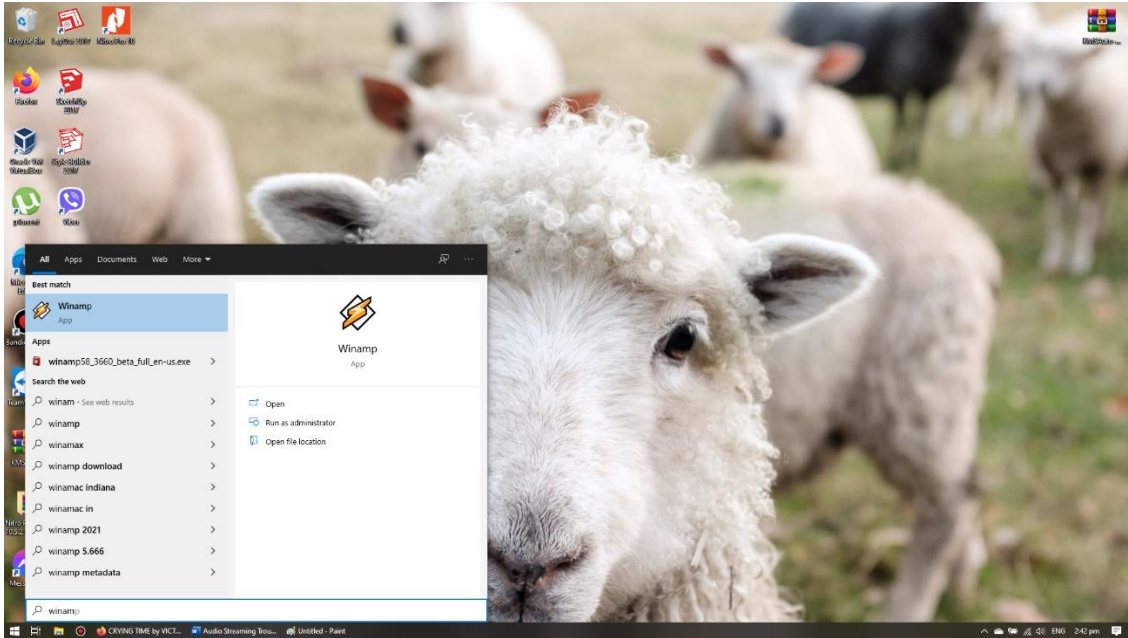
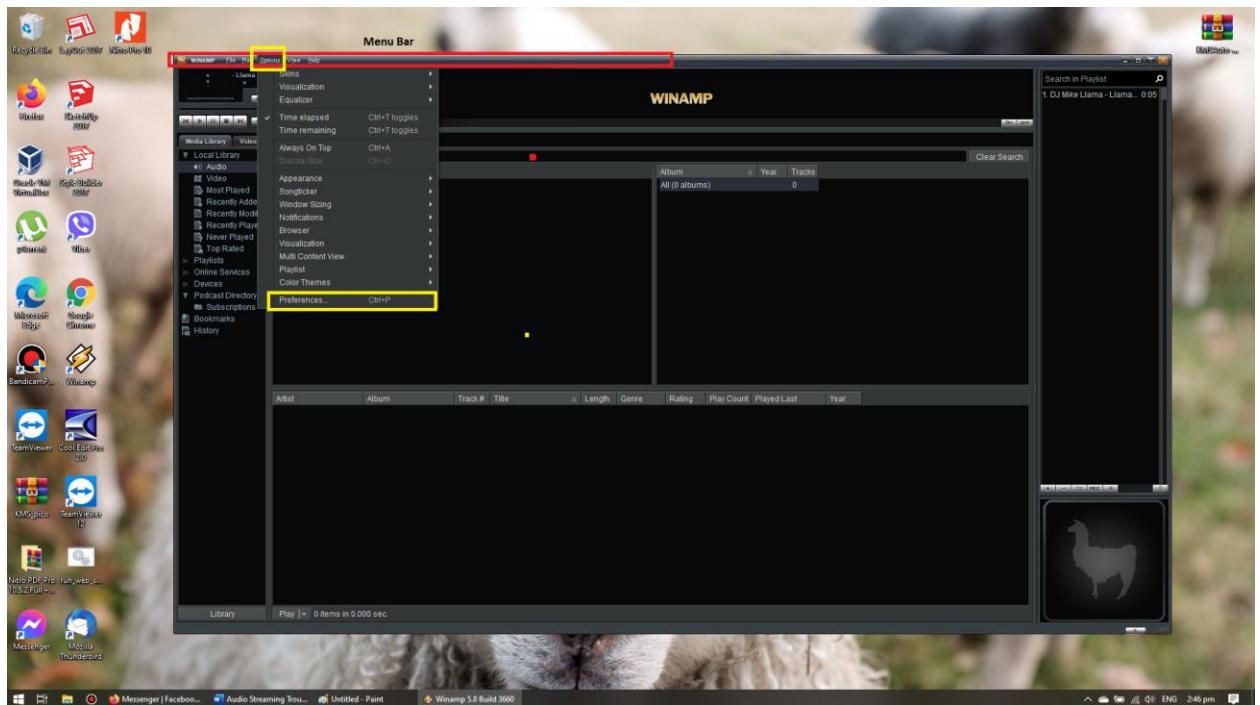


