

Passionate Research & Analytics professional with close to 14 years of work experience having partnered with global organizations like Microsoft, Facebook, Pepsi, Logitech, Colgate, USL, UB Group, ITC, Lenovo and American Express on their Product, Advertising, Media, Innovation and Marketing Strategies

# **Venkatesh Srinivas**

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## **Skill Highlights**

Account / Program Management
Insights and Analytics
Primary / Secondary Research
Vendor Management
Team Management
Research and Analysis
Client Servicing
Brand Research
Campaign / Ad Analysis
Visualization and Story Telling
Business Intelligence
Data Engineering

# **Technical Proficiency**

Data Science: R, Python (basics)

Business Intelligence: Microsoft PowerBI

Statistical Tools: IBM SPSS basics

Databases: Exposure to Microsoft SSMS and

SQL

Others: Qualtrics, Google Analytics, MS Office,

HTML5, CSS

# **Experience**

### Northern Trust | 01/2021 to Present

✓ AVP – Business Management, Insights & Strategy

# Course5 Intelligence / Blueocean Market Intelligence | 7y 4m | 04/2013 to 01/2021

- ✓ Director Insights and Client Services, 04/2020 to 01/2021
- ✓ Sr. Manager Insights and Client Services, 10/2016 to 04/2020
- ✓ Manager Insights and Client Services, 4/2015 to 10/2016
- ✓ Associate Manager Insights and Client Services, 4/2013 to 03/2015

### Cross-Tab Market Research | 2y 5m | 10/2010 to 3/2013

✓ Sr. Research Executive – Market Research and Client Services

### Kantar Millward Brown | 1y 9m | 1/2009 to 10/2010

✓ Research Executive – Brand Research and Client Services

## Tata Consultancy Services (TCS) | 1y 4m | 6/2005 to 10/2006

✓ Systems Analyst – Retail Merchants Business

### **Achievements**

- ★ Successfully improved team's revenue by two-folds with increase in engagement among existing clients through continuous value additions and seeking opportunities
- ★ Orchestrated a digital transformation plan for a huge dataset with approx. 50 variables and 30 million records using R and PowerBI which improved data processing efficiencies and extraction, reducing the turnaround time from a couple of days to few minutes leading to client delight at a CMO level in Microsoft for simplifying the complicated reporting task.
- ★ Supervised global cross-functional teams to simultaneously manage large multi-phase research projects including primary research, secondary research and data analytics from inception to delivery

## **Certifications**

**Microsoft Certification for R** Programming for Data Science - LINK

**Microsoft Certification PowerBI** for Data Analysis and Visualization - LINK

Google Data Studio - LINK

**Predictive Analytics using R** Programming from Ivy Pro School - <u>LINK</u>

Millward Brown certification for Ad **Pre-Testing using Link** tool platform

Python for Data Science and Machine Learning (pursuing)

Google Analytics - LINK

Various other online courses related to Leadership, Strategy, Business / Market Intelligence and Data Analytics on EDX, Coursera and Udemy

## **Awards & Recognitions**

**Platinum Award 2021 from Northern Trust** within 6 months of joining

**Best Manager Award 2020** from Course5 Intelligence

**Master Blaster of Delivery Award** 2016 from Blueocean

**Service Champ Award** 2013-14 from Blueocean

**Best Performer Award** from Millward Brown - Nov'09

**Silver Medal** for academic excellence, SJCBA 2007-09 with a scholarship for merit

**Gold medal** in Engineering (EEE), first two years, Batch 2005

## **Key Roles and Responsibilities**

### **Key Account Management**

- ✓ Experience leading user research teams and handling research projects for B2C products at large scale
- ✓ Manage, coach, develop and appraise a high performing team of enthusiastic researchers, visualization experts, project managers, data engineers and data analysts at both senior and junior levels by providing vision and direction
- ✓ Capture business requirements, project scoping, designing, wireframing and executing research solutions
- ✓ Collaborate with clients / partners / vendors / stakeholders / agencies based in different geographic locations to manage complex and multiple projects running in parallel
- ✓ Develop, plan, and deliver results in a time bound fashion in collaboration with direct and indirect teams
- ✓ Client servicing and relationship building
- ✓ Manage SOW / Estimation, Documentation, P&L, Change Request Management, Resource Management, Hiring, Develop Business Proposals, Build use cases etc.

## **Insights and Analytics**

- ✓ Track record of discovering, synthesizing and socializing insights that have created meaningful impact to end user value and metrics.
- ✓ Analyze data collected from both internal and external sources, interpret, and develop recommendations for decision making
- ✓ Story telling and visualization for C-level executives / Senior Management Forum to make informed decisions
- ✓ Primary Research: Insights from Brand Trackers, Usage and Attitudes Studies, Concept Testing, Product / Campaign Performance Studies, Customer Satisfaction Programs, Advertisement Pre-Testing, Telemetry Data Analysis etc.
- ✓ Secondary Research: Industry Analysis, MOA, Market Sizing, Competitive / Market Insights, POVs, Trend Monitoring, Compete deep dives etc. using various syndicated sources like IDC, Strategy Analytics, Factiva, Hoovers, Lexis Nexis, BrandTotal, AceMetrix, Nielsen Ad Expenditure, Kantar Numerator (CompetiTrack), BrandWatch, EuroMonitor, AdAge etc.

### **Business Intelligence and Data Engineering**

- ✓ Translate very large data sets into insights for actionable recommendations using modern day analytical tools through Data Engineering / Business Intelligence / Interactive and visually appealing dashboards
- ✓ Develop different types of BI dashboards like operational / strategic / analytical to derive insights for business decisions be it a PMM role based / data top-down approach.

## **Published Work**

The Ad Blocker Invasion, A threat to digital advertising industry (10/2016)

Samsung's Line Filling Strategy for Smartphones (01/2014)

Impact of Surrogate Advertising and ROI (10/2010)

## **Education**

**PGDM (Marketing & Finance)**, St. Joseph's College of Business Administration, Bangalore. **Secured 8.1 (10) CGPA**. 2007-09

**BE (Electrical & Electronics)**, Bangalore Institute of Technology, VTU, Bangalore. **Secured 80%.** 2001-05

**PUC**, St. Joseph's College, Bangalore, Karnataka State Board. Secured **85.33%** (**PCME 95%**). 1999 – 2001

**S.S.L.C**, Florence High School, Karnataka State Board. **Secured 90%**. 1999 Pass Out

## **Business Development**

- ✓ Develop Business Proposals and case studies
- ✓ Identify opportunities to grow business with existing clients at an organizational level

## **Strengths**

Service - Focused Innovative Process Efficiencies

Creative Customer - Centric Self – Motivated

Logical and Structured Quick Learner Team Player

## **Personal Details**

Date of Birth: 20th December

Address: 75, First Floor, 12th Main, Srinagar, Bangalore – 560050

Languages: English, Kannada, Telugu, Hindi and Tamil

Passport and Visa: M6381742 with US B1 / B2 VISA valid until Sep 2023

**Certified Candidature** approved and attested by Microsoft HireRight – Case ID:

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