

Rajwinder Singh

Product Designer

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📍 Frankfurt, Germany

🌐 German ,English

User Experience Designer with people skills keen on solving real problems creatively.

A multi-disciplinary UX Designer experienced in working in a fast-paced environment where every minute delay counts to the success or failure of the task at hand.

Motivated to help users and businesses achieve long-lasting consumer-business relationships, I am seeking a UX position where I can utilise my data-based decision-making skills for the user-centred design approach and employ collaborative working skills to create simple solutions to complex problems.

UX /UI Skills

Design Thinking Process
Information Architecture
Collaborative Designing
Usability Testing
Design Documentation
Style Guides
Wireframing
Prototyping
Competitor Analysis
User Research

Tools

Figma
Balsamiq
Marvel
HTML
CSS
Atom

Portfolio Links

📁 [Rajwinder Singh](#)

in [Linkedin.com/raj](https://www.linkedin.com/rajwinder-singh)

Experience

UI Specialisation Bootcamp

September 2021-November 2021

CareerFoundry, Germany

- Visual Design Principles
- Worked on Project Olfactory

UX Design Bootcamp

September 2020-August 2021

CareerFoundry, Germany

- User Centred Design
- Worked on Project uTu-A Payment Webapp

Cargo Documentation Assistant

May 2020 - April 2021

Frankfurt Cargo Services, Germany

- Provide Customer Service in Cargo Export Department.
- Help in speeding up the Aircargo Import & Export Documentation for timely dispatch.

Sales & Servicing Agent

April 2019 - March 2020

Qatar Airways, Frankfurt, Germany

- Provide multilingual customer service for Tour operators in Germany, Austria and Switzerland.
- Process incoming sales and tariff related inquiries via email, fax or post.

Sales Representative

July 2017 - March 2019

Royal Jordanian Airlines, Frankfurt, Germany

- Provide multilingual customer and sales service for Travel agents and direct Passengers.
- Tariff calculation for individual and Group bookings.

Supervisor Passenger Services

June 2012 - May 2017

Havas Germany GmbH, Frankfurt Airport, Germany

- Responsible for maintaining Airline Ticket and Auxiliary Services Sales for Air Passengers.
- Ensure punctual departure of a flight within set turn around time and supervise personnel.

Projects

Olfactory

September 2021 - November 2021

UI Design Course Project

- Purpose - Visual "redesign" of an existing Perfume Encyclopedia Webapp
- Role - Primarily UI Designer and UX Designer

uTu- A Payment Webapp

October 2020 - July 2021

UX Design Project

- Purpose - A Payment tool designed to cater to the financial needs of travellers.
- Role- UX Designer, UX Researcher, Information Architect, UI Designer

Education

B.Sc Hons Level 2 Business IT

April 2002-October 2005

APIIT, Kuala Lumpur, Malaysia

- Human Computer Interaction
- Rapid Application Development