

7205 Curpin Cove, Austin,
TX, 78754

Viet Phan

512-999-3312

viethoaiphan@gmail.com

<https://github.com/v8phan>

Projects:

- **The Funky Monkey**
 - Designed and developed a blog website allowing users to create a login and leave comments on blog posts
 - Technologies used: React frontend, Node Express backend, SQL database; backend and database are Dockerized; deployed with AWS
- **Hittable**
 - Built a React app that reads a user's location/input and sends calls to a weather API, then plugs the data into an algorithm to determine if the weather is appropriate for tennis; deployed with Heroku
- **Cocktails**
 - Created a React app that sends calls to a cocktails API and displays the drinks and recipes in an attractive and easy to use website; objects are searchable; deployed with Heroku

Technical Skills:

- | | | |
|--------------|------------|----------|
| ● React | ● Node.js | ● AWS |
| ● Javascript | ● SQL | ● Docker |
| ● Express | ● HTML/CSS | ● Git |

Employment:

Fraud/Risk/Payments analyst at BCforward/Accenture, November 2017-present

- Expert in core risk/payments infrastructure, tools, system, and data
- Provided payment support to clients and users across multiple products (Single Review Ticket system)
- Created and refined workflows for growing products
- Analyzed data for large social media client's online marketplace content for fraud detection
- Cross-trained in Ads, Marketplace, Donations, and Payments platforms
- Trained 20+ new members in new and existing workflows
- Top performer; known for being a quick learner with a keen eye for detail; consistently meets and exceeds daily quotas with a very high rate of accuracy across all products

Education:

- **University of Texas at Austin** – Bachelor of Arts in Economics, 2017
Minor: Business Foundations Program Certification
- **Austin Community College** - Associates of Arts in General Studies in Liberal Arts