

# Microsoft Compliance Manager product demo

PM : Hardik Suthar

CXE : Ashish Adhikari / Shashank Kumar

PMM : Shilpa Bothra

# Agenda



Compliance Manager - Quick Recap



Universal templates



Premium assessment Trial Add On



QnA

# Compliance Manager

Simplify compliance and reduce risk

## Intuitive management

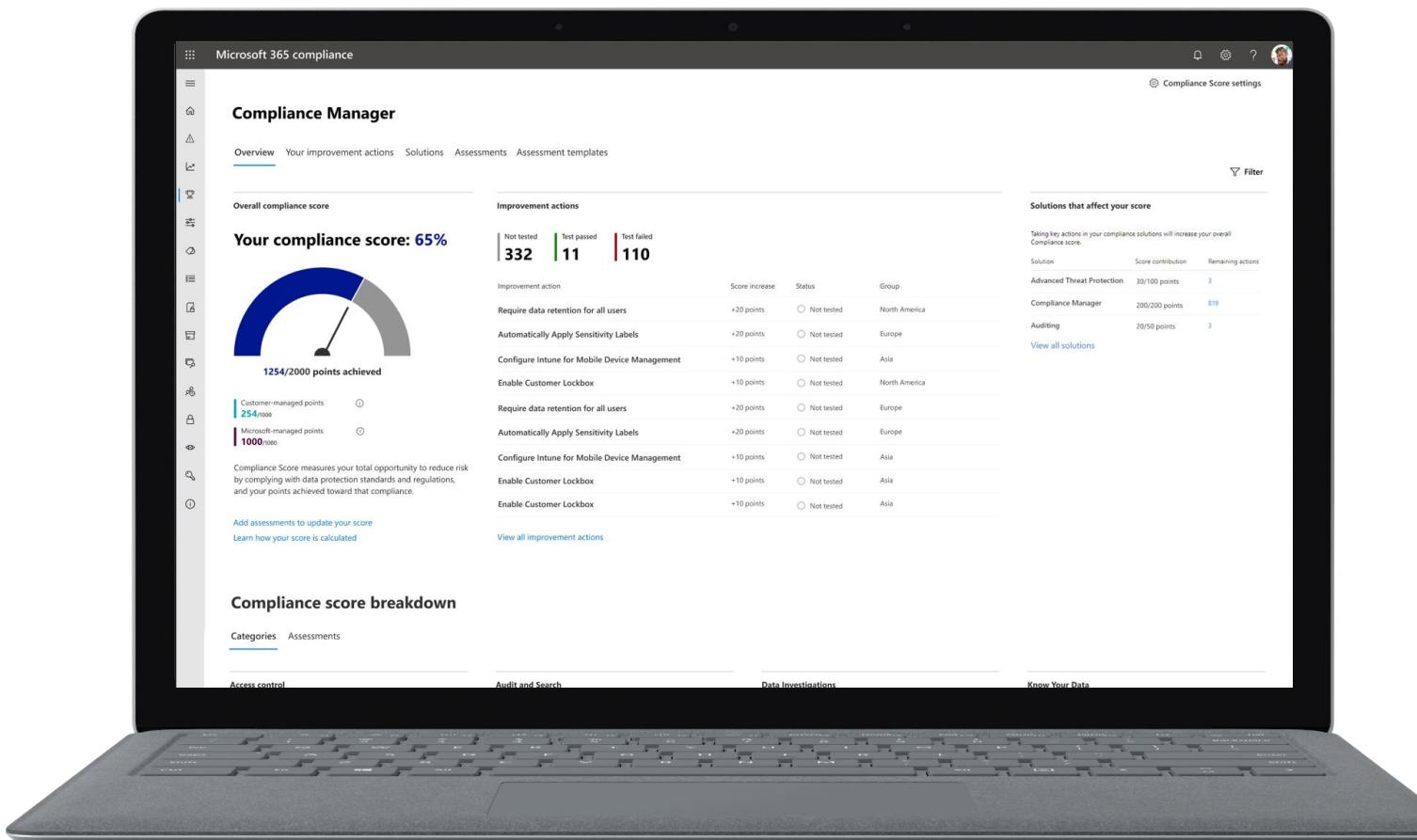
Intuitive end-to-end compliance management from easy onboarding to control implementation

## Scalable assessments

Leverage out of the box assessments and custom assessments to meet your unique compliance requirements across all your assets

## Built-in capabilities

Intelligent automation to reduce risk: compliance score, control mapping and continuous assessments

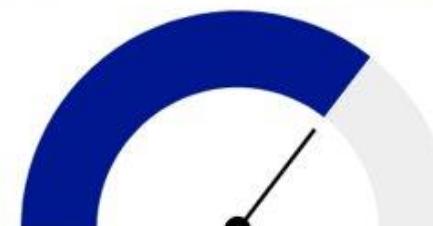


# Compliance Manager

[Compliance manager settings](#)

Compliance Manager located at [compliance.microsoft.com](https://compliance.microsoft.com)  
Your global admin needs to grant you appropriate role for you to access Compliance Manager—learn more at [Set user permissions and assign roles](#)

Your compliance score: 71%



14401/20094 points achieved

Your points achieved ⓘ

144/5837

Microsoft-managed points achieved ⓘ

14257/14257

Compliance Score measures your progress towards completing recommended actions that help reduce risks around data protection and regulatory standards.

[Learn how your Compliance score is calculated](#)

## Compliance score breakdown

Assessment templates

help reduce risks around data protection and regulatory standards. [Find guidance and documentation](#)

[Filter](#)

### Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

Solution	Score contribution	Remaining actions
Audit	0/131 points	23
Azure Active Directo...	0/933 points	49
Azure Information P...	0/54 points	2

[View all solutions](#)

Improvement action	Impact	Test status	Group	Action type
Protect Authenticator Content	+27 points	None	Default Group	Operational
Protect Authenticator Content	+27 points	None	MIP	Operational
Limit Consecutive Logon Failures	+27 points	None	Default Group	Operational
Limit Consecutive Logon Failures	+27 points	None	MIP	Operational
Implement Account Lockout	+27 points	None	Default Group	Operational
Implement Account Lockout	+27 points	None	MIP	Operational
Protect Authenticators Commensurate with ...	+27 points	None	Default Group	Operational
Refresh Authenticators	+27 points	None	Default Group	Operational
Refresh Authenticators	+27 points	None	MIP	Operational

[View all improvement actions](#)

# Compliance Manager

Compliance manager settings

[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Compliance Manager measures your progress in completing actions that help reduce risks around data protection and regulatory standards. [Find guidance and documentation](#)

Filter

Overall compliance score

**Your compliance score: 71%**

Your points achieved ⓘ

144/5837

Microsoft-managed points achieved ⓘ

14257/14257

Compliance Score measures your progress towards completing recommended actions that help reduce risks around data protection and regulatory standards.

[Learn how your Compliance score is calculated](#)

Key improvement actions

Not completed 488 Completed 8 Out of scope 0

Improvement action	Impact	Test status	Group	Action type
Protect Authenticator Content	+27 points	None	Default Group	Operational
Protect Authenticator Content	+27 points	None	MIP	Operational
Limit Consecutive Logon Failures	+27 points	None	Default Group	Operational
Limit Consecutive Logon Failures	+27 points	None	MIP	Operational
Implement Account Lockout	+27 points	None	Default Group	Operational
Implement Account Lockout	+27 points	None	MIP	Operational
Protect Authenticators Commensurate with Use	+27 points	None	Default Group	Operational
Refresh Authenticators	+27 points	None	Default Group	Operational
Refresh Authenticators	+27 points	None	MIP	Operational

Solutions that affect your score

Solution	Score contribution	Remaining actions
Audit	0/131 points	23
Azure Active Directory	0/933 points	49
Azure Information Protection	0/54 points	2

[View all solutions](#)

## Compliance score breakdown

[Categories](#) [Assessments](#)

and regulatory standards.

Learn how your Compliance score is calculated

Restrict Access to Private Keys

+27 points

None

Default Group

Operational

[View all improvement actions](#)

## Compliance score breakdown

Categories Assessments

Protect information

**7%** 54/725 points achieved

Enable and configure encryption, control access to information, and prevent data leakage and exfiltration

[View improvement actions](#)

Govern information

**0%** 0/326 points achieved

Protect sensitive information and prevent its inadvertent disclosure

[View improvement actions](#)

Control access

**0%** 0/670 points achieved

Configure authentication and password settings, user and sign-in risk policies, and review access reports

[View improvement actions](#)

Manage devices

**6%** 54/858 points achieved

Use device configuration profiles, implement malicious code and spam protection, secure mobile devices, and block unwanted applications

[View improvement actions](#)

Protect against threats

**0%** 0/411 points achieved

Prevent, detect, investigate, and respond to advanced threats. Protect assets from unauthorized users, and devices application

[View improvement actions](#)

Discover and respond

**0%** 0/287 points achieved

Configure audit and alert policies, discover non-compliant applications, review and correlate audit records, and review alerts, activity, access, and detection reports

[View improvement actions](#)

Manage internal risks

**0%** 0/56 points achieved

Identify and remediate critical insider risks

[View improvement actions](#)

Manage compliance

**87%** 14977/17132 points achieved

Define your compliance scope, test control effectiveness, and manage your risk & compliance assessment

[View improvement actions](#)

and regulatory standards.

[Refresh Authenticators](#)[+27 points](#) None

MIP

Operational

[Learn how your Compliance score is calculated](#)[View all improvement actions](#)

## Compliance score breakdown

[Categories](#) [Assessments](#)

EU GDPR

**44%** 1938/4318 points achieved

Product: Office 365

Regulation: EU GDPR

[View improvement actions](#)

ABC

**44%** 1938/4318 points achieved

Product: Office 365

Regulation: EU GDPR

[View improvement actions](#)

SOC 1

**42%** 1689/3966 points achieved

Product: Office 365

Regulation: SOC 1

[View improvement actions](#)

NIST 800-53

**78%** 14113/17990 points achieved

Product: Office 365

Regulation: NIST 800-53

[View improvement actions](#)

Data Protection Baseline

**76%** 12237/16101 points achieved

Product: Microsoft 365

Regulation: Data Protection Baseline

[View improvement actions](#)

[Edit name](#)[Delete assessment](#)

## EU GDPR

Status      Created  
● In Progress      9/2/2020

[Generate report](#)[Overview](#)   [Controls](#)   [Your improvement actions](#)   [Microsoft actions](#)

Review details about this assessment and understand your progress toward completion.

### 44% Assessment progress

1911/4318



Your points achieved ⓘ

27/2434

Microsoft-managed points achieved ⓘ

1884/1884

Group

MIP

Assessment version

1

Template

EU GDPR (Office 365)

In-scope services

8

Key improvement actions

None Not Assessed Passed Failed Low Risk Failed Medium Risk Failed High Risk Not In Scope To Be DetectedCould Not Be Detected Partially Tested

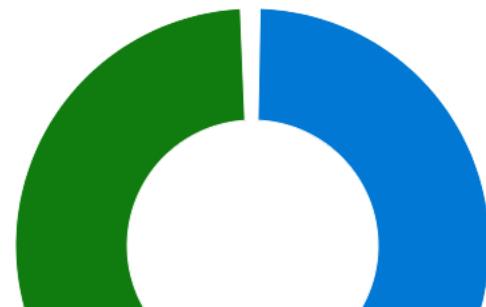
Improvement action	Impact	Test status
--------------------	--------	-------------

Protect Authenticator Content	+27 points	None
-------------------------------	------------	------

Limit Consecutive Logon Failures	+27 points	None
----------------------------------	------------	------

Implement Account Lockout	+27 points	None
---------------------------	------------	------

Control status



[Edit name](#) [Delete assessment](#)

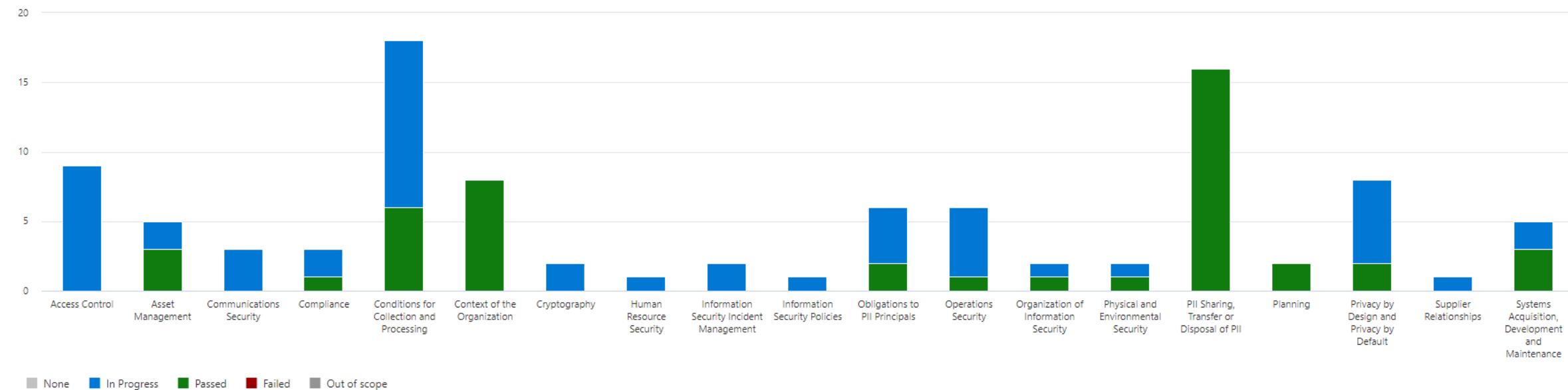
## EU GDPR

Status      Created  
● In Progress      9/2/2020

[Generate report](#)[Overview](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

View the status of controls for this assessment, grouped by family.

