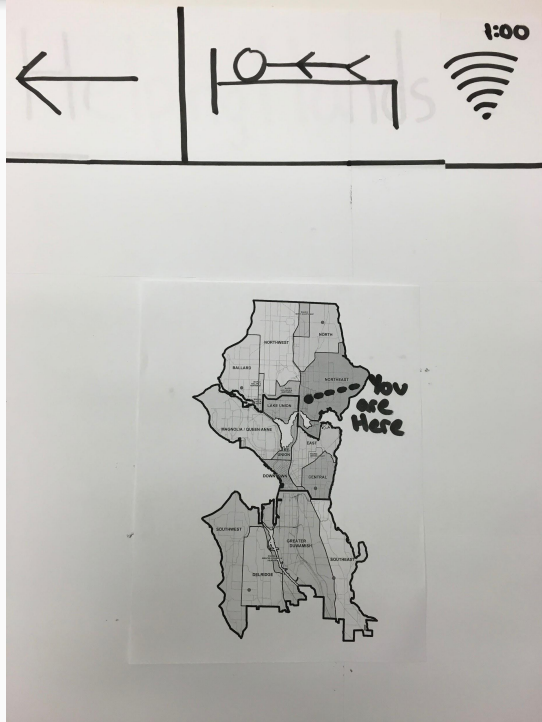
1. Vaguer Questions
2. Choose Good Test Subjects
3. Clear Images
4. Options should be Purpose - Driven
5. Easy to Read

# Final Paper Prototype

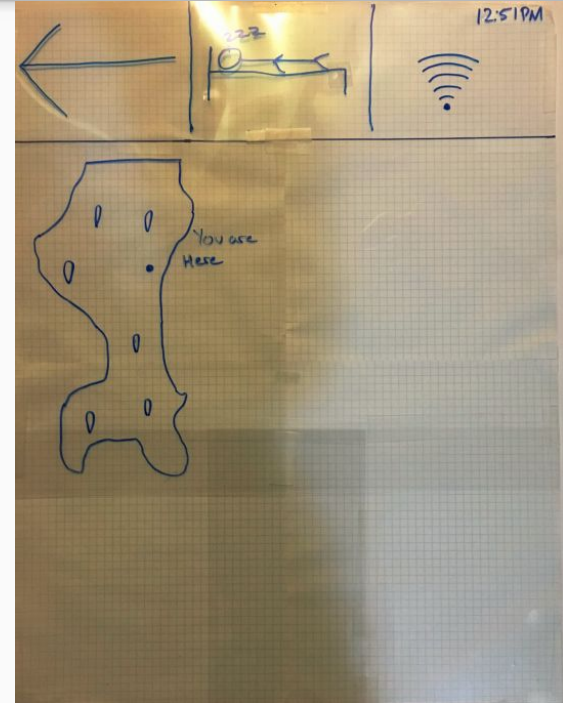




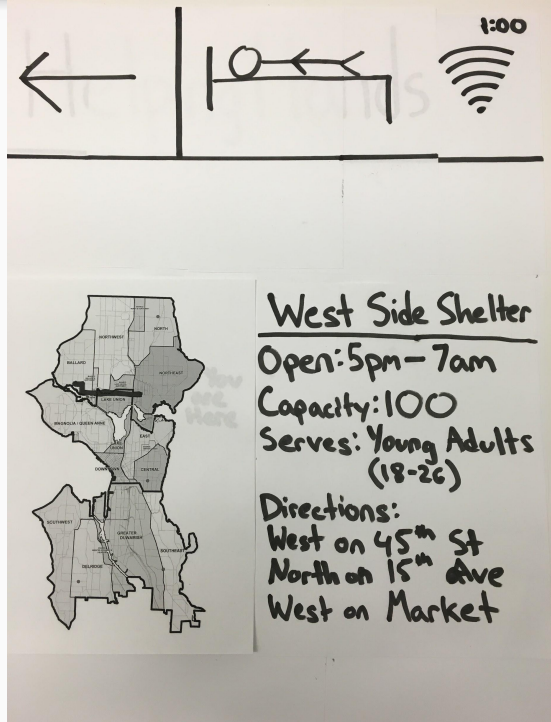
# Task 1 Revisions: Find a Place to Sleep



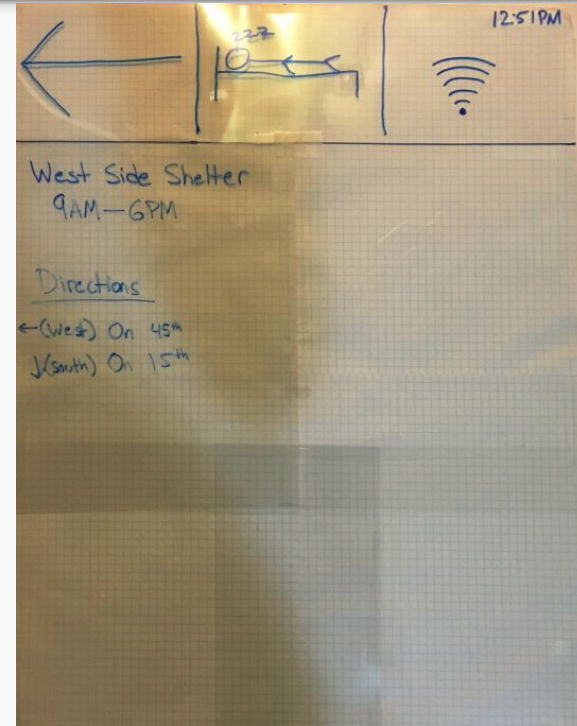
VS.



