

Robert Vesterinen

Technical Lead, Data Networks Engineer, IT Enthusiast

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EXPERIENCE

Qvantel Finland Oy

Technical Lead

Jun 2020 - Present

- Leading a team of five members responsible for modern Event Detection & Incident Management Tools such as Prometheus, Grafana, Opsgenie, Instana and Jira
- Designing the strategy for deploying and maintaining these tools in different platforms including traditional on-prem data center environments, cloud and orchestration platforms like Kubernetes
- Arranging training sessions for our team and other internal stakeholders

System Developer

Oct 2019 - Jun 2020

- Worked with developing the company AWS cloud strategy laying the foundation for scalable, secure and automated cloud solutions
- Automated infrastructure deployments using IaC tools such as Terraform and Cloudformation
- Migrated IT applications to AWS Lambda serverless platform
- Developed a strategy for AWS access management using IAM
- Designed the current CI/CD solution to be scalable to support hundreds of builds per hour utilizing cloud services

Operations Center Specialist

Jun 2018 - Oct 2019

- Worked in 24/7 Global Operations Center -team detecting and reacting to different events and incidents coming from Qvantel's technology stack running in production environments using modern monitoring tools
- Trained several new team members on the monitoring tools and tech stack
- Had a crucial role with a handover between the monitoring team in Spain and the new Global Operations Center team in Finland. This included training in Qvantel's office in Madrid and coordinating with members of the team to allow seamless transition

SKILLS

Python, Groovy, Bash
Terraform, Cloudformation
Networking (TCP/IP)
AWS Cloud
Serverless
Jenkins, CI/CD
Linux (RHEL, Debian)

LANGUAGES

Finnish, English

Service Desk Specialist

May 2017 - May 2018

- Administrated tools for project management and technical documentation (Jira & Confluence) as well as managing user account, access and authorization for different resources
- Collaborated with project managers for defining new workflows and Jira project configurations

ManpowerGroup Oy

Sales Agent

May 2016 - Sep 2016

- Provided technical customer service related to consumer technology (Mobile, TV and PC etc.)
- Marketed and sold products and services such as antivirus software licenses, computer maintenance and technician appointments

EDUCATION

JAMK University of Applied Sciences, Jyväskylä — *Bachelor of Engineering, Data Network Technology*

2014 - 2019

Commercial Institute of Viitaniemi, Jyväskylä — *Vocational Qualification in Business and Administration (Dual Qualification)*

2010 - 2013

High School of Seppä, Jyväskylä — *Undergraduate (Dual Qualification)*

2010 - 2013

REFERENCES

Lasse Luomanen — Operations Center Manager,
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