Control status breakdown



Filter

Control family: Any

Status: Any

Filters

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions

---

- Catalog

---

- Settings

---

- More resources

---

- Customize navigation

---

- Show all

- Choose template type
- Upload file
- Review and finish

## Choose template type

Choose one of the options below to start creating your template. Create a custom template with your own controls and actions for building a custom assessment. Or, extend an existing Microsoft template with modifications to suit your needs. [Learn more about custom templates](#)

- Create a custom template**

Download the [sample file](#) to see a formatted example. Fill out your template data using [these instructions](#). You'll upload your file on the next screen.

- Extend a Microsoft template**

Add controls, improvement actions, or dimensions to an existing Microsoft template. Extending a template ensures you'll receive updated guidance by Microsoft as regulations change. [View the existing Microsoft templates](#)

Select Microsoft template

File Home Insert Formulas Data Review View Automate Help Tell me what you want to do Open in Desktop App

Cut Copy Paste Format Painter

Font Alignment Number

Clipboard

Font

Alignment

Number

Tables Cells Editing Sensitivity

	A	B	C	D	E	F	G	H	I	J
1	controlName	controlFamily	controlTitle	controlDescription	controlActionTitle					
2	EC1	ControlFamily1	Example Control Title 1	This is an example control description	Example Action 1;;Example Action 2					
3	EC2	ControlFamily1	Example Control Title 2	This is another example control description	Example Action 3					
4	EC3	ControlFamily2	Example Control Title 3	This is the third example control description	Example Action 3					
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										
17										
18										
19										
20										
21										
22										
23										
24										
25										
26										
27										
28										
29										
30										
31										
32										
33										
34										
35										
36										
37										
38										
39										

Template ControlFamily Actions Dimensions +

Choose template type

**Upload file**

Review and finish

## Upload file

Upload your formatted Excel file containing all the necessary data for your template. [View sample file](#)

Uploaded file: Sample Template Import File - Compliance Manager.xlsx.xlsx

[Upload a different file](#)

Back

Next

Cancel

Give feedback

# Universal Templates

Contoso Electronics Microsoft 365 compliance

Home Compliance Manager Data classification Data connectors Alerts Reports Policies Permissions

Solutions Catalog Audit Content search Communication compliance Data loss prevention Data subject requests eDiscovery Information governance Information protection Insider risk management Records management Privacy management Settings More resources Customize navigation

## Compliance Manager

Compliance Manager settings

Overview Improvement actions Solutions Assessments Assessment templates

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates 0/0

[View details](#)

+ Create new template Export all actions 657 items  Search Group

Filter Reset Filters

Product scope: Any	Certification: Any	Created by: Any	Activation: Any	Availability: Premium X	Last updated	Created	Activation
Assessment template Availability Product scope Certification Created by Last updated Created Activation							
Premium templates (657)							
Virginia Breach of Personal Information ...	Premium	Microsoft 365	Virginia Breach of Personal Inf...	Microsoft	7/16/2021	7/16/2021	Inactive
Connecticut State Law, Section 36a-701b....	Premium	Microsoft 365	Connecticut State Law, Section...	Microsoft	7/11/2021	7/11/2021	Inactive
Kansas Consumer Information, Security B...	Premium	Microsoft 365	Kansas' Security Breach Statute	Microsoft	7/11/2021	7/11/2021	Inactive
West Virginia - Breach of Security of Con...	Premium	Microsoft 365	West Virginia - Breach of Secu...	Microsoft	7/16/2021	7/16/2021	Inactive
NIST 800-53	Premium	Microsoft 365	NIST 800-53	Microsoft	5/27/2021	5/27/2021	Active
Massachusetts - 201 CMR 17.00: Standard...	Premium	Microsoft 365	201 CMR 17	Microsoft	7/11/2021	7/11/2021	Inactive
Singapore - ABS Guidelines on Control O...	Premium	Microsoft 365	ABS-OSPAR	Microsoft	7/11/2021	7/11/2021	Inactive
AICPA/CICA Generally Accepted Privacy ...	Premium	Microsoft 365	AICPA/CICA GAPP	Microsoft	7/11/2021	7/11/2021	Inactive
Asia Pacific Economic Cooperation (APEC...	Premium	Microsoft 365	APEC Privacy Framework	Microsoft	7/11/2021	7/11/2021	Inactive
Australian Prudential Regulation Authori...	Premium	Microsoft 365	APRA CPS	Microsoft	7/11/2021	7/11/2021	Inactive
ARMA - Implementing the Generally Acc...	Premium	Microsoft 365	ARMA GARP	Microsoft	7/11/2021	7/11/2021	Inactive
Australia - ASD Essential 8 for Microsoft ...	Premium	Microsoft 365	ASD Essential 8	Microsoft	7/11/2021	7/11/2021	Inactive

Contoso Electronics Microsoft 365 compliance

Home Compliance Manager Data classification Data connectors Alerts Reports Policies Permissions

Solutions Catalog Audit Content search Communication compliance Data loss prevention Data subject requests eDiscovery Information governance Information protection Insider risk management Records management Privacy management Settings More resources Customize navigation

## Compliance Manager

Compliance Manager settings

Overview Improvement actions Solutions Assessments Assessment templates

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates 0/0

[View details](#)

+ Create new template Export all actions 657 items  Search Group

Filter Reset Filters

Product scope: Any	Certification: Any	Created by: Any	Activation: Any	Availability: Premium X
Product scope				
<input type="checkbox"/> Microsoft 365	Availability	Product scope	Certification	Created by
<input type="checkbox"/> Universal				
Virginia Breach of Personal Information ...	Premium	Microsoft 365	Virginia Breach of Personal Inf...	Microsoft
Connecticut State Law, Section 36a-701b....	Premium	Microsoft 365	Connecticut State Law, Section...	Microsoft
Kansas Consumer Information, Security B...	Premium	Microsoft 365	Kansas' Security Breach Statute	Microsoft
West Virginia - Breach of Security of Con...	Premium	Microsoft 365	West Virginia - Breach of Secu...	Microsoft
NIST 800-53	Premium	Microsoft 365	NIST 800-53	Microsoft
Massachusetts - 201 CMR 17.00: Standard...	Premium	Microsoft 365	201 CMR 17	Microsoft
Singapore - ABS Guidelines on Control O...	Premium	Microsoft 365	ABS-OSPAR	Microsoft
AICPA/CICA Generally Accepted Privacy ...	Premium	Microsoft 365	AICPA/CICA GAPP	Microsoft
Asia Pacific Economic Cooperation (APEC...	Premium	Microsoft 365	APEC Privacy Framework	Microsoft
Australian Prudential Regulation Authori...	Premium	Microsoft 365	APRA CPS	Microsoft
ARMA - Implementing the Generally Acc...	Premium	Microsoft 365	ARMA GARP	Microsoft
Australia - ASD Essential 8 for Microsoft ...	Premium	Microsoft 365	ASD Essential 8	Microsoft

Contoso Electronics Microsoft 365 compliance

Home Compliance Manager Data classification Data connectors Alerts Reports Policies Permissions

Solutions Catalog Audit Content search Communication compliance Data loss prevention Data subject requests eDiscovery Information governance Information protection Insider risk management Records management Privacy management Settings More resources Customize navigation

## Compliance Manager

Compliance Manager settings

Overview Improvement actions Solutions Assessments Assessment templates

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates 0/0 [View details](#)

+ Create new template Export all actions 657 items  Search Group

Filter Reset Filters

Product scope: Universal	Certification: Any	Created by: Any	Activation: Any	Availability: Premium			
Product scope	Availability	Product scope	Certification	Created by	Last updated	Created	Activation
<input type="checkbox"/> Microsoft 365							
<input checked="" type="checkbox"/> Universal							
Virginia Breach of Personal Information ...	Premium	Microsoft 365	Virginia Breach of Personal Inf...	Microsoft	7/16/2021	7/16/2021	Inactive
Connecticut State Law, Section 36a-701b....	Premium	Microsoft 365	Connecticut State Law, Section...	Microsoft	7/11/2021	7/11/2021	Inactive
Kansas Consumer Information, Security B...	Premium	Microsoft 365	Kansas' Security Breach Statute	Microsoft	7/11/2021	7/11/2021	Inactive
West Virginia - Breach of Security of Con...	Premium	Microsoft 365	West Virginia - Breach of Secu...	Microsoft	7/16/2021	7/16/2021	Inactive
NIST 800-53	Premium	Microsoft 365	NIST 800-53	Microsoft	5/27/2021	5/27/2021	Active
Massachusetts - 201 CMR 17.00: Standard...	Premium	Microsoft 365	201 CMR 17	Microsoft	7/11/2021	7/11/2021	Inactive
Singapore - ABS Guidelines on Control O...	Premium	Microsoft 365	ABS-OSPAR	Microsoft	7/11/2021	7/11/2021	Inactive
AICPA/CICA Generally Accepted Privacy ...	Premium	Microsoft 365	AICPA/CICA GAPP	Microsoft	7/11/2021	7/11/2021	Inactive
Asia Pacific Economic Cooperation (APEC...	Premium	Microsoft 365	APEC Privacy Framework	Microsoft	7/11/2021	7/11/2021	Inactive
Australian Prudential Regulation Authori...	Premium	Microsoft 365	APRA CPS	Microsoft	7/11/2021	7/11/2021	Inactive
ARMA - Implementing the Generally Acc...	Premium	Microsoft 365	ARMA GARP	Microsoft	7/11/2021	7/11/2021	Inactive
Australia - ASD Essential 8 for Microsoft ...	Premium	Microsoft 365	ASD Essential 8	Microsoft	7/11/2021	7/11/2021	Inactive

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)[+ Create new template](#) [Export all actions](#)

328 items



Search

[Group](#)[Filter](#) [Reset](#) [Filters](#)[Product scope: Universal](#)[Certification: Any](#)[Created by: Any](#)[Activation: Any](#)[Availability: Premium](#)

