# Catherine Wood

## experience

#### **UX Design Apprentice**

DESIGNATION UX Design Program, Chicago, IL May 2015 – August 2015

#### KenshoTree

- Redesigned the current client onboarding process to be scalabe and increase conversions.
- Created user personas, wireframes and mid-fidelity prototypes based on domain research, user interviews and usability testing.

#### FoodTrace

- Redesigned the current beta site, using a mobile-first methodology, to focus the feature set, validate ideas and organize content.
- Created user personas, journey map, task model and wireframes based on domain research and user interviews.





uxcatherine@gmail.com



647-668-8136



uxcatherine.com



@uxcatherine

### Member Experience & Design Specialist

Institute for Performance and Learning, Toronto, ON June 2011 – May 2015

- Acted as the main point of contact for over 3,000 current and prospective members
- Designed the association's magazine and promotional materials
- Launched and managed the Mentorship Pilot Program
- Produced webinars and trained presenters on best practices

#### **Smoking Cessation Project Coordinator**

Registered Nurses' Association of Ontario, Toronto, ON September 2007 – June 2011

 Coordinated professional development workshops for over 1,000 Registered Nurses and health-care professionals across Canada

## **Civil Society Advisory Committee Coordinator (Intern)**

Inter-American Development Bank, Georgetown, Guyana October 2006 – March 2007

 Successfully coordinated outreach events and training seminars for civil society members

# skills

#### Software:

- Axure
- InVision
- Sketch
- Proto.io
- Illustrator
- Photoshop
- InDesign
- GoToWebinar
- AdobeConnect

#### Languages:

- HTML & CSS
- JavaScript
- jQuery

#### Design:

- Research
- User Interviews
- User Personas
- Journey Maps
- Task Models
- App Maps
- User Scenarios
- User Flows
- Wireframes
- Prototyping
- Usability Testing
- User Testing

## education

#### **Digital Media Skills Certificate**

OCAD University – Continuing Education April 2013

## **Bachelor of Management and Organizational Studies Degree**

University of Western Ontario (UWO) April 2006

# volunteering

Foster Home & Graphic Designer Annex Cat Rescue

May 2010 - May 2015

#### Dog Walker

Toronto Humane Society April 2011 - May 2015