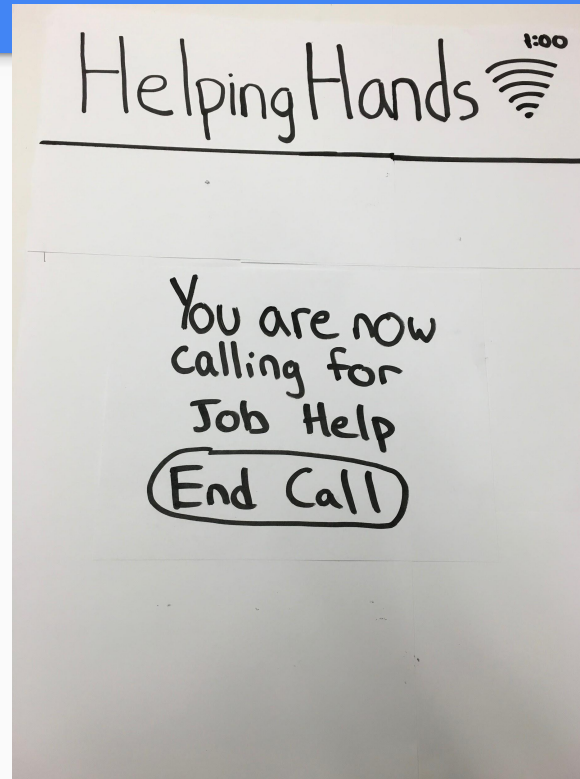
# Task 1 Revisions: Find a Place to Sleep



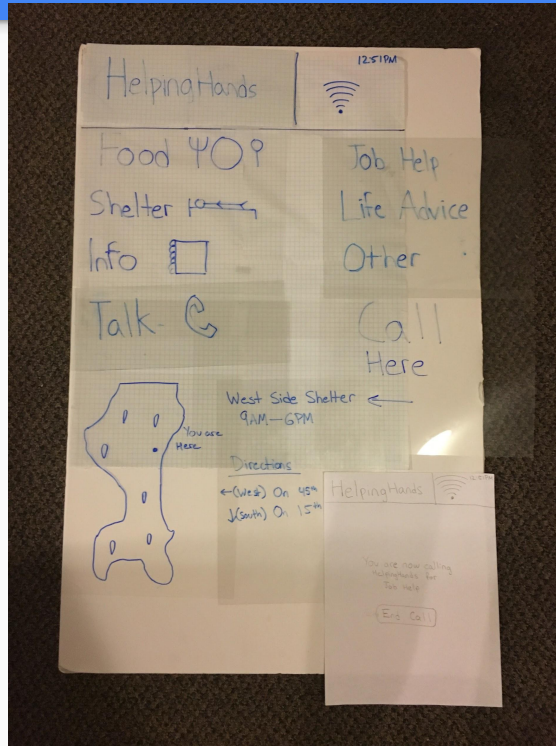
**VS.**



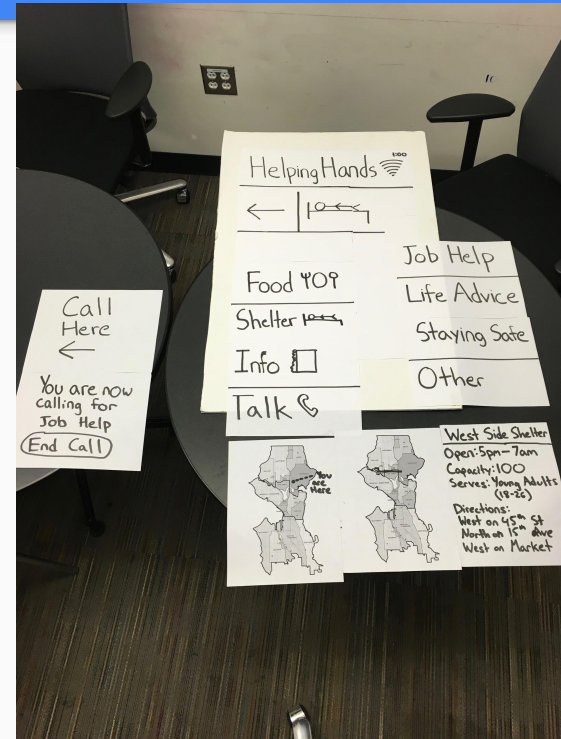
# Task 2 Revisions: Ask a formerly Homeless Person for Job Help



# Initial vs Final Paper Prototype



VS.



# Digital Mockup: Task 1

HelpingHands



5/26

1:00

Food



Shelter



Info



Talk





5/26  
1:00





5/26  
1:00



## West Side Shelter

Open: 5PM – 7AM

Capacity: 100

Ages: 18-26

Gender: M/F

## Directions

West on 45<sup>th</sup> St NW

North on 15<sup>th</sup> Ave NW

West on Market St



# Digital Mockup: Task 2

HelpingHands



5/26

1:00

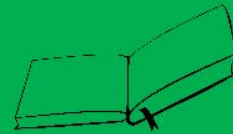
Food



Shelter



Info



Talk





Find a Job

Advice from  
Formerly  
Homeless

How to Stay Safe

Other



# Pick up Receiver



Please use the phone on the left hand side  
to call a volunteer

HelpingHands



5/26  
1:00

You are now calling  
for Job Help

End Call

# Summary

- Good test subjects are essential
- Not everyone will see your design like you do
- Everything you include should have a purpose

# Helping Hands

Thanks for watching our presentation!

Shiv Ahluwalia | Awet Alazar