



# NGUYỄN PHẠM UYÊN THI

I'm a front-end developer and customer support specialist with 2.5 years of experience, including creating technical documentation. Seeking to transition into a Technical Writer role, I aim to combine my technical expertise and a strong understanding of user needs to deliver clear, accurate, and accessible documentation, bridging the gap between complex systems and end users.

26 years old  
Vietnamese nationality  
Binh Duong, VietNam

## LANGUAGES

Vietnamese → Native  
English → IELTS 6.0

## CONTACT

### website

↘ [uyenthi30604.github.io/  
portfolio26](https://uyenthi30604.github.io/portfolio26)

### mail

↘ [uyenthi30604@gmail.com](mailto:uyenthi30604@gmail.com)

### phone

↘ 0382911981

Apr 2022  
→ Sep 2024

## WORK EXPERIENCE

### IFS Engineer, Maruei Vietnam Precision

- Developed, maintained user guides and system manuals to support internal teams and clients
- Work as a productive and supportive team member to design, code, report, and debug operations
- Participated in weekly meetings with internal teams and clients to align on project goals and deliverables
- Collected client feedback and proposed actionable solutions through collaborative discussions
- Gathering suggestions and contribute to the proposal of improvement strategies to enhance project efficiency

Oct 2016  
→ Jan 2022

## EDUCATION

Bachelor of communications and computer network

Eastern International University

## SKILLS

Programing languages

HTML, CSS, JS, PHP, MySQL

JS frameworks

Nextjs, Angular, React

Office

Powerpoint, Excel, Word