## Audio Streaming Troubleshooting

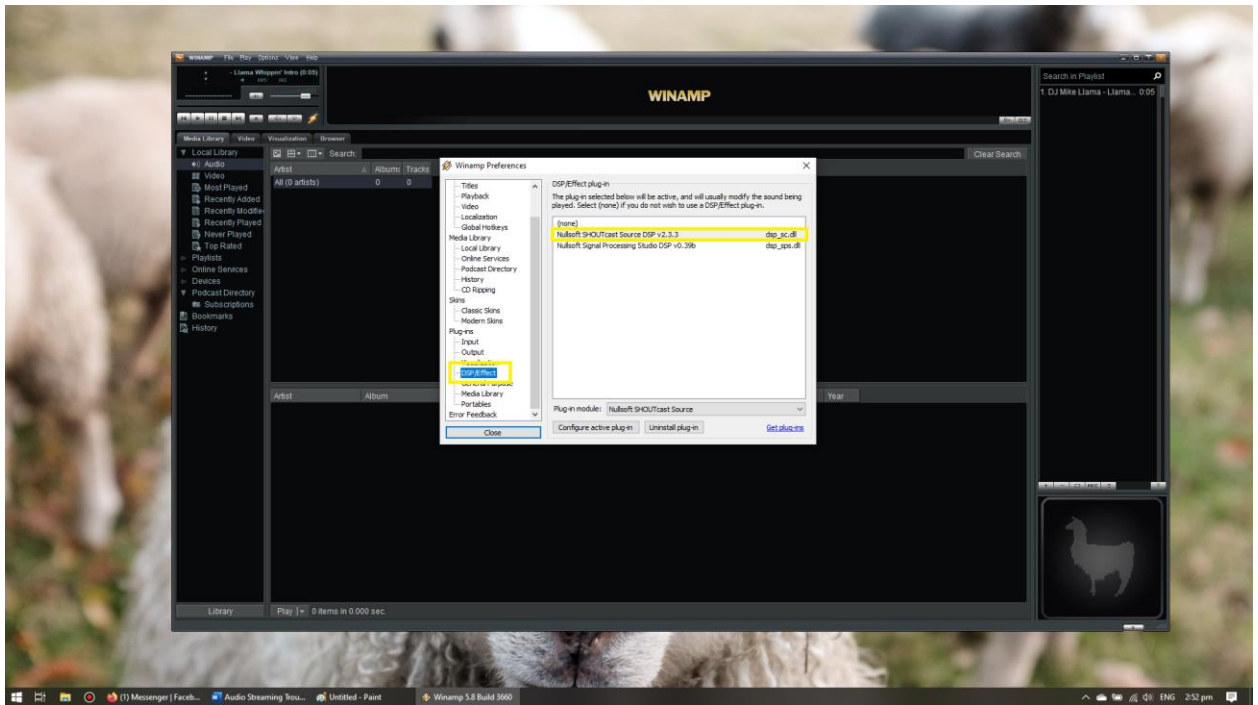
### 1. Open the Winamp application



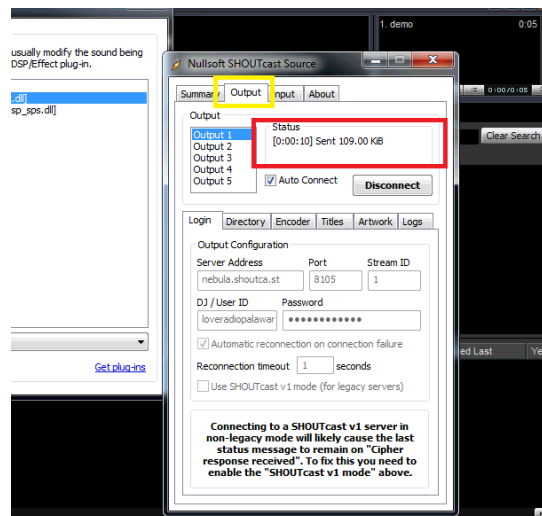
### 2. Locate on “Option->Preferences” under the Menu bar or just press “Ctrl + P”



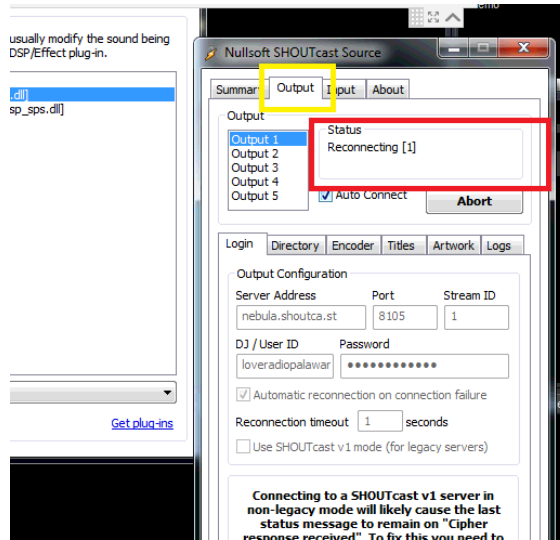
- Double Click “Nullsoft Shoutcast Source DSP” (Note: if “Nullsoft Shoutcast DSP ” is missing kindly contact the IT support)



- Check on the “Output” section if the station is sending a data on the Centova Shoutcast.

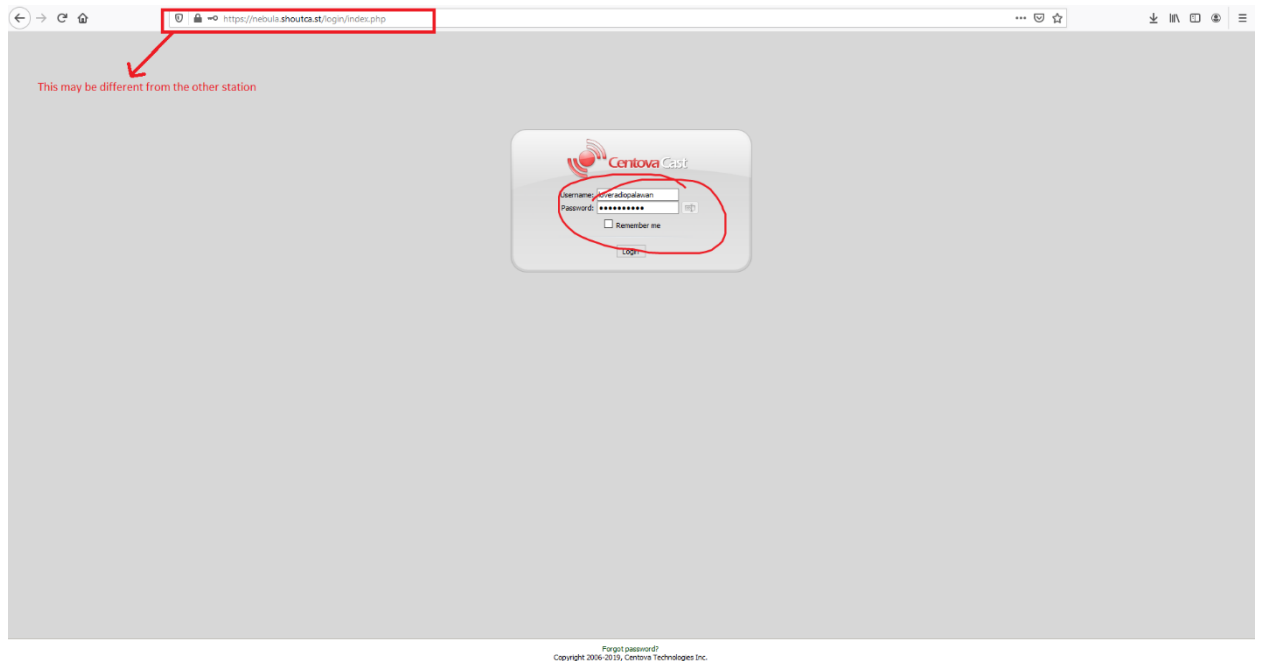


The image above shows a successful connection to the server



The image shows the “Station” cannot connect to the Centova Shoutcast.

