

## Skills

Good Communication

Excellent  
Interpersonal

Excellent Presentation  
Skills

Analytical skills

Team Building &  
Leadership

Customer  
Relationship  
Management

Software Modeling

Business  
Development

Cost Negotiating

System Migrations

Requirements  
Definition & Analysis

Project Scheduling

Project Budgeting &  
Cost Controls

Quality Assurance

Agile and Scrum

## JUDE UZOCHUKWU IWUAGWU

MCITP, MCSE, ISO 27001, ISO 20000, TOGAF, COBIT  
and PMP Trained

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**CONSULTANT:** Specializing in Enterprise Architecture & Strategy, Software Development, Enterprise IT Implementations, IT and Project Management, Risk and Compliance, IT security, Data Analysis, Business Development and Training

Highly motivated professional with extensive experience, Strong leadership, analytical and problem solving skills. Ability to adapt and learn quickly.

**CORPORATE TRAINER** - COBIT 5 (Foundation, Implementation and Assessor), TOGAF, ISO 27001 Lead Auditor, ISO 20000 Lead Implementer, Project Management Professional (PMP) and Customer Relationship Management (CRM)/Customer Experience Management (CEM). Trained 920 participants as at June 2016.

### Education & Credentials

FACHHOCHSCHULE TECHNIKUM – VIENNA AT

**Distance Study MSc. Information System Management 2017 (In Progress)**

NNAMDI AZIKIWE UNIVERSITY — AWKA, NIGERIA

**Bachelor of Science in Computer Information Systems, 2008**

- President National Association of Computer Science Student (2007)
- Internship: Network Administration Intern at Infographics Company (2006)

### Professional Experience

**INTACT SYSTEM — Vienna**

**Freelance Web Developer/Data Scientist – 2017 to Present**

- I am working on a Machine Learning project called "food Integrity". In this project, I am using IBM Watson to build a model that will be trained to help farmers, trader or consumers in the food supply chain. This trained machine will enable the actors in the food supply chain to gather the appropriate requirements needed for their certification.
- I also work with R, R studio, R shiny and Microsoft Azure

## Technology Summary

### Software & RDBMS:

MS Project (expert),  
MS Visio, InfoPath  
R, R-Studio, R-shiny  
Word, Excel, Access,  
PowerPoint,  
C#, JavaScript  
Oracle, SQL Server  
SharePoint, CSS, HTML,  
ASP.Net, MVC  
UML

### Protocols:

TCP/IP, SMTP, HTTP,  
FTP, DNS

### Systems:

Windows, Unix, Ubuntu

## PHILLIPS CONSULTING — Lagos, NG

IT Consultant, 2015 to 2017

Assistant IT Consultant, 2013 to 2015

- Promoted to Consultant role to plan, schedule and execute all stages of enterprise software, hardware and system implementations. Assessed business implications for each project phase and monitored progress to meet deadlines, standards and cost targets.
- Excelled in guiding the work of technical teams. Articulated project goals and scope, translated business needs into technical terms, prepared detailed work breakdown structures (WBS) and instilled shared accountability for achieving project milestones.
- Design and build Enterprise Architectural diagram and specification for organizations to ensure proper alignment between IT and the business goals
- Created cost-benefit analyses and ROI assessments that were used as the basis for decision-making on proposed IT implementation projects.
- Resolved numerous project issues including staffing shortages, tactical matters, scope creep and divergent business and user needs.
- Worked with senior technology and business leaders to establish IT strategy, budgets, and plans consistent with business strategy and priorities. Provided Technology Advisory consulting services on several client engagements- I.T Diagnostics and Transformation, ERP implementations, Health Insurance core-business applications, Project Management Health-Check, Enterprise Risk Management, I.T Security Posture Assessment, etc.
- Contacting potential clients via email or phone to establish rapport and set up meetings
- Researching organisations and individuals online (especially on social media) to identify new leads and potential new markets
- Worked closely with clients to analyze IT system requirements, clients information technology needs and their resources in order to plan IT projects and fulfill clients expectations
- Developed IT system specifications after evaluating customer's nature of work and business volume
- Review and develop technical proposal for potential business opportunity
- Facilitate technology training for organisation

- Creation and review of several organization policies, including Risk Management (ISO 31000), Enterprise Architecture, I.T Governance (COBIT 5), I.T Service Management (ISO 27001), Business Continuity Management (ISO 22301), Information Security Management (ISO 27001 and PCI-DSS), etc.
- Solved clients IT issues – Determined changes, recommended quality software, projected modifications of software, hardware and networking.

