

Frequently Asked Questions

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Q: How do I invite team members?

A: Go to Settings → Team → Invite. Enter email addresses (comma-separated). They'll receive an invitation link. You can assign roles during invitation.

Q: Can I use ClearPath offline?

A: The mobile app supports offline mode. Desktop/web requires internet connection. Offline changes sync automatically when you reconnect.

Q: What integrations are available?

A: We integrate with 50+ tools including Slack, GitHub, Google Drive, Figma, and Jira. See our integrations page for the full list. Custom integrations via webhooks on Pro+ plans.

Q: How do I export my data?

A: Go to Settings → Data → Export. Choose CSV or JSON format. Exports include all tasks, comments, and attachments. Takes 5-10 minutes for large workspaces.

Q: Is my data secure?

A: Yes. We use AES-256 encryption at rest and TLS 1.3 in transit. SOC 2 Type II certified. Data centers in US and EU. Optional data residency for Enterprise.

Q: Can I migrate from another tool?

A: Yes! We support imports from Jira, Asana, Trello, and Monday.com. Go to Settings → Import. Enterprise customers get free migration assistance.