



CRM

Customer Relationship Management

Microsoft Dynamics® CRM combines your everyday Microsoft® Office applications with powerful customer relationship management (CRM) software to rapidly improve marketing, boost sales, and bolster customer service interactions.



MARKETING

Maximize Your Marketing Investment

Provide marketing professionals with intuitive data management and segmentation tools, powerful campaign management features, and insightful marketing analytics to help increase the effectiveness of marketing programs, generate demand, and better track key performance indicators.



SERVICE

Deliver Superior Service

Deliver customer information, case management, service history, and support knowledge to the desktops of customer service professionals, giving them the tools they need to deliver consistent, efficient service that helps enhance customer loyalty and profitability.

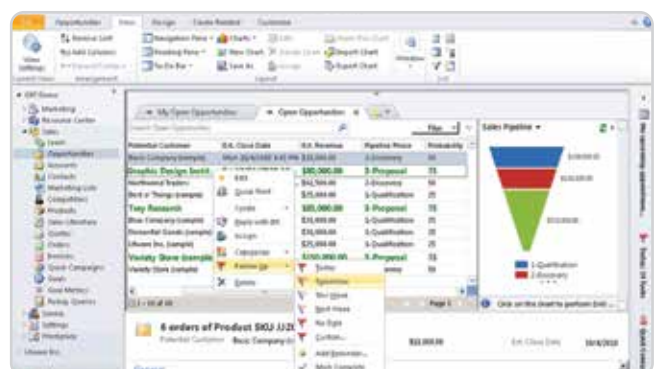


SALES

Spend More Time Selling

Give sales professionals fast access to their customer data and history so they can spend less time on administrative tasks and spend more time selling. Use wizard-driven communications tools to keep sales prospects and customers informed of new product and service offerings.

NEW GENERATION OUTLOOK EXPERIENCE



Kirill Tatarinov
Corporate Vice-President of
Microsoft Business Solutions (MBS)

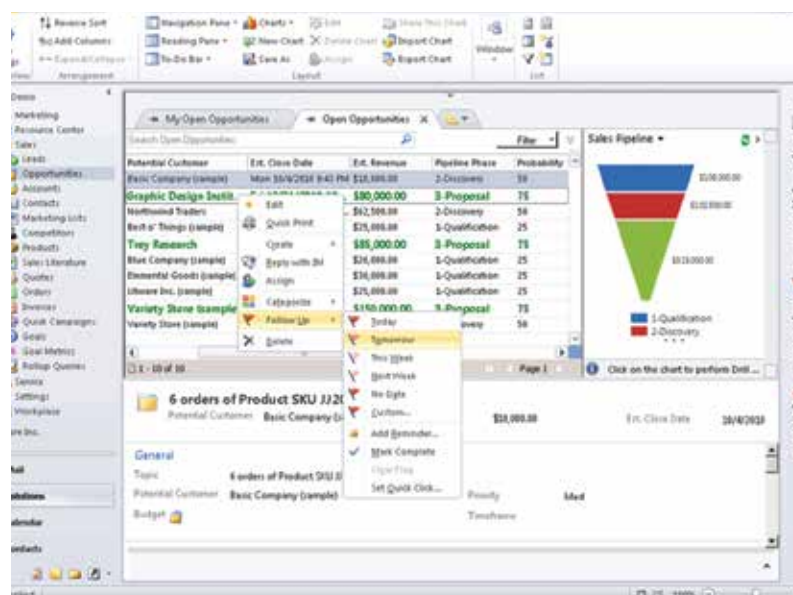
Rich CRM capabilities with a familiar
Microsoft Office Outlook experience

Flexible design and process automation
with real-time business insight

Fast to deploy, easy to customize and
affordable for your business

To learn more about Microsoft Dynamics CRM marketing, sales, and customer service capabilities visit www.godrejinfotech.com or Call +91 22 67964005