### **Accomplishment**

- Create future vision architecture for Standard Chartered Bank to expedite delivery of new products and services to market while meeting company's cost and risk reduction objectives.
- Design and develop solution architecture for collaboration in MTN telecommunication Company
- Implemented ISO 27001 IT security and ISO 20000 Service Management for Keystone Bank
- Trained over 500 participants for PMP training, ISO 27001, Lead auditor and Implementer, Customer Relationship Manager (CRM), COBIT 5 Implementer and TOGAF
- Audited Keystone bank on IT security and Service Management
- Implemented ISO 27001 and ISO 20000 for Bank of Industry of Nigeria
- Implemented PMBOK and COBIT 5 for Standard chartered bank
- Prepare and trained Keystone bank IT staff for ISO 2000 and ISO 27001 certification
- Saved the sum of N20m for Phillips Consulting in developing and in-house automated human resource management system
- Saved the sum of N10m for Phillips Consulting in designing and implementing an In-house intranet portal in SharePoint 2010.
- Assisted in migrating SharePoint Intranet Portal 2010 to SharePoint 2013
- Migrated SharePoint 2013 on premise to office 365 online

### **Dimension Data — Lagos, NG**

**Microsoft SharePoint Solution Architect/C# .Net Developer  
( Total E & P Oil Servicing Firm), 2013 to 08/2013**

- Developed strong technical foundation as a network administrator within a 2,500-user, mixed-platform environment.

- Optimized network uptime to 99.9%, led a major network upgrade, and improved systems security and reliability.
- Assisting in the Architectural design and development of Microsoft Enterprise Products
- Performing a database attach type of migration from SharePoint 2007 to SharePoint 2010 for Total oil company
- Re-building all custom workflow in SharePoint 2007 and Migrated them to SharePoint 2010
- Assist in building and designing a document management system on SharePoint 2010 called a Document Event Management System (DMEP)
- Assist in building and designing a report publishing system on SharePoint 2010 to manage all reports in Total oil company
- Configured and Implemented a SharePoint pre-production Farm Environment for Total oil Company
- Configuration and Deployment of Microsoft Products (SharePoint);
- Training Staff on the use of any deployed Microsoft Applications;
- Assisting the Sales team in organizing Presentations to enhance sales;
- Assisting Project managers in assigning duties to team members;
- Developing technical and user guide documents for users;
- Working with the Business Analyst and Project manager to ensure smooth design and implementation of any Microsoft Application;
- Delivering Functional and User Acceptance Testing;
- Supply Chain modeling and advice on Planning Systems;
- Involved in workshops, training and presentations;

### **TAVIA Technology(Microsoft Partner)— Lagos, NG**

#### **Microsoft SharePoint Developer & C#.NET 2010 to 2013**

#### **PROJECTS UNDERTAKEN**

- **MTN NG Cash Expense Self Service**

**Role:** Developer

**Technology used:** C#.NET WCF 3.5, SQL Server Management Studio, Microsoft SharePoint Server 2010

**Summary:**

The said application resided within Microsoft SharePoint Server which could only be accessed within the MTN.COM.NG domain. I fulfilled the responsibility of building SOA Services that exposed the existing features, functionalities and facilities of the system. I employed Microsoft .NET's WCF to build the services which made calls to stored procedures resident in a Microsoft SQL Server Database 2008.

- **MTN NG Business Process Mobilization POC**

**Role:** Developer and Architect

**Technologies used:** C#.NET WCF 3.5, HTML, CSS, ASP.NET AJAX

**Summary:** MTN Nigeria runs SharePoint Server 2010 as its Intranet (Collaboration) Platform. A considerable number of its Business Processes have been automated on the said SharePoint platform. However, there's an accessibility limitation since the existing SharePoint deployment is NOT assessable over the intranet. So I was tasked with the responsibility of building web services to expose the required SharePoint functionalities over the internet, also I had to build hybrid applications to run on mobile devices to consume the said services.