Assessment template	Availability	Product scope	Certification	Created by	Last updated	Created	Activation
<a href="#">Premium templates (328)</a>							
California Consumer Privacy Act (CCPA)	Premium	Universal	CCPA	Microsoft	7/12/2021	7/12/2021	Inactive
Massachusetts - 201 CMR 17.00: Standard...	Premium	Universal	201 CMR 17	Microsoft	7/12/2021	7/12/2021	Inactive
Singapore - ABS Guidelines on Control O...	Premium	Universal	ABS-OSPAR	Microsoft	7/13/2021	7/13/2021	Inactive
AICPA/CICA Generally Accepted Privacy ...	Premium	Universal	AICPA/CICA GAPP	Microsoft	7/13/2021	7/13/2021	Inactive
Asia Pacific Economic Cooperation (APEC...	Premium	Universal	APEC Privacy Framework	Microsoft	7/13/2021	7/13/2021	Inactive
Australian Prudential Regulation Authori...	Premium	Universal	APRA CPS	Microsoft	7/13/2021	7/13/2021	Inactive
ARMA - Implementing the Generally Acc...	Premium	Universal	ARMA GARP	Microsoft	7/13/2021	7/13/2021	Inactive
FedRAMP Moderate	Premium	Universal	FedRAMP Moderate	Microsoft	7/13/2021	7/13/2021	Inactive
Cloud Security Alliance (CSA) Cloud Cont...	Premium	Universal	CSA CCM	Microsoft	7/13/2021	7/13/2021	Inactive
Federal Financial Institutions Examinatio...	Premium	Universal	FFIEC IS	Microsoft	7/13/2021	7/13/2021	Inactive
ISO/IEC 27018:2019	Premium	Universal	ISO 27018	Microsoft	7/13/2021	7/13/2021	Inactive
HIPAA/HITECH	Premium	Universal	HIPAA/HITECH	Microsoft	7/13/2021	7/13/2021	Inactive



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)[+ Create new template](#) [Export all actions](#)

328 items



Search

[Group](#)[Filter](#) [Reset](#) [Filters](#)[Product scope: Universal](#)[Certification: Any](#)[Created by: Any](#)[Activation: Any](#)[Availability: Premium](#)

Assessment template	Availability	Product scope	Certification	Created by	Last updated	Created	Activation
<a href="#">Premium templates (328)</a>							
California Consumer Privacy Act (CCPA)	Premium	Universal	CCPA	Microsoft	7/12/2021	7/12/2021	Inactive
Massachusetts - 201 CMR 17.00: Standard...	Premium	Universal	201 CMR 17	Microsoft	7/12/2021	7/12/2021	Inactive
Singapore - ABS Guidelines on Control O...	Premium	Universal	ABS-OSPAR	Microsoft	7/13/2021	7/13/2021	Inactive
AICPA/CICA Generally Accepted Privacy ...	Premium	Universal	AICPA/CICA GAPP	Microsoft	7/13/2021	7/13/2021	Inactive
Asia Pacific Economic Cooperation (APEC...	Premium	Universal	APEC Privacy Framework	Microsoft	7/13/2021	7/13/2021	Inactive
Australian Prudential Regulation Authori...	Premium	Universal	APRA CPS	Microsoft	7/13/2021	7/13/2021	Inactive
ARMA - Implementing the Generally Acc...	Premium	Universal	ARMA GARP	Microsoft	7/13/2021	7/13/2021	Inactive
FedRAMP Moderate	Premium	Universal	FedRAMP Moderate	Microsoft	7/13/2021	7/13/2021	Inactive
Cloud Security Alliance (CSA) Cloud Cont...	Premium	Universal	CSA CCM	Microsoft	7/13/2021	7/13/2021	Inactive
Federal Financial Institutions Examinatio...	Premium	Universal	FFIEC IS	Microsoft	7/13/2021	7/13/2021	Inactive
ISO/IEC 27018:2019	Premium	Universal	ISO 27018	Microsoft	7/13/2021	7/13/2021	Inactive
HIPAA/HITECH	Premium	Universal	HIPAA/HITECH	Microsoft	7/13/2021	7/13/2021	Inactive



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
  - Catalog
  - Audit
  - Content search
  - Communication compliance
  - Data loss prevention
  - Data subject requests
  - eDiscovery
    - Information governance
    - Information protection
    - Insider risk management
  - Records management
  - Privacy management
- Settings
- More resources

---

- Customize navigation



# California Consumer Privacy Act (CCPA)

[Create assessment](#) [Export to Excel](#)

## Overview

Details

About

[Controls](#) [Your improvement actions](#) [Microsoft actions](#)

43 items



Search

Group

Filter Reset Filters

Control family: Any

Control title	Control ID	Achievable points	Improvement actions	Microsoft actions
> Compliance Obligations (7)				
> Disclosure Obligations (7)				
> Exemptions (2)				
> Private Right of Action (1)				
> Right to Access (5)				
> Right to Deletion (4)				
> Right to Disclosure of Information Sold (4)				
> Right to Nondiscrimination (6)				
> Right to Opt-Out (4)				
> Right to Request Disclosure of Information Collected (3)				



Contoso Electronics Microsoft 365 compliance

Compliance Manager > Assessment templates > California Consumer Privacy Act (CCPA)

# California Consumer Privacy Act (CCPA)

Create assessment Export to Excel

## Overview

Details

Last updated 7/12/2021	Service scope 1 service
Achievable points 1421	Created 7/12/2021
Created by Microsoft	Certification CCPA
Product scope Universal	

About

The California Consumer Privacy Act (CCPA) is a California state law that regulates privacy rights and consumer protections for residents of California. This template includes the September 2020 amendments. [More info on CCPA](#)

Controls Your improvement actions Microsoft actions

43 items Search Group

Filter Reset Filters

Control family: Any

Control title	Control ID	Achievable points	Improvement actions	Microsoft actions
Compliance Obligations (7)				
Disclosure Obligations (7)				
Exemptions (2)				
Private Right of Action (1)				
Right to Access (5)				
Right to Deletion (4)				
Right to Disclosure of Information Sold (4)				
Right to Nondiscrimination (6)				
Right to Opt-Out (4)				
Right to Request Disclosure of Information Collected (3)				

?

Customize navigation

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation



# California Consumer Privacy Act (CCPA)

## Overview

### Details

Last updated  
7/12/2021

Service scope  
1 service

Achievable points  
1421

Created  
7/12/2021

Created by  
Microsoft

Certification  
CCPA

Product scope  
Universal

### About

The California Consumer Privacy Act (CCPA) is a California state law that regulates privacy rights and consumer protections for residents of California. This template includes the September 2020 amendments. [More info on CCPA](#)

Controls Your improvement actions Microsoft actions

43 items



Search

Group

Filter Reset Filters

Control family: Any

Control title	Control ID	Achievable points	Improvement actions	Microsoft actions
Compliance Obligations (7)				
Disclosure Obligations (7)				
Exemptions (2)				
Private Right of Action (1)				
Right to Access (5)				
Right to Deletion (4)				
Right to Disclosure of Information Sold (4)				
Right to Nondiscrimination (6)				
Right to Opt-Out (4)				
Right to Request Disclosure of Information Collected (3)				

 Product, name and group Review and finish

## Product, name and group

Identify the product for this assessment. If the product isn't listed among existing products, select New Product and enter its name. Then create a name for your assessment and assign it to group. The assessment name must be unique within the group. Group names must be unique within your organization. [Learn more about groups](#)

**Product**

- Choose existing product  
Select a product ▾
- Create new product  
Enter new product name

**Assessment name \*****Assessment group \***

- Use existing group  
Select a group ▾
- Create new group  
Enter new group name

**Next****Cancel**

Contoso Electronics Microsoft 365 compliance

Home

Compliance Manager

Data classification

Data connectors

Alerts

Reports

Policies

Permissions

Solutions

- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

Settings

More resources

Customize navigation

## Compliance Manager

Compliance Manager settings

Overview Improvement actions Solutions Assessments Assessment templates

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Add assessment

1 item

Search

Filter

Group

Assessment	Status	Assessment progress	Your improvement actions	Microsoft actions	Group	Product	Regulation
Data Protection Baseline for Microsoft 365	Incomplete	57%	4 of 694 completed	685 of 685 completed	Default Group	Microsoft 365	Data Protection Baseline

?

Feedback

Contoso Electronics Microsoft 365 compliance

Home

Compliance Manager

Data classification

Data connectors

Alerts

Reports

Policies

Permissions

Solutions

- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

Settings

More resources

Customize navigation

## Compliance Manager

Overview Improvement actions Solutions Assessments Assessment templates

Add assessment

You implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Add assessment

1 item

Search

Filter

Group

Assessment	Status	Assessment progress	Your improvement actions	Microsoft actions	Group	Product	Regulation
Data Protection Baseline for Microsoft 365	Incomplete	57%	4 of 694 completed	685 of 685 completed	Default Group	Microsoft 365	Data Protection Baseline

?

Feedback



- Base template
- Product, name and group
- Review and finish

## Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment templates section

**Select template**

### Assessment template name

*No template selected*

### Availability

No template selected

### Activation

### Product

*No template selected*

### Certification

*No template selected*

### Created by

*No template selected*

### Last modified

*No template selected*

### Date created

*No template selected*



**Next**

Cancel



- Base template
- Product, name and group
- Review and finish

## Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment template library.

Select template

### Assessment template name

No template selected

### Availability

No template selected

### Activation

### Product

No template selected

### Certification

No template selected

### Created by

No template selected

### Last modified

No template selected

### Date created

No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates

0/0

667 items  Search

Template	Availability	Activation	Product
<b>Included templates (10)</b>			
Data Protection Baseline	Included	Active	Universal
Data Protection Baselin...	Included	Active	Microsoft
EU GDPR	Included	Active	Universal
EU GDPR for Microsoft ...	Included	Active	Microsoft
ISO/IEC 27001:2013	Included	Active	Universal
ISO/IEC 27001:2013 for ...	Included	Active	Microsoft
NIST 800-53 Rev.4	Included	Active	Universal
NIST 800-53 Rev.4 for ...	Included	Active	Microsoft
NIST 800-53 rev.5	Included	Active	Universal
NIST 800-53 rev.5 for M...	Included	Active	Microsoft
<b>Premium templates (657)</b>			
(NAIC) Standards for Sa...	Premium	Inactive	Universal
(NAIC) Standards for Sa...	Premium	Inactive	Universal

Save

Cancel





- Base template
- Product, name and group
- Review and finish

## Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment template library.

Select template

### Assessment template name

No template selected

### Availability

No template selected

### Activation

### Product

No template selected

### Certification

No template selected

### Created by

No template selected

### Last modified

No template selected

### Date created

No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates

0/0

667 items CCPA X

Template	Availability	Activation	Product
<b>Included templates (10)</b>			
Data Protection Baseline	Included	Active	Universal
Data Protection Baselin...	Included	Active	Microsoft
EU GDPR	Included	Active	Universal
EU GDPR for Microsoft ...	Included	Active	Microsoft
ISO/IEC 27001:2013	Included	Active	Universal
ISO/IEC 27001:2013 for ...	Included	Active	Microsoft
NIST 800-53 Rev.4	Included	Active	Universal
NIST 800-53 Rev.4 for ...	Included	Active	Microsoft
NIST 800-53 rev.5	Included	Active	Universal
NIST 800-53 rev.5 for M...	Included	Active	Microsoft
<b>Premium templates (657)</b>			
(NAIC) Standards for Sa...	Premium	Inactive	Universal
(NAIC) Standards for Sa...	Premium	Inactive	Universal

Save

Cancel





- Base template
- Product, name and group
- Review and finish

## Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment template library.

Select template

### Assessment template name

No template selected

### Availability

No template selected

### Activation

### Product

No template selected

### Certification

No template selected

### Created by

No template selected

### Last modified

No template selected

### Date created

No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates

0/0

2 items CCPA X

Template	Availability	Activation	Product scope
<b>Premium templates (2)</b>			
California Consumer Pri...	Premium	Inactive	Universal
California Consumer Pri...	Premium	Inactive	Microsoft 36

Save

Cancel





- Base template
- Product, name and group
- Review and finish

## Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment template library.

