




Team Types

Terminology from
Team Topologies

-  **Stream Aligned**
Aligned to a single, valuable stream of work or persona.
-  **Complex Subsystem**
Responsible for building and maintaining a part of the system that depends heavily on specialist knowledge.
-  **Platform**
Owning foundational services and infrastructure,

Top Ways to Move the Needle on TFC
(Strategic Priorities x Customer Personas/Workstreams)

Priority / Customer Persona	Practitioner	Startup	Enterprise	Pipeline/Ecosystem
Core Workflows	CLI onboarding for OSS Example flow CLI onboarding for OSS, Import flow	Variable sets State-based collaboration	Workspaces partition and isolation at scale GDPR for infrastructure over time Availability	Global integration
Self Service	Onboard using a module from public registry	Workspaces templates	Onboard using a module from private registry	Run trigger visualization
Ecosystem (providers + add-ons)	Onboard by ingesting provider state	Onboard by ingesting provider state	Pre- and post-evaluation integrations Analytics and visualization integrations	3rd party pipeline integrations

IMPACT

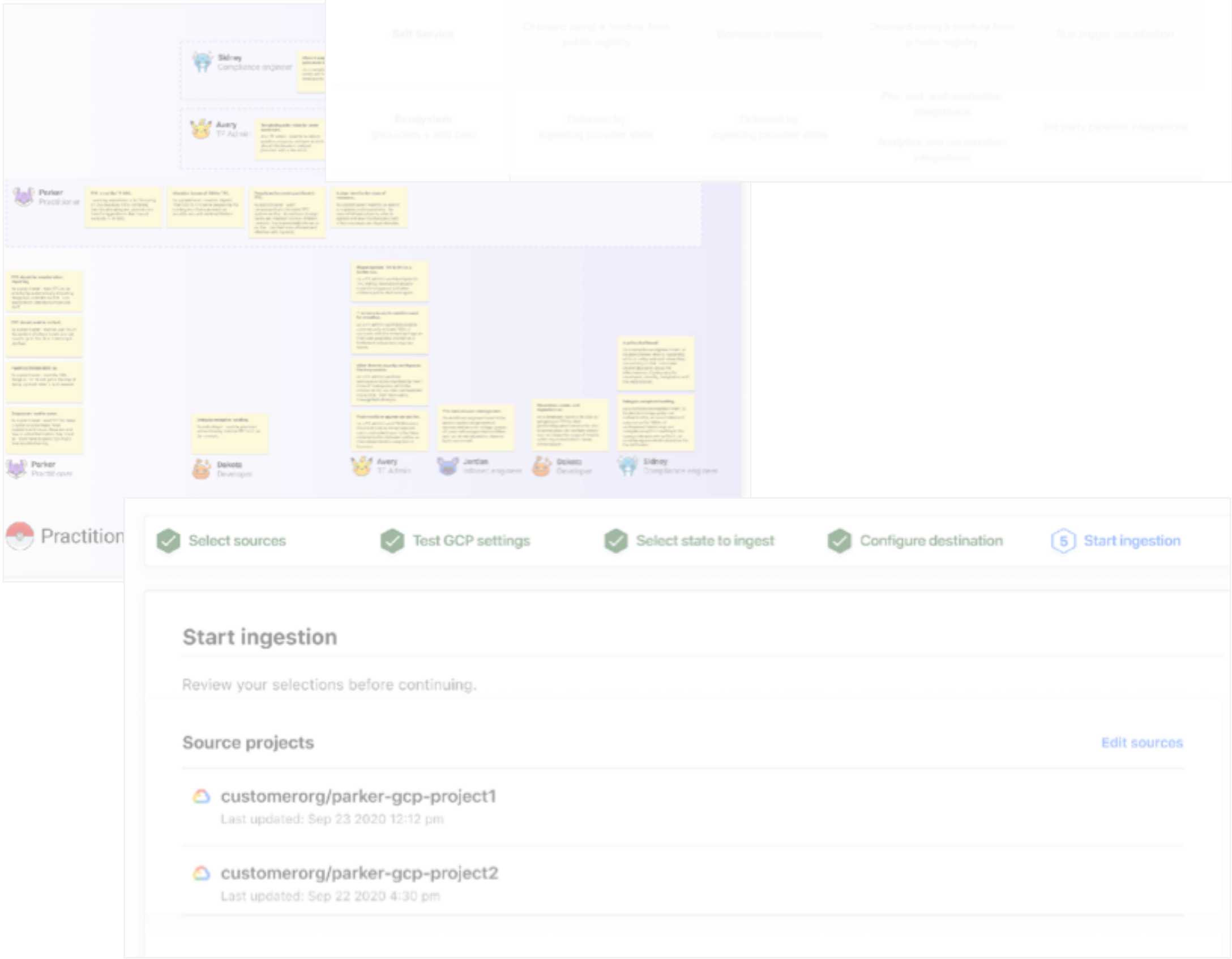
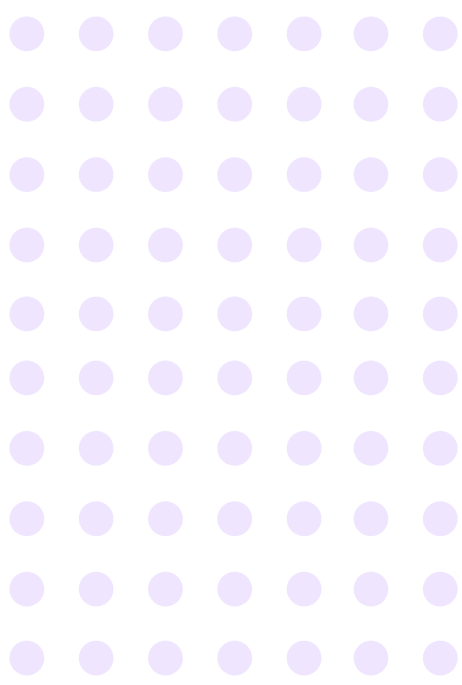
Remote-first leadership.
Design-led growth.

HashiCorp is the leading multi-cloud infrastructure company (#4 on Forbes’ Cloud 100 in 2020), and a remote-first company since its inception.

I joined HashiCorp in January 2020 to **lead and grow a remote first, globally distributed design team** (US, Canada, UK, Germany) working on Terraform, the industry leading cloud infrastructure orchestration platform.

While the details of my current work at HashiCorp are confidential, I have published case studies about some of the challenges I’ve worked through and my impact on the organization through the Plato mentoring platform.

- Introducing Design in the Roadmap Creation Process
- How to Level Up Your Design Team
- Even High Performers Need Direction and Support



CASE STUDY 1

Saba Software



Empowering a demoralized team
to take its practice to the next level.