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Summary

Backend developer with hands-on experience in building and deploying secure, scalable applications using Node.js, Express, and SQL. Successfully delivered 3 full-stack projects featuring REST APIs, JWT authentication, and WebSocket-based communication. Strong communicator with 5+ years of customer service experience and a proven ability to solve problems in high-pressure environments. Available to start immediately and contribute from day one. Check out My Portfolio at uynvu078.github.io/Portfolio-UyenVu.

Technical Skills

Languages: JavaScript (ES6+), TypeScript, HTML5, CSS3 Backend: Node.js, Express, REST APIs, GraphQL, WebSockets

Frontend: React, Next.js, Bootstrap, React Query Databases: PostgreSQL, MySQL, MongoDB

Tools: Git, GitHub, VS Code, Agile, Unit Testing, Debugging

Projects

React, Node.js, SQL, JWT

E-Commerce Platform (Live) ? Code

- o Developed a secure, scalable e-commerce platform with authentication, product management, and cart/order systems.
- Optimized SQL queries to reduce load times and improve data efficiency.
- o Designed responsive UI with filtering and search capabilities for better user experience.

Socket.io, MongoDB, React

Real-Time Chat App (Live) Code

- Created a chat platform with room-based messaging and persistent user profiles.
- Leveraged Socket.io for live communication and MongoDB for data persistence.

React, Node.js, MongoDB

Task Manager (ZenTasker) (Live) ? Code

- O Built a productivity app with drag-and-drop UI and role-based access control.
- o Integrated real-time syncing and priority-based task filtering.

Experience

Various Employers

2018-2025

Customer Service Professional

- Resolved customer issues with 95%+ satisfaction rate.
- Strengthened user empathy and cross-functional collaboration by clearly communicating technical and non-technical information in high-pressure environments.

Education

University of Houston

B.S. in Computer Science May 2025 (Expected)

Minor: Business Administration

Relevant: Data Structures, Databases, Web Development, Software Engineering

Additional

Languages: English (Fluent), Vietnamese (Native)

Soft Skills: Communication, Adaptability, Debugging, Time Management