Select template

### Assessment template name

No template selected

### Availability

No template selected

### Activation

### Product

No template selected

### Certification

No template selected

### Created by

No template selected

### Last modified

No template selected

### Date created

No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates

0/0

1 of 2 selected  CCPA X

Template	Availability	Activation	Product scope
<b>Premium templates (2)</b>			
<input checked="" type="checkbox"/> California Consumer Pri... Premium	Premium	Inactive	Universal
California Consumer Pri... Premium	Premium	Inactive	Microsoft 365

Save

Cancel





- Base template
- Product, name and group
- Review and finish

## Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment templates section

[Change selection](#)

**Assessment template name**

California Consumer Privacy Act (CCPA)

**Availability**

Premium

**Activation**

Inactive

**Product**

Generic

**Certification**

CCPA

**Created by**

Microsoft

**Last modified**

7/12/2021

**Date created**

7/12/2021



[Next](#)

Cancel



- Base template
- Product, name and group
- Review and finish

## Product, name and group

Identify the product for this assessment. If the product isn't listed among existing products, select New Product and enter its name. Then create a name for your assessment and assign it to group. The assessment name must be unique within the group. Group names must be unique within your organization. [Learn more about groups](#)

### Product

- Choose existing product  
Select a product ▾
- Create new product  
Salesforce

### Assessment name \*

### Assessment group \*

- Use existing group  
Select a group ▾
- Create new group  
Enter new group name

[Back](#)[Next](#)[Cancel](#)



- Base template
- Product, name and group
- Review and finish

## Product, name and group

Identify the product for this assessment. If the product isn't listed among existing products, select New Product and enter its name. Then create a name for your assessment and assign it to group. The assessment name must be unique within the group. Group names must be unique within your organization. [Learn more about groups](#)

### Product

- Choose existing product  
Select a product ▾
- Create new product  
Salesforce

### Assessment name \*

### Assessment group \*

- Use existing group  
Select a group ▾
- Create new group  
Enter new group name

[Back](#)[Next](#)[Cancel](#)



- Base template
- Product, name and group
- Review and finish

## Product, name and group

Identify the product for this assessment. If the product isn't listed among existing products, select New Product and enter its name. Then create a name for your assessment and assign it to group. The assessment name must be unique within the group. Group names must be unique within your organization. [Learn more about groups](#)

### Product

- Choose existing product  
Select a product ▾
- Create new product  
Salesforce

### Assessment name \*

CCPA Salesforce

### Assessment group \*

- Use existing group  
Select a group ▾
- Default Group  
Enter new group name

Back

Next

Cancel





- Base template
- Product, name and group
- Review and finish

## Review assessment and finish

**Template**

California Consumer Privacy Act (CCPA)

[Edit template selection](#)**Name and group**

CCPA Salesforce

Default Group

[Edit assessment name and group](#)[Back](#)[Create assessment](#)[Cancel](#)



- Base template
- Product, name and group
- Review and finish

## Review assessment and finish

Submitting...

### Template

California Consumer Privacy Act (CCPA)

[Edit template selection](#)

### Name and group

CCPA Salesforce

Default Group

[Edit assessment name and group](#)



Cancel

Back

Create assessment



- Base template
- Product, name and group
- Review and finish

## New assessment created

Your assessment has been successfully created.



CS

# CCPA Salesforce

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review details about this assessment and understand your progress toward completion.

### 0% Assessment progress

0/1421

Your points achieved ⓘ

0/1421

Microsoft managed points achieved ⓘ

0/0

### Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

Improvement action	Impact	Test status
Apply sensitivity labels to protect personal data	+27 points	None
Use IRM to protect online documents and storage	+27 points	None
Create customized DLP policies for government data	+27 points	None
Use default DLP policies for US personally identifiable information...	+27 points	None
Create customized DLP policies for company sensitive information	+27 points	None
Apply sensitivity labels to protect ePHI	+27 points	None
Create customized DLP policies for sensitive financial data	+27 points	None



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

CS

# CCPA Salesforce

[Edit name](#) [Delete assessment](#) ...

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review details about this assessment and understand your progress toward completion.

## 0% Assessment progress

0/1421

Your points achieved ⓘ

0/1421

Microsoft managed points achieved ⓘ

0/0

## Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

Improvement action	Impact	Test status
Apply sensitivity labels to protect personal data	+27 points	None
Use IRM to protect online documents and storage	+27 points	None
Create customized DLP policies for government data	+27 points	None
Use default DLP policies for US personally identifiable information...	+27 points	None
Create customized DLP policies for company sensitive information	+27 points	None
Apply sensitivity labels to protect ePHI	+27 points	None
Create customized DLP policies for sensitive financial data	+27 points	None

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

 Compliance Manager settings[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

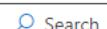
Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Activated/Licensed templates

1/0

[View details](#)[Add assessment](#)

3 items



Group

Assessment	Status	Assessment progress	Your improvement actions	Microsoft actions	Group	Product	Regulation
CCPA Salesforce	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	Salesforce	CCPA
EU GDPR	Not started	20%	0 of 124 completed	19 of 19 completed	Default Group	Microsoft 365	EU GDPR
Data Protection Baseline for Microsoft 365	Incomplete	57%	4 of 694 completed	685 of 685 completed	Default Group	Microsoft 365	Data Protection Baseline



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Activated/Licensed templates

1/0

[View details](#)[Add assessment](#)

5 items

 Search

Filter

Group

Assessment	Status	Assessment progress	Your improvement actions	Microsoft actions	Group	Product	Regulation
CCPA Oracle	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	Oracle	CCPA
CCPA SAP	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	SAP	CCPA
CCPA Salesforce	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	Salesforce	CCPA
EU GDPR	Not started	20%	0 of 124 completed	19 of 19 completed	Default Group	Microsoft 365	EU GDPR
Data Protection Baseline for Microsoft 365	Incomplete	57%	4 of 694 completed	685 of 685 completed	Default Group	Microsoft 365	Data Protection Baseline



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#) [Remove from navigation](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

[Add assessment](#) 5 items  [Filter](#) [Group](#)

Assessment	Status	Assessment progress	Your improvement actions	Microsoft actions	Group	Product	Regulation
CCPA Oracle	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	Oracle	CCPA
CCPA SAP	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	SAP	CCPA
CCPA Salesforce	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	Salesforce	CCPA
EU GDPR	Not started	20%	0 of 124 completed	19 of 19 completed	Default Group	Microsoft 365	EU GDPR
Data Protection Baseline for Microsoft 365	Incomplete	57%	4 of 694 completed	685 of 685 completed	Default Group	Microsoft 365	Data Protection Baseline



CS

# CCPA Salesforce

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review details about this assessment and understand your progress toward completion.

### 0% Assessment progress

0/1421

Your points achieved ⓘ

0/1421

Microsoft managed points achieved ⓘ

0/0

### Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

Improvement action	Impact	Test status
Apply sensitivity labels to protect personal data	+27 points	None
Use IRM to protect online documents and storage	+27 points	None
Create customized DLP policies for government data	+27 points	None
Use default DLP policies for US personally identifiable information...	+27 points	None
Create customized DLP policies for company sensitive information	+27 points	None
Apply sensitivity labels to protect ePHI	+27 points	None
Create customized DLP policies for sensitive financial data	+27 points	None



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

CS

# CCPA Salesforce

[Edit name](#) [Delete assessment](#) ...

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

### Improvement action status

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more Accept all updates133 items  Search[Filter](#) [Reset](#) [Filters](#)Control family: [Any](#) Status: [Any](#)

Improvement action	Products	Test status	Impact	Points achieved	Regulations	Solution	Action type	Contr
Adhere to retention periods defi...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Adopt security, technical, and ad...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Documentation	Disclos
Apply sensitivity labels to protec...	Salesforce	• None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Apply sensitivity labels to protec...	Salesforce	• None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Assess risk in third party relation...	Salesforce	• None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Right
Audit computing environment th...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos
Audit user query event paramete...	Salesforce	• None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Disclos
Automatically apply record labels	Salesforce	• None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Right
Change vendor-supplied defaults	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Complete third party informatio...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

CS

# CCPA Salesforce

[Edit name](#) [Delete assessment](#) ...

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

### Improvement action status

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more Accept all updates133 items  Search[Filter](#) [Reset](#) [Filters](#)Control family: [Any](#) Status: [Any](#)

Improvement action	Products	Test status	Impact	Points achieved	Regulations	Solution	Action type	Contr
Adhere to retention periods defi...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Adopt security, technical, and ad...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Documentation	Disclos
Apply sensitivity labels to protec...	Salesforce	• None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Apply sensitivity labels to protec...	Salesforce	• None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Assess risk in third party relation...	Salesforce	• None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Right
Audit computing environment th...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos
Audit user query event paramete...	Salesforce	• None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Disclos
Automatically apply record labels	Salesforce	• None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Right
Change vendor-supplied defaults	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Complete third party informatio...	Salesforce	• None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos

A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	Salesforce

Documents	Assigned to
0	None

[Assign action](#)

### Data Source

[Manual](#)

## Implementation

### Implementation status

[Select Implementation status...](#)

### Implementation date

[Select a date...](#)

### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

### Implementation notes

[add implementation notes](#)

A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	Salesforce

Documents	Assigned to
0	None

### Data Source

Manual
--------

### Implementation

#### Implementation status

[Select Implementation status...](#)

Not Implemented

Implemented

Alternative Implementation

Planned

Out of scope

#### Implementation date

[Select a date...](#)

ization adopt security, technical, and administrative measures to protect personal dental or unlawful situations of destruction, loss, alteration, communication or any . Your organization should consider implementing technical measures such as access rk security, secure application lifecycle, data retention cycles, and physical security to d to disallow data to be processed or stored in applications, systems or databases tection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

[add implementation notes](#)

A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	Salesforce

Documents	Assigned to
0	None

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Implementation status

Implemented

### Implementation date

Select a date... 

### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

### Implementation notes

[add implementation notes](#)

## Data Source

Manual
--------



A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

### Details

Implementation Status  
Not Implemented

Points achieved  
0 / 9

Managed by  
Your organization

Action type  
Documentation

Documents  
0

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

### Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

[Implemented](#)

#### Implementation date

Thu Aug 12 2021

#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

[add implementation notes](#)

### Data Source

[Manual](#)

A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	Salesforce

Documents	Assigned to
0	None

[Assign action](#)

### Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

Implemented

#### Implementation date

Thu Aug 12 2021



#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

Defined personal data handling responsibilities for all roles

### Data Source

Manual



 Save Save  Cancel

A

# Adopt security, technical, and administrative measures to protect ...

## Overview

### Details

Implementation Status  None  
Not Implemented

Points achieved  Group  
0 / 9 Default Group

Managed by  Action scope  
Your organization Assessment Group

Action type  Products  
Documentation Salesforce

Documents  Assigned to  
0 None 

### Data Source

 Manual

### Implementation

#### Implementation status

 Implemented

#### Implementation date

Thu Aug 12 2021 

#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

Defined personal data handling responsibilities for all roles



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
  - Catalog
  - Audit
  - Content search
  - Communication compliance
  - Data loss prevention
  - Data subject requests
  - eDiscovery
  - Information governance
  - Information protection
  - Insider risk management
  - Records management
  - Privacy management
- Settings
- More resources

---

- Customize navigation

A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

Your action details have been saved.

## Overview

### Details

Implementation Status	Test Status
Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	Salesforce

Documents	Assigned to
0	None

[Assign action](#)

### Data Source

[Manual](#)

### Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

[Implemented](#)

#### Implementation date

Thu Aug 12 2021



#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

Defined personal data handling responsibilities for all roles



A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

## Overview

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Details

Implementation Status  
Implemented

Test Status

None

Points achieved  
0 / 9

Group

Default Group

Managed by  
Your organization

Action scope

Assessment Group

Action type  
Documentation

Products

Salesforce

Documents  
0

Assigned to

None

[Assign action](#)

### Data Source

Manual

Test status

Select Test status...

Test date

Select a date...

