

Suman Kanti Roy

User Experience Designer • Interactive Product Designer

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Experience

Usability Design Engineer

Lexmark International India Pvt Ltd

Kolkata, West Bengal | Jan 2022 – Nov 2025

- Coordinated with cross-functional team of 13+ developers, data analysts, testers from design to delivery.
- Validated WCAG 2.2 compliance through usability testing, ensuring accessibility standards & reducing error rates.
- Modernised legacy retail application features functionality, resulting increase 30-35% in user engagement.
- Managed a sustainable "reprints strategy" by integrating low-carbon design solutions, ensuring system scalability.

User Experience Designer

Wipro Technologies Limited

Bengaluru, Kolkata, Al Khobar | Mar 2017 – Jan 2022

- Conducted UX research using A/B testing, card sorting, user interviews and surveys to uncover core user needs.
- Executed competitive benchmarking and contextual hypothesis mapping to drive stakeholder strategy.
- Designed responsive CMS-driven design for SMB client portfolios, focusing on visual appeal & brand consistency.
- Performed comprehensive UX audits on legacy products and restructured IA to resolve critical bottlenecks.
- Translated deep user-journey research into insights that simplified workflows by 40% & reduced sprints from 3 to 1.

Graphic UI & UX Designer

Rxprism Health System Pvt Ltd

Bengaluru, Karnataka | Mar 2015 – Mar 2017

- Drove intuitive UIs for complex healthcare and life science platforms, ensuring visual appeal and brand consistency.
- Produced 2D medical illustrations for Augmented Reality (AR) e-learning modules used in pharmaceutical training.

Skills

- Design Thinking
- User Research
- Wireframe & Prototyping
- Usability Testing
- Interaction Design
- Information Architecture
- Data Visualization
- Prompt Engineering

Tools

- Figma, Adobe XD
- Miro, Notion
- Photoshop
- Illustrator
- InDesign
- Visual Studio Code
- HTML5, CSS3, JavaScript

Education

Bachelor of Fine Arts (BFA)

Govt. College of Art and Craft
2007 – 2010

Bachelor of Science (BSC)

Maharaja Bir Bikram College
2004 – 2006

Certification

Effective Business Communication
IIM Bangalore • Dec 2023

Usability Engineering
IIT Guwahati • May 2024

Learning the Basics of SAP Fiori
SAP • Jan 2025

Artificial Intelligence Fundamentals
IBM • Feb 2025