Real-Time Dashboards

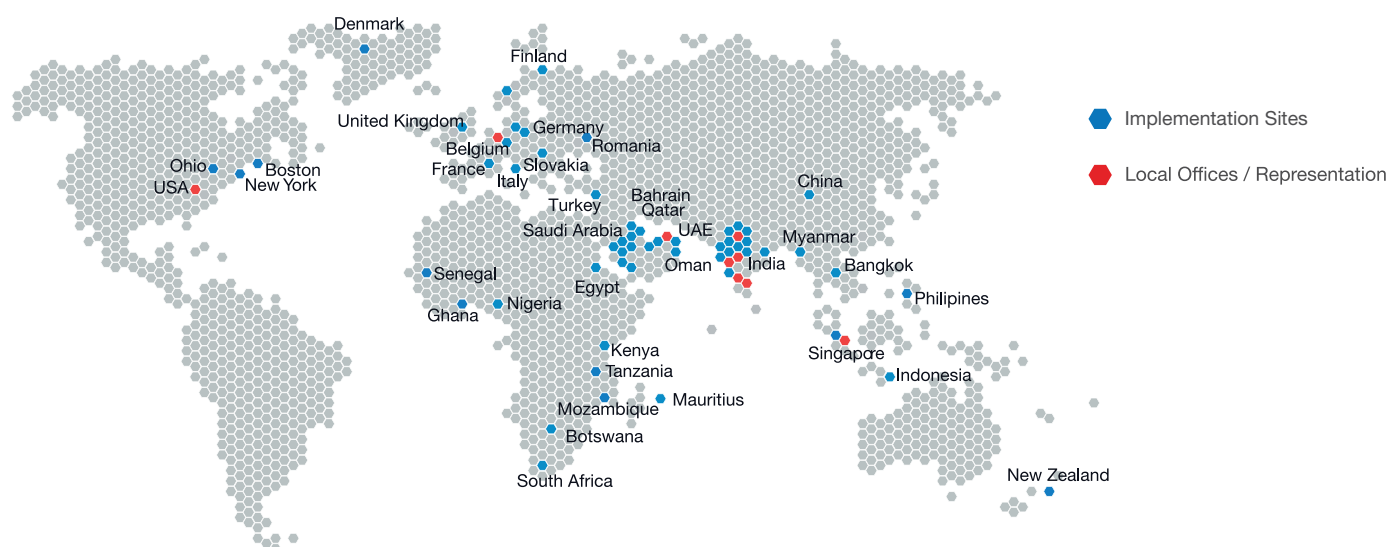


RELY ON GODREJ INFOTECH LTD. FOR A COMPREHENSIVE RANGE OF SERVICES

Godrej Infotech Ltd., part of the \$ 4.1 Bn. Godrej group is one of the leading IT service provider specializing in end-to-end IT solutions and services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, and Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings include Business Consulting, ERP Implementation & Support, Application Development, Integration, Digital Transformation, Analytical Services, Mobile Application Development, Infrastructure Management, and e-Commerce. We have domain and technology expertise in the Manufacturing, Retail, Trading, Distribution, Logistics, Hospitality, Project, and Service Industries. Headquartered in Mumbai, India we have presence in Middle East, APAC, Europe and US with customer footprints extending across multiple geographies.



OUR LOCATIONS



India

Head office

Godrej Infotech Ltd.
Plant 10, Pirojshanagar, Vikhroli (W)
Mumbai - 400 079, India
Tel: +91-22-67964086/4087

Delhi

Godrej Infotech Ltd.
C/O Awfis, 2nd floor, Plot no. A-24/9
Mohan Co-operative Industrial Area,
New Delhi - 110 065, India
Tel: +91-730459902

Bangalore

Godrej Infotech Ltd.
Worlafella Business Centre, Unit
No. 214, 2nd Floor 150, 1, Infantry Rd.,
Bangalore - 560 001, India
Tel: +91-80-66472000/2027

Kolkata

Godrej Infotech Ltd.
Block GN, Plot no.30,
Sector-V, Salt Lake City,
Kolkata-700091.
Tel. : +91-33-66013519

Pune

Godrej Infotech Ltd.
C/O AWFIS, 1st Floor, Nucleas Mall,
Opp. Police Commissioner Office,
1 Church Road, Camp,
Pune - 411001.

Chennai

C/o Godrej & Boyce Mfg. Co. Ltd.
#1, SIDCO Industrial Estate, Ambattur,
Chennai - 600 098, India
Tel: +91-44-66544444/4360

International

UAE

Godrej Infotech Ltd.
Executive Suite Z-61, PO Box
121806, Sharjah, UAE
Tel: +971-65-579839
+971-50-635-4154

KSA

Tel: +966-54-641-6385

Belgium

LVD Godrej Infotech nv
Hondschotestraat 112, B-8560
WEVELGEM (GULLEGEM), Belgium
Tel: +32-56-43-25-01/
+32-56-43-05-11
Email: infotech@lvdgi.be

USA

Godrej Infotech Americas Inc.
160, Mine Lake Ct, Ste 200,
Raleigh, North Carolina
Tel: +1-315-215-0676

Singapore

**Godrej Infotech
(Singapore) Pte. Ltd**
Octagon Building, Suite 79, Level 8,
105 Cecil Street, Singapore.
Tel: +65-3157-6062, +65-8402-4484

Godrej Infotech (Singapore) Pte. Ltd

11 Lok yang way,
Singapore-628632
Tel. : +65-6264-5952, +65-8402-4484

For more information, please visit www.godrejinfotech.com or write to us at infotech@godrej.com