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Summary

Backend developer with hands-on experience in building and deploying secure, scalable applications using **Node.js**, **Express**, **and SQL**. Successfully delivered 3 full-stack projects featuring **REST APIs**, **JWT authentication**, and **WebSocket-based communication**. Strong communicator with **5+ years of customer service experience** and a proven ability to solve problems in high-pressure environments. **Available to start immediately and contribute from day one**.

Technical Skills

Languages: JavaScript (ES6+), TypeScript, HTML5, CSS3 **Backend**: Node.js, Express, REST APIs, GraphQL, WebSockets

Frontend: React, Next.js, Bootstrap, React Query **Databases**: PostgreSQL, MySQL, MongoDB

Tools: Git, GitHub, VS Code, Agile, Unit Testing, Debugging

Projects

React, Node.js, SQL, JWT

E-Commerce Platform

- O Developed full-stack app with JWT auth, REST APIs, and PostgreSQL.
- Optimized queries for faster load times; implemented cart and order features.
- Created responsive UI with product filtering and search.

Socket.io, MongoDB, React

Real-Time Chat App

- $\,\circ\,$ Built real-time messaging with Socket.io and persistent user profiles.
- Stored chat history and handled room-based routing with MongoDB.

React, Node. js, MongoDB

Task Manager

- o Created CRUD-based productivity app with drag-and-drop UI.
- o Implemented role-based access and real-time state syncing.

Experience

Various Employers

2018-2025

Customer Service Professional

- Resolved customer issues with 95%+ satisfaction rate.
- o Built skills in communication, multitasking, and fast-paced teamwork.

Education

University of Houston

B.S. in Computer Science May 2025 (Expected)

Minor: Business Administration

Relevant: Data Structures, Databases, Web Development, Software Engineering

Additional

Languages: English (Fluent), Vietnamese (Native)

Soft Skills: Communication, Adaptability, Debugging, Time Management