Testing notes

add testing notes

Additional notes

add additional notes



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management
- Settings
- More resources

---

- Customize navigation

A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Details

Implementation Status  
Implemented

Test Status

None

Points achieved  
0 / 9

Group

Default Group

Managed by  
Your organization

Action scope

Assessment Group

Action type  
Documentation

Products

Salesforce

Documents  
0

Assigned to

None

[Assign action](#)

### Test status

[Select Test status...](#)

Not assessed

Passed

Failed low risk

Failed medium risk

Failed high risk

Out of scope

### Test date

[Select a date...](#)

### Data Source

[Manual](#)

A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Details

Implementation Status  
Implemented

Test Status

None

Points achieved  
0 / 9

Group

Default Group

Managed by  
Your organization

Action scope

Assessment Group

Action type  
Documentation

Products

Salesforce

Documents  
0

Assigned to

None

[Assign action](#)

### Test status

[Passed](#)

### Test date

[Select a date...](#)

### Testing notes

[add testing notes](#)

### Additional notes

[add additional notes](#)

### Data Source

[Manual](#)

A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

## Overview

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Details

Implementation Status  
Implemented

Points achieved  
0 / 9

Managed by  
Your organization

Action type  
Documentation

Documents  
0

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

### Test status

### Test date

August 2021   
S M T W T F S  
1 2 3 4 5 6 7  
8 9 10 11 12 13 14  
15 16 17 18 19 20 21  
22 23 24 25 26 27 28  
29 30 31 1 2 3 4

2021   
Jan Feb Mar Apr  
May Jun Jul Aug

Sep Oct Nov Dec  
Go to today

### Data Source



A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Details

Implementation Status  
Implemented

Test Status  
None

Points achieved  
0 / 9

Group  
Default Group

Managed by  
Your organization

Action scope  
Assessment Group

Action type  
Documentation

Products  
Salesforce

Documents  
0

Assigned to  
None

[Assign action](#)

### Test status

[Passed](#)

### Test date

Thu Aug 12 2021

### Testing notes

add testing notes

### Additional notes

add additional notes

### Data Source

[Manual](#)

A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

[Implementation](#) [Testing](#) [Standards and Regulations](#) [Documents](#)

### Details

Implementation Status  
Implemented

Test Status  
None

Points achieved  
0 / 9

Group  
Default Group

Managed by  
Your organization

Action scope  
Assessment Group

Action type  
Documentation

Products  
Salesforce

Documents  
0

Assigned to  
None

[Assign action](#)

### Test status

[Passed](#)

### Test date

Thu Aug 12 2021

### Testing notes

Testing complete

### Additional notes

add additional notes

### Data Source

[Manual](#)

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
  - Catalog
  - Audit
  - Content search
  - Communication compliance
  - Data loss prevention
  - Data subject requests
  - eDiscovery
  - Information governance
  - Information protection
  - Insider risk management
  - Records management
  - Privacy management
- Settings
- More resources

---

- Customize navigation

A

## Adopt security, technical, and administrative measures to protect ...

Save Cancel

Your action details have been saved.

### Overview

#### Details

Implementation Status  
Implemented

Points achieved  
9 / 9

Managed by  
Your organization

Action type  
Documentation

Tested by  
Microsoft CDX

#### Assigned to

None  
[Assign action](#)

#### Data Source

Manual

#### Implementation

#### Testing

#### Standards and Regulations

#### Documents

#### Test status

Passed

#### Test date

Thu Aug 12 2021

#### Testing notes

Testing complete

#### Additional notes

add additional notes

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#) [Remove from navigation](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

 [Add assessment](#) 5 items  [Search](#)  [Filter](#)  [Group](#)

Assessment	Status	Assessment progress	Your improvement actions	Microsoft actions	Group	Product	Regulation
CCPA Oracle	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	Oracle	CCPA
CCPA SAP	Not started	0%	0 of 133 completed	0 of 0 completed	Default Group	SAP	CCPA
CCPA Salesforce	In progress	0%	1 of 133 completed	0 of 0 completed	Default Group	Salesforce	CCPA
EU GDPR	Not started	20%	0 of 124 completed	19 of 19 completed	Default Group	Microsoft 365	EU GDPR
Data Protection Baseline for Microsoft 365	Incomplete	57%	4 of 694 completed	685 of 685 completed	Default Group	Microsoft 365	Data Protection Baseline



CS

# CCPA SAP

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review details about this assessment and understand your progress toward completion.

### 0% Assessment progress

0/1421

Your points achieved ⓘ

0/1421

Microsoft managed points achieved ⓘ

0/0

### Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

Improvement action	Impact	Test status
Apply sensitivity labels to protect personal data	+27 points	None
Use IRM to protect online documents and storage	+27 points	None
Create customized DLP policies for government data	+27 points	None
Use default DLP policies for US personally identifiable information...	+27 points	None
Create customized DLP policies for company sensitive information	+27 points	None
Apply sensitivity labels to protect ePHI	+27 points	None
Create customized DLP policies for sensitive financial data	+27 points	None

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions
- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management
- Settings
- More resources
- Customize navigation

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

CS

# CCPA SAP

[Edit name](#) [Delete assessment](#) ...

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

### Improvement action status

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more Accept all updates133 items  Search[Filter](#) [Reset](#) [Filters](#)Control family: [Any](#) Status: [Any](#)

Improvement action	Products	Test status	Impact	Points achieved	Regulations	Solution	Action type	Contr
Adhere to retention periods defi...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Adopt security, technical, and ad...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Documentation	Disclos
Apply sensitivity labels to protec...	SAP	None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Apply sensitivity labels to protec...	SAP	None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Assess risk in third party relation...	SAP	None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Right
Audit computing environment th...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos
Audit user query event paramete...	SAP	None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Disclos
Automatically apply record labels	SAP	None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Right
Change vendor-supplied defaults	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Complete third party informatio...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos

A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	SAP

Documents	Assigned to
0	None



### Data Source

Manual
--------

## Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

#### Implementation date

#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes



A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	SAP

Documents	Assigned to
0	None

Assign action

### Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

Select Implementation status...

#### Implementation date

Select a date...

#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

add implementation notes

### Data Source

Manual
Manual
Parent



A

# Adopt security, technical, and administrative measures to protect ...

[Save](#) [Cancel](#)

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

Points achieved	Group
0 / 9	Default Group

Managed by	Action scope
Your organization	Assessment Group

Action type	Products
Documentation	SAP

Documents	Assigned to
0	None

[Assign action](#)

### Data Source

Parent

### Parent action

Click on "Assign parent" to assign

[Assign parent](#)

### Implementation

#### Implementation status

[Select Implementation status...](#)

#### Implementation date

[Select a date...](#)

#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

[add implementation notes](#)

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

A

# Adopt security, technical, and administrative measures to protect personal data

## Overview

### Details

Implementation Status	Test Status
Not Implemented	None

### Points achieved

0 / 9	Group
	Default Group

### Managed by

Your organization	Action scope
	Assessment Group

### Action type

Documentation	Products
	SAP

### Documents

0	Assigned to
	None

[Assign action](#)

### Data Source

### Parent

### Parent action

Click on "Assign parent" to assign

[Assign parent](#)

## Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

[Select Implementation status...](#)

#### Implementation date

[Select a date...](#)

#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, or disclosure of personal data. Your organization should consider implementing technical controls such as encryption, access control, logging and monitoring, network security, secure application lifecycle, data retention controls, and incident response plans to protect personal data. It is recommended to disallow data to be processed or stored in applications that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining roles and responsibilities related to protecting personal data.

#### Implementation notes

[add implementation notes](#)

## Assign parent improvement action

Select an improvement action below to assign as a parent to your improvement action (the child action). The implementation and testing status of the parent action will be automatically inherited by the child action.

1138 items



Search

Group

Improvement action	Products	Assessments
Enable self-service ... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Conceal informatio... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Use IRM to protect ... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Use boundary prote... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Set system message for users att... <a href="#">Microsoft 365</a>		Data Protectio
Remove TLS 1.0/1.1 ... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Block email applicat... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Block outdated Acti... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Enable 'Consistent ... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Enable cloud-delive... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Enable 'Safe DLL Se... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Enable Explorer Dat... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Enable 'Local Machi... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Turn on scanning of... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Enable 'MIME Sniffi... <a href="#">Pending update</a>	Microsoft 365	Data Protectio
Use a full disk encryption solutio... <a href="#">Microsoft 365</a>		Data Protectio

[Save](#)[Cancel](#)

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

Compliance Manager > Assessments > CCPA SAP > Adopt security, technical, and administrative measures to protect personal data

# A Adopt security, technical, and administrative measures to protect personal data

## Overview

Details	Implementation Status	Test Status
Not Implemented	Select Implementation status...	None
0 / 9	Select a date...	Default Group
Your organization	Action scope	Assessment Group
Documentation	Products	SAP
0	Assigned to	None

**Implementation** Testing Standards and Regulations Documents

**Implementation status** Select Implementation status... **Implementation date** Select a date...

**How to implement**

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, or disclosure of the personal data. Your organization should consider implementing technical controls such as encryption, access control, logging and monitoring, network security, secure application lifecycle, data retention controls, and incident response plans to protect personal data. It is recommended to disallow data to be processed or stored in applications that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining roles and responsibilities related to protecting personal data.

**Implementation notes**

add implementation notes

**Parent action**

Click on "Assign parent" to assign

**Assign parent**

## Assign parent improvement action

Select an improvement action below to assign as a parent to your improvement action (the child action). The implementation and testing status of the parent action will be automatically inherited by the child action.

1138 items **Adopt security** Group

Improvement action	Products	Assessments
Enable self-service ... Pending update Microsoft 365		Data Protectio
Conceal informatio... Pending update Microsoft 365		Data Protectio
Use IRM to protect ... Pending update Microsoft 365		Data Protectio
Use boundary prote...Pending update Microsoft 365		Data Protectio
Set system message for users att... Microsoft 365		Data Protectio
Remove TLS 1.0/1.1 ... Pending update Microsoft 365		Data Protectio
Block email applicat...Pending update Microsoft 365		Data Protectio
Block outdated Acti... Pending update Microsoft 365		Data Protectio
Enable 'Consistent ... Pending update Microsoft 365		Data Protectio
Enable cloud-delive... Pending update Microsoft 365		Data Protectio
Enable 'Safe DLL Se... Pending update Microsoft 365		Data Protectio
Enable Explorer Dat... Pending update Microsoft 365		Data Protectio
Enable 'Local Machi... Pending update Microsoft 365		Data Protectio
Turn on scanning of... Pending update Microsoft 365		Data Protectio
Enable 'MIME Sniffi... Pending update Microsoft 365		Data Protectio
Use a full disk encryption solutio... Microsoft 365		Data Protectio

Save

Cancel

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

Compliance Manager > Assessments > CCPA SAP > Adopt security, technical, and administrative measures to protect personal data

# A Adopt security, technical, and administrative measures to protect personal data

**Overview**

Details	Implementation Status	Test Status
Not Implemented	Select Implementation status...	None
0 / 9	Select a date...	Default Group
Your organization	Action scope	Assessment Group
Documentation	Products	SAP
0	Assigned to	None

**Implementation** Testing Standards and Regulations Documents

**Implementation status** Select Implementation status... **Implementation date** Select a date...

**How to implement**

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, or disclosure of personal data resulting from improper or unlawful processing. Your organization should consider implementing technical controls such as encryption, access control, logging and monitoring, network security, secure application lifecycle, data retention controls, and incident response plans to protect personal data. It is recommended to disallow data to be processed or stored in applications or systems that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining roles and responsibilities related to protecting personal data.

**Implementation notes**

add implementation notes

**Data Source**

Parent

**Parent action**

Click on "Assign parent" to assign

Assign parent

## Assign parent improvement action

Select an improvement action below to assign as a parent to your improvement action (the child action). The implementation and testing status of the parent action will be automatically inherited by the child action.

1 of 3 selected

 Adopt security XGroup ▼

Improvement action	Products	Assessments
Adopt security, technical, and ad...	Microsoft 365	EU GDPR
<input checked="" type="checkbox"/> Adopt security, technical, and ad...	Salesforce	CCPA Salesforce
Adopt security, technical, and ad...	Oracle	CCPA Oracle

SaveCancel

A

# Adopt security, technical, and administrative measures to protect ...

Save Cancel

Your action details have been saved.

This action status is based on a parent action

## Overview

### Details

Implementation Status	Test Status
Implemented	Passed
Points achieved	Group
9 / 9	Default Group
Managed by	Action scope
Your organization	Assessment Group
Action type	Products
Documentation	SAP
Tested by	Documents
Microsoft CDX	0
Assigned to	
None	<a href="#">Assign action</a>

### Data Source

Parent

### Implementation

### Testing

### Standards and Regulations

### Documents

#### Implementation status

Implemented

#### Implementation date

Thu Aug 12 2021



#### How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

#### Implementation notes

Defined personal data handling responsibilities for all roles



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

CS

# CCPA SAP

[Edit name](#) [Delete assessment](#) ...

