

# Enterprise Plan Details

## Enterprise Plan Details

For Teams of 25+ Users

### Why Enterprise?

ClearPath Enterprise is designed for large organizations that need advanced security, dedicated support, and enterprise-grade reliability. Our Enterprise plan includes everything in Pro plus additional features for compliance, customization, and scale.

### Enterprise-Exclusive Features

Category	Features
Security & Compliance	<ul style="list-style-type: none"><li>Single Sign-On (SAML 2.0, OAuth 2.0)</li><li>Advanced audit logs with 2-year retention</li><li>IP whitelisting and geo-restrictions</li><li>Session management and forced logouts</li><li>Data residency options (US, EU, APAC)</li><li>SOC 2 Type II compliance reports</li></ul>
Administration	<ul style="list-style-type: none"><li>Advanced role-based access control (RBAC)</li><li>Custom user roles and permissions</li><li>Bulk user provisioning and deprovisioning</li><li>SCIM integration for user management</li><li>Centralized billing across workspaces</li></ul>
Customization	<ul style="list-style-type: none"><li>Unlimited custom workflows</li><li>Custom fields (unlimited)</li><li>White-label options (custom domain, logo)</li><li>API rate limits: 10,000 requests/hour</li><li>Webhook retries and custom retry logic</li></ul>
Support & SLA	<ul style="list-style-type: none"><li>99.9% uptime SLA with credits</li><li>Dedicated Customer Success Manager</li><li>24/7 priority support (phone, email, chat)</li><li>1-hour response time for critical issues</li><li>Quarterly business reviews</li><li>Direct access to engineering for escalations</li></ul>
Onboarding	<ul style="list-style-type: none"><li>Dedicated onboarding specialist</li><li>Custom implementation plan</li><li>Live training sessions for admins and users</li><li>Free migration from existing tools</li><li>Post-launch check-ins (30/60/90 days)</li></ul>

## Pricing

Enterprise pricing is customized based on your team size, feature requirements, and contract length. Minimum commitment is 12 months. Typical starting price is \$2,500/month for teams of 50-100 users.

### Pricing Factors:

- Number of users (billed annually per user)
- Storage requirements (500GB included, additional at \$0.10/GB/month)
- Data residency requirements
- Support level (standard Enterprise or Premium Enterprise)
- Custom feature development needs

For context, our Pro plan is \$45/month for teams up to 25 users. Enterprise pricing typically ranges from \$50-150 per user per year depending on volume and features selected.

## Contract Terms

**Contract Length:** Minimum 12-month commitment. Discounts available for:

- 24-month contracts: 10% discount
- 36-month contracts: 20% discount

**Payment Terms:** Annual prepayment (most common) or quarterly invoicing available. NET 30 payment terms for invoices. ACH, wire transfer, or credit card accepted.

**Renewal:** Contracts auto-renew unless notice is provided 60 days before renewal date. Pricing is locked for contract duration; renewal pricing may increase based on CPI or 5% annually, whichever is less.

## Security & Compliance

ClearPath Enterprise meets the security and compliance requirements of Fortune 500 companies:

- **SOC 2 Type II:** Annual audits, reports available under NDA
- **GDPR Compliant:** Data Processing Agreements (DPA) available
- **CCPA Compliant:** California privacy rights supported
- **HIPAA:** Business Associate Agreements available for healthcare customers
- **ISO 27001:** Certification in progress (expected Q2 2024)
- **Penetration Testing:** Annual third-party security assessments

**Data Encryption:** AES-256 at rest, TLS 1.3 in transit. Customer-managed encryption keys available for Premium Enterprise customers.

## Migration Support

Our team handles your migration from start to finish at no additional cost:

1. **Discovery (Week 1):** Audit your current tools and data structure
2. **Planning (Week 2):** Create detailed migration plan and timeline
3. **Data Mapping (Week 3):** Map fields, workflows, and integrations
4. **Test Migration (Week 4):** Migrate subset of data to staging environment
5. **Full Migration (Week 5-6):** Complete data migration during agreed maintenance window
6. **Validation (Week 7):** Verify data integrity and user acceptance testing

Average migration timeline: 6-8 weeks. We support migrations from Jira, Asana, Monday.com, Trello, Basecamp, and most other project management tools. Custom migrations from proprietary systems

available.

## Success Metrics

Our Enterprise customers see measurable results:

- 40% reduction in project planning time
- 60% improvement in cross-team visibility
- 25% increase in on-time project delivery
- 98% user adoption within 90 days

## Get Started

Ready to explore Enterprise? Contact our sales team:

- Email: [enterprise@clearpath.io](mailto:enterprise@clearpath.io)
- Phone: 1-888-555-0123
- Schedule a demo: [clearpath.io/enterprise-demo](http://clearpath.io/enterprise-demo)

We'll schedule a discovery call to understand your needs and provide a custom quote within 2 business days.