

# Chauncey Harlan

## UX/UI Designer

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### SKILLS

**Front-End Development** (*HTML, CSS, Javascript, React.js*)

**User Experience Design** (*User Interface Design, Figma, Adobe XD, UX Research, Collaboration, Wireframing, Prototyping*)

### PROFESSIONAL EXPERIENCE

02/2022 – present	<b>Blue Ocean Traders</b> <b>Customer Walk-In Service</b> <ul style="list-style-type: none"><li>- Worked directly alongside the sales team to help create a positive, satisfying buying experience for 100s of clients and customers.</li><li>- Created a more organized, streamlined process for walk-in customers leading to quicker service.</li><li>- Led a team of 3 for wholesale market event, welcomed and made sure each customer recieved their items in a timely manner.</li></ul>	Louisville, KY, United States
04/2016 – 12/2021	<b>Louisville Water Co.</b> <b>Graduated Apprentice</b> <ul style="list-style-type: none"><li>- Led and trained 3 junior employees for a 3 year, advanced metering infrastructure project.</li><li>- Communicated directly with customers helping troubleshoot any issues they had with their water service.</li><li>- Received voluntary training for 3 different roles to improve the speed and efficiency of team performance.</li></ul>	Louisville, KY, United States

### COURSES/CERTIFICATES

04/2020 – 11/2022	<b>UX, UI, Front-End Development</b> <b>Code Louisville</b>	Louisville, KY, United States
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### EDUCATION

<b>History</b> <b>University of Louisville</b>	Louisville, KY, United States
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### INTERESTS

**Web3**  
*Excited about the possibilities with future tech such Web3, AR, VR, and how these technologies will shape our lives.*

**World Culture**  
*Appreciation for the differences between cultures from languages, food, art, music etc. This interest and my love for researching impacted my decision to major in history.*