## Overview

Details

About

[Progress](#) [Controls](#) [Your improvement actions](#) [Microsoft actions](#)

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

### Improvement action status

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more Accept all updates133 items  Search[Filter](#) [Reset](#) [Filters](#)Control family: [Any](#) Status: [Any](#)

Improvement action	Products	Test status	Impact	Points achieved	Regulations	Solution	Action type	Contr
Adhere to retention periods defi...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Adopt security, technical, and ad...	SAP	Passed	+9 points	9/9	CCPA	Compliance Ma...	Documentation	Disclos
Apply sensitivity labels to protec...	SAP	None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Apply sensitivity labels to protec...	SAP	None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Disclos
Assess risk in third party relation...	SAP	None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Right
Audit computing environment th...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos
Audit user query event paramete...	SAP	None	+1 points	0/1	CCPA	Compliance Ma...	Operational	Disclos
Automatically apply record labels	SAP	None	+27 points	0/27	CCPA	Compliance Ma...	Technical	Right
Change vendor-supplied defaults	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Right
Complete third party informatio...	SAP	None	+9 points	0/9	CCPA	Compliance Ma...	Operational	Disclos

# Premium Addon Trial

- Home
  - Users
  - Groups
  - Billing
  - Setup
- Show all

Contoso



## Finish setting up Office 365 E3

Now it's time to install your Office apps

With your Office 365 E3 subscription, you get the latest versions of Word, Excel, PowerPoint and Outlook.

[Go to guided setup](#)[+ Add cards](#)

Microsoft Teams

### Support remote workers with Teams

Learn how to manage Teams for remote work, with setup guidance, short videos, and tips.

- ✓ Teams is on for your organization
- ⓘ Check setup status for new Teams users
- ✓ Guest access is on

User management

### User management

Add, edit, and remove user accounts, and reset passwords.

[Add user](#) [Edit a user](#) [Reset password](#)

Billing

**\$0.00** Total balance

[Balance](#) [Subscription](#) [Payment methods](#)

Training &amp; guides



Training for admins  
Microsoft 365 tutorials and videos

Office apps

### Install the Office desktop apps

- Home
- Users
- Groups
- Billing
  - Purchase services
  - Your products
  - Licenses
  - Bills & payments
  - Billing accounts
  - Payment methods
  - Billing notifications
- Setup

... Show all

Contoso



Billing

## Finish setting up Office 365 E3

Now it's time to install your Office apps

With your Office 365 E3 subscription, you get the latest versions of Word, Excel, PowerPoint and Outlook.

[Go to guided setup](#)

...

[+ Add cards](#)

Microsoft Teams

User management

Billing

### Support remote workers with Teams

### User management

\$0.00 Total balance

Learn how to manage Teams for remote work, with setup guidance, short videos, and tips.

Add, edit, and remove user accounts, and reset passwords.

Teams is on for your organization

[Add user](#)[Edit a user](#)[Reset password](#)

...

Check setup status for new Teams users

[Balance](#)[Subscription](#)[Payment methods](#)

Guest access is on

### Training & guides

### Office apps



Training for admins  
Microsoft 365 tutorials and videos

### Install the Office desktop apps

Contoso

Dark mode

- Home
- Users
- Groups
- Billing
- Purchase services

Your products  
Licenses  
Bills & payments  
Billing accounts  
Payment methods  
Billing notifications  
Setup  
... Show all

## Purchase services

Browse below to find the services available for purchase directly from Microsoft.

Choose up to three products to view a detailed comparison.

 Search all product categories

### View by category

Featured Microsoft 365 Office 365 Business apps Collaboration and communication Dynamics 365 Security and identity Power BI Windows Other services Add-ons

12 products showing



#### Featured

We're showing you these products because they're compatible with others you own and will help you get the most out of your subscriptions.

### Bestsellers for small & medium businesses

#### Microsoft 365 Business Basic

Best for businesses that need professional email, cloud file storage, and online meetings & chat. Desktop versions of Office apps like Excel, Word, an...

From \$5.00 licenses/month

[Details](#)  [Compare](#)

#### Microsoft 365 Business Basic (Month to Month)

Best for businesses that need professional email, cloud file storage, and online meetings & chat. Desktop versions of Office apps like Excel, Word, an...

From \$6.00 licenses/month

[Details](#)  [Compare](#)

#### Microsoft 365 Business Premium

Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...

From \$20.00 licenses/month

[Details](#)  [Compare](#)

#### Microsoft 365 Business Premium (Month to Month)

Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...

From \$24.00 licenses/month

[Details](#)  [Compare](#)

### Bestsellers for enterprise

#### Office 365 E1 (Month to Month)

The online versions of Office with email, instant messaging, HD video conferencing, plus 1 TB personal file storage and sharing. Does not include...

From \$11.20 licenses/month

[Details](#)  [Compare](#)

#### Office 365 E3

The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing,...

From \$20.00 licenses/month

[Details](#)  [Compare](#)

#### Office 365 E3 (Month to Month)

The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing,...

From \$28.00 licenses/month

[Details](#)  [Compare](#)

#### Office 365 E5 (Month to Month)

The Office suite, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing, and advanced security, analytics and Audio...

From \$49.00 licenses/month

[Details](#)  [Compare](#)

Contoso

Dark mode

Home
Users
Groups
Billing
Purchase services
Your products
Licenses
Bills & payments
Billing accounts
Payment methods
Billing notifications
Setup

## Purchase services

Browse below to find the services available for purchase directly from Microsoft.

Choose up to three products to view a detailed comparison.

Compliance Manager



### View by category

Featured

Microsoft 365

Office 365

Business apps

Collaboration and communication

Dynamics 365

Security and identity

Power BI

Windows

Other services

Add-ons

12 products showing



#### Featured

We're showing you these products because they're compatible with others you own and will help you get the most out of your subscriptions.

### Bestsellers for small & medium businesses

#### Microsoft 365 Business Basic

Best for businesses that need professional email, cloud file storage, and online meetings & chat. Desktop versions of Office apps like Excel, Word, an...

From \$5.00 licenses/month

[Details](#)  [Compare](#)

#### Microsoft 365 Business Basic (Month to Month)

Best for businesses that need professional email, cloud file storage, and online meetings & chat. Desktop versions of Office apps like Excel, Word, an...

From \$6.00 licenses/month

[Details](#)  [Compare](#)

#### Microsoft 365 Business Premium

Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...

From \$20.00 licenses/month

[Details](#)  [Compare](#)

#### Microsoft 365 Business Premium (Month to Month)

Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...

From \$24.00 licenses/month

[Details](#)  [Compare](#)

### Bestsellers for enterprise

#### Office 365 E1 (Month to Month)

The online versions of Office with email, instant messaging, HD video conferencing, plus 1 TB personal file storage and sharing. Does not include...

From \$11.20 licenses/month

[Details](#)  [Compare](#)

#### Office 365 E3

The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing,...

From \$20.00 licenses/month

[Details](#)  [Compare](#)

#### Office 365 E3 (Month to Month)

The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing,...

From \$28.00 licenses/month

[Details](#)  [Compare](#)

#### Office 365 E5 (Month to Month)

The Office suite, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing, and advanced security, analytics and Audio...

From \$49.00 licenses/month

[Details](#)  [Compare](#)

Contoso

Dark mode

Home
Users
Groups
Billing
Purchase services
Your products
Licenses
Bills & payments
Billing accounts
Payment methods
Billing notifications
Setup
... Show all

## Purchase services

Browse below to find the services available for purchase directly from Microsoft.

Choose up to three products to view a detailed comparison.

Search results: 6 products

Compliance Manager



### View by category

Microsoft 365

Other services

Clear search

6 products showing



#### Microsoft 365

Microsoft 365 combines Office 365, Windows 10, and Enterprise Mobility + Security together for your organization. Today's modern workspace allows people to meet, collaborate, and stay connected across boundaries. Microsoft 365 supports teamwork, connecting services like Microsoft Teams, SharePoint, and Yammer and providing a hub for collaboration.

#### Microsoft 365 E5 Insider Risk Management

Correlate multiple signals, from activities to communications, to view and manage alerts on potential insider risks and remediate. Proactively...

From \$6.00 licenses/month

Details

Compare



#### Other services

More services to support your organization.

#### Compliance Manager Premium Assessment Add-On

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficient...

From \$2,500.00 add-on licenses/month

#### Dynamics 365 Intelligent Order Management Public Preview Partner Demo

Intelligent Order Management capacity block of 1k order lines

#### Dynamics 365 Intelligent Order Management USL Partner Demo

Dynamics 365 Intelligent Order Management USL

#### Dynamics 365 Intelligent Order Management USL Public Preview Trial

Dynamics 365 Intelligent Order Management USL



Contoso Electronics Microsoft 365 admin center

Search

Search results: 6 products

Compliance Manager

Home

Users

Groups

Billing

Purchase services

Your products

Licenses

Bills & payments

Billing accounts

Payment methods

Billing notifications

Setup

Show all

**Microsoft 365**

Microsoft 365 combines Office 365, Windows 10, and Enterprise Mobility + Security together for your organization. Today's modern workspace allows people to meet, collaborate, and stay connected across boundaries. Microsoft 365 supports teamwork, connecting services like Microsoft Teams, SharePoint, and Yammer and providing a hub for collaboration.

**Microsoft 365 E5 Insider Risk Management**

Correlate multiple signals, from activities to communications, to view and manage alerts on potential insider risks and remediate. Proactively...

From \$6.00 licenses/month

[Details](#)  [Compare](#)

**Other services**

More services to support your organization.

**Compliance Manager Premium Assessment Add-On**

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficient...

From \$2,500.00 add-on licenses/month

[Details](#)  [Compare](#)

**Dynamics 365 Intelligent Order Management Public Preview Partner Demo**

Intelligent Order Management capacity block of 1k order lines

Free

[Details](#)  [Compare](#)

**Dynamics 365 Intelligent Order Management USL Partner Demo**

Dynamics 365 Intelligent Order Management USL

Free

[Details](#)  [Compare](#)

**Dynamics 365 Intelligent Order Management USL Public Preview Trial**

Dynamics 365 Intelligent Order Management USL

Trial

[Details](#)  [Compare](#)

**Dynamics 365 Intelligent Order Management Public Preview Trial**

Intelligent Order Management capacity block of 1k order lines

Trial

[Details](#)  [Compare](#)

?

Feedback

Contoso Electronics Microsoft 365 admin center Search

Dark mode

Contoso

Purchase services > Compliance Manager Premium Assessment Add-On

## Compliance Manager Premium Assessment Add-On

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficiently respond to national, regional and industry-specific requirements governing the collection and use of data.

Select license quantity: 1

Select billing frequency:

- \$2,500.00 add-on license/month  
Pay monthly, annual commitment
- \$30,000.00 add-on license/year  
Pay yearly, annual commitment

Subtotal before applicable taxes: \$2,500.00

Buy Start free trial

Compare details

There are no details to display.

Home Users Groups Billing Purchase services Your products Licenses Bills & payments Billing accounts Payment methods Billing notifications Setup Show all

?

Contoso Electronics Microsoft 365 admin center Search

Dark mode

Contoso

Purchase services > Compliance Manager Premium Assessment Add-On

## Compliance Manager Premium Assessment Add-On

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficiently respond to national, regional and industry-specific requirements governing the collection and use of data.

Select license quantity: 1

Select billing frequency:

- \$2,500.00 add-on license/month  
Pay monthly, annual commitment
- \$30,000.00 add-on license/year  
Pay yearly, annual commitment

A trial includes a maximum of 25 add-on license for a term of 90 days.

Buy Start free trial

Compare details

There are no details to display.

Home Users Groups Billing Purchase services Your products Licenses Bills & payments Billing accounts Payment methods Billing notifications Setup Show all

?



Check out  
confirm your order

Compliance Manager Premium Assessment Add-On Trial | 90 day subscription  
25 add-on licenses

Try now

Cancel

## order receipt

Your confirmation number is: 2d73bd73-6129-450b-a9ff-4d5a2f931af1

[Continue](#)

## Order details



Compliance Manager Premium Assessment Add-On Trial | 90 day subscription  
25 add-on licenses

Contoso Electronics Microsoft 365 compliance

Home Compliance Manager Data classification Data connectors Alerts Reports Policies Permissions

Solutions Catalog Audit Content search Communication compliance Data loss prevention Data subject requests eDiscovery Information governance Information protection Insider risk management Records management Privacy management Settings More resources Customize navigation

## Compliance Manager

Overview Improvement actions Solutions Assessments Assessment templates

Compliance Manager measures your progress in completing actions that help reduce risks around data protection and regulatory standards. [Find guidance and documentation](#)

Overall compliance score Key improvement actions Solutions that affect your score

Your compliance score: 0% Data isn't available right now

0/0 points achieved

Your points achieved 0/0 Microsoft managed points achieved 0/0

Compliance score measures your progress towards completing recommended actions that help reduce risks around data protection and regulatory standards.