- **MTN NG Electronic Asset Movement Change Request Implementation**

**Role:** Lead Developer

**Technologies used:** ASP.NET 3.5, SQL Server 2008, IIS 6, 7.5, Javascript

**Summary:** I was assigned the task of implementing a Change Request to the existing Electronic Asset Movement Application MTN Nigeria current Implementation. The change request included capturing more data when issuing a request, setting reminder email notification to evaluators of the request to remind them of their pending tasks, and finally to design and develop a web form to capture information the intended recipient is to use to end the process.

- **MTN NG Careers Portal**

**Role:** Developer

**Technologies used:** ASP.NET 3.5, WCF 3.5, SharePoint, SQL Server 2008, IIS 7.5, HTML, Javascript, CSS

**Summary:** Designing and implementing a solution to enable MTN NG manage its job openings/vacancies on SharePoint Platform existing on their private domain and then expose these vacancies to the public via Web Services (WCF) for public viewing so whoever wishes can make an application. I'm the Lead Developer on this project.

- **Sahara Group Careers Portal**

Implemented change requests to the existing Sahara Group Careers Portal. The changes included adding more criteria to facilitate more accurate searches for job applicants who would fill responsible roles in the said organization.

- **MTN NG Internal BlackBerry Activation Request.**

I successfully implemented a custom workflow sitting on Microsoft SharePoint Server 2010 to automate MTN NG's internal staff process for requesting for BlackBerry Activation on their BlackBerry devices. I was the Lead Developer on this Project.

- **MTN NG SHARE 360 WORKFLOWS BUG FIXES AND C.R IMPLEMENTATION**

I successfully fixed bugs encountered while testing a set of workflows deployed to MTN's Shared 360 Private Portal (*Microsoft SharePoint*

**2010 Platform**). These workflows were custom workflows built by an external consultant. These workflows automated a number of MTN NG's internal process such as Travel Requisition, Employee Service Requisition, just to name a few. These workflows were migrated from MOSS 2007 to SharePoint Server 2010. During migration, several bugs were encountered which I fixed. Also, changes were required to the process flows which I implemented and successfully migrated to SharePoint Server 2010.

- **CUSTOMIZATION AND EXTENSION OF LEADWAY ASSURANCE COMPANY LIMITED'S SHAREPOINT DEPLOYMENT**

I was assigned the task of programmatically accessing SharePoint 2010 Lists to fetch relevant data to be displayed in a customized format on the aforementioned company's SharePoint 2010 Intranet Portal and I fulfilled it satisfactorily.

- **CUSTOMIZATION AND EXTENSION OF ENTERPRISE BANK LIMITED'S PUBLIC FACING INTERNET SITE BUILT WITH SHAREPOINT SERVER 2010.**

Fulfilled the same task as stated above for the Leadway Assurance Company Project as well as developing List Item receivers which programmatically create SharePoint 2010 Publishing Sites with workflow anytime an item is added to specific several SharePoint 2010 Lists

### **TAVIA Technology(Microsoft Partner)— Lagos, NG**

#### **Microsoft SharePoint Support Administrator 2009 to 2010**

- Assisted senior architects in developing current and to-be systems architecture artifacts.
- Helped analyze legacy applications and systems to derive required business functions and rules from existing applications.
- Creating and customizing automated/workflow forms.
- Assigning permissions or roles to staff
- Migrated SharePoint 2007 to 2010
- Training Staff on the use of SharePoint for collaboration
- Customizing look and feel on MTN SharePoint Portal using Adobe flash, html, JavaScript, Dreamweaver etc.
- Training Staff on the use of any deployed Microsoft Applications;
- Assisting the Sales team in organizing Presentations to enhance sales;
- Assisting Project managers in assigning duties to team members;
- Developing technical and user guide documents for users;
- Working with the Business Analyst and Project manager to ensure smooth design and implementation of any Microsoft Application;
- Delivering Functional and User Acceptance Testing;
- Supply Chain modeling and advice on Planning Systems;
- Involved in workshops, training and presentations;

## **REFEREES:**

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