5. Check the “Centova Shoutcast”. Open a browser of your choice and open the “Centova Shoutcast”. Login your account.



## 6. Check the "Centova Shoutcast" status

09:21 AM Station is offline

CentovaCast

Account Information for MANILA BROADCASTING COMPANY Stream

Current listeners: 0/9999 Data transfer: 95.81GB Disk usage: 0/2 GB

Account Overview Overview for host nebula.shoutcast.st port 8185

Recent tracks No recent tracks are available

Projected data transfer: 1.50806 MB total this month Maximum bit rate: 320 Kbps

Logged in as: MANILA BROADCASTING COMPANY (Client) Centova Cast v3.2.12 Copyright: 2006-2019, Centova Technologies Inc.

If you seeing this, it means that the "Centova Shoutcast" server is **not running**

## 7. "Start the server"

09:29 AM Station is offline

CentovaCast

Account Information for MANILA BROADCASTING COMPANY Stream

Current listeners: 0/9999 Data transfer: 95.81GB Disk usage: 0/20GB

Account Overview Overview for host nebula.shoutcast.st port 8185

Recent tracks No recent tracks are available

Projected data transfer: 1.50806 MB total this month Maximum bit rate: 320 Kbps

Logged in as: MANILA BROADCASTING COMPANY (Client) Centova Cast v3.2.12 Copyright: 2006-2019, Centova Technologies Inc.

Simply click the "Start" to start the server

## 8. Check the “Status” after starting the server.

09:50 AM - Now playing: DJ Miso Llama - Llama Whopper! Intro on DMRZ Loverradio Palawan

CentovaCast

Account Information for MANILA BROADCASTING COMPANY Stream

Current listeners: 1/9999 | Data transfer: 95.01GB | Disk usage: 0/20GB

Account Overview

Recent tracks:

Llama Whopper! Intro  
DJ Miso Llama  
Buy this album

09:50 AM

Logged in as: MANILA BROADCASTING COMPANY (Client) | CentovaCast v3.2.12 | Copyright: 2006-2019, Centova Technologies Inc.

If you are seeing this you are good

The connection between Station and Server is now established

## 9. Check the “Audio”

09:58 AM - Now Playing: DJ Miso Llama - Llama Whopper! Intro on DMRZ Loverradio Palawan

CentovaCast

Account Information for MANILA BROADCASTING COMPANY Stream

Quick Links

You stream services prefer these:

<https://lovradiopalawan.radioica.st>  
<http://nebula.shoutca.st:8105/index.html>

Tune-In Links

Winamp, iTunes  
Windows Media Player  
Real Player  
QuickTime

<https://nebula.shoutca.st/tunein/lovradiopalawan.pls>  
<https://nebula.shoutca.st/tunein/lovradiopalawan.asx>  
<https://nebula.shoutca.st/tunein/lovradiopalawan.com>  
<https://nebula.shoutca.st/tunein/lovradiopalawan.gtl>

Your direct stream link (eg. to use in player widgets) is:  
<https://lovradiopalawan-nbubca.st/>  
<http://nebula.shoutca.st:8105/>

Or use the Huxes player widget or Player.

Live Source Connections

Enter this information into your live source software to perform a live broadcast.

When the autoDJ is running and you want to broadcast live to all autoDJ-controlled mount points:

Protocol: SHOUTcast (v1)  
Server hostname: nebula.shoutca.st  
Server port: 8105  
Bit rate: 128  
Password: (The username and password of one of your DJ accounts, separated by a colon)  
Example: jsmithsecret

When the autoDJ is not running or you want to broadcast live to a non-autoDJ mount point:

Protocol: SHOUTcast (v1)  
Server hostname: nebula.shoutca.st  
Server port: 8105  
Format: MP3  
Password: (The 'Source password' value from your stream settings)

Note: When the autoDJ is not running, each mount point must be sourced separately.

Click any of this Two