Learn how your Compliance score is calculated

### Compliance score breakdown

Protect information Govern information Control access Manage devices

0% 0% 0% 0%

Compliance Manager settings Filter

- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management
- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)[+ Create new template](#) [Export all actions](#)

667 items

 Search[Group](#)[Filter](#) [Reset](#) [Filters](#)

Product scope: Any

Certification: Any

Created by: Any

Activation: Any

Availability: Any

Assessment template	Availability	Product scope	Certification	Created by	Last updated	Created	Activation
<b>Included templates (10)</b>							
Data Protection Baseline for Microsoft 365	Included	Microsoft 365	Data protection baseline	Microsoft	7/11/2021	7/11/2021	Active
EU GDPR for Microsoft 365	Included	Microsoft 365	EU GDPR	Microsoft	7/11/2021	7/11/2021	Active
ISO/IEC 27001:2013 for Microsoft 365	Included	Microsoft 365	ISO 27001	Microsoft	7/11/2021	7/11/2021	Active
Data Protection Baseline	Included	Universal	Data protection baseline	Microsoft	7/16/2021	7/16/2021	Active
EU GDPR	Included	Universal	EU GDPR	Microsoft	7/16/2021	7/16/2021	Active
ISO/IEC 27001:2013	Included	Universal	ISO 27001	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 Rev.4 for Microsoft 365	Included	Microsoft 365	NIST 800-53	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 rev.5 for Microsoft 365	Included	Microsoft 365	NIST 800-53 rev.5	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 Rev.4	Included	Universal	NIST 800-53	Microsoft	7/17/2021	7/17/2021	Active
NIST 800-53 rev.5	Included	Universal	NIST 800-53 rev.5	Microsoft	7/17/2021	7/17/2021	Active
<b>Premium templates (657)</b>							

Virginia Breach of Personal Information ... Premium Microsoft Virginia Breach of Personal Inf... Microsoft 7/16/2021 7/16/2021 Inactive



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)[+ Create new template](#) [Export all actions](#)

667 items



Search

[Group](#)[Filter](#) [Reset](#) [Filters](#)

Product scope: Any

Certification: Any

Created by: Any

Activation: Any

Availability: Any

Availability

Cert



Premium



Included

Last updated

Created

Activation

Assessment template

Availability

Product scope

Availability

Included templates (10)

Data Protection Baseline for Microsoft 365	Included	Microsoft 365	Data protection baseline	Microsoft	7/11/2021	7/11/2021	Active
EU GDPR for Microsoft 365	Included	Microsoft 365	EU GDPR	Microsoft	7/11/2021	7/11/2021	Active
ISO/IEC 27001:2013 for Microsoft 365	Included	Microsoft 365	ISO 27001	Microsoft	7/11/2021	7/11/2021	Active
Data Protection Baseline	Included	Universal	Data protection baseline	Microsoft	7/16/2021	7/16/2021	Active
EU GDPR	Included	Universal	EU GDPR	Microsoft	7/16/2021	7/16/2021	Active
ISO/IEC 27001:2013	Included	Universal	ISO 27001	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 Rev.4 for Microsoft 365	Included	Microsoft 365	NIST 800-53	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 rev.5 for Microsoft 365	Included	Microsoft 365	NIST 800-53 rev.5	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 Rev.4	Included	Universal	NIST 800-53	Microsoft	7/17/2021	7/17/2021	Active
NIST 800-53 rev.5	Included	Universal	NIST 800-53 rev.5	Microsoft	7/17/2021	7/17/2021	Active

Premium templates (657)

Virginia Breach of Personal Information ...	Premium	Microsoft 365	Virginia Breach of Personal Inf...	Microsoft	7/16/2021	7/16/2021	Inactive
---	---------	---------------	------------------------------------	-----------	-----------	-----------	----------



- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions

---

- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
- Privacy management

---

- Settings
- More resources

---

- Customize navigation

# Compliance Manager

[Compliance Manager settings](#)[Overview](#) [Improvement actions](#) [Solutions](#) [Assessments](#) [Assessment templates](#)

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)[+ Create new template](#) [Export all actions](#)

667 items



Search

[Group](#)[Filter](#) [Reset](#) [Filters](#)

Product scope: Any

Certification: Any

Created by: Any

Activation: Any

Availability: Premium



Availability

Cert



Premium



Included

Last updated

Created

Activation

Assessment template

Availability

Product scope

Cer

Premium

Included templates (10)

Data Protection Baseline for Microsoft 365	Included	Microsoft 365	Data protection baseline	Microsoft	7/11/2021	7/11/2021	Active
EU GDPR for Microsoft 365	Included	Microsoft 365	EU GDPR	Microsoft	7/11/2021	7/11/2021	Active
ISO/IEC 27001:2013 for Microsoft 365	Included	Microsoft 365	ISO 27001	Microsoft	7/11/2021	7/11/2021	Active
Data Protection Baseline	Included	Universal	Data protection baseline	Microsoft	7/16/2021	7/16/2021	Active
EU GDPR	Included	Universal	EU GDPR	Microsoft	7/16/2021	7/16/2021	Active
ISO/IEC 27001:2013	Included	Universal	ISO 27001	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 Rev.4 for Microsoft 365	Included	Microsoft 365	NIST 800-53	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 rev.5 for Microsoft 365	Included	Microsoft 365	NIST 800-53 rev.5	Microsoft	7/16/2021	7/16/2021	Active
NIST 800-53 Rev.4	Included	Universal	NIST 800-53	Microsoft	7/17/2021	7/17/2021	Active
NIST 800-53 rev.5	Included	Universal	NIST 800-53 rev.5	Microsoft	7/17/2021	7/17/2021	Active

Premium templates (657)

Virginia Breach of Personal Information ...	Premium	Microsoft 365	Virginia Breach of Personal Inf...	Microsoft	7/16/2021	7/16/2021	Inactive
---	---------	---------------	------------------------------------	-----------	-----------	-----------	----------



Contoso Electronics Microsoft 365 compliance

Home Compliance Manager Data classification Data connectors Alerts Reports Policies Permissions

Solutions Catalog Audit Content search Communication compliance Data loss prevention Data subject requests eDiscovery Information governance Information protection Insider risk management Records management Privacy management Settings More resources Customize navigation

## Compliance Manager

Compliance Manager settings

Overview Improvement actions Solutions Assessments Assessment templates

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates 0/0

[View details](#)

+ Create new template Export all actions 657 items  Search Group

Filter Reset Filters

Product scope: Any	Certification: Any	Created by: Any	Activation: Any	Availability: Premium X	Last updated	Created	Activation
Assessment template Availability Product scope Certification Created by Last updated Created Activation							
Premium templates (657)							
Virginia Breach of Personal Information ...	Premium	Microsoft 365	Virginia Breach of Personal Inf...	Microsoft	7/16/2021	7/16/2021	Inactive
Connecticut State Law, Section 36a-701b....	Premium	Microsoft 365	Connecticut State Law, Section...	Microsoft	7/11/2021	7/11/2021	Inactive
Kansas Consumer Information, Security B...	Premium	Microsoft 365	Kansas' Security Breach Statute	Microsoft	7/11/2021	7/11/2021	Inactive
West Virginia - Breach of Security of Con...	Premium	Microsoft 365	West Virginia - Breach of Secu...	Microsoft	7/16/2021	7/16/2021	Inactive
NIST 800-53	Premium	Microsoft 365	NIST 800-53	Microsoft	5/27/2021	5/27/2021	Active
Massachusetts - 201 CMR 17.00: Standard...	Premium	Microsoft 365	201 CMR 17	Microsoft	7/11/2021	7/11/2021	Inactive
Singapore - ABS Guidelines on Control O...	Premium	Microsoft 365	ABS-OSPAR	Microsoft	7/11/2021	7/11/2021	Inactive
AICPA/CICA Generally Accepted Privacy ...	Premium	Microsoft 365	AICPA/CICA GAPP	Microsoft	7/11/2021	7/11/2021	Inactive
Asia Pacific Economic Cooperation (APEC...	Premium	Microsoft 365	APEC Privacy Framework	Microsoft	7/11/2021	7/11/2021	Inactive
Australian Prudential Regulation Authori...	Premium	Microsoft 365	APRA CPS	Microsoft	7/11/2021	7/11/2021	Inactive
ARMA - Implementing the Generally Acc...	Premium	Microsoft 365	ARMA GARP	Microsoft	7/11/2021	7/11/2021	Inactive
Australia - ASD Essential 8 for Microsoft ...	Premium	Microsoft 365	ASD Essential 8	Microsoft	7/11/2021	7/11/2021	Inactive

## Block legacy authentication

Cancel

This action is tested automatically. You can't edit implementation and testing status, but you can edit notes and add documentation. [Learn more](#)

### Overview



#### Implementation

#### Testing

#### Standards and regulations

#### Documents

#### Details



##### Implementation status

##### Test status

Implemented

None

##### Points achieved

##### Group

15/30

Default Group

#### Documents

0

#### Assigned to

None

[Assign action](#)

#### Testing method



Automatic

#### Test status

#### Test date

##### In progress

In progress

#### Overall progress

In progress

#### Testing logic

In progress

#### Testing evidence

In progress

#### Testing history

Download the history of all testing changes for this action

[Export testing history](#)

## Compliance Manager

## Testing method

## Manage user history

#### **Choose how to test your improvement actions**

You can automatically test all or some of your improvement actions. When actions are automatically tested, you can't edit their implementation and testing status, but you can edit notes, add documentation, and assign those actions to users. Learn more about automatic testing

- Turn on automatic testing for all improvement actions
  - Turn off automatic testing for all improvement actions
  - Turn on automatic testing per improvement action

## Solutions

 Solutions Catalog

 Settings

**i** More resources

## Customize navigation

... Show Less

Compliance Manager > **Create a policy**

Name and description

**Conditions**

Outcomes

Alert recipients

Finish

## Choose conditions for the policy

Decide which conditions will trigger alerts for this policy.

**Improvement action activity**

Action score increase 5 points

**AND**

**Assessment activity**

Assessment created

+ Add condition

Back Next

## Add condition

Choose the condition type.

Recent (5)

- Action score increase
- Assignment
- Activation of a premium template
- Edit template
- Create assessment

> Improvement action activities (6)

> Template activities (4)

> Assessment activites (3)

> Versioning (1)

> Permission (1)

> Tenant settings (3)

DoneCancel

Compliance Manager > **Create a policy**

- Name and description
- Conditions
- Outcomes**
- Alert recipients
- Finish

## Define outcomes when a match is detected

Set a severity level and decide the frequency of alerts when policy matches are detected.

Create a policy alert

Severity  
Medium

Email notifications

Notify each time a match is detected

Notify once a threshold is reached

Number of matches  
0

Within a timeframe  
10 minutes

Back Next Cancel



New message

Delete Archive Junk Sweep Move to Categorize Snooze ...

## Folders

Inbox

Drafts

Sent items

Snoozed

Deleted items

Junk items

Archive

Notes

Inbox Filter

Daisy Philips

[Yoga Workshop](#)

10:21

Hey Katri, I know this last minute, but do you ...

M365 Compliance manager

Australia-HRIP-Generic - Compliance...

08:31

Your Compliance manager assessment Aus...

Yesterday

Colin Ballinger

[Re: Upcoming Trip](#)

Tue 13:45

I found these restaurants near our hotel, what ...

Elvia Atkins

[Intern Meet & Greet](#)

Tue 11:01

We look forward to meeting our fall interns ...

Kristen Patterson

[Fw: Volunteers Needed](#)

Tue 10:44

Hey Alumni! We're looking for volunteers for ...

## Australia-HRIP-Generic - Compliance score change



M365 Compliance manager

Tue 2020-07-08 12:15 PM

To: Guy Hawkins, Kat Larsson, +2 others

**Your M365 Compliance manager assessment "Australia-HRIP-Generic" detected a compliance score change (-6 points) on July 8, 2020 at 12:00 PM**

Please use the link below or log into Compliance manager to review this alert and take the necessary improvement actions to address the alert.

Lore ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Molestie a iaculis at erat pellentesque adipiscing commodo elit. Felis donec et odio pellentesque diam volutpat commodo sed. Egestas tellus rutrum tellus pellentesque eu tincidunt. Feugiat vivamus at augue eget arcu dictum. Nam vel quam elementum pulvinar etiam non quam lacus suspendisse. Non consectetur a erat nam at lectus.

[Review the alert & take action](#)

## Compliance Manager

Overview Improvement actions Solutions Assessments Assessment templates **Alerts** Alert policies

Take action Assign Change status ▾

Alert ↓	Severity ↓	Alert ID	Event	Time detected
Contoso-CCPA-generic - Score change	High	93457	Score decreased by 5 points	Dec 30, 2019 05:18
Contoso-CCPA-generic - Template update	High	45904	Regulation update	Feb 2, 2019 19:28
Contoso-GDPR-M365 - Score change	High	61391	Score decreased by 5 points	Dec 30, 2019 05:18
Contoso-GDPR-M365 - Template update	Medium	33984	Regulation update	Dec 4, 2019 21:42
Contoso-Australia-HRIP-generic - Score change	Medium	43359	Score decreased by 5 points	Dec 4, 2019 21:42
Contoso-Australia-HRIP-M365 - Score change	Medium	93046	Score decreased by 5 points	Dec 4, 2019 21:42
Contoso-Australia-HRIP-salesforce - Score change	High	39235	Score decreased by 5 points	Dec 30, 2019 07:52
Contoso-Australia-HRIP-generic - Template update	Low	28200	Regulation update	Dec 7, 2019 23:26
Contoso-GDPR-M365 - Score change	High	20796	Score decreased by 5 points	Feb 2, 2019 19:28
Contoso-GDPR-M365 - Score change	Low	74875	Score decreased by 5 points	Feb 2, 2019 19:28

## Contoso-Australia-HRIP-Generic Score change

Overview Events log

### Alert information

#### Alert ID

43359

#### Status

Active

#### Event summary

Score change - decreased by 5 points

#### Alert severity

Medium

Not the expected severity for this alert? [Send feedback](#)

#### Time detected

10:52 AM PST on 12/4/2019

#### Policy

[Contoso-Australia-HRIP-Generic](#)

#### Activity taken by

Mona Kane

#### Assigned to

Unassigned. [Assign this alert](#)

Actions

| ▾

Cancel



Simplify and automate your compliance management with Microsoft 365 compliance trials.

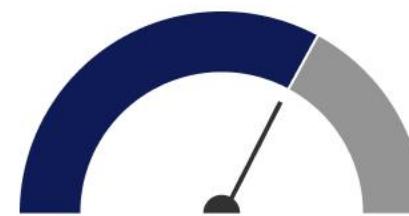
[Learn more](#)

## Compliance Manager

[Overview](#)   [Improvement actions](#)   [Solutions](#)   [Assessments](#)   [Assessment templates](#)

### Overall compliance score

**Your compliance score: 65%**



1254/2000 points achieved

Customer-managed points ⓘ

254/1000

Microsoft-managed points ⓘ

1000/1000

Compliance Score measures your total opportunity to reduce risk by complying with data protection standards and regulations, and your points achieved toward that compliance.

[Learn how your score is calculated](#)

### Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

Solution ↓	Score contribution	Remaining actions
Audit	0/133 points	133
Azure	3/3 points	0
Azure Active Directory	537/564 points	27
Azure Information Protection	297/297 points	0
Azure Security Center	1/1 points	0
Cloud App Security	80/83 points	3
Communication Compliance	42/42 points	0
Compliance Manager	3065/3065 points	0

Simplify compliance management and reduce risk

### Boost your compliance management

Start using Compliance Manager as part of your trial to bring efficiency and simplicity to your organization's compliance activities.

- Get intuitive end-to-end compliance management
- Choose from a vast library of assessments to meet your unique requirements
- Stay on track with automation that provides a compliance score, control mapping, and continuous assessments

We make it easy to understand where your organization stands with regulatory requirements and what actions to take. Take advantage of 300+ premium assessment templates that cover all major regulations and standards, and several regional and industry-specific requirements, to help you stay on track.

[Start using your trial](#)

# Compliance Manager

Overview Improvement actions Solutions Assessments Assessment templates

Welcome to Compliance manager. A trial license has been initiated for this solution. If this is your first time using compliance manager you can learn more about its features here.

[Learn more](#)

## Welcome Jon! Here are a few steps to get you up and running (0/3 complete)

- Fill out your organization's compliance profile  
Tell us more about your organization so we can recommend assessments and improvement actions to meet your compliance needs.
- Create your first assessment and start increasing your compliance score  
Your compliance score starts from your Microsoft baseline. Adding assessments makes your score more accurate.
- Try out premium assessments  
Our assessment templates help you track compliance and stay up-to-date with global, regional, and industry regulations and certifications.

All setup

## Resources to get you started

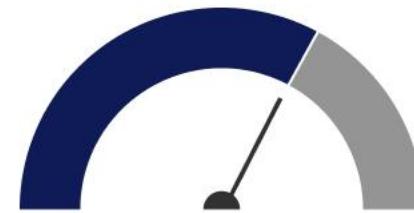


### Kickstart your compliance journey

Learn more about how to quickly get started with Compliance Manager.

## Overall compliance score

Your compliance score: 65%



## Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

Solution ↓	Score contribution	Remaining actions
Audit	0/133 points	133
Azure	3/3 points	0
Azure Active Directory	537/564 points	27
Azure Information Protection	297/297 points	0
Azure Security Center	1/1 points	0

## Trial summary

New assessments created

0

Improvement actions taken

0

Points earned during trial

0 points

Continue your positive momentum in managing regulatory compliance. By purchasing the premium templates in use, your assessments will receive updates when regulations change. And you'll continue to see the impact to your compliance score through actions that are automatically tested. [View the full list of available templates](#)

Microsoft 365 Bell Gear Help

Compliance management > Getting started

Identify your organization

**Choose assessments**

Review

## Choose assessments

Based on your industry and location here are the key assessments we think apply to your organization. Select the template(s) you would like to get started generating your compliance score.

**Free templates (4)**

Premium templates

Trial Activated/Licensed templates

**0/25**

**Recommended templates (4)**

- Belgium NBB 2015-32  
Operational business continuity, and security
- Germany - Minimum requirements for risk management (MaRisk BaFin)  
Recommended because you work with federal information and organizations
- Germany - Supervisory requirements for IT in financial institutions (BAIT)  
Recommended because you use Microsoft 365 and Azure
- GDPR Free  
Recommended because your organization operates in the EU

**Additional available assessments (298)**

Microsoft makes over 300 premium templates available to you.

**Select additional templates**

Back Next Cancel

Microsoft 365 Microsoft 365 https://url.com

Compliance management > Getting started

Identify your organization

**Choose assessments**

Review

## Choose assessments

Based on your industry and location here are the key assessments we think apply to your organization. Select the template(s) you would like to get started generating you compliance score

Free templates (4)

Premium templates

Trial Activated/Licensed templates  
**0/25**

Recommended templates (4)

- Belgium NBB 2015-32  
Operational business continuity, and security
- Germany - Minimum requirements for risk management (MaRisk BaFin)  
Recommended because you work with federal information and organizations
- Germany - Supervisory requirements for IT in financial institutions (BAIT)  
Recommended because you use Microsoft 365 and Azure
- GDPR **Free**  
Recommended because your organization operates in the EU

Additional available assessments (298)

Select additional templates

Back Next

### Choose premium templates

Enter [item name]

10 selected

Name ↓

- Cloud Security Alliance (CSA) Cloud Controls Matrix (CCM)
- Federal Financial Institutions Examination Council (FFIEC) ...
- FedRAMP Moderate
- HIPAA/HITECH
- ISO/IEC 27018:2019
- NIST 800-53 rev.4
- NIST 800-53 rev.5
- NIST CSF
- Australian Prudential Regulation Authority CPS
- Brazil - General Data Protection Law (LGPD)
- California Consumer Privacy Act (CCPA)
- CIS Implementation Group 1
- CIS Implementation Group 2
- CIS Implementation Group 3
- CMMC Level 1
- CMMC Level 2

Add Cancel

- ✓ Identify your organization
- ✓ Choose assessments
- ✓ Review

## ✓ Your compliance score is ready to start analysis

Based on your answers we're going to give you a score and improvement actions to make that score better. As the system gets to know your organization better we will refine your score and help you track your progress. *Cras eget mi pulvinar, efficitur lorem in, sodales augue. Nulla luctus massa nunc.*

### Related features

- [View improvement actions](#)
- [Review available assessments](#)
- [Lorem ipsum feature](#)

## Compliance Manager

[Overview](#) [Improvement actions](#)[Create new assessment](#)

Filters: Category: All Label:

### Add assessments to your score

Amet minim mollit non deserunt ullamco est sit aliqua dolor do amet sint. Velit officia consequatur quis enim velit mollit. Exercitation veniam consequat sunt nostrud amet.

[Exit tour](#)[Continue tour](#)

Assessment templates

3 items Search Group Choose columns

Assessment ↓	Object name	Object name	Object name	Object name	Object name	Product	Group	Template
	Not started	0%	16 of 48 in compliance	16 of 48 in compliance	Microsoft 365	Default	ISO 27001:2013	
	In progress	64%	16 of 48 in compliance	16 of 48 in compliance	Microsoft 365	Default	FFIEC Intune	
	Completed	100%	16 of 48 in compliance	16 of 48 in compliance	Microsoft 365	Default	HIPPA/HITECH	

# Compliance Manager

Overview Improvement actions Solutions Assessments Assessment templates

## Overall compliance score

Your compliance score: 65%



Customer-managed points ①  
254/1000

Microsoft-managed points ①  
1000/1000

Compliance Score measures your total opportunity to reduce risk by complying with data protection standards and regulations, and your points achieved toward that compliance.

[Learn how your score is calculated](#)

## Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

Solution ↓

Score contribution

Remaining actions

## Improvement actions

Not completed 332 | Completed 110 | Out of scope 74

Improvement action ↓	Impact	Test status	Action type
Require retention for all users	+27 points	Not tested	Technical
Auto-apply Sensitivity Labels	+13 points	Not tested	Technical
Configure Intune for Mobile ...	+1 point	Not tested	Technical
Enable customer lockbox	+21 points	Not tested	Technical
Apply retention policies to...	+6 points	Not tested	Technical
Configure Cloud App Security...	+10 points	Not tested	Technical
Reconcile pending Data Subject...	+2 points	Not tested	Technical

[View Improvement actions](#)

## Trial summary

① Your trial will expire in 5 days.

New assessments created 12

Improvement actions taken 14

Points earned during trial +83 points

Continue your positive momentum in managing regulatory compliance. By purchasing the premium templates in use, your assessments will receive updates when regulations change. And you'll continue to see the impact to your compliance score through actions that are automatically tested. [View the full list of available templates](#)

[Learn how to purchase premium assessment templates](#)

## Assessment points progress

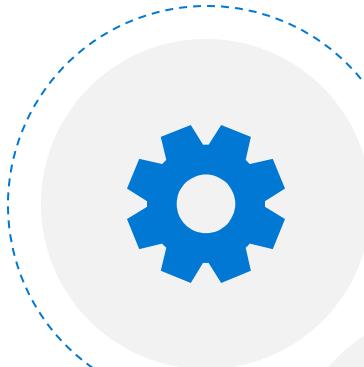
RT - Custom Assessment

325 / 427

Data Protection Baseline

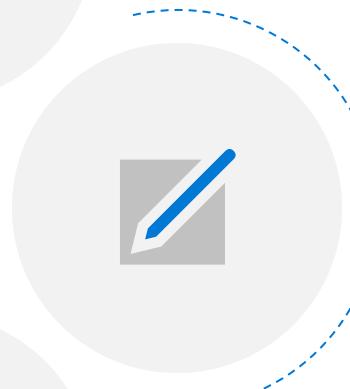
28 / 119

# Next Steps



Review technical documentation and public assets  
[aka.ms/compliancemanager/techdocs](https://aka.ms/compliancemanager/techdocs)

---



View our latest webinars and videos:  
[https://microsoft.github.io/ComplianceCxE/webinars/](https://https://microsoft.github.io/ComplianceCxE/webinars/)

---



Get started today:  
[aka.ms/compliancemanager](https://aka.ms/compliancemanager)